



**Hewlett Packard
Enterprise**

HPE ProLiant DL380a Gen11 Server User Guide

Part Number: 30-CB668334-006

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HPE ProLiant DL380a Gen11 Server User Guide

Abstract

This document is for the person who installs, administers, and troubleshoots servers and storage systems. Hewlett Packard Enterprise assumes you are qualified in the servicing of computer equipment and trained in recognizing hazards in products with hazardous energy levels, and are familiar with the weight and stability precautions for rack installations.

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Table of contents

- Component identification
 - Front panel components
 - iLO Service Port
 - Front panel LEDs and buttons
 - Server UID LED
 - Viewing the Server Health Summary
 - Front panel LED power fault codes
 - Rear panel components
 - Display device setup
 - Rear panel LEDs
 - Component touchpoints
 - System board components
 - System maintenance switch descriptions
 - DIMM label identification
 - DIMM slot numbering
 - Heatsink and processor socket components
 - Riser board components
 - PCIe5 slot description
 - Power distribution board components
 - Riser slot numbering
 - GPU riser slot numbering
 - OCP slot population rules
 - HPE Basic Drive LED definitions
 - EDSFF SSD LED definitions
 - DSC-25 2-port SFP28 card ports and LEDs
 - Drive bay numbering
 - SFF drive bay numbering
 - E3.S drive bay numbering
 - Drive backplane naming
 - PCIe switch board components
 - Fan numbering
 - Fan mode behavior
 - Fan and heatsink requirements
 - Trusted Platform Module 2.0
 - Trusted Platform Module 2.0 guidelines
 - BitLocker recovery key/password retention guidelines
 - HPE NS204i-u Boot Device components
 - HPE NS204i-u Boot Device LED definitions
- Setup
 - Initial system installation

- Initial system installation

- HPE Installation Service
- Intel VROC support
- Setting up the server
- Adjusting the server power supply redundancy setting
- Operational requirements
 - Space and airflow requirements
 - Temperature requirements
 - Power requirements
 - Electrical grounding requirements
- Rack warnings and cautions
- Server warnings and cautions
- Electrostatic discharge
- Operations
 - Remove the front bezel
 - Power down the server
 - Open the cable management arm
 - Extend the server out of the rack
 - Remove the server from the rack
 - Remove the access panel
 - Remove an air baffle
 - Remove the fan cage
 - Remove the middle cover
 - Remove the GPU riser cage
 - Remove a riser cage
 - Install the middle cover
 - Install a riser cage
 - Install the fan cage
 - Install the air baffle
 - Install the access panel
 - Install the server into the rack
 - Power up the server
- Hardware options installation
 - Server data backup
 - Hardware option installation guidelines
 - Hewlett Packard Enterprise product QuickSpecs
 - Rack mounting options
 - Rail identification markers
 - Rack mounting interfaces
 - Rack rail options
 - Installing the server in a rack

- [Installing the rack rail hook-and-loop strap](#)
- [Installing the cable management arm](#)
- [Installing the front bezel option](#)
- [Drive options](#)
 - [Drive installation guidelines](#)
 - [Installing a hot-plug SFF SAS, SATA or NVMe drive](#)
 - [Installing an E3.S drive](#)
- [Power supply options](#)
 - [Hot-plug power supply calculations](#)
 - [Power supply warnings and cautions](#)
 - [DC power supply warnings and cautions](#)
 - [Power supply redundancy](#)
 - [DC power supply wire colors](#)
 - [Installing an AC power supply](#)
 - [Installing a DC power supply](#)
 - [Connecting a DC power cable to a DC power source](#)
- [Transceiver option](#)
 - [Transceiver warnings and cautions](#)
 - [Installing a transceiver](#)
- [Drive cage options](#)
 - [Installing the 8 SFF drive cage](#)
 - [Installing the 8 E3.S drive cage](#)
- [GPU options](#)
 - [GPU installation guidelines](#)
 - [Installing a single-width GPU in the GPU riser cage](#)
 - [Installing a double-width GPU in the GPU riser cage](#)
 - [Installing a DPU in the PCIe riser cage](#)
- [Memory option](#)
 - [HPE SmartMemory speed and population information](#)
 - [DIMM installation guidelines](#)
 - [Installing a DIMM](#)
- [Stacking riser options](#)
 - [Installing a stacking riser](#)
- [Secondary riser cage option](#)
 - [Installing the two-slot secondary riser cage](#)
- [Storage controller options](#)
 - [Preparing the server for storage controller installation](#)
 - [Installing a type-o storage controller \(OROC\)](#)
 - [Installing a type-p storage controller](#)
- [Energy pack options](#)
 - [HPE Smart Storage Battery](#)

- HPE Smart Storage Hybrid Capacitor
 - Minimum firmware versions
- Installing the energy pack
- Expansion card options
 - Installing an expansion card
- Processor heatsink assembly option
 - Processor cautions
 - Installing the processor heatsink assembly
- HPE NS204i-u Boot Device option
 - Installing the boot device in the secondary riser cage
 - Installing the boot device in the internal chassis
- OCP NIC 3.0 option
 - Installing an OCP NIC
- Chassis intrusion detection switch option
 - Installing the chassis intrusion detection switch
- Serial port option
 - Installing the serial port
- Internal USB device options
 - Installing the internal USB device
- Cabling
 - Cabling guidelines
 - Cabling diagrams
 - Internal cabling management
 - Storage cabling
 - Storage controller cabling
 - 8 SFF drive controller cabling
 - 8 E3.S drive controller cabling
 - Drive power cabling
 - Energy pack cabling
 - Storage controller backup power cabling
 - Riser cabling
 - Stacking riser cabling
 - GPU cabling
 - GPU riser cabling
 - GPU riser to PCIe switch board cabling
 - GPU auxiliary power cabling
 - DPU auxiliary power cabling
 - PCIe switch board cabling
 - PCIe switch board signal cabling
 - PCIe switch board sideband cabling
 - PCIe switch board power cabling

- HPE NS204i-u Boot Device cabling
- OCP bandwidth upgrade cabling
- Power distribution board sideband cabling
- Serial port cabling
- Chassis intrusion detection switch cabling
- Front I/O cabling
- Configuration resources
 - Updating firmware or system ROM
 - Configuring the server
 - Configuring storage controllers
 - Deploying an OS
 - Configuring security
 - Server management
 - Managing Linux-based high performance compute clusters
- Troubleshooting
 - NMI functionality
 - Troubleshooting resources
- System battery replacement
 - System battery information
 - Removing and replacing the system battery
- Safety, warranty, and regulatory information
 - Regulatory information
 - Notices for Eurasian Economic Union
 - Turkey RoHS material content declaration
 - Ukraine RoHS material content declaration
 - Warranty information
- Specifications
 - Environmental specifications
 - Mechanical specifications
 - Power supply specifications
 - HPE 1600 W Flex Slot Platinum Hot-plug Low Halogen Power Supply
 - HPE 1800-2200 W Flex Slot Titanium Power Supply
- Websites
- Support and other resources
 - Accessing Hewlett Packard Enterprise Support
 - HPE product registration
 - Accessing updates
 - Customer self repair
 - Remote support
 - Documentation feedback

Component identification

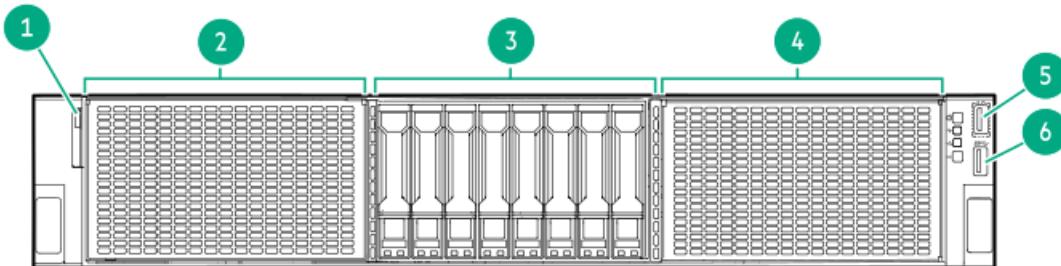
This chapter describes the external and internal server features and components.

Subtopics

- [Front panel components](#)
- [Front panel LEDs and buttons](#)
- [Rear panel components](#)
- [Rear panel LEDs](#)
- [Component touchpoints](#)
- [System board components](#)
- [Riser board components](#)
- [PCIe5 slot description](#)
- [Power distribution board components](#)
- [Riser slot numbering](#)
- [GPU riser slot numbering](#)
- [OCP slot population rules](#)
- [HPE Basic Drive LED definitions](#)
- [EDSFF SSD LED definitions](#)
- [DSC-25 2-port SFP28 card ports and LEDs](#)
- [Drive bay numbering](#)
- [Drive backplane naming](#)
- [PCIe switch board components](#)
- [Fan numbering](#)
- [Trusted Platform Module 2.0](#)
- [HPE NS204i-u Boot Device components](#)
- [HPE NS204i-u Boot Device LED definitions](#)

Front panel components

8 SFF drive configuration

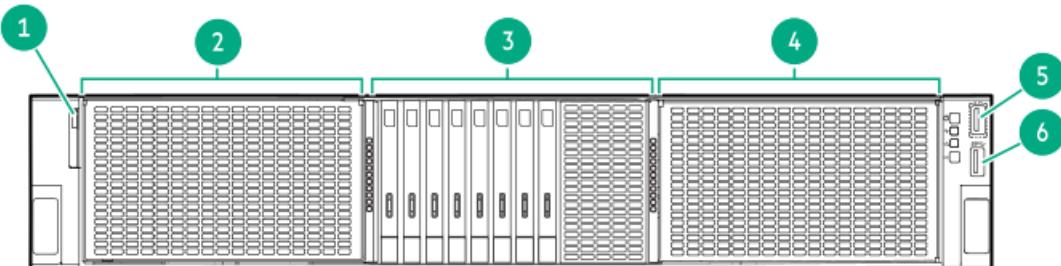


| Item | Description |
|------|---|
| 1 | Serial number / iLO information pull tab ¹ |
| 2 | GPU cage 1 |
| 3 | SFF drives ² |
| 4 | GPU cage 2 |
| 5 | iLO service port |
| 6 | USB 3.2 Gen1 port |



- 1 The serial number / iLO information pull tab is double-sided. One side shows the server serial number and the customer asset tag label. The other side shows the default iLO account information.
- 2 The front-end SFF drive box supports SAS, SATA, or U.3 NVMe drives.

8 E3.S drive configuration



| Item | Description |
|------|---|
| 1 | Serial number / iLO information pull tab ¹ |
| 2 | GPU cage 1 |
| 3 | E3.S drives |
| 4 | GPU cage 2 |
| 5 | iLO service port |
| 6 | USB 3.2 Gen1 port |

- 1 The serial number / iLO information pull tab is double-sided. One side shows the server serial number and the customer asset tag label. The other side shows the default iLO account information.

Subtopics

[iLO Service Port](#)

The Service Port is a USB port with the label **iLO** on supported servers and compute modules.

To find out if your server or compute module supports this feature, see the server specifications document at the following website:

<https://www.hpe.com/info/quickspecs>.

The Service Port is a USB port with the label **iLO** on the front of the server.

To find out if your server supports this feature, see the server specifications document at the following website:

<https://www.hpe.com/info/quickspecs>.

When you have physical access to a server, you can use the Service Port to do the following:

- Download the Active Health System Log to a supported USB flash drive.

When you use this feature, the connected USB flash drive is not accessible by the host operating system.

- Connect a client (such as a laptop) with a supported USB to Ethernet adapter to access the following:

- iLO web interface
- Remote console
- iLO RESTful API
- CLI

Hewlett Packard Enterprise recommends the HPE USB to Ethernet Adapter (part number Q7Y55A).



When you use the iLO Service Port:

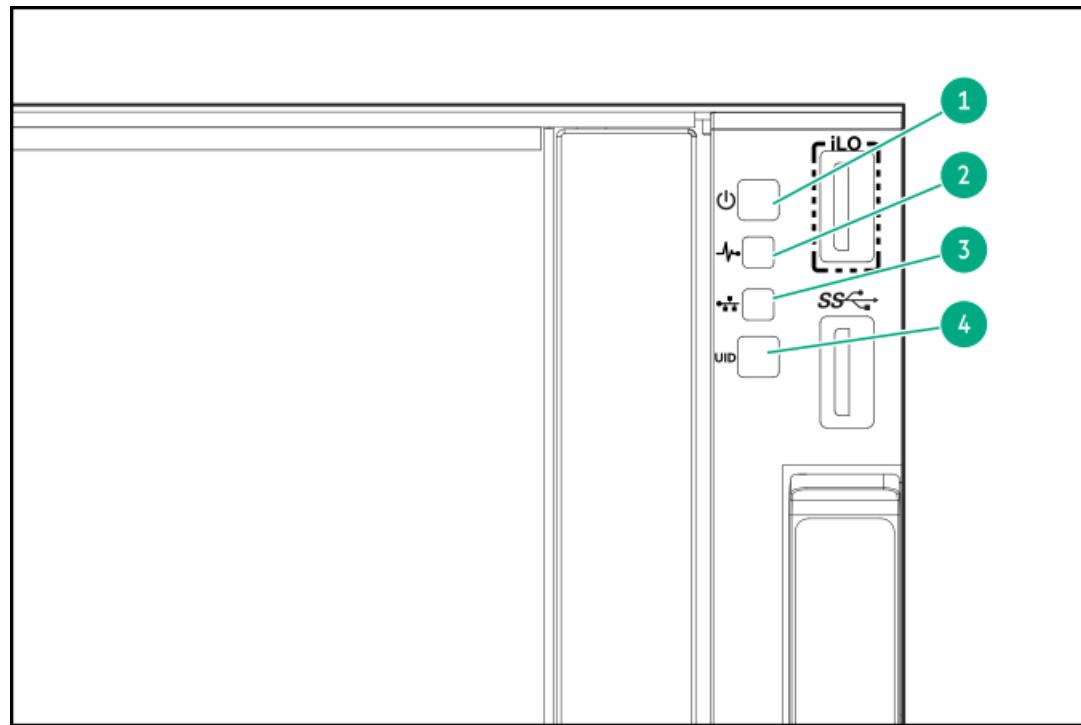
- Actions are logged in the iLO event log.
- The server UID flashes to indicate the Service Port status.

You can also retrieve the Service Port status by using a REST client and the iLO RESTful API.

- You cannot use the Service Port to boot any device within the server, or the server itself.
- You cannot access the server by connecting to the Service Port.
- You cannot access the connected device from the server.

For more information about the iLO Service Port, see the iLO user guide at the following website: <https://www.hpe.com/support/ilo6>.

Front panel LEDs and buttons



| Item | Description | Status | Definition |
|------|---|----------------|--|
| 1 | Power On/Standby button and system power LED ¹ | Solid green | System on |
| | | Flashing green | Performing power-on sequence |
| | | Solid amber | System in standby |
| | | Off | No power present ² |
| 2 | Health LED ¹ | Solid green | Normal |
| | | Flashing green | iLO is rebooting |
| | | Flashing amber | System degraded ³ |
| | | Flashing red | System critical ³ |
| 3 | NIC status LED ¹ | Solid green | Linked to network |
| | | Flashing green | Network active |
| | | Off | No network activity |
| 4 | UID button/LED ¹ | Solid blue | Activated |
| | | Flashing blue | <ul style="list-style-type: none"> 1 flash per second—Remote management or firmware upgrade in progress 4 flashes per second—iLO manual reboot sequence initiated 8 flashes per second—iLO manual reboot sequence in progress |
| | | Off | Deactivated |

¹ When all LEDs flash simultaneously, a power fault has occurred. For more information, see [Front panel LED power fault codes](#).

² Facility power is not present, power cord is not attached, no power supplies are installed, power supply failure has occurred, or the front I/O cable is disconnected.

³ If the health LED indicates a degraded or critical state, [review the system Integrated Management Log \(IML\) or use HPE iLO to review the system health status](#).

Subtopics

[Server UID LED](#)

[Viewing the Server Health Summary](#)

[Front panel LED power fault codes](#)

Server UID LED

The UID LED can be used to help an on-site technician quickly identify or locate a particular server when it is deployed in a dense rack with other equipment. It can also be used to identify if a remote management, firmware upgrade, or reboot sequence is in progress.

Viewing the Server Health Summary



Prerequisites

- An external monitor is connected.
- In the iLO web interface, the Show Server Health on External Monitor feature is enabled on the Access Settings page.

About this task

If the server does not power on, use the UID button to display the iLO Server Health Summary screen on an external monitor. This function works when the server is powered on or off.

For more information, see the iLO troubleshooting guide on the [Hewlett Packard Enterprise website](#).

Procedure

1. Press and release the UID button.



CAUTION

Be sure to press and release the UID button. Pressing the UID button at any time for more than five seconds will initiate a graceful iLO reboot or a hardware iLO reboot. Data loss or NVRAM corruption might occur during a hardware iLO reboot.

The Server Health Summary screen displays on the external monitor.

2. Press the UID button again to close the Server Health Summary screen.

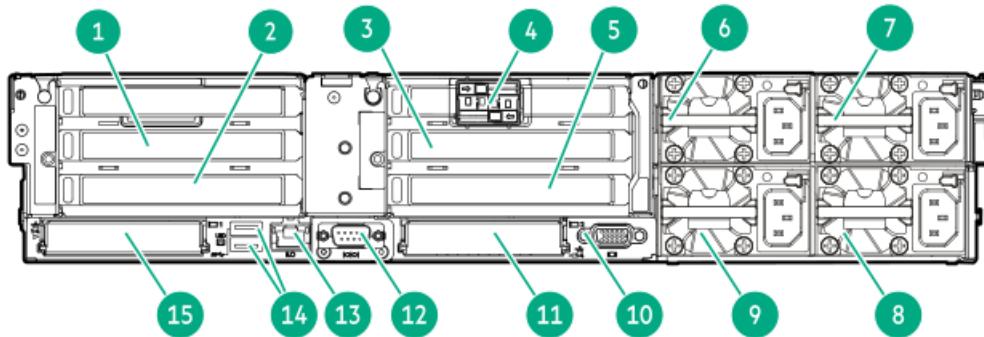
Front panel LED power fault codes

The following table provides a list of power fault codes, and the subsystems that are affected. Not all power faults are used by all servers.

| Subsystem | LED behavior |
|---|--------------|
| System board | 1 flash |
| Processor | 2 flashes |
| Memory | 3 flashes |
| Riser board PCIe slots | 4 flashes |
| FlexibleLOM | 5 flashes |
| Storage controller | 6 flashes |
| System board PCIe slots | 7 flashes |
| Power backplane | 8 flashes |
| Storage backplane | 9 flashes |
| Power supply | 10 flashes |
| PCIe expansion cards installed in riser board | 11 flashes |
| Chassis | 12 flashes |
| GPU card | 13 flashes |

Rear panel components





| Item | Description |
|------|---|
| 1 | Slot 2 PCIe5 x16 stacking riser (optional) ¹ |
| 2 | Slot 3 PCIe5 x16 base riser ¹ |
| 3 | Slot 5 PCIe5 x16 stacking riser (optional) ² |
| 4 | HPE NS204i-u Boot Device (optional) |
| 5 | Slot 6 PCIe5 x16 base riser ² |
| 6 | Flexible Slot power supply 4 (optional) |
| 7 | Flexible Slot power supply 3 (optional) |
| 8 | Flexible Slot power supply 1 |
| 9 | Flexible Slot power supply 2 |
| 10 | VGA port |
| 11 | Slot 18 OCP PCIe5 x8 |
| 12 | Serial port (optional) |
| 13 | iLO dedicated network port |
| 14 | USB 3.2 Gen1 ports |
| 15 | Slot 17 OCP PCIe5 x8 |

¹ These slots are in the primary riser cage.

² These slots are in the secondary riser cage.

Subtopics

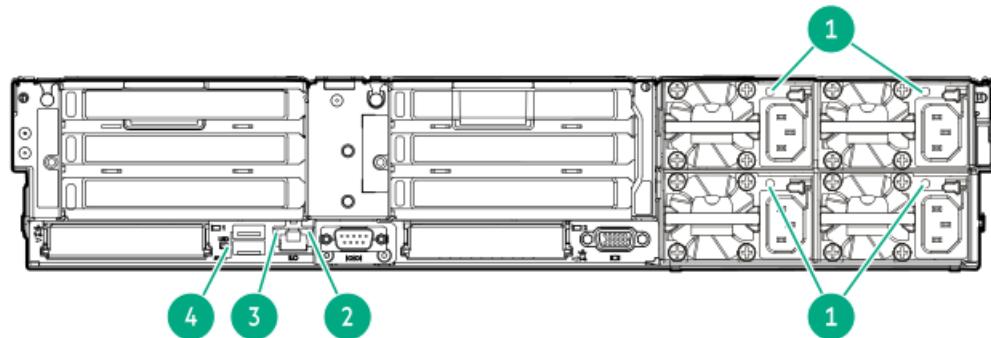
[Display device setup](#)

The server supports both VGA port and DisplayPort 1.1a. Before connecting a display device, observe the following:

- **Display output modes:**
 - If you connect two display devices to the server using both the VGA port and DisplayPort, the same image is mirrored on both devices.
 - The embedded video controller in the iLO chipset does not support dual display or screen extension mode. To enable dual display, install a compatible graphics card.
- When using HDMI or DVI adapters for the DisplayPort, use an active-type adapter. Passive-type adapters marked with the DP++ symbol are not supported.

Whenever possible, use the same display connection type. For example, if your monitor only has a VGA port, use the VGA port on the

Rear panel LEDs



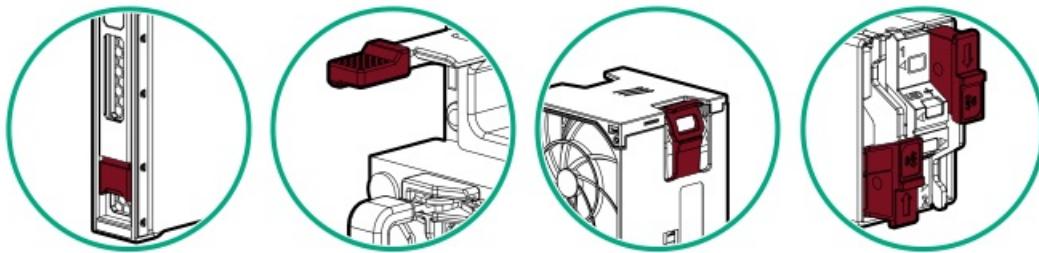
| Item | LED | Status | Definition |
|------|--------------|----------------|---|
| 1 | Power supply | Solid green | The power supply is operating normally. |
| | | Off | One or more of the following conditions exists: <ul style="list-style-type: none">Power is unavailablePower supply failurePower supply is in standby modePower supply errorThe front I/O cable is disconnected. |
| 2 | iLO status | Solid green | Lined to network |
| | | Flashing green | Network active |
| | | Off | No network activity |
| 3 | iLO link | Solid green | Network link |
| | | Off | No network link |
| 4 | UID | Solid blue | Activated |
| | | Flashing blue | <ul style="list-style-type: none">1 flash per sec—Remote management or firmware upgrade in progress4 flashes per sec—iLO manual reboot sequence8 flashes per sec—iLO manual reboot sequence in progress |
| | | Off | Deactivated |

Component touchpoints

Certain components are color-coded. These colors represent the recommended touch areas for a removal process and indicate whether components require a system shutdown before removal.

The following diagrams are examples only.

HPE hot-plug red

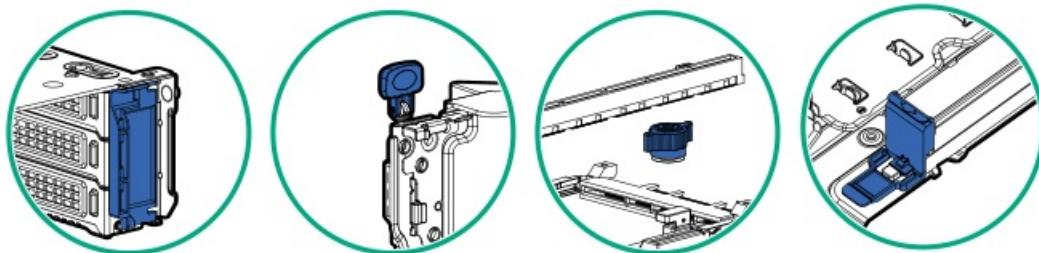


Hot-plug red indicates hot-pluggable components. These components can be removed and installed while the system is running, and doing so will not result in a system shutdown.

Component examples:

- Power supplies in a redundant power configuration
- Hot-plug fans
- Hot-plug drives
- M.2 SSDs in a hot-plug boot device

HPE touchpoint blue



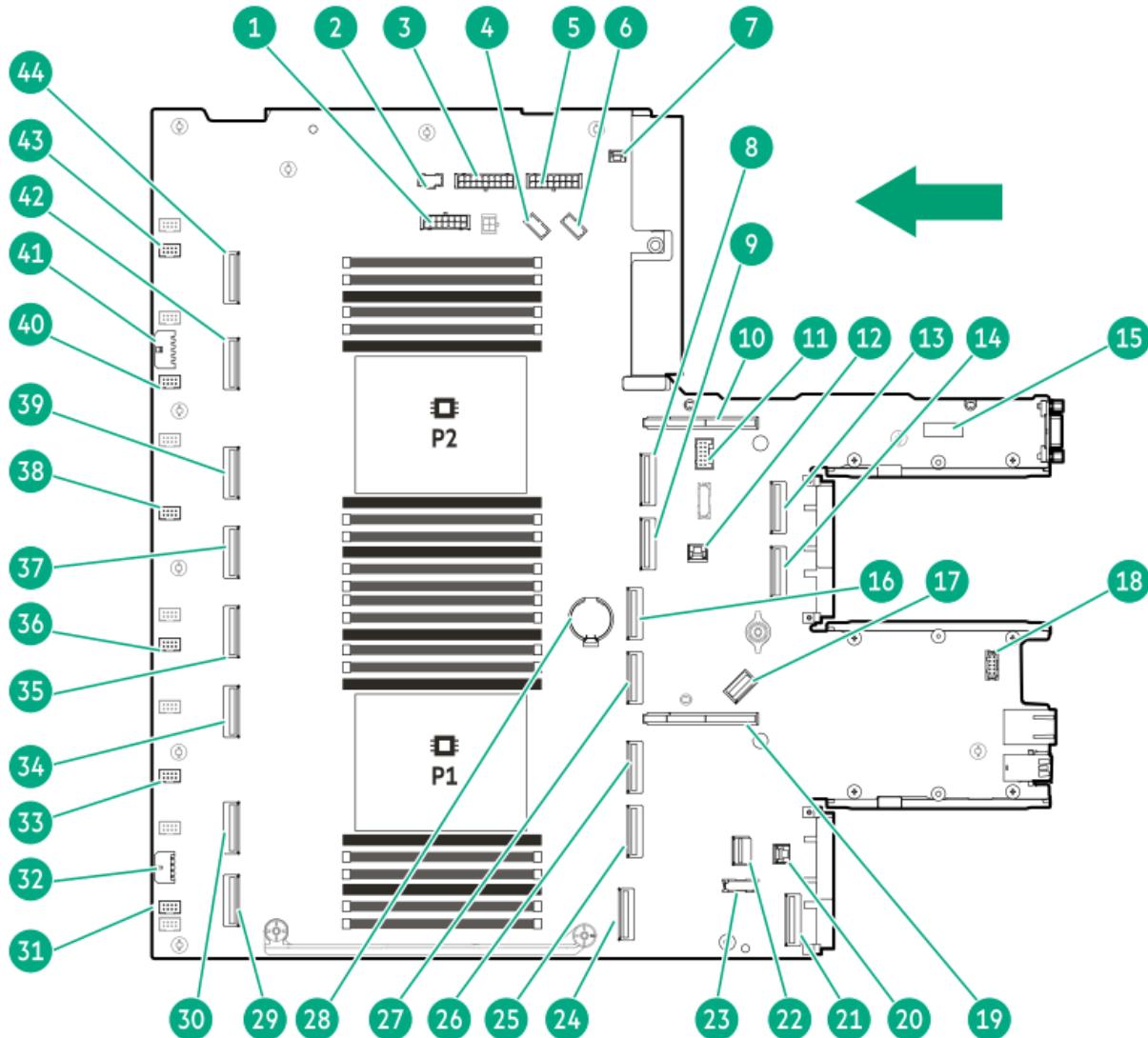
Touchpoint blue indicates cold-pluggable components. These components require a system shutdown. Failure to do so might result in system failure or data loss. Cold-pluggable components might also indicate touchpoints on non-electrical components.

Component examples:

- Storage devices
- Fan cages
- System boards
- Energy packs

System board components





| Item | Description |
|------|--|
| 1 | Drive backplane power connector |
| 2 | Power supply signal option connector |
| 3 | Upper PCIe switch board power connector |
| 4 | PCIe switch board signal connector |
| 5 | Lower PCIe switch board power connector |
| 6 | NS204i-u signal connector |
| 7 | Chassis intrusion detection switch connector |
| 8 | Socket 2 MCIO connector 5B |
| 9 | Socket 2 MCIO connector 6B |
| 10 | Secondary riser connector |
| 11 | Energy pack connector |
| 12 | Slot 18 OROC storage backup power connector |
| 13 | Slot 18 OCP x16 upgrade connector A |
| 14 | Slot 18 OCP x16 upgrade connector B |
| 15 | <u>System maintenance switch</u> |
| 16 | Socket 2 MCIO connector 9B |

| Item | Description |
|------|---|
| 17 | USB 3.2 Gen1 port |
| 18 | Serial port connector |
| 19 | Primary riser connector |
| 20 | Slot 17 OROC storage backup power connector |
| 21 | Slot 17 OCP x16 upgrade connector |
| 22 | Front I/O connector |
| 23 | SlimSAS x8 connector |
| 24 | Socket 1 MCIO connector 9A |
| 25 | Socket 1 MCIO connector 5A |
| 26 | Socket 1 MCIO connector 6A |
| 27 | Socket 2 MCIO connector 8B |
| 28 | System battery |
| 29 | Socket 1 MCIO connector 1A |
| 30 | Socket 1 MCIO connector 2A |
| 31 | Fan connector 6 |
| 32 | GPU riser/PCIe switch board power connector |
| 33 | Fan connector 5 |
| 34 | Socket 1 MCIO connector 3A |
| 35 | Socket 1 MCIO connector 4A |
| 36 | Fan connector 4 |
| 37 | Socket 2 MCIO connector 1B |
| 38 | Fan connector 3 |
| 39 | Socket 2 MCIO connector 2B |
| 40 | Fan connector 2 |
| 41 | GPU riser/PCIe switch board power connector |
| 42 | Socket 2 MCIO connector 3B |
| 43 | Fan connector 1 |
| 44 | Socket 2 MCIO connector 4B |

Subtopics

- [System maintenance switch descriptions](#)
- [DIMM label identification](#)
- [DIMM slot numbering](#)
- [Heatsink and processor socket components](#)

System maintenance switch descriptions

| Position | Default | Function |
|-----------------------|---------|--|
| S1 ¹ | Off | <ul style="list-style-type: none"> Off—iLO security is enabled. On—iLO security is disabled. |
| S2 | Off | Reserved |
| S3 | Off | Reserved |
| S4 | Off | Reserved |
| S5 ¹ | Off | <ul style="list-style-type: none"> Off—Power-on password is enabled. On—Power-on password is disabled. |
| S6 ^{1, 2, 3} | Off | <ul style="list-style-type: none"> Off—No function On—Restore default manufacturing settings |
| S7 | Off | Reserved |
| S8 | Off | Reserved |
| S9 | Off | Reserved |
| S10 | Off | Reserved |
| S11 | Off | Reserved |
| S12 | Off | Reserved |

¹ To access the redundant ROM, set S1, S5, and S6 to On.

² When the system maintenance switch position 6 is set to the On position, the system is prepared to restore all configuration settings to their manufacturing defaults.

³ When the system maintenance switch position 6 is set to the On position and Secure Boot is enabled, some configurations cannot be restored. For more information, see [Configuring the server](#).

DIMM label identification

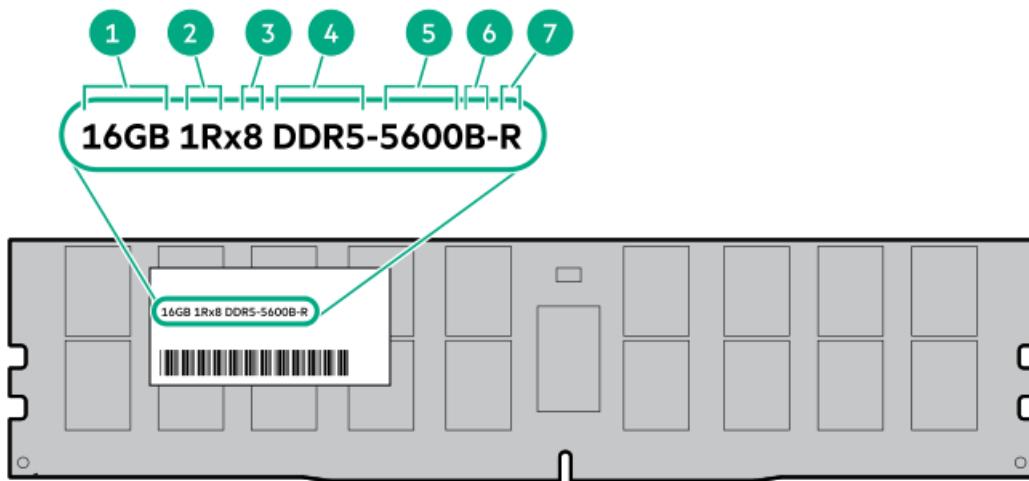
The label contains information about the DIMM. For additional information about DIMMs, including:

- Memory speeds and server-specific DIMM population rules
- Product features, specifications, options, configurations, and compatibility

See the website:

<https://www.hpe.com/docs/server-memory>





| Item | Description | Example |
|------|-----------------------------------|---|
| 1 | Capacity ¹ | 16 GB 32 GB 64 GB 96 GB 128 GB 256 GB |
| 2 | Rank | 1R—Single rank 2R—Dual rank 4R—Quad rank 8R—Octal rank |
| 3 | Data width on DRAM | x4—4-bit x8—8-bit |
| 4 | Memory generation | PC5—DDR5 |
| 5 | Maximum memory speed ¹ | 4800 MT/s 5600 MT/s 6400 MT/s |
| 6 | CAS latency | B—42-42-42 B—50-42-42 (for 128 GB and 256 GB capacities) |
| 7 | DIMM type | E—UDIMM (unbuffered with ECC) R—RDIMM (registered) |

¹ The maximum memory speed and capacity is a function of the memory type, memory configuration, and processor model.

DIMM slot numbering

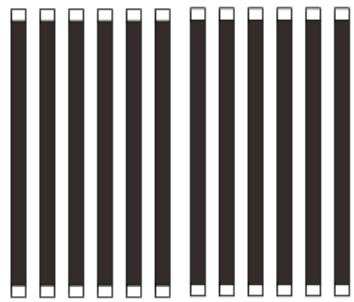
The arrow points to the front of the server.



1 2 3 4 5 6



7 8 9 10 11 12 1 2 3 4 5 6

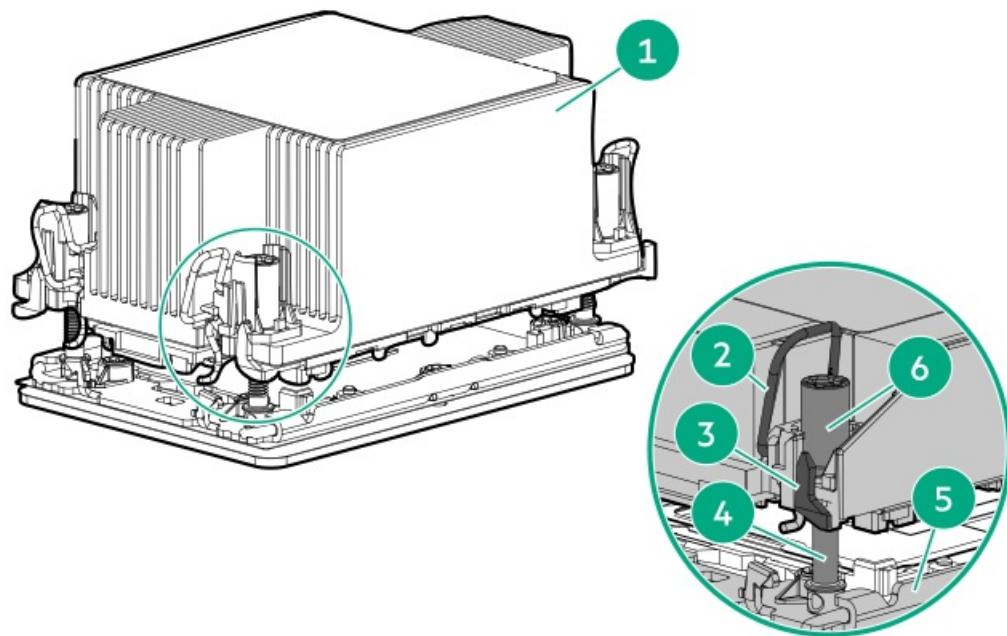


7 8 9 10 11 12



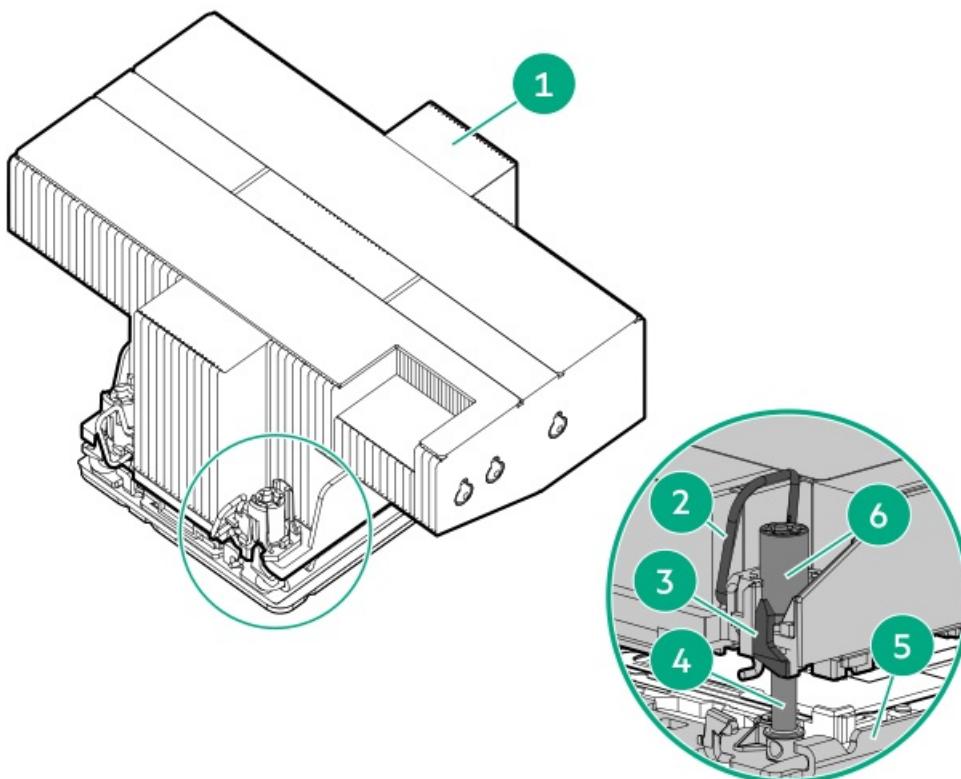
Heatsink and processor socket components

Standard heatsink



High performance heatsink





| Item | Description |
|------|--------------------------------|
| 1 | Processor-heatsink module * |
| 2 | Anti-tilt wires |
| 3 | Processor carrier release tabs |
| 4 | Bolster plate guide posts |
| 5 | Bolster plate |
| 6 | Heatsink screws |

* This module consists of the heatsink attached to the processor that is already secured in its carrier.

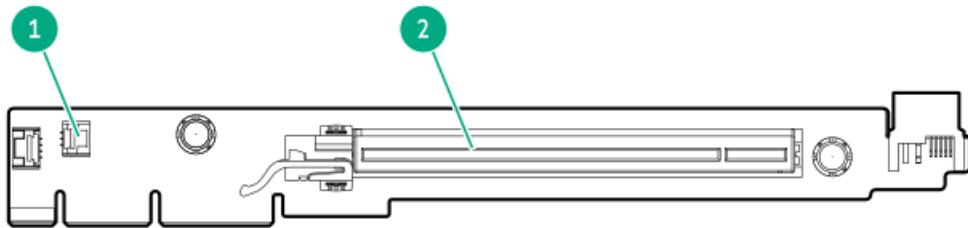
Riser board components

This server supports three types of PCIe risers:

- Standard riser—This riser is a board-only riser that is directly installed on the riser connector on the system board. This riser type is used as the base riser in the primary/secondary riser cage.
- Cabled riser—This riser type has its signal cable soldered on the board itself. This riser type is combined with a standard, base riser and another cabled riser in a three-slot riser cage.
- GPU riser—This riser type has its signal cable soldered on the board itself. This riser type is combined with another GPU riser in the GPU riser cage.

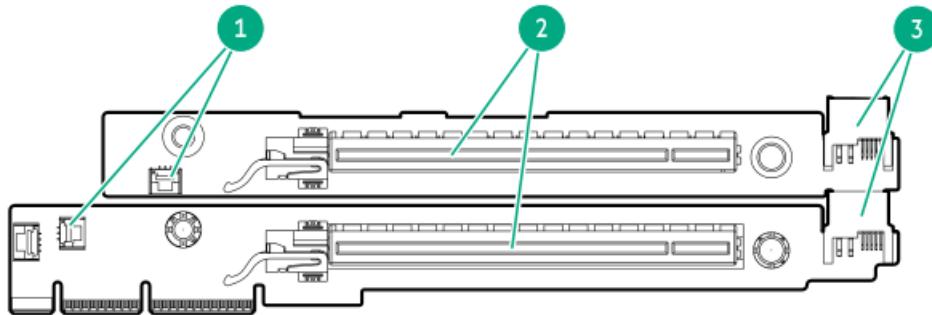
For clarity, the riser cage and the cables of the cabled risers are not shown in the following images.

Standard riser components



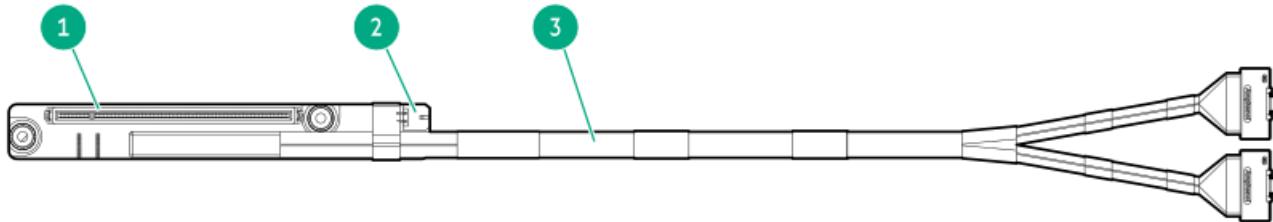
| Item | Description |
|------|---|
| 1 | Storage controller backup power connector |
| 2 | PCIe5 x16 (16, 8, 4, 1) slot |

Cabled riser components



| Item | Description |
|------|--|
| 1 | Storage controller backup power connectors |
| 2 | PCIe5 x16 (16, 8, 4, 1) slots |
| 3 | Riser power connectors |

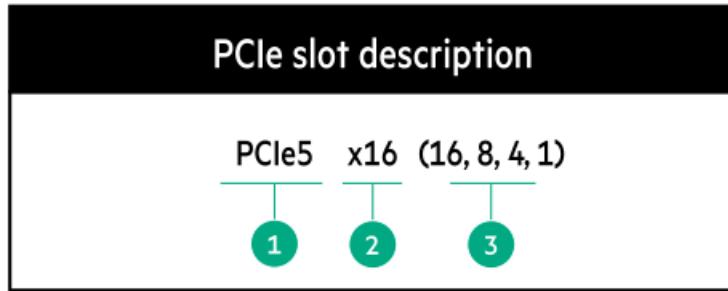
GPU riser components



| Item | Description |
|------|------------------------------|
| 1 | PCIe5 x16 (16, 8, 4, 1) slot |
| 2 | GPU riser power connector |
| 3 | GPU riser signal cable |

PCIe5 slot description

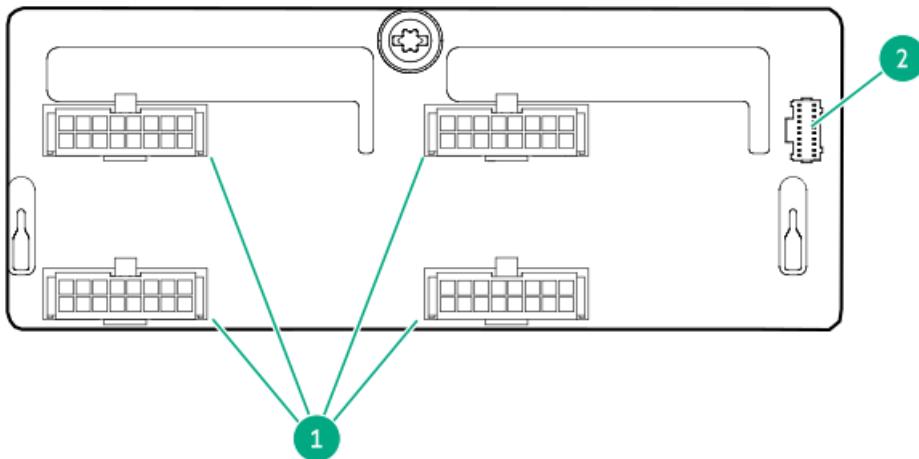




| Item | Description | Definition |
|------|-------------------------------|--|
| 1 | PCI Express version | <p>Each PCIe version corresponds to a specific data transfer rate between the processor and peripheral devices. Generally, a version update corresponds to an increase in transfer rate.</p> <ul style="list-style-type: none"> • PCIe 1.x • PCIe 2.x • PCIe 3.x • PCIe 4.x • PCIe 5.x <p>The PCIe technology is under constant development. For the latest information, see the PCI-SIG website.</p> |
| 2 | Physical connector link width | <p>PCIe devices communicate through a logical connection called an interconnect or link. At the physical level, a link is composed of one or more lanes. The number of lanes is written with an x prefix with x16 being the largest size in common use.</p> <ul style="list-style-type: none"> • x1 • x2 • x4 • x8 • x16 |
| 3 | Negotiable link width | These numbers correspond to the maximum link bandwidth supported by the slot. |

Power distribution board components



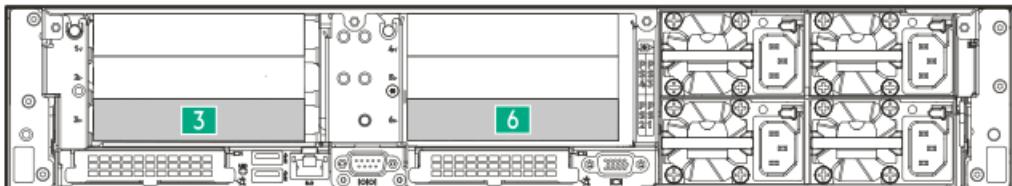


| Item | Description |
|------|--------------------|
| 1 | Power connectors |
| 2 | Sideband connector |

Riser slot numbering

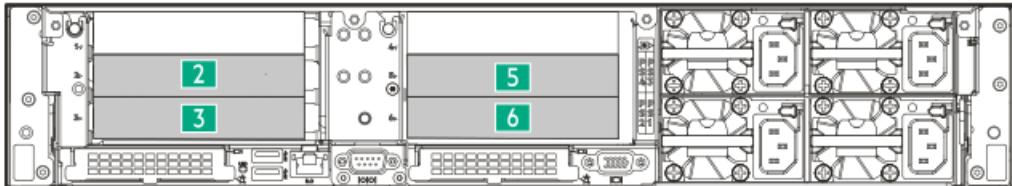
All riser slots are PCIe5 x16 (16, 8, 4, 1) and are rated for a maximum power draw of 75 W each.

Two-slot riser configuration



| Slot number | Location | Riser type | Supported form factors |
|-------------|----------------------|---------------------|--|
| 3 | Primary riser cage | Standard/base riser | Full-height, half-length |
| 6 | Secondary riser cage | | Half-height, half-length (low-profile) |

Four-slot riser configuration



| Slot number | Location | Riser type | Supported form factors |
|-------------|----------------------|---------------------|--|
| 2 | Primary riser cage | Stacking riser | Full-height, half-length |
| 3 | | Standard/base riser | Half-height, half-length (low-profile) |
| 5 | Secondary riser cage | Stacking riser | |
| 6 | | Standard/base riser | |

GPU riser slot numbering

All riser slots are PCIe5 x16 (16, 8, 4, 1) and are rated for a maximum power draw of 75 W each. To support high power GPUs with TDP greater than 75 W, an auxiliary power cable is required.

Double-width GPU configuration



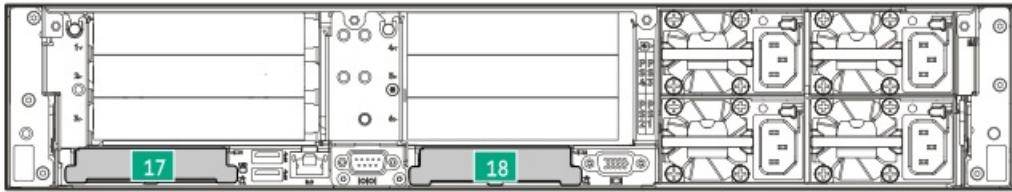
| Slot number | Location | Riser type | Supported form factor |
|-------------|------------------|------------------|--|
| 9 | GPU riser cage 1 | GPU cabled riser | Double-width, full-height, half-length |
| 11 | | | |
| 14 | GPU riser cage 2 | | |
| 16 | | | |

Single-width GPU configuration



| Slot number | Location | Riser type | Supported form factor |
|-------------|------------------|------------------|--|
| 9 | GPU riser cage 1 | GPU cabled riser | Single-width, full-height, full-length |
| 10 | | | Single-width, half-height, half-length (low-profile) |
| 11 | | | |
| 12 | | | |
| 13 | GPU riser cage 2 | | |
| 14 | | | |
| 15 | | | |
| 16 | | | |

OCP slot population rules



| Slot number | Supported hardware components |
|-----------------------------------|---|
| Slot 17 OCP PCIe5 x8 ¹ | <ul style="list-style-type: none">• Type-o storage controller |
| Slot 18 OCP PCIe5 x8 | <ul style="list-style-type: none">• OCP NIC |

¹ When installing a single OCP NIC, install it in Slot 17.

To see a list of validated OCP options, see the server QuickSpecs on the Hewlett Packard Enterprise website:

<https://www.hpe.com/info/quickspecs>

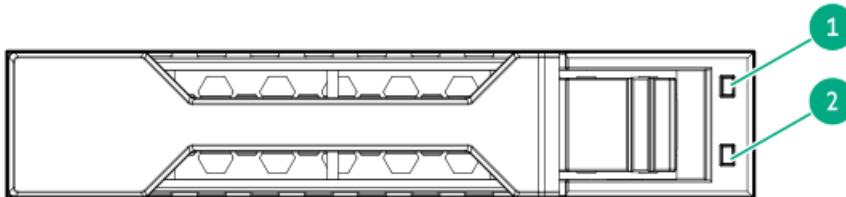
HPE Basic Drive LED definitions

The HPE Basic drive carrier has the following LEDs:

- Amber/blue LED—Managed by the drive backplane in conjunction with the storage controller and is used to indicate drive status.
- Green LED—Managed by the drive itself and indicates the drive activity.

SFF basic drive carrier

The SFF basic drive carrier supports hot-plug SAS, SATA, or U.3 NVMe drives .



| Item | LED | State | Definition |
|------|-----------------|--|---|
| 1 | Fault/Locate | Solid amber | This drive has failed, is unsupported, or is invalid. |
| | | Solid blue | The drive is operating normally and being identified by a management application. |
| | | Flashing amber/blue (1 flash per second) | The drive has failed, or a predictive failure alert has been received for this drive. The drive has also been identified by a management application. |
| | | Flashing amber (1 flash per second) | A predictive failure alert has been received for this drive. Replace the drive as soon as possible. |
| | | Off | The drive is operating normally and not being identified by a management application. |
| 2 | Online/Activity | Solid green | The drive is online and has no activity. |
| | | Flashing green (1 flash per second) | The drive is doing one of the following: <ul style="list-style-type: none"> • Rebuilding or performing a RAID • Performing a stripe size migration • Performing a capacity expansion • Performing a logical drive extension • Erasing • Spare part activation |
| | | Flashing green (4 flashes per second) | The drive is operating normally and has activity. |
| | | Off | The drive is not configured by a RAID controller or is a spare drive. |

EDSFF SSD LED definitions

The EDSFF drive carrier has two LEDs:

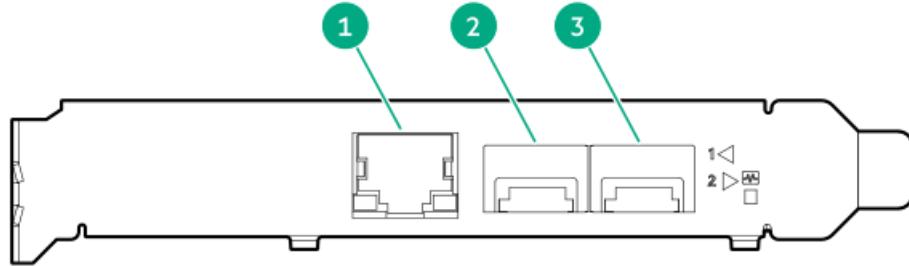
- Amber/blue LED—Managed by the drive backplane in conjunction with the storage controller and is used to indicate drive status.
- Green LED—Managed by the drive itself and indicates the drive activity.



| Item | LED | State | Definition |
|------|-----------------|--|---|
| 1 | Fault/Locate | Solid amber | This drive has failed, is unsupported, or is invalid. |
| | | Solid blue | The drive is operating normally and being identified by a management application. |
| | | Flashing amber/blue (1 flash per second) | The drive has failed, or a predictive failure alert has been received for this drive. The drive has also been identified by a management application. |
| | | Flashing amber (1 flash per second) | A predictive failure alert has been received for this drive. Replace the drive as soon as possible. |
| | | Off | The drive is operating normally and not being identified by a management application. |
| 2 | Online/Activity | Solid green | The drive is online and has no activity. |
| | | Flashing green (4 flashes per second) | The drive is operating normally and has activity. |
| | | Off | No power present. |

DSC-25 2-port SFP28 card ports and LEDs

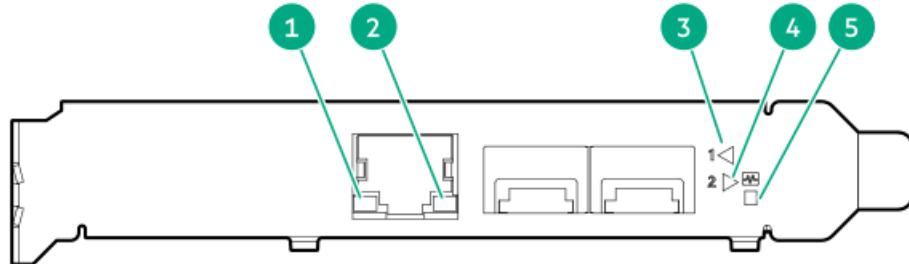
Ports



| Item | Port | Description |
|------|------------------------|-------------------|
| 1 | Management port | 1GbE RJ45 |
| 2 | Network interface port | 10/25G SFP+ based |
| 3 | Network interface port | 10/25G SFP+ based |

LEDs

The HPE for Pensando DSP DSC-25 2p SFP28 card is a dual-port, single-slot, half-height, half-length (HHHL) SFP28 network adapter. It has LEDs for Link (L) and Activity (A) for each port. A half-height bracket is shown in the following illustration with SFP28 ports and LEDs.



| Item | LED | Status | Description |
|------|------------------------------|----------------|---|
| 1 | Management Port Activity LED | Off | No activity |
| | | Flashing | Passing traffic; flashing frequency indicates traffic intensity |
| 2 | Management Port Link LED | Off | A link has not been established |
| | | Solid green | Valid Ethernet link |
| 3 | SFP Port 1 Link/Activity LED | Off | A link has not been established |
| | | Solid green | Valid Ethernet link |
| | | Flashing green | Passing traffic; flashing frequency indicates traffic intensity |
| | | Solid amber | Link fault |
| 4 | SFP Port 2 Link/Activity LED | Off | A link has not been established |
| | | Solid green | Valid Ethernet link |
| | | Flashing green | Passing traffic; flashing frequency indicates traffic intensity |
| | | Solid amber | Link fault |
| 5 | System status LED | Off | System is not powered |
| | | Solid amber | Power is up, software has not booted yet |
| | | Solid green | System is up and fully operational |

Drive bay numbering



CAUTION

When a server is purchased without any drive installed, some drive bays might be empty while other drive bays might be populated with drive blanks. To maintain proper system cooling, do not operate the server without a drive or a drive blank installed.

Subtopics

[SFF drive bay numbering](#)

[E3.S drive bay numbering](#)

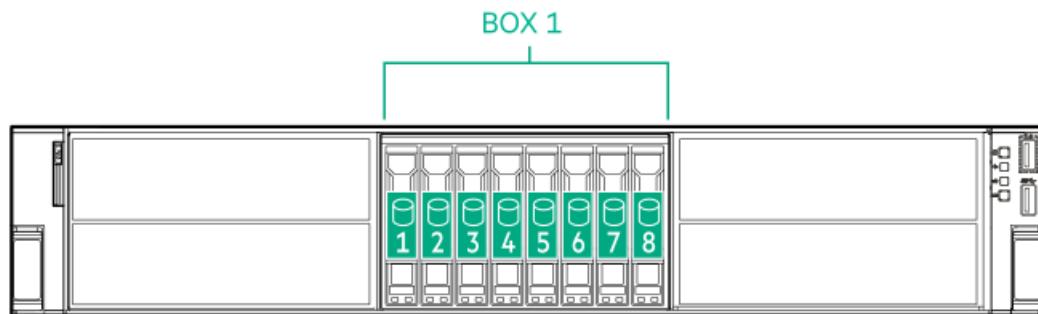
SFF drive bay numbering

The following drive backplane options are supported in 8 SFF drive configurations:

- 8 SFF 16G x4 U.2 NVMe / SAS UBM4 BC
- 8 SFF 16G x4 U.2 NVMe / SAS UBM6 BC
- 8 SFF 24G x4 U.3 NVMe / SAS UBM3 BC
- 8 SFF 24G x4 U.3 NVMe / SAS UBM6 BC

In the 8 SFF drive configuration, all drives belong to the same box 1.

For more information on the drive backplane description, see [Drive backplane naming](#).



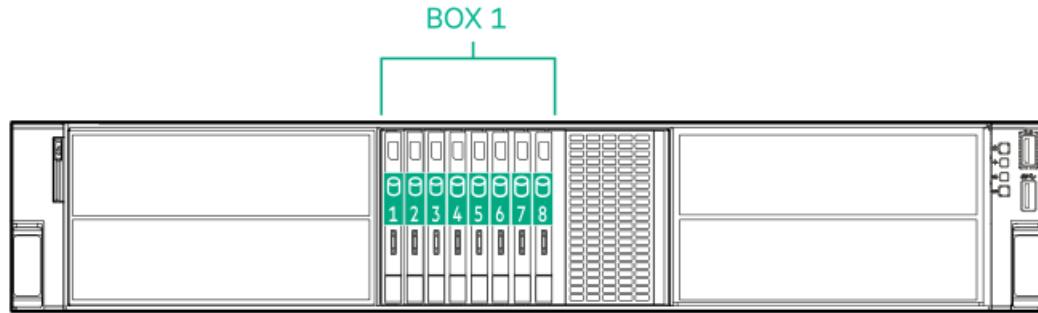
E3.S drive bay numbering

The following drive backplane options are supported in 8 E3.S drive configurations:

- 8 E3.S 32G x4 NVMe UBM5 EC1
- 8 E3.S 32G x4 NVMe UBM7 EC1

In the 8 E3.S drive configuration, all drives belong to the same box 1.

For more information on the drive backplane description, see [Drive backplane naming](#).



Drive backplane naming

This topic explains the features represented in the drive backplane naming. This naming convention was adopted starting in the HPE Gen11 server release. Your server might not support all the features listed in this topic. For server-specific support information, see the server guides:

- Drive backplane support, see [Drive bay numbering](#).
- Drive backplane cabling, see [Storage cabling](#).

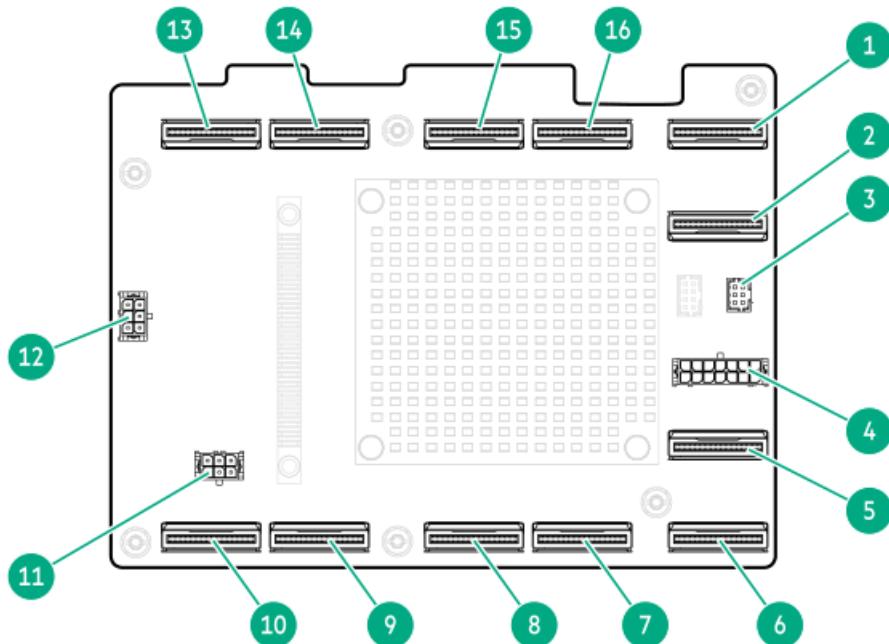


| Item | Description | Values |
|------|---|---|
| 1 | Drive bay count | Number of drive bays supported by the backplane. |
| 2 | Drive form factor | LFF—Large Form Factor SFF—Small Form Factor E3S—Enterprise and Datacenter Standard Form Factor (EDSFF E3.S) |
| 3 | Maximum link rate per lane (GT/s) | 12G 16G 24G 32G |
| 4 | Port link width and interface | x1 NVMe/SAS—U.3 NVMe, SAS, or SATA ¹ x4 NVMe/SAS—U.3 NVMe, SAS, or SATA ² x4 NVMe—NVMe ³ x4 NVMe—E3.S |
| 5 | Universal backplane manager (UBM) model | The UBM model defines the UBM firmware used by the backplane. Examples of UBM models: UBM2, UBM3, and etc. |
| 6 | Drive carrier type | BC—Basic carrier (SFF) LP—Low-profile carrier (LFF) EC—E3.S carrier |

¹ Tri-mode controller support for x1 U.3 NVMe, SAS, and SATA drives. System board connection supports SATA drives only.
² CPU direct attach or tri-mode controller support for x4 U.3 NVMe, x2 (via a splitter cable) U.3 NVMe, or x1 SAS and SATA drives.
³ CPU direct attach or tri-mode controller support for x4 NVMe drives.

PCIe switch board components

Upper PCIe switch board



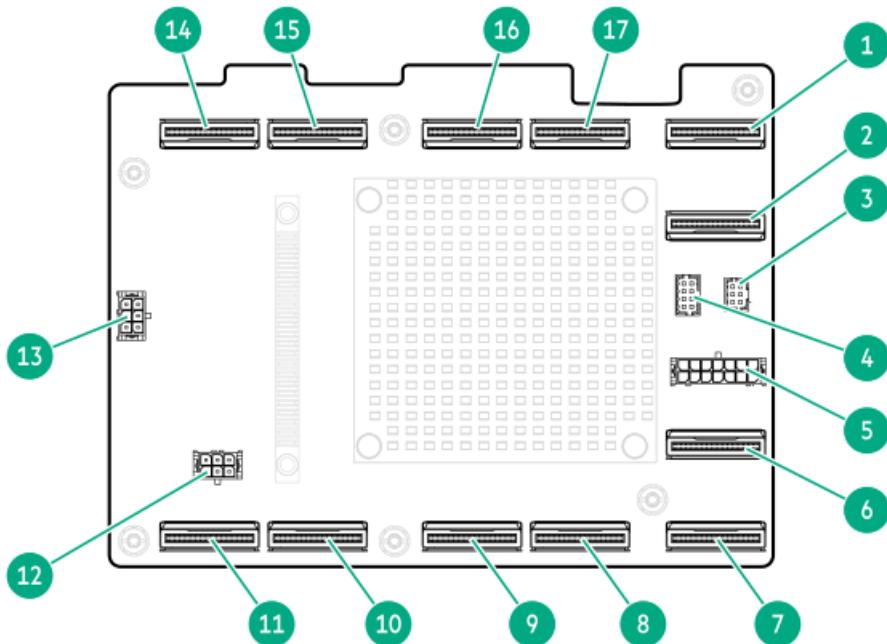
| Item | Description | Connect to |
|------|--|---|
| 1 | Upper PCIe switch board upstream port 1 | Secondary processor MCIO connectors on system board |
| 2 | Upper PCIe switch board upstream port 2 | |
| 3 | Upper PCIe switch board signal extension connector | Lower PCIe switch board signal extension connector |
| 4 | Upper PCIe switch board power connector | Upper PCIe switch board power connector (P2) ¹ GPU auxiliary power connector (P3) ^{1, 2} |
| 5 | Upper PCIe switch board upstream port 3 | Primary processor MCIO connectors on system board |
| 6 | Upper PCIe switch board upstream port 4 | |
| 7 | GPU riser slot 14 MCIO connector (SEC) ³ | GPU riser slot 14 |
| 8 | GPU riser slot 14 MCIO connector (PRIM) ³ | |
| 9 | GPU riser slot 13 MCIO connector (SEC) ³ | GPU riser slot 13 |
| 10 | GPU riser slot 13 MCIO connector (PRIM) ³ | |
| 11 | GPU riser slot 13 and 14 power connector | GPU riser slot 13 (P2) ¹ GPU riser slot 14 (P3) ¹ |
| 12 | GPU riser slot 9 and 10 power connector | GPU riser slot 9 (P3) ¹ GPU riser slot 10 (P2) ¹ |
| 13 | GPU riser slot 9 MCIO connector (SEC) ³ | GPU riser slot 9 |
| 14 | GPU riser slot 9 MCIO connector (PRIM) ³ | |
| 15 | GPU riser slot 10 MCIO connector (SEC) ³ | GPU riser slot 10 |
| 16 | GPU riser slot 10 MCIO connector (PRIM) ³ | |

¹ This enclosed text (P2/P3) refers to the marker on the power cable connector.

² This power connector is for the GPU in the cage 1.

³ This enclosed text (PRIM/SEC) refers to the marker on the riser signal cable connector.

Lower PCIe switch board



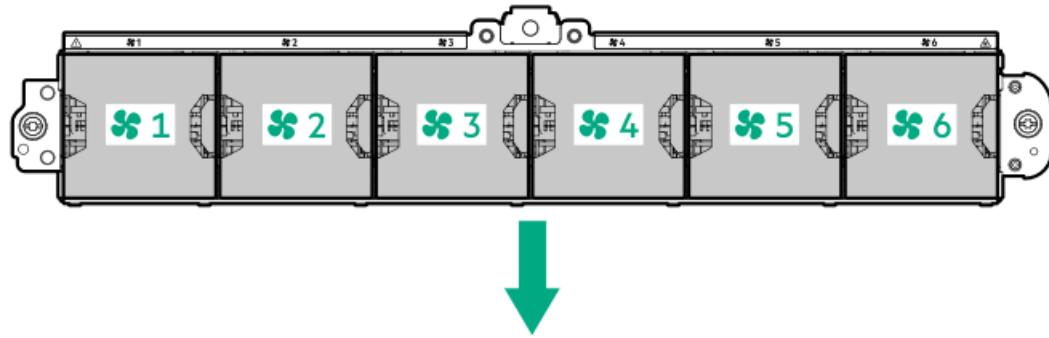
| Item | Description | Connect to |
|------|--|---|
| 1 | Lower PCIe switch board upstream port 1 | Secondary processor MCIO connectors on system board |
| 2 | Lower PCIe switch board upstream port 2 | |
| 3 | Lower PCIe switch board signal connector | PCIe switch board signal connector on system board |
| 4 | Lower PCIe switch board signal extension connector | Upper PCIe switch board signal extension connector |
| 5 | Lower PCIe switch board power connector | Lower PCIe switch board power connector (P2) ¹ GPU auxiliary power connector (P3) ^{1, 2} |
| 6 | Lower PCIe switch board upstream port 3 | Primary processor MCIO connectors on system board |
| 7 | Lower PCIe switch board upstream port 4 | |
| 8 | GPU riser slot 16 MCIO connector (SEC) ³ | GPU riser slot 16 |
| 9 | GPU riser slot 16 MCIO connector (PRIM) ³ | |
| 10 | GPU riser slot 15 MCIO connector (SEC) ³ | GPU riser slot 15 |
| 11 | GPU riser slot 15 MCIO connector (PRIM) ³ | |
| 12 | GPU riser slot 15 and 16 power connector | GPU riser slot 15 (P2) ¹ GPU riser slot 16 (P3) ¹ |
| 13 | GPU riser slot 11 and 12 power connector | GPU riser slot 11 (P3) ¹ GPU riser slot 12 (P2) ¹ |
| 14 | GPU riser slot 11 MCIO connector (SEC) ³ | GPU riser slot 11 |
| 15 | GPU riser slot 11 MCIO connector (PRIM) ³ | |
| 16 | GPU riser slot 12 MCIO connector (SEC) ³ | GPU riser slot 12 |
| 17 | GPU riser slot 12 MCIO connector (PRIM) ³ | |

- 1 This enclosed text (P2/P3) refers to the marker on the power cable connector.
- 2 This power connector is for the GPU in the cage 2.
- 3 This enclosed text (PRIM/SEC) refers to the marker on the riser signal cable connector.

Fan numbering

To provide sufficient airflow to the system, the server is by default populated by 6 high performance, dual-rotor fans.

The arrow points to the front of the server.



Subtopics

- [Fan mode behavior](#)
- [Fan and heatsink requirements](#)

Fan mode behavior

The default 6 fan configuration provides redundant fan support. In redundant fan mode, if a fan rotor fails or is missing:

- The system switches to nonredundant fan mode. The system continues to operate in this mode.
- The system health LED flashes amber.

If a second fan rotor failure or a missing fan occurs, the operating system gracefully shuts down.

Fan and heatsink requirements



CAUTION

To maintain proper system cooling, install the correct heatsink types required for specific hardware configurations.

| Configuration | Processor TDP | Fan type | Heatsink |
|------------------|---------------|-----------------------|----------------------------|
| SFF / E3.S drive | < 270 W | High performance fans | Standard heatsinks |
| | ≥ 270 W | | High performance heatsinks |

The Trusted Platform Module 2.0 (TPM) is a hardware-based system security feature that securely stores artifacts used to authenticate the platform. These artifacts can include passwords, certificates, and encryption keys.

The TPM 2.0 is embedded on the server system board.

The TPM 2.0 is supported with specific operating system support such as Microsoft Windows Server 2012 R2 and later. For more information about operating system support, see the product QuickSpecs on the Hewlett Packard Enterprise website (<https://www.hpe.com/info/quickspecs>). For more information about Microsoft Windows BitLocker Drive Encryption feature, see the Microsoft website (<https://www.microsoft.com>).

Subtopics

[Trusted Platform Module 2.0 guidelines](#)

[BitLocker recovery key/password retention guidelines](#)

Trusted Platform Module 2.0 guidelines



CAUTION

- Always observe the TPM guidelines in this section. Failure to follow these guidelines can cause hardware damage or halt data access.
- If you do not follow procedures for modifying the server and suspending or disabling the TPM in the OS, an OS that is using TPM might lock all data access. This includes updating system or option firmware, replacing hardware such as the system board and drives, and modifying TPM OS settings.
- Changing the TPM mode after installing an OS might cause problems, including loss of data.

- Use the UEFI System Utilities to configure the TPM. From the System Utilities screen, select System Configuration > BIOS/Platform Configuration (RBSU) > Server Security > Trusted Platform Module options. For more information, see the UEFI user guide: <https://www.hpe.com/support/hpeuefisystemutilities-quicklinks>
- When using the Microsoft Windows BitLocker Drive Encryption feature, always retain the recovery key or password. The recovery key or password is required to enter Recovery Mode after BitLocker detects a possible compromise of system integrity.
- HPE is not liable for blocked data access caused by improper TPM use. For operating instructions, see the documentation for the encryption technology feature provided by the operating system.

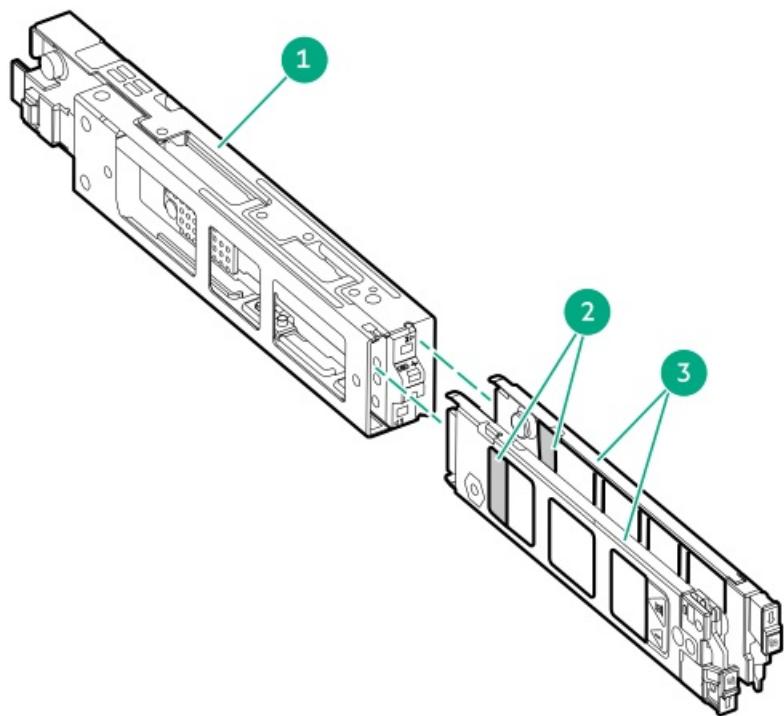
BitLocker recovery key/password retention guidelines

The recovery key/password is generated during BitLocker setup, and can be saved and printed after BitLocker is enabled. When using BitLocker, always retain the recovery key/password. The recovery key/password is required to enter Recovery Mode after BitLocker detects a possible compromise of system integrity.

To help ensure maximum security, observe the following guidelines when retaining the recovery key/password:

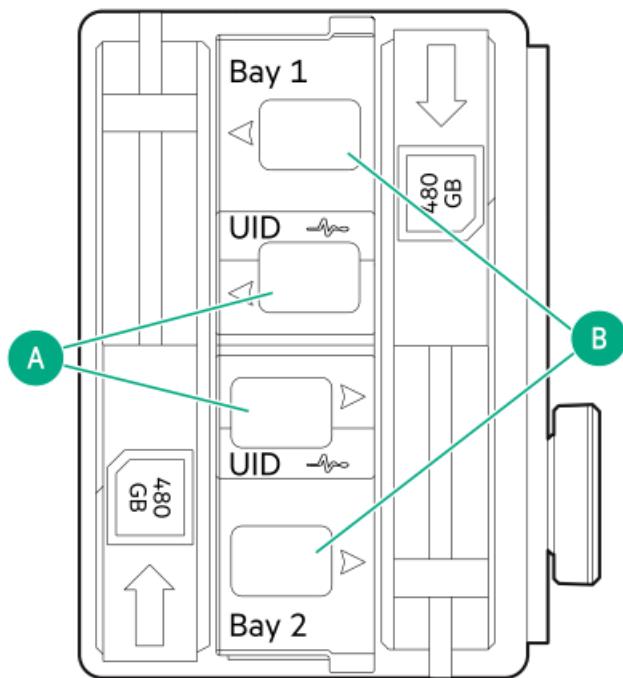
- Always store the recovery key/password in multiple locations.
- Always store copies of the recovery key/password away from the server.
- Do not save the recovery key/password on an encrypted drive.

HPE NS204i-u Boot Device components



| Item | Description |
|------|----------------------|
| 1 | Boot device cage |
| 2 | M.2 slots |
| 3 | Boot device carriers |

HPE NS204i-u Boot Device LED definitions





NOTE

The bay number can be found on the SSD carrier handle.

| Item | LED | Status | Definition |
|------|-----------------|---|--|
| A | Fault or Locate | Solid amber | Drive has failed, unsupported, or invalid. |
| | | Solid blue | Drive is operating normally. |
| | | Flashing amber or blue (one flash per second) | Drive has failed, or a predictive failure alert is received for the drive. |
| | | Flashing amber (one flash per second) | Drive predictive failure alert is received. Replace the drive as soon as possible. |
| | | Off | Drive is operating normally and is not identified by any application. |
| B | Online/Activity | Solid green | Drive is online and has no activity. |
| | | Flashing green (one flash per second) | Drive is doing one of the following: <ul style="list-style-type: none">• Rebuilding or performing a RAID• Erasing |
| | | Flashing green (4 flashes per second) | Drive is operating normally and has activity. |
| | | Off | Drive is not configured by a RAID controller. |

Setup

This chapter describes general operational requirements and safety reminders, as well as the initial setup procedure for the server.

Subtopics

- [Initial system installation](#)
- [Operational requirements](#)
- [Rack warnings and cautions](#)
- [Server warnings and cautions](#)
- [Electrostatic discharge](#)

Initial system installation

Depending on your technical expertise and the complexity of the product, for the initial system installation, select one of the following options:

- [Ordering the HPE Installation Service](#)
- [Setting up the server](#)

Subtopics

- [HPE Installation Service](#)
- [Intel VROC support](#)
- [Setting up the server](#)
- [Adjusting the server power supply redundancy setting](#)

HPE Installation Service

HPE Installation Service provides basic installation of Hewlett Packard Enterprise branded equipment, software products, as well as HPE-supported products from other vendors that are sold by HPE or by HPE authorized resellers. The Installation Service is part of a suite of HPE deployment services that are designed to give users the peace of mind that comes from knowing that their HPE and HPE-supported products have been installed by an HPE specialist.

The HPE Installation Service provides the following benefits:

- Installation by an HPE authorized technical specialist.
- Verification prior to installation that all service prerequisites are met.
- Delivery of the service at a mutually scheduled time convenient to your organization.
- Allows your IT resources to stay focused on their core tasks and priorities.
- Full coverage during the warranty period for products that require installation by an HPE authorized technical specialist.

For more information on the features, limitations, provisions, and ordering information of the HPE Installation Service, see this Hewlett Packard Enterprise website:

<https://www.hpe.com/support/installation-service>

Intel VROC support

provides enterprise-level hybrid RAID support. Note the following information:

- Intel VROC provides RAID support for direct attached SATA and NVMe SSD.
- The Intel VROC driver is required. For the OS-specific driver download, see the following page:
<https://www.hpe.com/support/VROC-installation>
- Intel VROC requires the server boot mode to be set to UEFI Mode.
- Intel VROC RAID support is disabled by default. In the pre-OS environment, use UEFI System Utilities to enable Intel VROC and create a VROC RAID volume. These tasks are not supported in Intelligent Provisioning.
- The VROC RAID volume must use drives of the same interface and form factor.
- Intel VROC supports RAID management through the following tools:
 - Non-OS specific: UEFI System Utilities
 - Windows: Intel VROC GUI, Intel VROC CLI
 - Linux: `mdadm` CLI

For more information on Intel VROC features and configuration, see [Configuring storage controllers](#).

Setting up the server

Prerequisites

- As a best practice, Hewlett Packard Enterprise recommends installing the latest firmware, drivers, and system software before using the server for the first time. You have these options:
 - HPE Compute Ops Management is an advanced software-as-a-service platform that securely streamlines operations from edge-to-cloud and automates key life cycle tasks through a unified single browser-based interface. For more information on using HPE



Compute Ops Management, see <https://www.hpe.com/support/hpe-gl-com-quicklinks>.

- Use the Firmware Update option in Intelligent Provisioning—Intelligent Provisioning is a server deployment tool embedded in HPE ProLiant servers. To access Intelligent Provisioning, during the server boot process, press **F10**. For more information, see the Intelligent Provisioning user guide at <https://www.hpe.com/support/hpeintelligentprovisioning-quicklinks>.
- Download the Service Pack for ProLiant (SPP)—SPP is a comprehensive system software and firmware update solution that is delivered as a single ISO image. This solution uses Smart Update Manager (SUM) as the deployment tool.
 - The preferred method for downloading an SPP is by creating an SPP custom download at <https://www.hpe.com/servers/spp/custom>.
This option reduces the size of the SPP by excluding firmware and drivers for OS and server models that are not needed.
 - The SPP is also available for download from the SPP download page at <https://www.hpe.com/servers/spp/download>.

- Verify that your OS or virtualization software is supported:
<https://www.hpe.com/support/Servers-Certification-Matrices>

- This server supports type-p and type-o (OROC) storage controller options. For onboard storage configuration, use either SATA AHCI (default) or . If you plan to use Intel VROC, [review these important information before setting up the server](#).
- Read the [Operational requirements](#) for the server.
- Read the safety and compliance information:
<https://www.hpe.com/support/safety-compliance-enterpriseproducts>
- Take note of the iLO hostname and default login credentials on the [serial number/iLO information pull tab](#).

Procedure

1. Unbox the server and verify the contents:

- Server
- Power cord
- Rack mounting hardware (optional)
- Printed setup documentation

The server does not ship with OS media. All system software and firmware is preloaded on the server.

2. (Optional) [Install the hardware options](#).

3. [Install the server into the rack](#).

4. Decide how to manage the server:

- Locally: Use a KVM switch or a connect a keyboard, monitor, and mouse.
- Remotely: Connect to the iLO web interface and run a remote console:

- a. Verify the following:
 - iLO is licensed to use the remote console feature.
If iLO is not licensed, visit the HPE website:

<https://www.hpe.com/info/ilo>

- The iLO management port is connected to a secure network.

- b. Using a browser, navigate to the iLO web interface, and then log in.

<https://<iLO hostname or IP address>>

Note the following:

- If a DHCP server assigns the IP address, the IP address appears on the boot screen.



- If a static IP address is assigned, use that IP address.

- c. Enter the iLO login name and password, and then click Log In.
- d. In the navigation tree, click the Remote Console & Media link, and then launch a remote console.

5. Press the Power On/Standby button.

For remote management, use the iLO virtual power button.

6. Configure the initial server setup.
7. Set up the storage.
8. Deploy an OS or virtualization software.
9. Set the server power supply requirements.
10. After the OS is installed, update the drivers.
11. Register the server.

Adjusting the server power supply redundancy setting

Prerequisites

- To verify that the server is cabled properly for power redundancy, see Power supply redundancy.
- To determine the power draw of the system and verify that the server will continue to operate redundantly in the default configuration, use the HPE Power Advisor:

<https://www.hpe.com/info/poweradvisor/online>

Procedure

1. To access the UEFI System Utilities, press F9 during POST.
2. From the System Utilities screen, select System Configuration > BIOS/Platform Configuration (RBSU) > Advanced Options.
3. Select the appropriate redundancy configuration from the Power Supply Requirements menu, and then press Enter.
4. Press F10 to Save or F12 to Save and Exit.

Operational requirements

When preparing and planning the installation, observe the following operational requirements:

- Space and airflow requirements
- Temperature requirements
- Power requirements
- Electrical grounding requirements

For environmental requirements, see Environmental specifications.

Subtopics

[Space and airflow requirements](#)



Temperature requirements

Power requirements

Electrical grounding requirements

Space and airflow requirements

To allow for servicing and adequate airflow, observe the following space and airflow requirements when installing the server in an indoor commercial rack:

- 63.50 cm (25.00 in) in front of the rack
- 76.20 cm (30.00 in) behind the rack
- 121.90 cm (48.00 in) from the back of the rack to the back of another rack or row of racks

Observe the following:

- Servers draw in cool air through the front of the rack and expel warm air through the rear. The front and rear rack doors must be adequately ventilated to allow ambient air to enter the cabinet. The rear door must be adequately ventilated to allow the warm air to escape from the cabinet.



CAUTION

To prevent improper cooling and damage to the equipment, do not block the ventilation openings.



CAUTION

When the vertical space in the rack is not filled by a server or rack component, the gaps between the components can cause changes in airflow through the rack and around the servers. Cover all gaps with blanking panels to maintain proper airflow. Using a rack without blanking panels results in improper cooling which can lead to thermal damage.

- If a third-party rack is used, observe the following additional requirements to ensure adequate airflow and prevent damage to the equipment:
 - Front and rear doors—if the 42U rack includes closing front and rear doors, you must allow 5,350 sq cm (830 sq in) of holes evenly distributed from top to bottom to permit adequate airflow (equivalent to the required 64 percent open area for ventilation).
 - Side—the clearance between the installed rack component and the side panels of the rack must be a minimum of 7.00 cm (2.75 in).

Temperature requirements

To ensure continued safe and reliable equipment operation, install or position the system in a well-ventilated, climate-controlled environment.

The maximum recommended ambient operating temperature (TMRA) for most server products is 35°C (95°F). The temperature in the room where the rack is located must not exceed 35°C (95°F).



CAUTION

To reduce the risk of damage to the equipment when installing third-party options:

- Do not permit optional equipment to impede airflow around the server or to increase the internal rack temperature beyond the maximum allowable limits.
- Do not exceed the manufacturer's TMRA.



Power requirements

Installation of this equipment must comply with local and regional electrical regulations governing the installation of information technology equipment by licensed electricians. This equipment is designed to operate in installations covered by NFPA 70, 1999 Edition (National Electric Code) and NFPA-75, 1992 (code for Protection of Electronic Computer/Data Processing Equipment). For electrical power ratings on options, refer to the product rating label or the user documentation supplied with that option.



WARNING

To reduce the risk of personal injury, fire, or damage to the equipment, do not overload the AC supply branch circuit that provides power to the rack. Consult the electrical authority having jurisdiction over wiring and installation requirements of your facility.



CAUTION

Protect the server from power fluctuations and temporary interruptions with a regulating uninterruptible power supply. This device protects the hardware from damage caused by power surges and voltage spikes and keeps the system in operation during a power failure.

Electrical grounding requirements

The server must be grounded properly for proper operation and safety. In the United States, you must install the equipment in accordance with NFPA 70, National Electric Code Article 250, as well as any local and regional building codes. In Canada, you must install the equipment in accordance with Canadian Standards Association, CSA C22.1, Canadian Electrical Code. In all other countries, you must install the equipment in accordance with any regional or national electrical wiring codes, such as the International Electrotechnical Commission (IEC) Code 364, parts 1 through 7. Furthermore, you must be sure that all power distribution devices used in the installation, such as branch wiring and receptacles, are listed or certified grounding-type devices.

Because of the high ground-leakage currents associated with multiple servers connected to the same power source, Hewlett Packard Enterprise recommends the use of a PDU that is either permanently wired to the building's branch circuit or includes a nondetachable cord that is wired to an industrial-style plug. NEMA locking-style plugs or those complying with IEC 60309 are considered suitable for this purpose. Using common power outlet strips for the server is not recommended.

Rack warnings and cautions



WARNING

When all components are removed, the server weighs 11.00kg (24.25lbs). When all components are installed, the server can weigh up to 35.95kg (79.25lbs).

Before configuring your rack solution, be sure to check the rack manufacturer weight limits and specifications. Failure to do so can result in physical injury or damage to the equipment and the facility.





WARNING

The server is heavy. To reduce the risk of personal injury or damage to the equipment, do the following:

- Observe local occupational health and safety requirements and guidelines for manual material handling.
- Get help to lift and stabilize the product during installation or removal, especially when the product is not fastened to the rails. The server weighs more than 11.00kg (24.25lbs), so at least two people must lift the server into the rack together. An additional person may be required to help align the server if the server is installed higher than chest level.
- Use caution when installing the server in or removing the server from the rack.
- Adequately stabilize the rack before extending a component outside the rack. Extend only one component at a time. A rack may become unstable if more than one component is extended.
- Do not stack anything on top of rail-mounted component or use it as a work surface when extended from the rack.



WARNING

To reduce the risk of personal injury or damage to the equipment, be sure that:

- The rack has anti-tip measures in place. Such measures include floor-bolting, anti-tip feet, ballast, or a combination as specified by the rack manufacturer and applicable codes.
- The leveling jacks (feet) are extended to the floor.
- The full weight of the rack rests on the leveling jacks (feet).
- The stabilizing feet are attached to the rack if it is a single-rack installation.
- The racks are coupled together in multiple rack installations.



WARNING

To reduce the risk of personal injury or equipment damage when unloading a rack:

- At least two people are needed to safely unload the rack from the pallet. An empty 42U rack can weigh as much as 115 kg (253 lb), can stand more than 2.1 m (7 ft) tall, and might become unstable when being moved on its casters.
- Never stand in front of the rack when it is rolling down the ramp from the pallet. Always handle the rack from both sides.



CAUTION

Always plan the rack installation so that the heaviest item is on the bottom of the rack. Install the heaviest item first, and continue to populate the rack from the bottom to the top.



CAUTION

Before installing the server in a rack, be sure to properly scope the limitations of the rack. Before proceeding with the installation, consider the following:

- You must fully understand the static and dynamic load carrying capacity of the rack and be sure that it can accommodate the weight of the server.
- Be sure sufficient clearance exists for cabling, installation and removal of the server, and movement of the rack doors.



Server warnings and cautions



WARNING

To reduce the risk of personal injury, electric shock, or damage to the equipment, disconnect the power cord to remove power from the server. Pressing the Power On/Standby button does not shut off system power completely. Portions of the power supply and some internal circuitry remain active until AC power is removed.



WARNING

To reduce the risk of personal injury from hot surfaces, allow the drives and the internal system components to cool before touching them.



WARNING

To reduce the risk of fire or burns after removing the energy pack:

- Do not disassemble, crush, or puncture the energy pack.
- Do not short external contacts.
- Do not dispose of the energy pack in fire or water.
- Do not expose the energy pack to low air pressure as it might lead to explosion or leakage of flammable liquid or gas.
- Do not expose the energy pack to temperatures higher than 60°C (140°F).

After power is disconnected, battery voltage might still be present for 1s to 160s.



CAUTION

Protect the server from power fluctuations and temporary interruptions with a regulating UPS. This device protects the hardware from damage caused by power surges and voltage spikes and keeps the server in operation during a power failure.



CAUTION

To prevent damage to electrical components, properly ground the server before beginning any installation, removal, or replacement procedure. Improper grounding can cause [electrostatic discharge](#).



CAUTION

To avoid data loss, Hewlett Packard Enterprise recommends that you [back up all server data](#) before installing or removing a hardware option, or performing a server maintenance or troubleshooting procedure.



CAUTION

Do not operate the server for long periods with the access panel open or removed. Operating the server in this manner results in improper airflow and improper cooling that can lead to thermal damage.

Electrostatic discharge

Be aware of the precautions you must follow when setting up the system or handling components. A discharge of static electricity from a



finger or other conductor may damage system boards or other static-sensitive devices. This type of damage may reduce the life expectancy of the system or component.

To prevent electrostatic damage:

- Avoid hand contact by transporting and storing products in static-safe containers.
- Keep electrostatic-sensitive parts in their containers until they arrive at static-free workstations.
- Place parts on a grounded surface before removing them from their containers.
- Avoid touching pins, leads, or circuitry.
- Always be properly grounded when touching a static-sensitive component or assembly. Use one or more of the following methods when handling or installing electrostatic-sensitive parts:
 - Use a wrist strap connected by a ground cord to a grounded workstation or computer chassis. Wrist straps are flexible straps with a minimum of 1 megohm \pm 10 percent resistance in the ground cords. To provide proper ground, wear the strap snug against the skin.
 - Use heel straps, toe straps, or boot straps at standing workstations. Wear the straps on both feet when standing on conductive floors or dissipating floor mats.
 - Use conductive field service tools.
 - Use a portable field service kit with a folding static-dissipating work mat.

If you do not have any of the suggested equipment for proper grounding, have an authorized reseller install the part.

For more information on static electricity or assistance with product installation, contact an authorized reseller.

Operations

This chapter describes the hardware operations carried out prior to and after installing or removing a hardware component, or performing a server maintenance or troubleshooting procedure. Before performing these hardware operations, review the:

- [Rack warnings and cautions](#)
- [Server warnings and cautions](#)

Subtopics

[Remove the front bezel](#)

[Power down the server](#)

[Open the cable management arm](#)

[Extend the server out of the rack](#)

[Remove the server from the rack](#)

[Remove the access panel](#)

[Remove an air baffle](#)

[Remove the fan cage](#)

[Remove the middle cover](#)

[Remove the GPU riser cage](#)

[Remove a riser cage](#)

[Install the middle cover](#)

[Install a riser cage](#)

[Install the fan cage](#)

[Install the air baffle](#)

[Install the access panel](#)

[Install the server into the rack](#)

[Power up the server](#)



Remove the front bezel

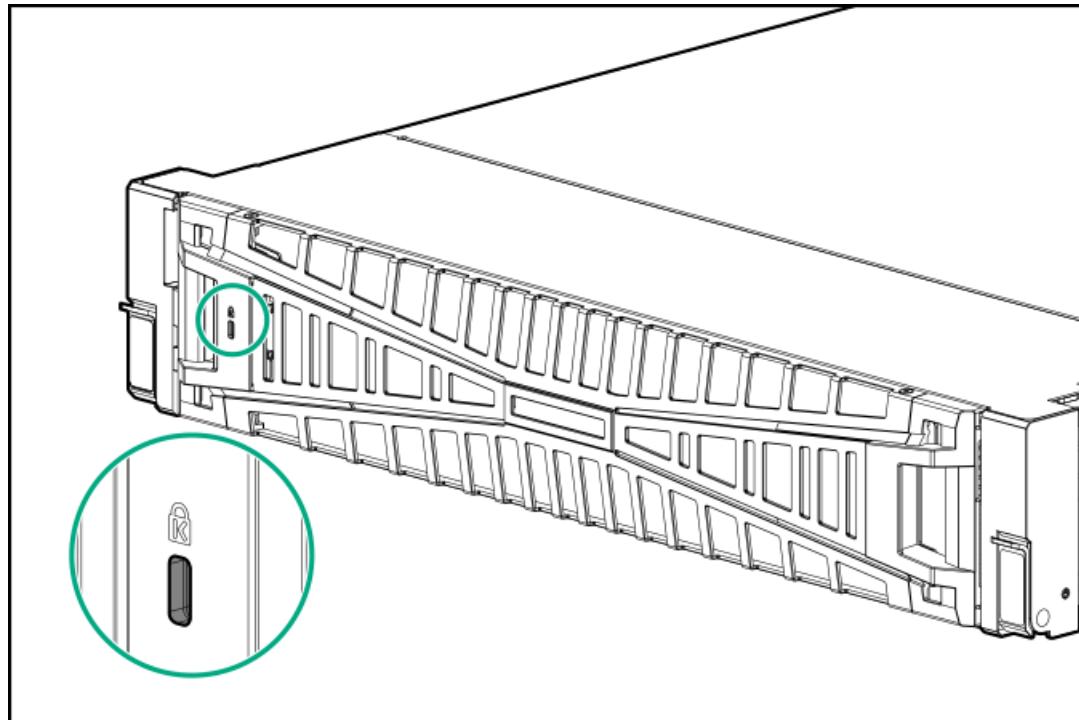
About this task

If you are using the iLO virtual power button to power the server on/off, you do not need to remove the front bezel. Remove the front bezel only if you need to access the front panel components.

Procedure

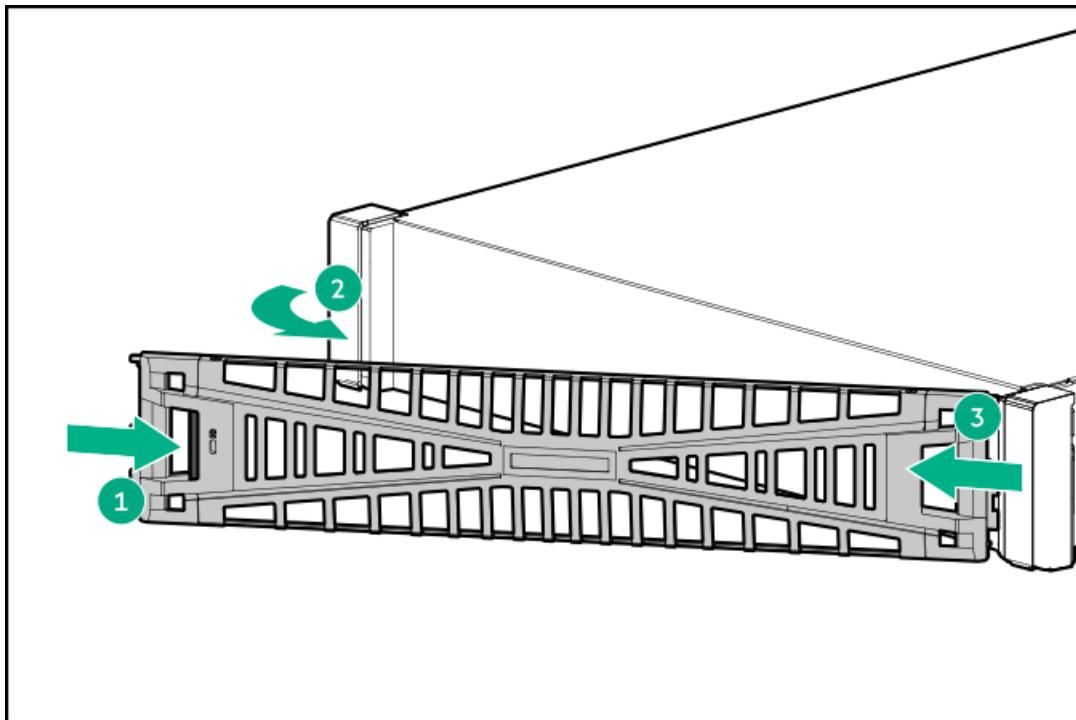
1. If installed, remove the Kensington security lock.

For more information, see the lock documentation.



2. Press the bezel release latch, and then pivot the bezel open.
3. Release the right side of the bezel from the front panel.





Power down the server

Before powering down the server for any upgrade or maintenance procedures, perform a backup of critical server data and programs.



IMPORTANT

When the server is in standby mode, auxiliary power is still being provided to the system.

To power down the server, use one of the following methods:

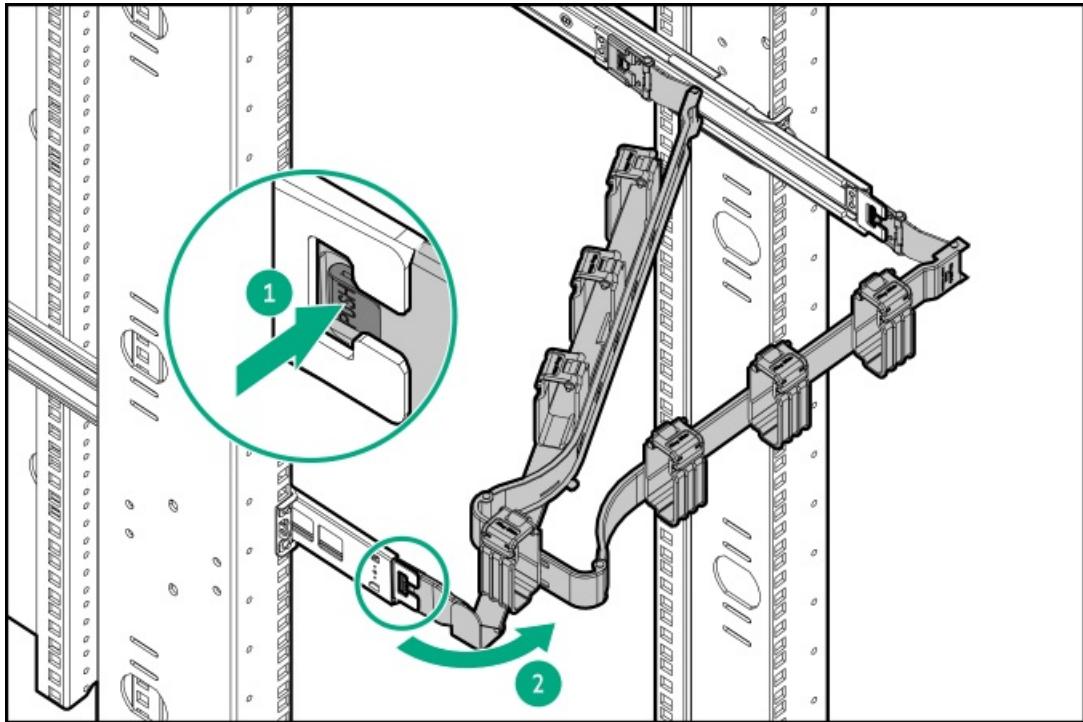
- Press and release the Power On/Standby button.
This method activates a controlled shutdown of applications and the OS before the server enters standby mode. It can also activate a shutdown behavior governed by an OS configuration or policy.
- Press and hold the Power On/Standby button for more than 4 seconds to force the server to enter standby mode.
This method forces the server to enter standby mode without properly exiting applications and the OS. If an application stops responding, you can use this method to force a shutdown.
- Use a virtual power button selection through iLO.
This method initiates a controlled remote shutdown of applications and the OS before the server enters standby mode.

Before proceeding, verify that the server is in standby mode by observing that the system power LED is amber.

Open the cable management arm

Procedure

1. Press and hold the blue **PUSH** button on the retention bracket.
2. Swing the arm away from the rear panel.



Extend the server out of the rack

Prerequisites

- Before you perform this procedure, review the [Rack warnings and cautions](#).
- T-25 Torx screwdriver—This tool is required if the shipping screws located inside the chassis ears are secured.

About this task

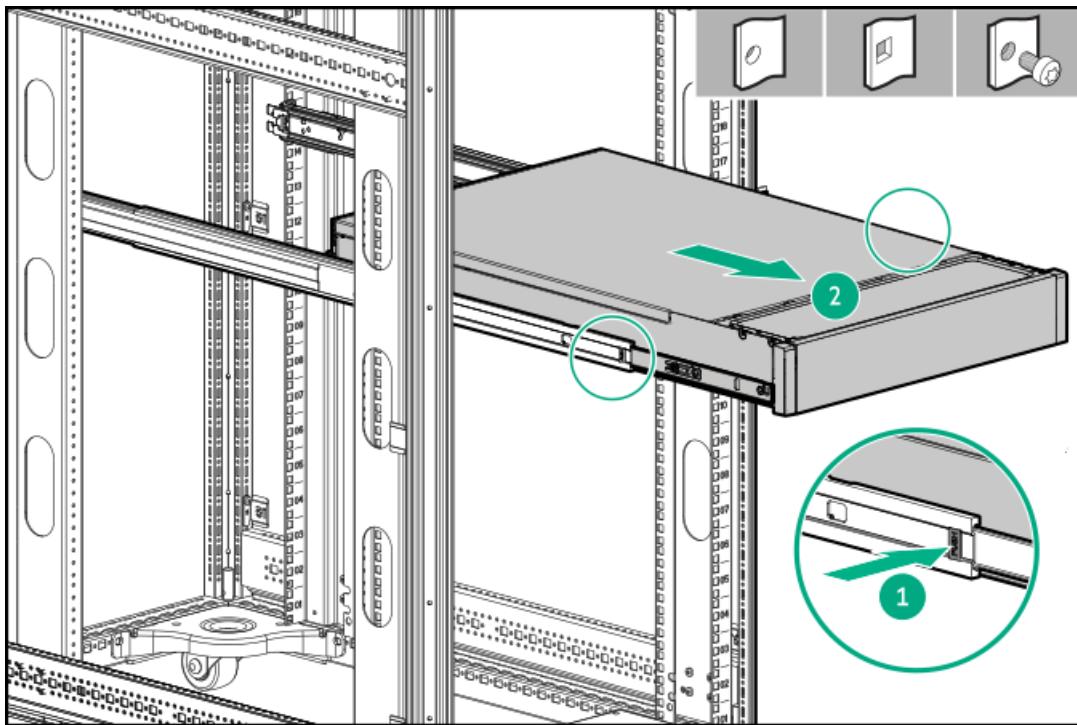
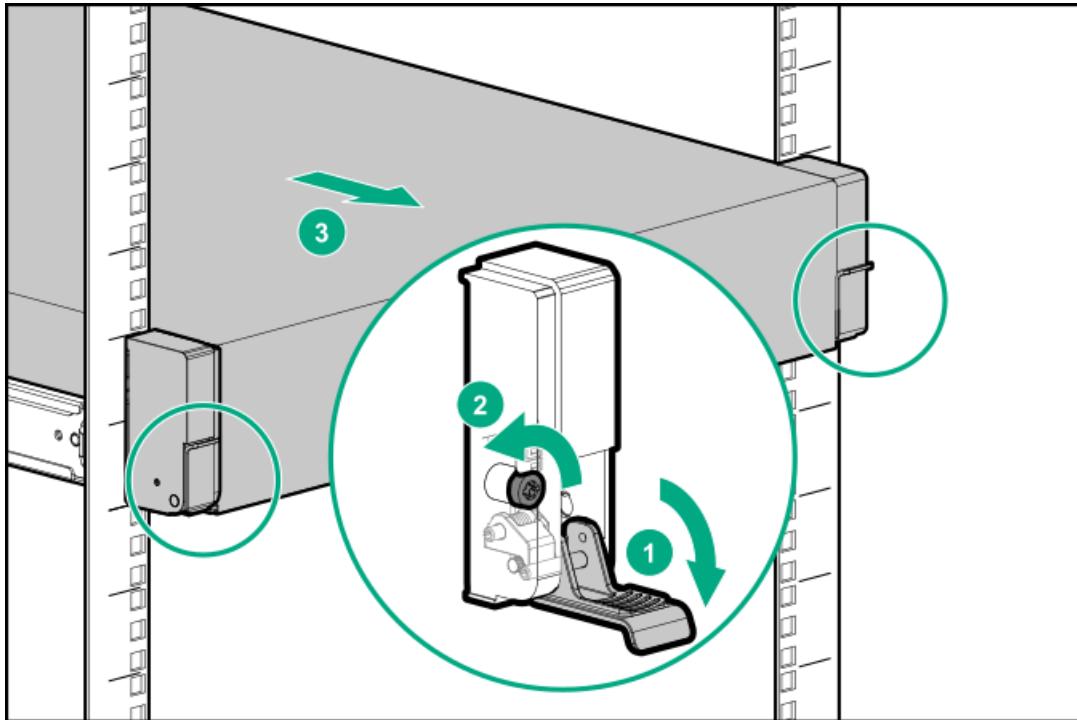


WARNING

To reduce the risk of personal injury, be careful when pressing the server rail-release latches. The inner rails could pinch your fingers.

Procedure

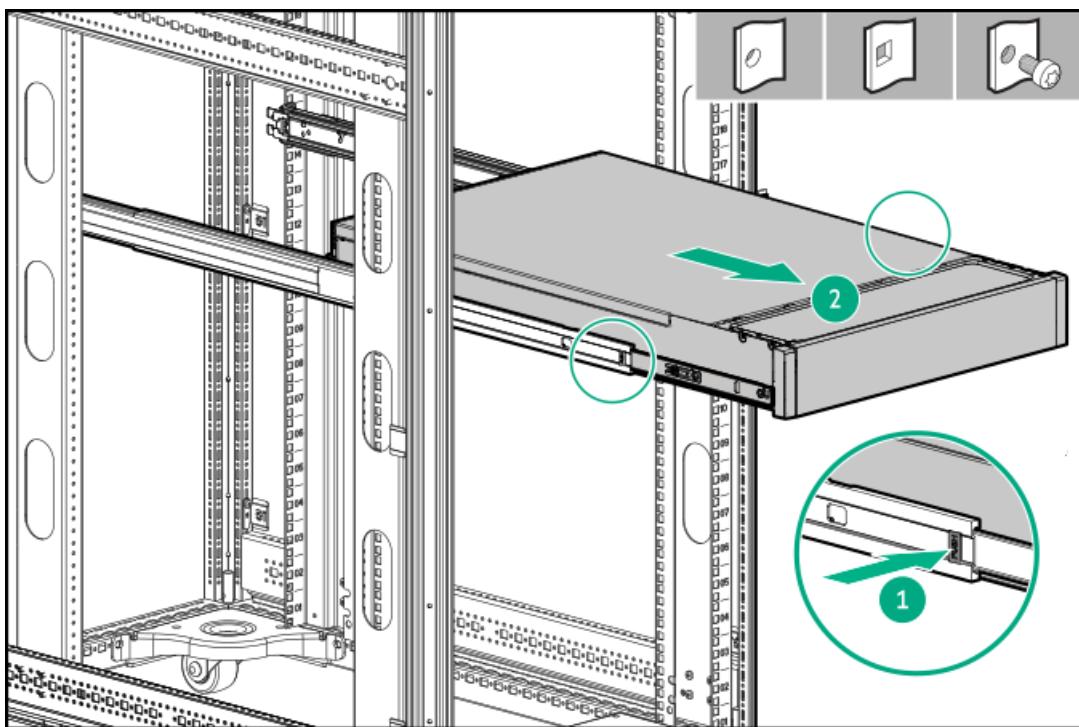
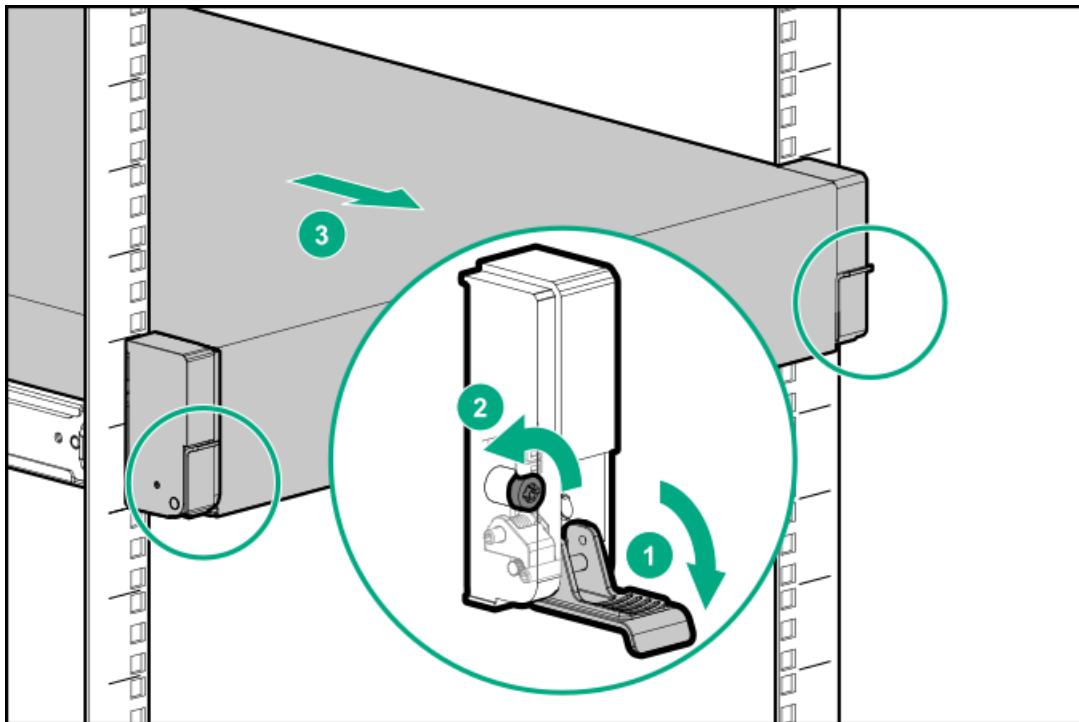
Fully extend the server from the rack.



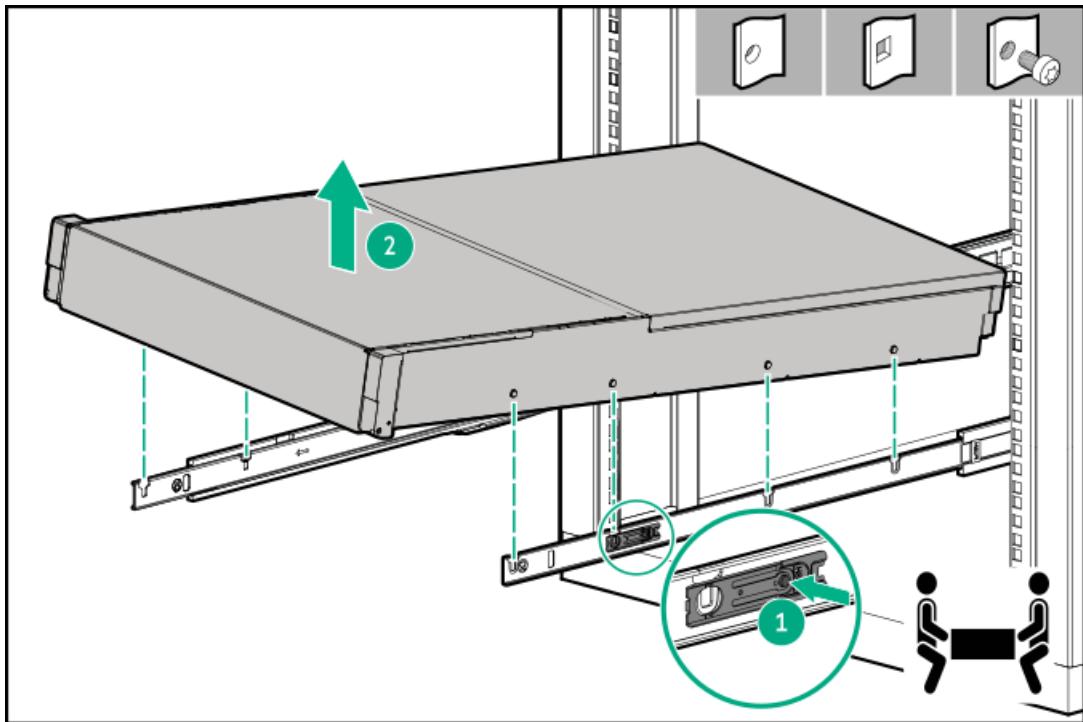
Remove the server from the rack

Procedure

1. Fully extend the server from the rack.



2. Unlock the spools from the locking tab and then remove the server.



Remove the access panel

Prerequisites

Before you perform this procedure, make sure that you have a T-15 Torx screwdriver available.

About this task



WARNING

To reduce the risk of personal injury from hot surfaces, allow the drives and the internal system components to cool before touching them.



CAUTION

To prevent damage to electrical components, properly ground the server before beginning any installation, removal, or replacement procedure. Improper grounding can cause [electrostatic discharge](#).



CAUTION

To maintain proper system cooling, do not operate the server for long period with the access panel open or removed. Operating the server in this manner results in an improper system airflow. For internal hot-plug component procedures, complete the procedure within 60 seconds. Failure to do so can cause the system temperature to increase and trip the safety threshold. When this happens:

- The health LED flashes amber.
- The operating system gracefully shuts down.

Procedure

1. [Power down the server](#).
2. Remove all power:

- a. Disconnect each power cord from the power source.
- b. Disconnect each power cord from the server.

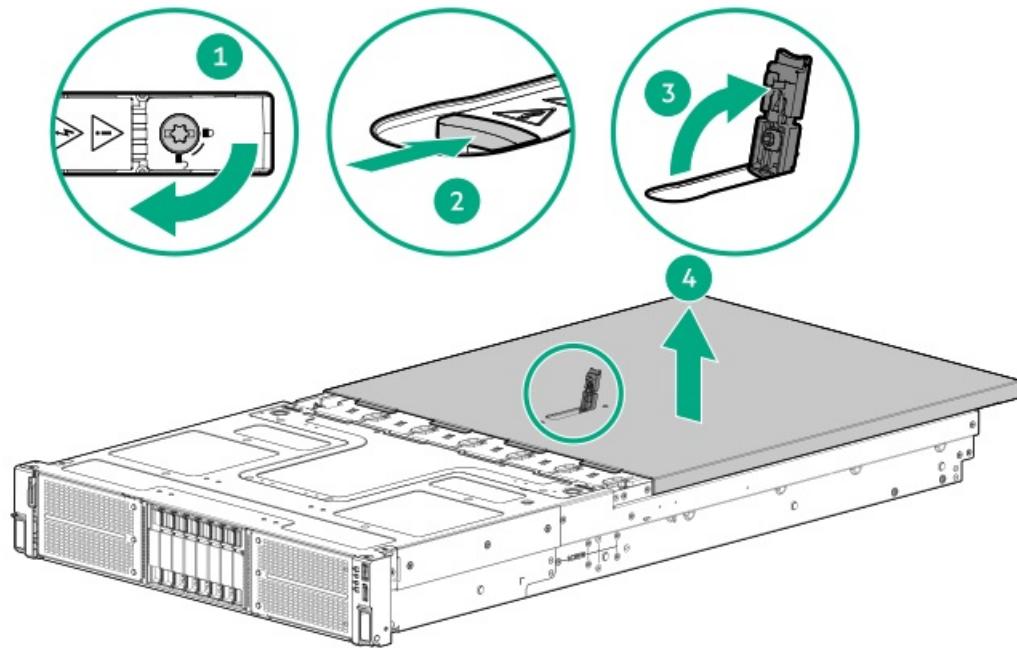
3. Disconnect all peripheral cables from the server.

4. Do one of the following:

- [Extend the server out of the rack.](#)
- [Remove the server from the rack.](#)

5. Remove the access panel:

- a. If necessary, unlock the access panel latch.
- b. To disengage the access panel from the chassis, press the release button and pull up the latch.
- c. Lift the access panel.



Remove an air baffle

About this task



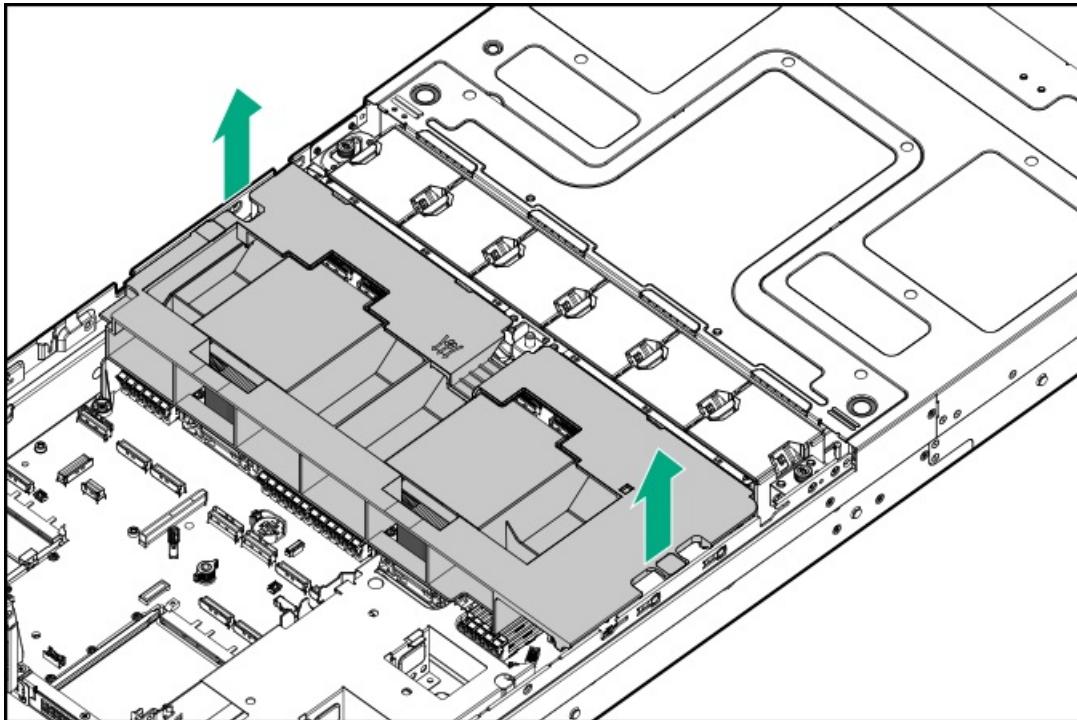
CAUTION

For proper cooling, do not operate the server without the access panel, baffles, expansion slot covers, or blanks installed. If the server supports hot-plug components, minimize the amount of time the access panel is open.

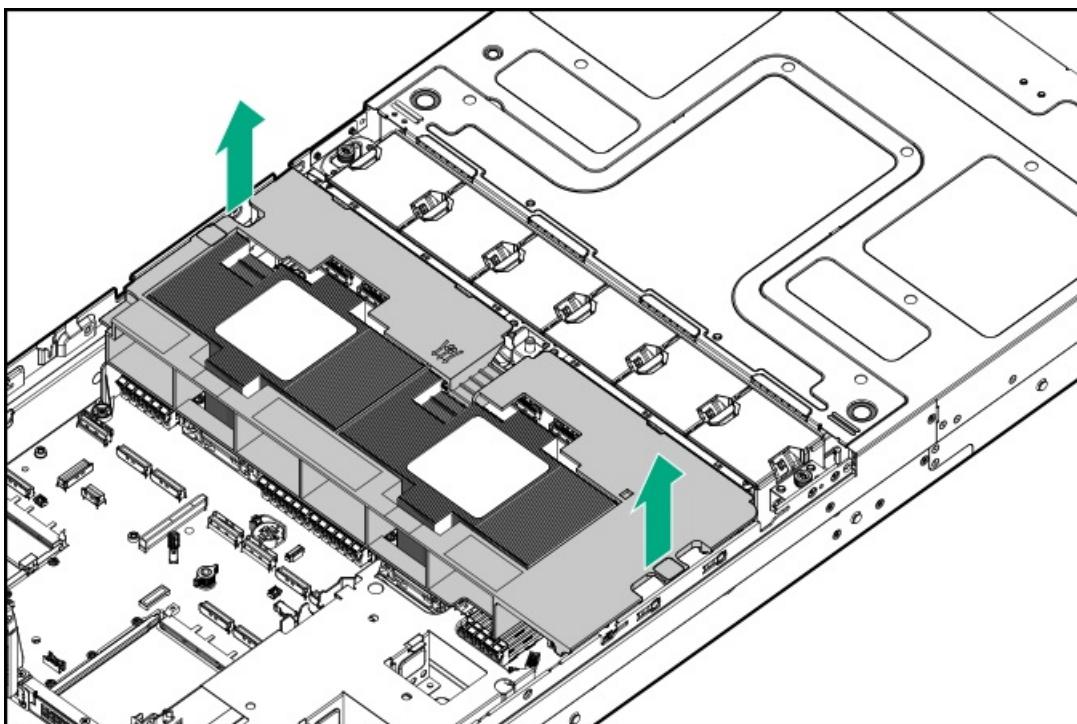
Procedure

1. [Power down the server.](#)
2. Remove all power:
 - a. Disconnect each power cord from the power source.

- b. Disconnect each power cord from the server.
3. Disconnect all peripheral cables from the server.
4. Do one of the following:
 - [Extend the server out of the rack.](#)
 - [Remove the server from the rack.](#)
5. [Remove the access panel.](#)
6. Remove the air baffle.
 - Standard air baffle



- High performance air baffle



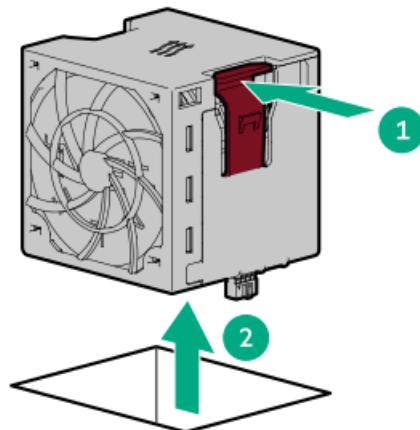
Remove the fan cage

Prerequisites

Before you perform this procedure, make sure that you have a T-15 Torx screwdriver available.

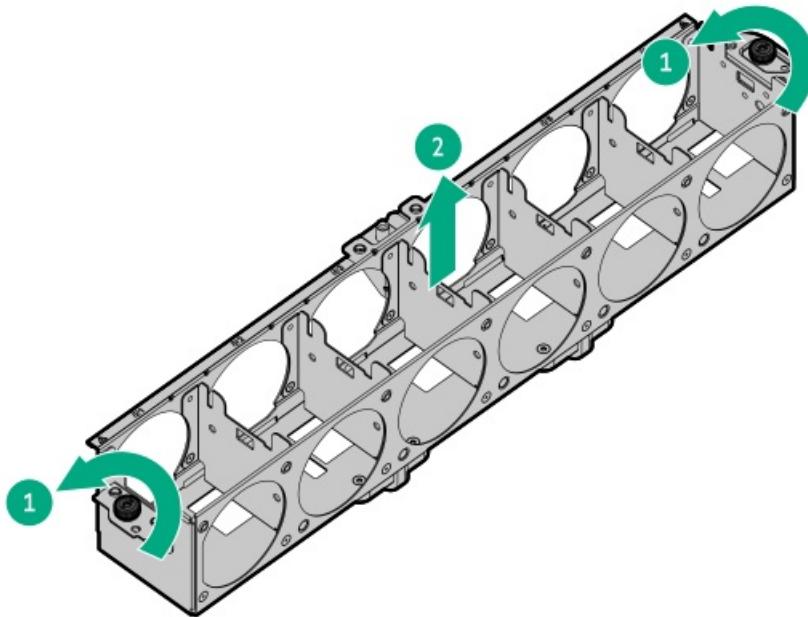
Procedure

1. Power down the server.
2. Remove all power:
 - a. Disconnect each power cord from the power source.
 - b. Disconnect each power cord from the server.
3. Disconnect all peripheral cables from the server.
4. Do one of the following:
 - Extend the server out of the rack.
 - Remove the server from the rack.
5. Remove the access panel.
6. Remove the air baffle.
7. Remove the existing fans:
 - a. Press and hold the latch.
 - b. Lift the fan from the fan cage.



8. Remove the fan cage:
 - a. Loosen the captive screws.
 - b. Lift the fan cage away from the chassis.





Remove the middle cover

About this task



CAUTION

For proper cooling, do not operate the server without the access panel, baffles, expansion slot covers, or blanks installed.

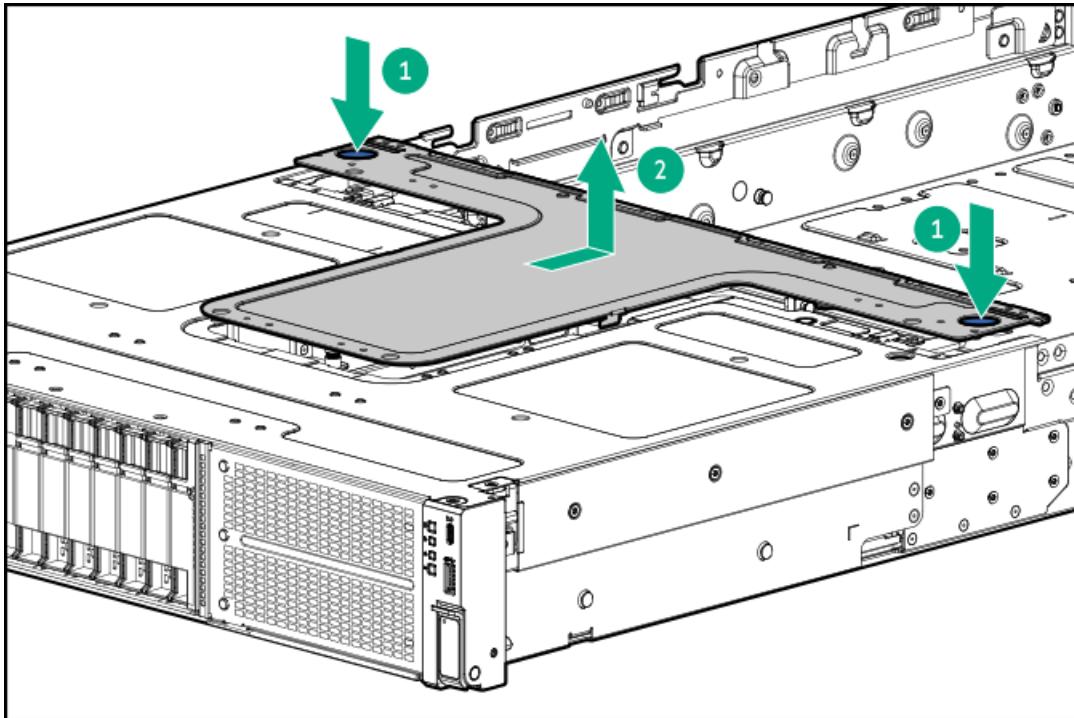


CAUTION

To prevent damage to electrical components, properly ground the server before beginning any installation, removal, or replacement procedure. Improper grounding can cause [electrostatic discharge](#).

Procedure

1. [Power down the server](#).
2. Remove all power:
 - a. Disconnect each power cord from the power source.
 - b. Disconnect each power cord from the server.
3. Disconnect all peripheral cables from the server.
4. Do one of the following:
 - [Extend the server out of the rack](#).
 - [Remove the server from the rack](#).
5. [Remove the access panel](#).
6. Remove the middle cover:
 - a. Press and hold the release buttons.
 - b. Disengage the cover from the front cage.



Remove the GPU riser cage

About this task



WARNING

To reduce the risk of personal injury from hot surfaces, allow the drives and the internal system components to cool before touching them.



CAUTION

To prevent damage to electrical components, properly ground the server before beginning any installation, removal, or replacement procedure. Improper grounding can cause [electrostatic discharge](#).

Procedure

1. [Power down the server](#).
2. Remove all power:
 - a. Disconnect each power cord from the power source.
 - b. Disconnect each power cord from the server.
3. Disconnect all peripheral cables from the server.
4. Do one of the following:
 - [Extend the server out of the rack](#).
 - [Remove the server from the rack](#).
5. [Remove the access panel](#).
6. [Remove the air baffle](#).
7. [Remove the fan cage](#).

8. Remove the middle cover.

9. Disconnect the following cables:

- GPU riser direct attach cable from the system board
- GPU riser power cable from the PDB

10. If the GPU riser is connected to the PCIe switch board, disconnect the GPU riser and power cables.

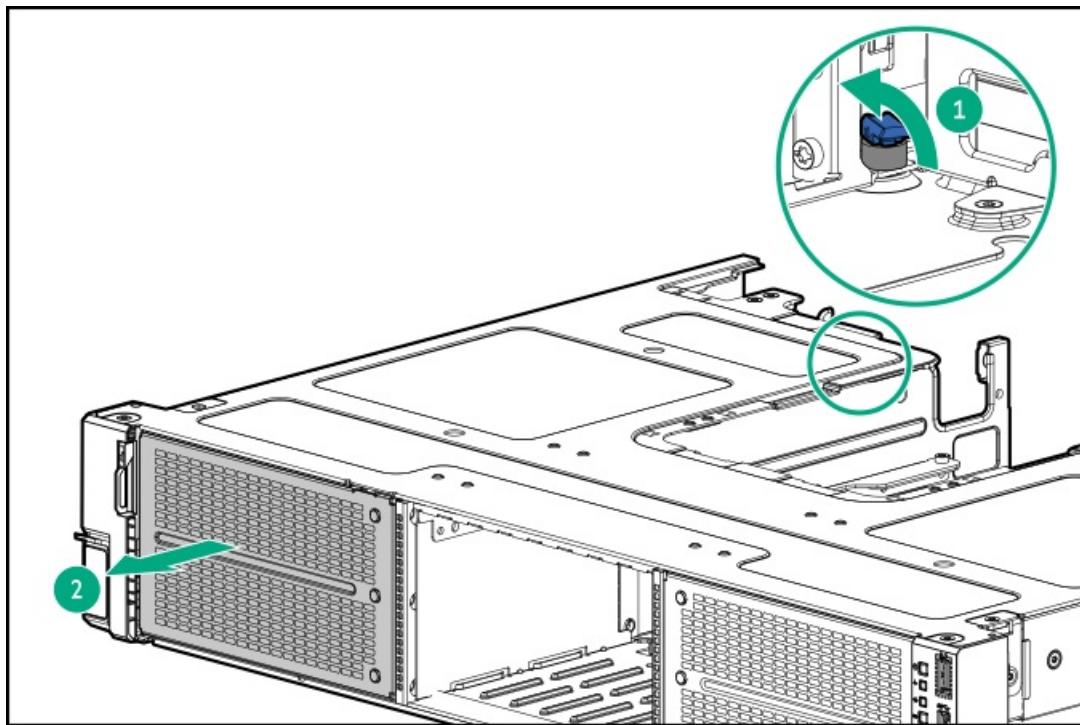
11. Release all GPU riser cables and auxiliary power cables from the cable guard and chassis wall.

12. Remove a GPU riser cage:

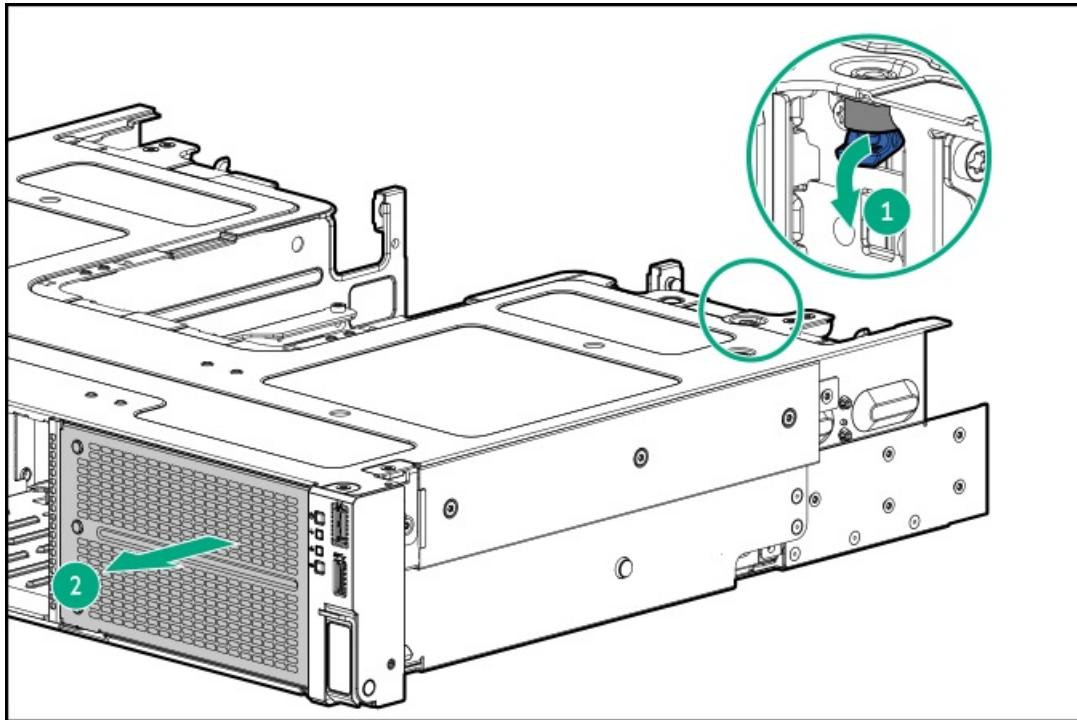
- a. Rotate the locking pin to the open (vertical) position.
- b. Remove the GPU riser cage from the server.

Carefully feed the riser cables through the cable channel.

- GPU riser cage 1



- GPU riser cage 2



Remove a riser cage

Prerequisites

Before you perform this procedure, make sure that you have a T-15 Torx screwdriver available.

About this task



WARNING

To reduce the risk of personal injury from hot surfaces, allow the drives and the internal system components to cool before touching them.



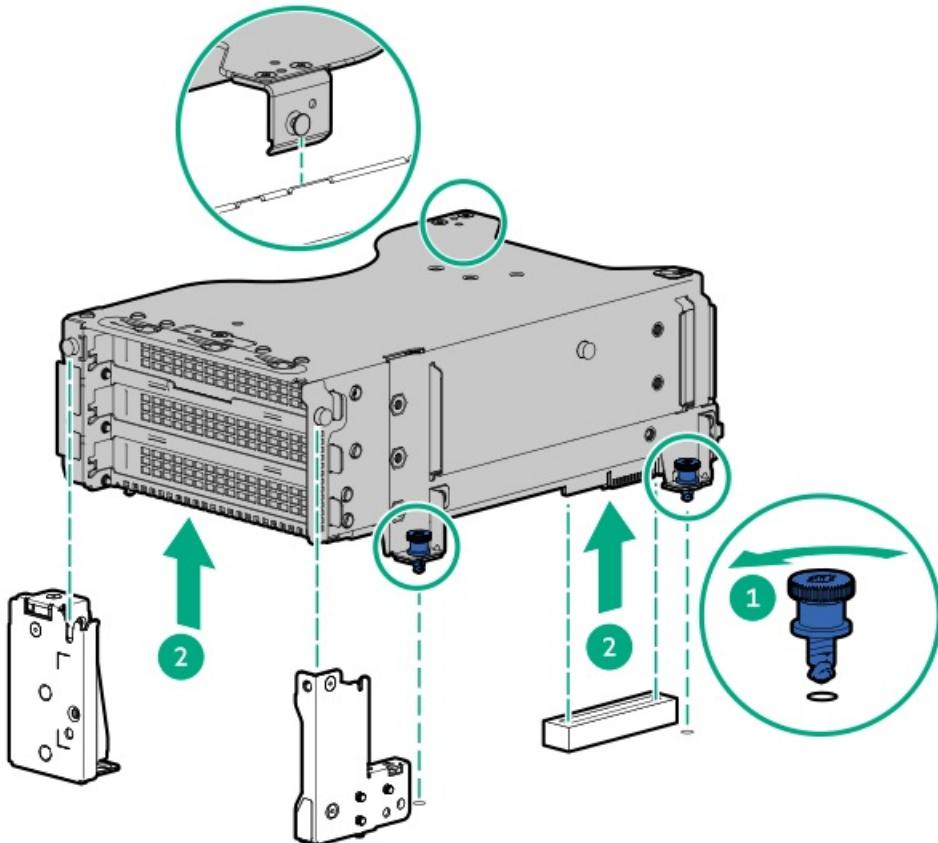
CAUTION

To prevent damage to electrical components, properly ground the server before beginning any installation, removal, or replacement procedure. Improper grounding can cause electrostatic discharge.

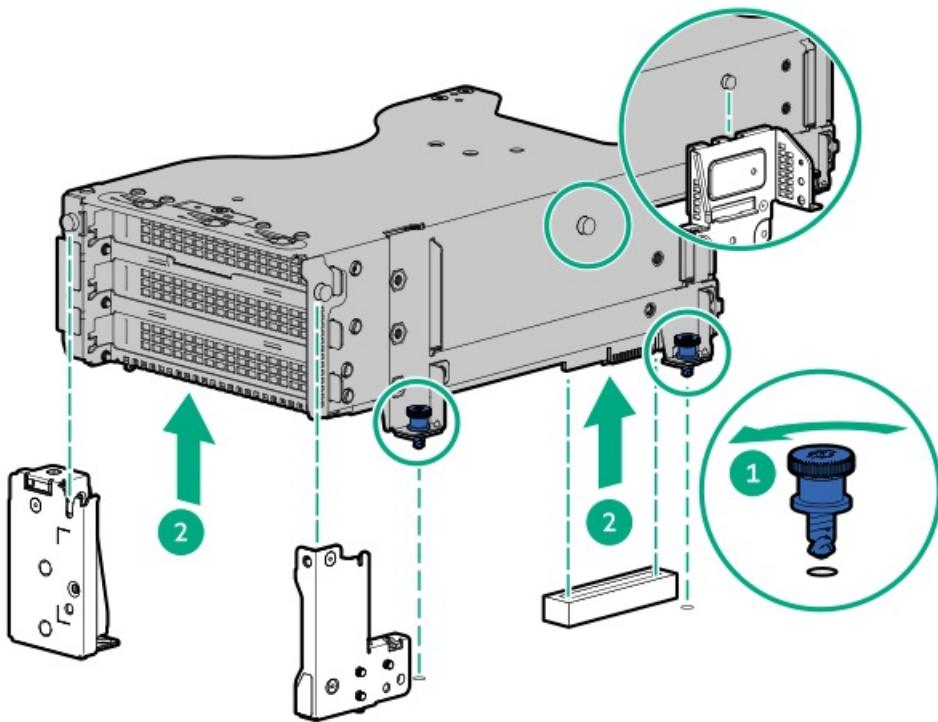
Procedure

1. Power down the server.
2. Remove all power:
 - a. Disconnect each power cord from the power source.
 - b. Disconnect each power cord from the server.
3. Disconnect all peripheral cables from the server.
4. Do one of the following:
 - Extend the server out of the rack.
 - Remove the server from the rack.
5. Remove the access panel.

6. Remove the air baffle.
7. If an expansion card with internal cables is installed on the riser, disconnect the cables from the card.
8. To remove the primary riser cage:
 - a. Loosen the captive screws.
 - b. Lift the riser cage off the system board.



9. To remove the secondary riser cage:
 - a. Loosen the captive screws.
 - b. Lift the riser cage off the system board.

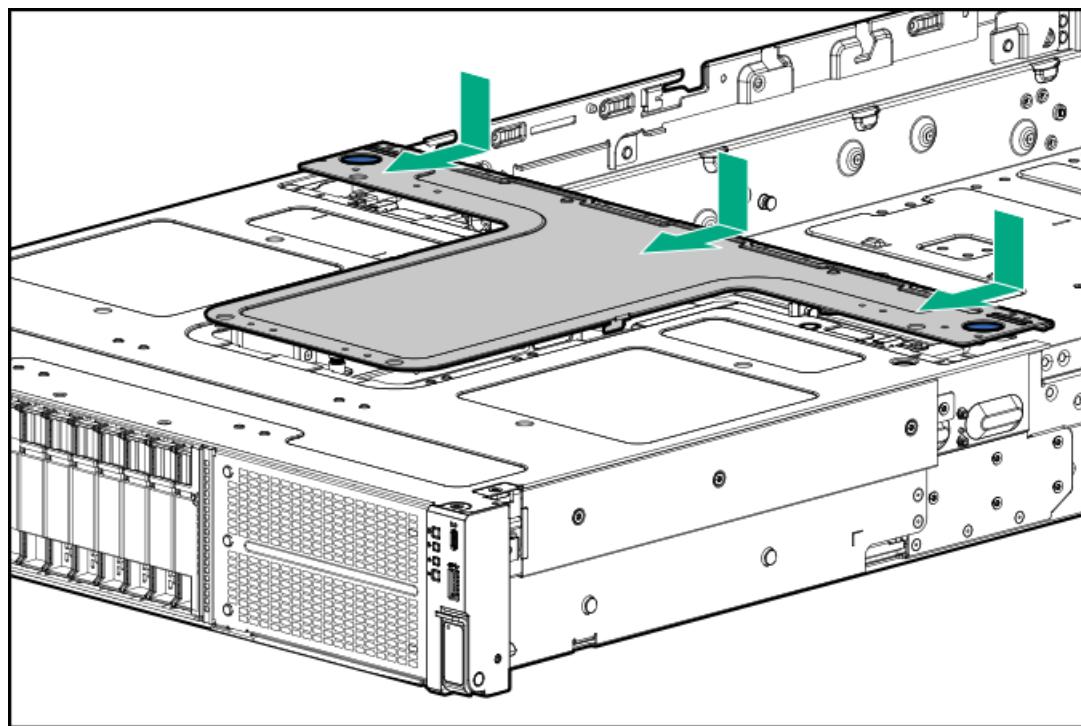


Install the middle cover

Procedure

1. Install the middle cover.

A click sound indicates that the cover is properly engaged with the front cage.

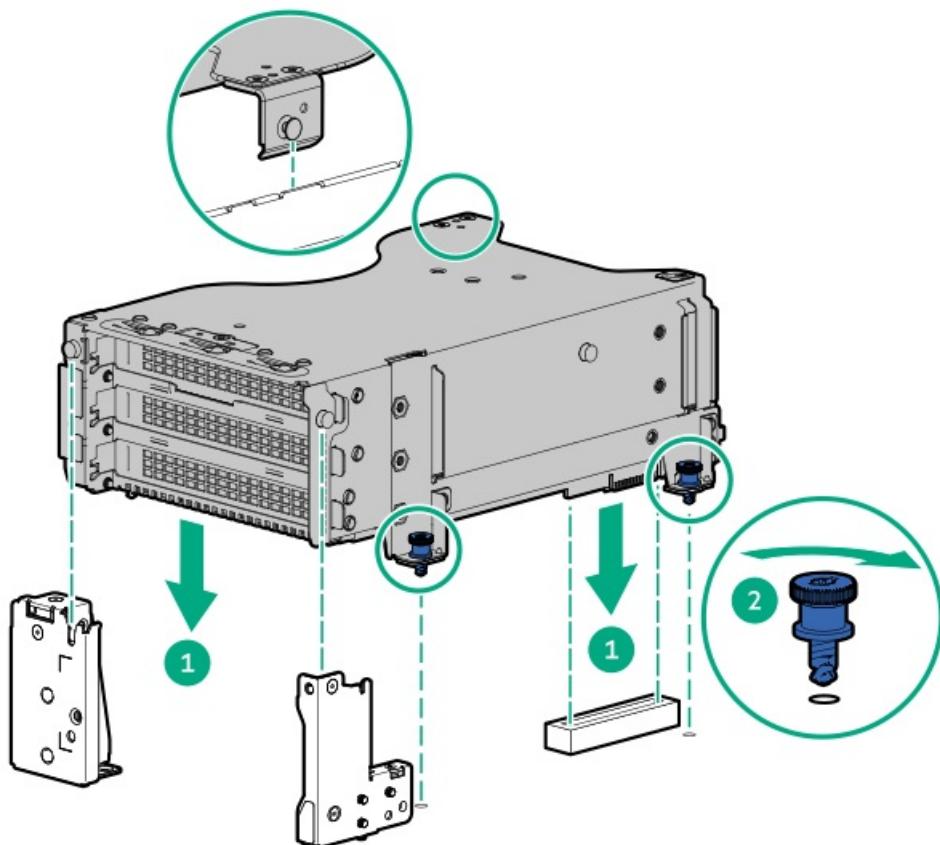


2. Install the access panel.
3. Perform the post-installation or maintenance steps required by the procedure that necessitates the removal of the middle cover.

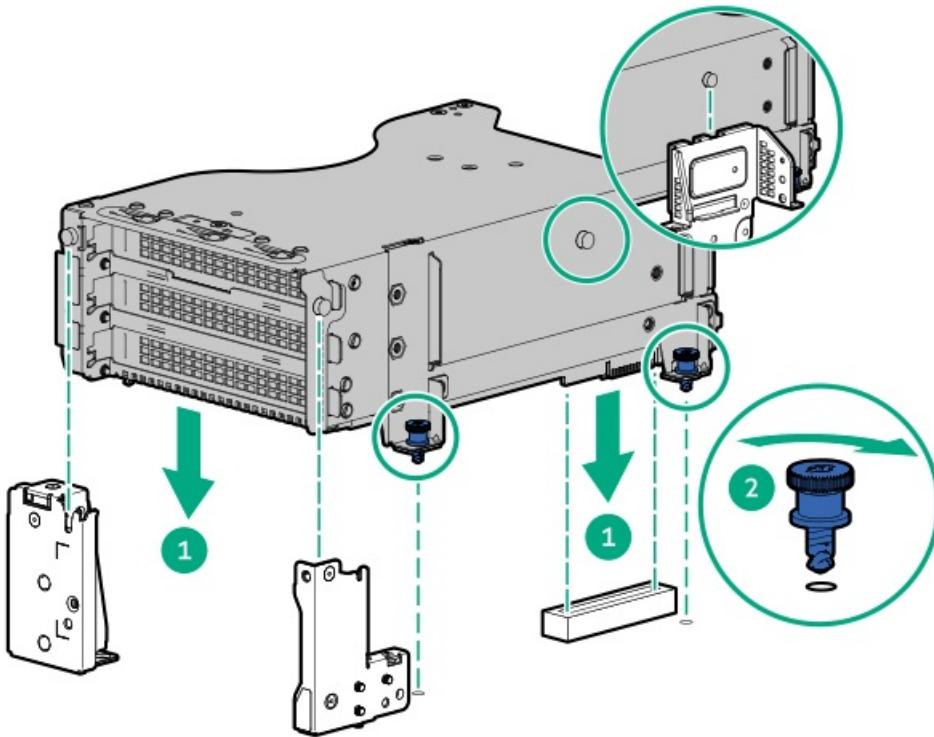
Install a riser cage

Procedure

1. If an expansion card or its internal cabling was removed, reinstall these components.
2. To install the primary riser cage:
 - a. Align the pins on the riser cage with the notches on the rear side of the server, and the notches on the riser cage bracket.
 - b. Carefully press the riser down on its system board connector.
Make sure that the riser board is firmly seated.
 - c. Tighten the captive screws.



3. To install the secondary riser cage:
 - a. Align the pins on the riser cage with the notches on the rear side of the server, and the notches on the riser cage bracket.
 - b. Carefully press the riser down on its system board connector.
Make sure that the riser board is firmly seated.
 - c. Tighten the captive screws.



4. Perform the post-installation or maintenance steps required by the procedure that necessitates the removal of the riser cage.

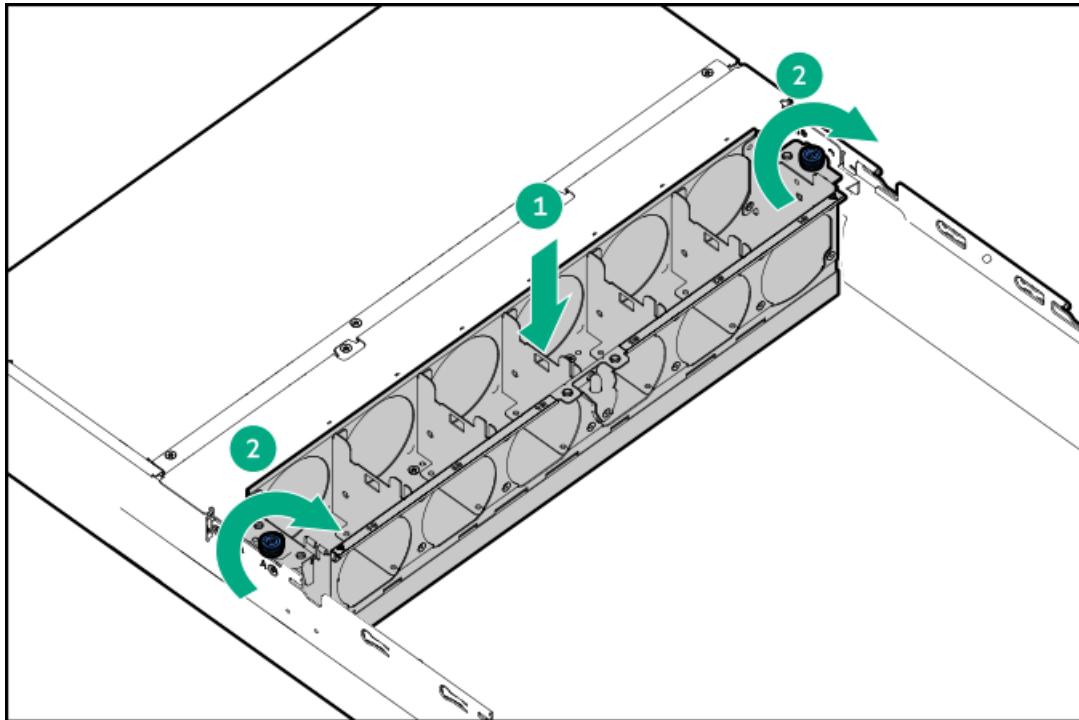
Install the fan cage

Prerequisites

Before you perform this procedure, make sure that you have a T-15 Torx screwdriver available.

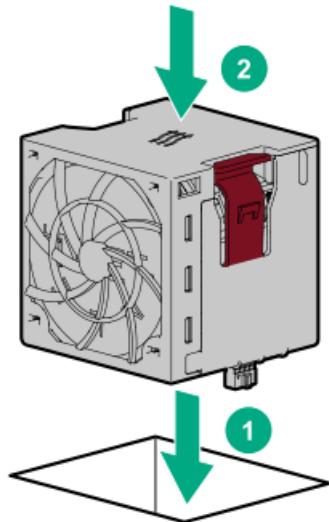
Procedure

1. Install the fan cage:
 - a. Lower the fan cage into the chassis.
 - b. Tighten the captive screws.



2. Install all fans:
 - a. Lower the fan into the fan bay.
 - b. Press down on the fan to make sure that it is seated firmly in the bay.

A click sound indicates that the fan is properly engaged.



3. Perform the post-installation or maintenance steps required by the procedure that necessitates the removal of the fan cage.

Install the air baffle

About this task





CAUTION

For proper cooling, do not operate the server without the access panel, baffles, expansion slot covers, or blanks installed. If the server supports hot-plug components, minimize the amount of time the access panel is open.

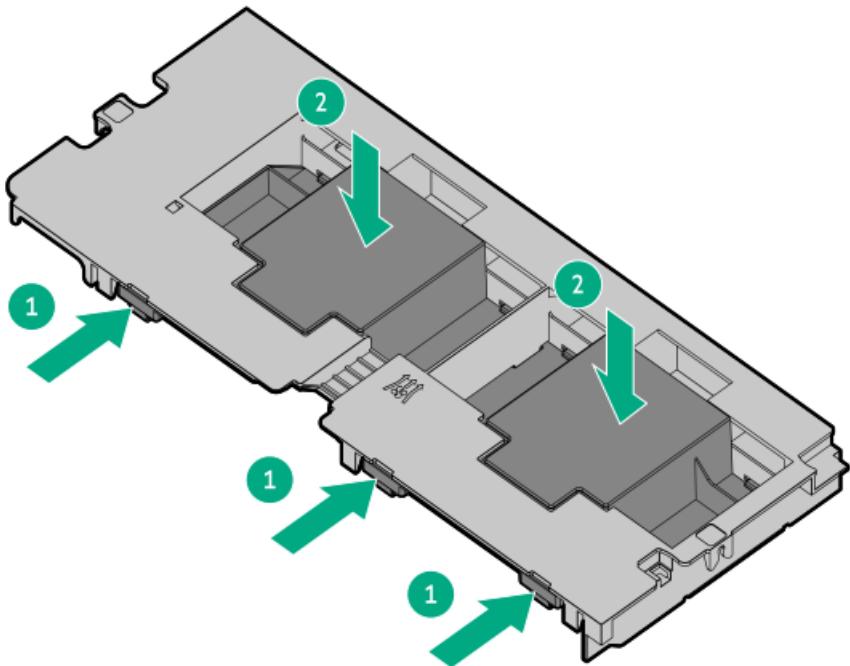


CAUTION

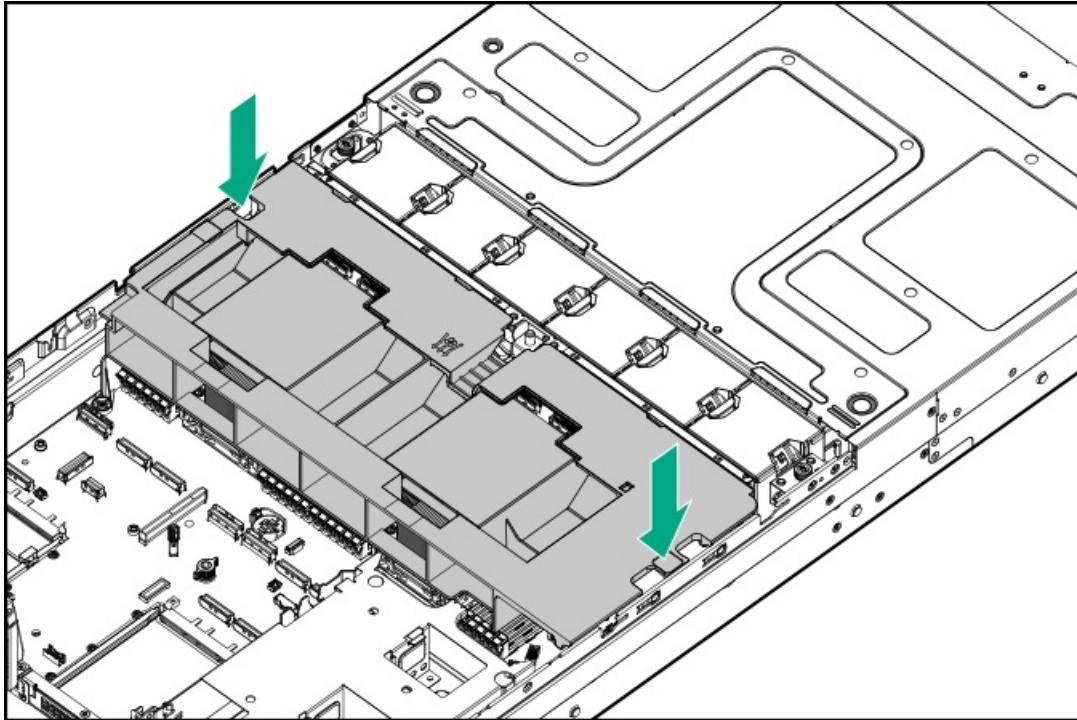
Do not detach the cable that connects the battery pack to the cache module. Detaching the cable causes any unsaved data in the cache module to be lost.

Procedure

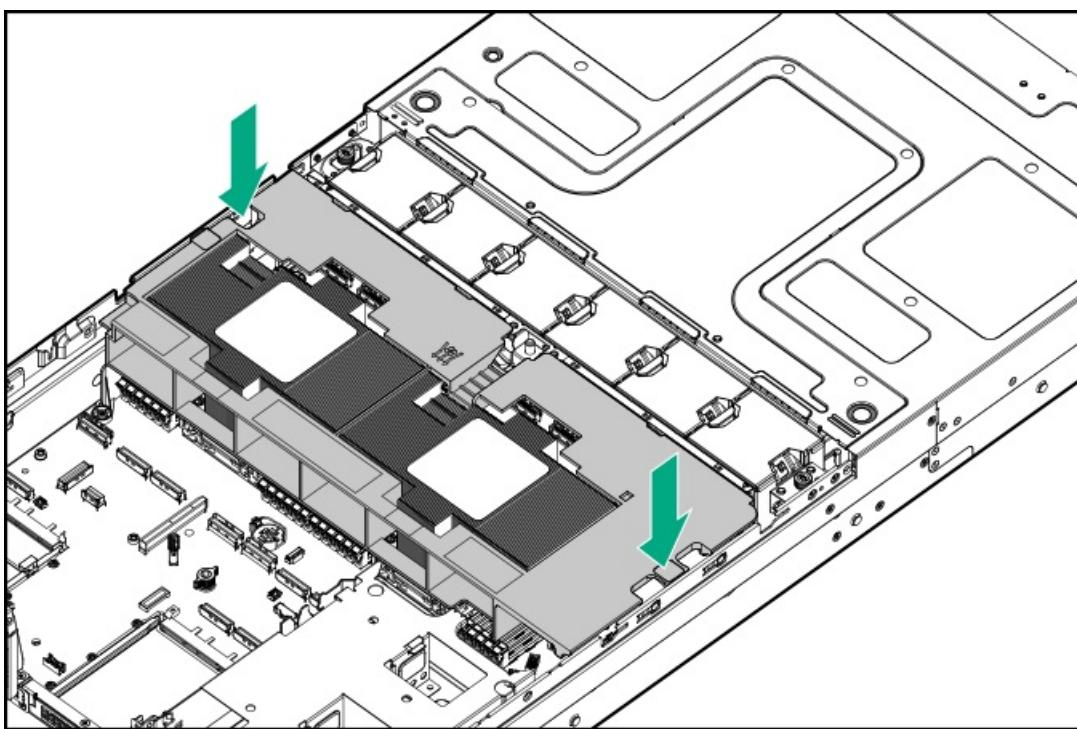
1. If the high performance heatsinks are installed, remove the standard heatsink cover from the standard air baffle:
 - a. Press the latches on the standard heatsink cover.
 - b. Detach the standard heatsink cover from the standard air baffle.



2. Install the air baffle.
 - Standard air baffle



- High performance air baffle



3. Perform the post-installation or maintenance steps required by the procedure that necessitates the removal of the air baffle.

Install the access panel

Prerequisites

Before you perform this procedure, make sure that you have a T-15 Torx screwdriver available.

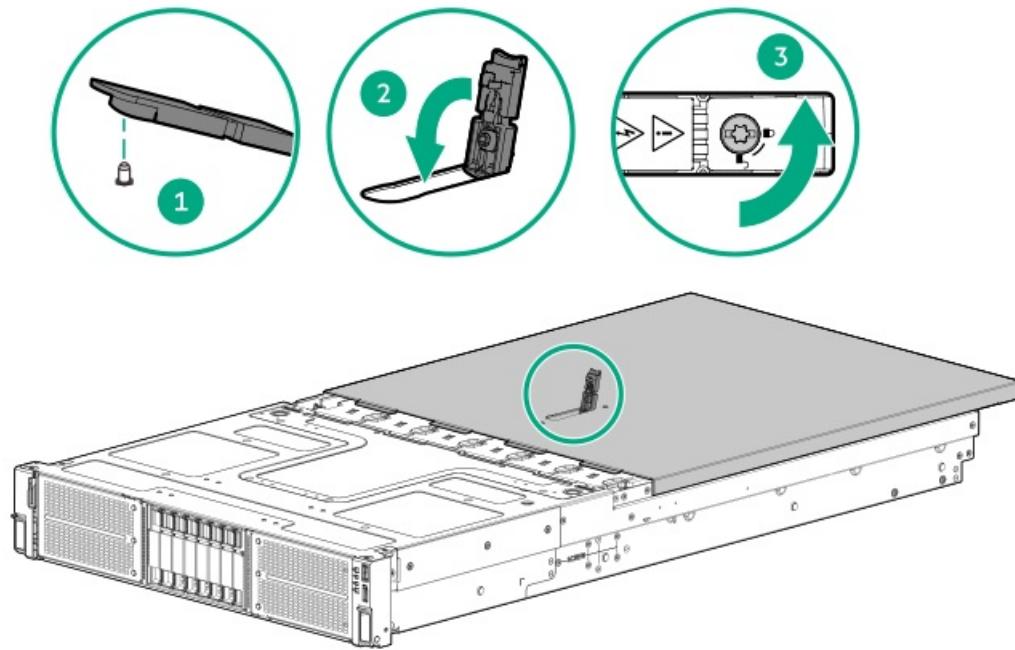
Procedure



1. With the access panel latch open, insert the guide pin on the chassis through the hole on the bottom side of the latch.
2. Close the access panel latch.

The access panel slides to the closed position.

3. Lock the access panel latch.



4. Perform the post-installation or maintenance steps required by the procedure that necessitates the removal of the access panel.

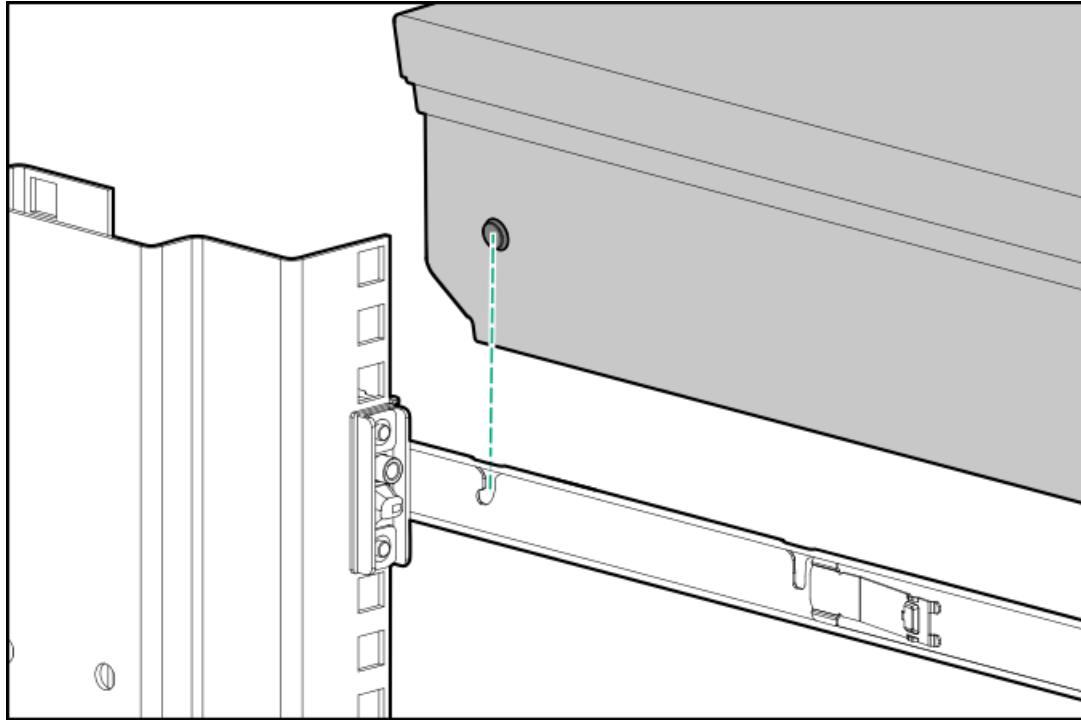
Install the server into the rack

Prerequisites

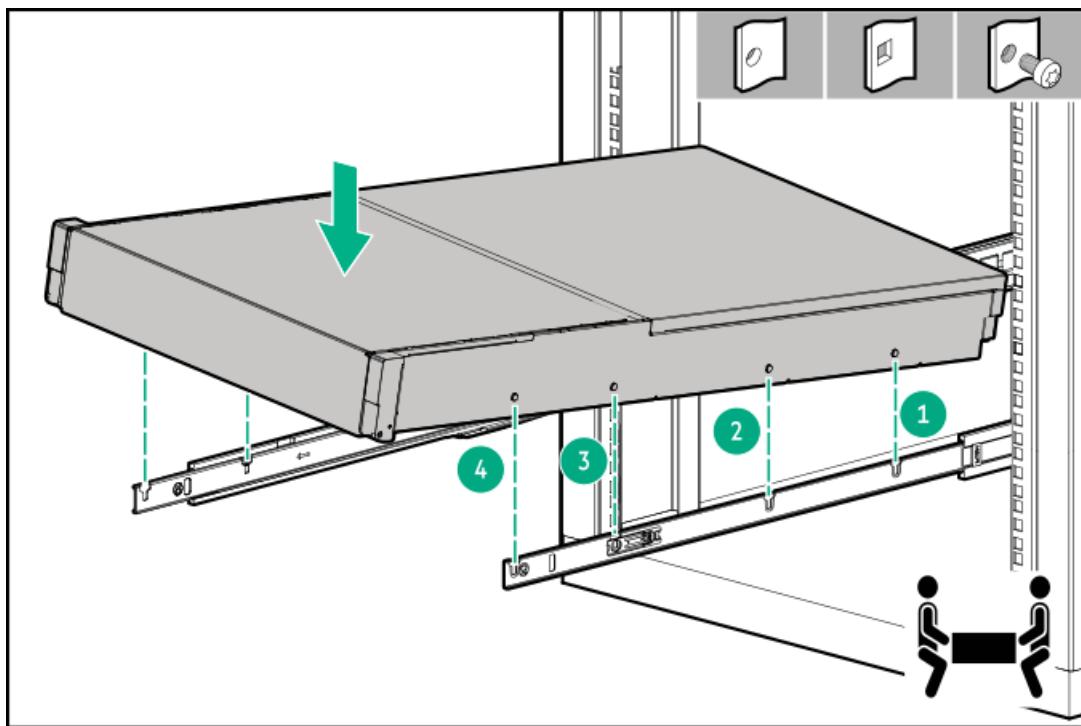
- Get help to lift and stabilize the server during rack installation. **If the server is installed higher than chest level, additional two people might be required to help install the server:** One person to support the server weight, and the other two to slide the server into the rack.
- Before you perform this procedure, review the:
 - [Space and airflow requirements](#)
 - [Rack warnings and cautions](#)
 - [Server warnings and cautions](#)
- A fully populated server is heavy. Hewlett Packard Enterprise recommends removing the external chassis components before installing the server into a rack.
- Before you perform this procedure, make sure that you have a T-25 Torx screwdriver available.

Procedure

1. Install the server into the rails.
 - a. Install the rear of the server into the J-slots.



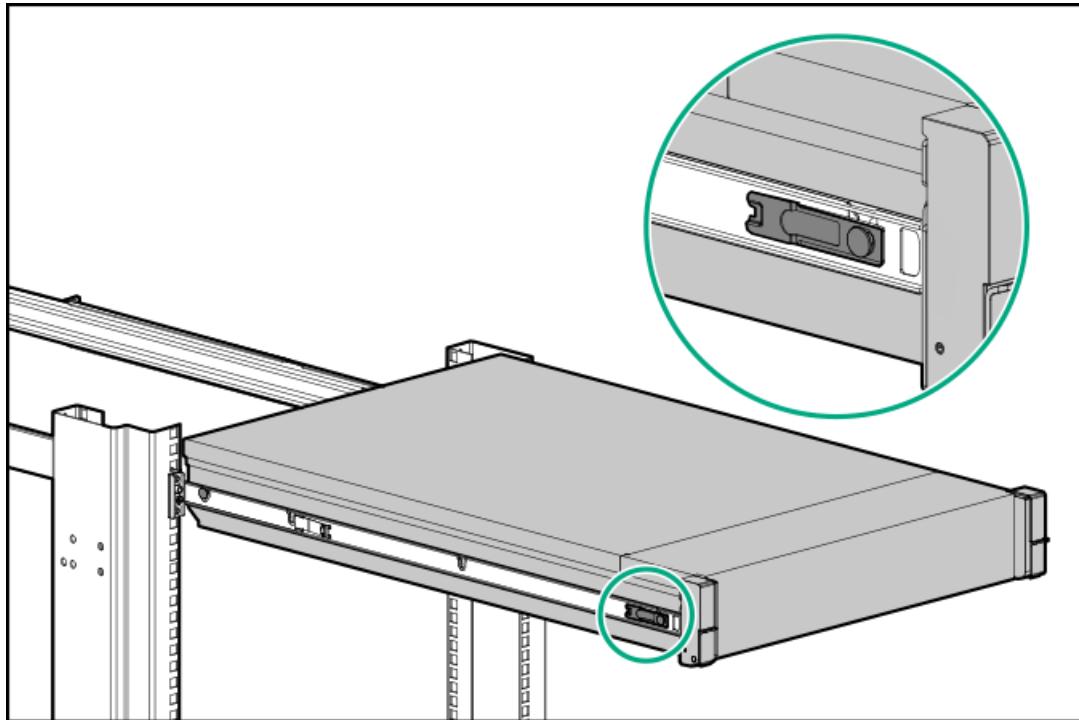
b. Install each spool to the rail.



c. Install the front of the server.

Be sure the front spool engages the locking tab.

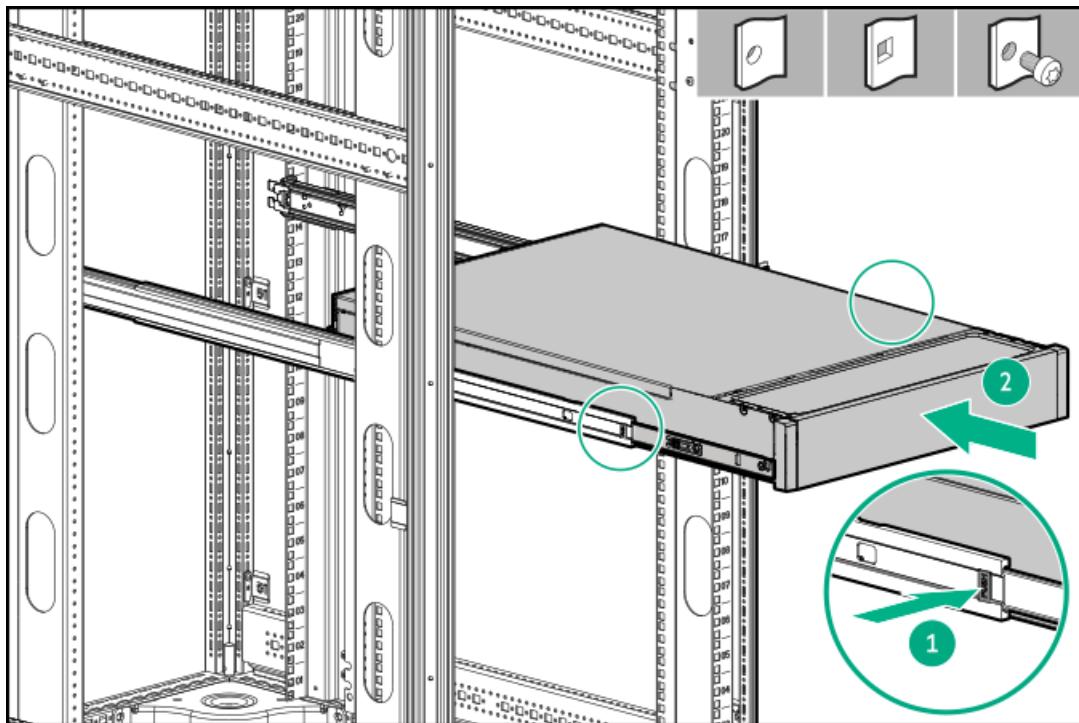




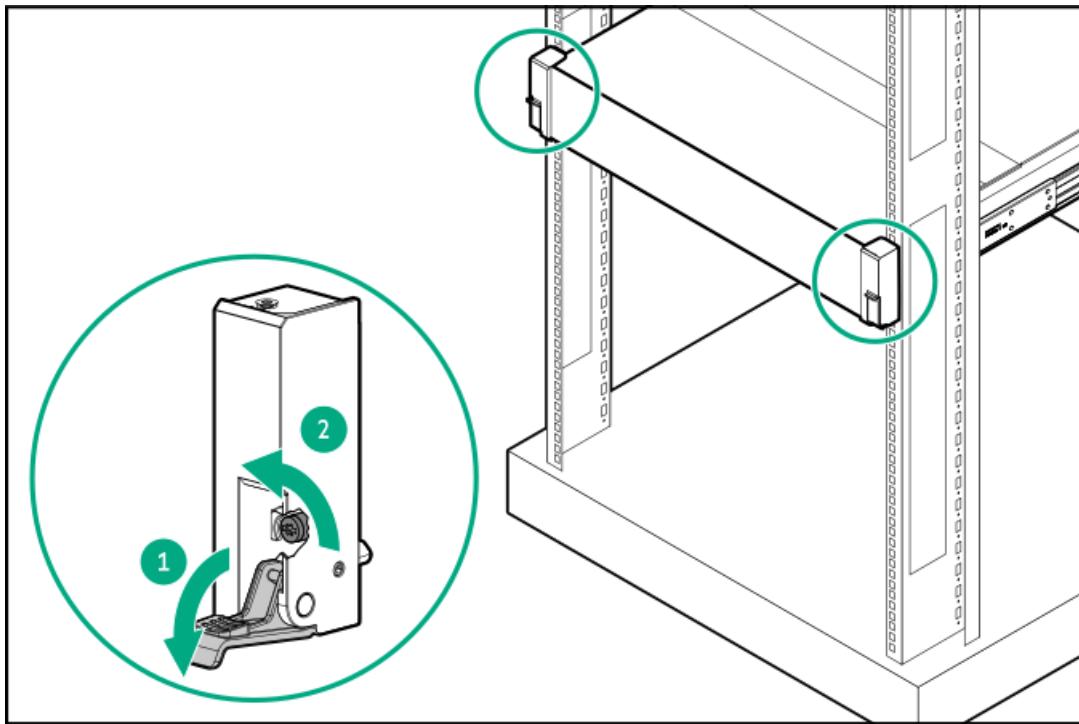
CAUTION

To prevent damage to the rack rails when installing the server into the rack, make sure that all spools on the server are firmly seated on the notches on the rails.

2. Install the server into the rack.



3. Open the chassis ears, and then tighten the shipping screws.



4. Connect all peripheral cables to the server.
5. Connect the power cords:
 - a. Connect each power cord to the server.
 - b. Connect each power cord to the power source.

Power up the server

Procedure

- Press the Power On/Standby button.
- Use the virtual power button through iLO.

Hardware options installation

This chapter provides instructions for installing supported hardware options. To ensure proper server deployment and operation, Hewlett Packard Enterprise recommends installing only HPE-validated hardware options. To see the list of validated options for this server, see the product QuickSpecs on the HPE website:

<https://www.hpe.com/info/quickspecs>

To view the warranty for your server and supported options, see [Warranty information](#).

Subtopics

[Server data backup](#)

[Hardware option installation guidelines](#)

[Hewlett Packard Enterprise product QuickSpecs](#)

[Rack mounting options](#)

[Installing the front bezel option](#)

[Drive options](#)
[Power supply options](#)
[Transceiver option](#)
[Drive cage options](#)
[GPU options](#)
[Memory option](#)
[Stacking riser options](#)
[Secondary riser cage option](#)
[Storage controller options](#)
[Energy pack options](#)
[Expansion card options](#)
[Processor heatsink assembly option](#)
[HPE NS204i-u Boot Device option](#)
[OCP NIC 3.0 option](#)
[Chassis intrusion detection switch option](#)
[Serial port option](#)
[Internal USB device options](#)

Server data backup

To avoid data loss, make sure to back up all server data before installing or removing a hardware option, performing a server maintenance, or a troubleshooting procedure.

Server data in this context refers to information that may be required to return the system to a normal operating environment after completing a hardware maintenance or troubleshooting procedure. This information may include:

- User data files
- User account names and passwords
- Application settings and passwords
- Component drivers and firmware
- TPM recovery key/password
- BIOS configuration settings—Use the backup and restore function in UEFI System Utilities. For more information, see the UEFI user guide (<https://www.hpe.com/support/hpeuefisystemutilities-quicklinks>).
 - Custom default system settings
 - Security passwords including those required for power-on and BIOS admin access, persistent memory, and Server Configuration Lock (for HPE Trusted Supply Chain servers)
 - Server serial number and the product ID
- iLO-related data—Use the iLO backup and restore function. For more information, see the iLO user guide (<https://www.hpe.com/support/hpeilodocs-quicklinks>).
 - iLO license
 - Customer iLO user name, password, and DNS name
 - iLO configuration settings

Hardware option installation guidelines





WARNING

To reduce the risk of personal injury from hot surfaces, allow the drives and the internal system components to cool before touching them.



CAUTION

To avoid data loss, Hewlett Packard Enterprise recommends that you back up all server data before installing or removing a hardware option, or performing a server maintenance or troubleshooting procedure.



CAUTION

To prevent damage to electrical components, properly ground the server before beginning any installation, removal, or replacement procedure. Improper grounding can cause electrostatic discharge.

- Install any hardware options before initializing the server .
- If multiple options are being installed, read the installation instructions for all the hardware options to identify similar steps and streamline the installation process.
- If the hardware option installation involves internal cabling, review the Cabling guidelines.

Hewlett Packard Enterprise product QuickSpecs

To learn more about your product, search the Hewlett Packard Enterprise website (<https://www.hpe.com/info/quickspecs>) for the product QuickSpecs:

- Supported options
- Supported configurations
- Component compatibility
- New features
- Specifications
- Part numbers

Rack mounting options

Use the quick-deploy, toolless HPE rack rail option to install the server in a standard four-post rack. The rail design supports installation on rack of different mounting interfaces.

For cable management, the rack rail kit might include one or both of the following options:

- Rack rail hoop-and-loop strap
- Cable management arm

Subtopics

[Rail identification markers](#)

[Rack mounting interfaces](#)

[Rack rail options](#)

[Installing the server in a rack](#)

Installing the rack rail hook-and-loop strap

Installing the cable management arm

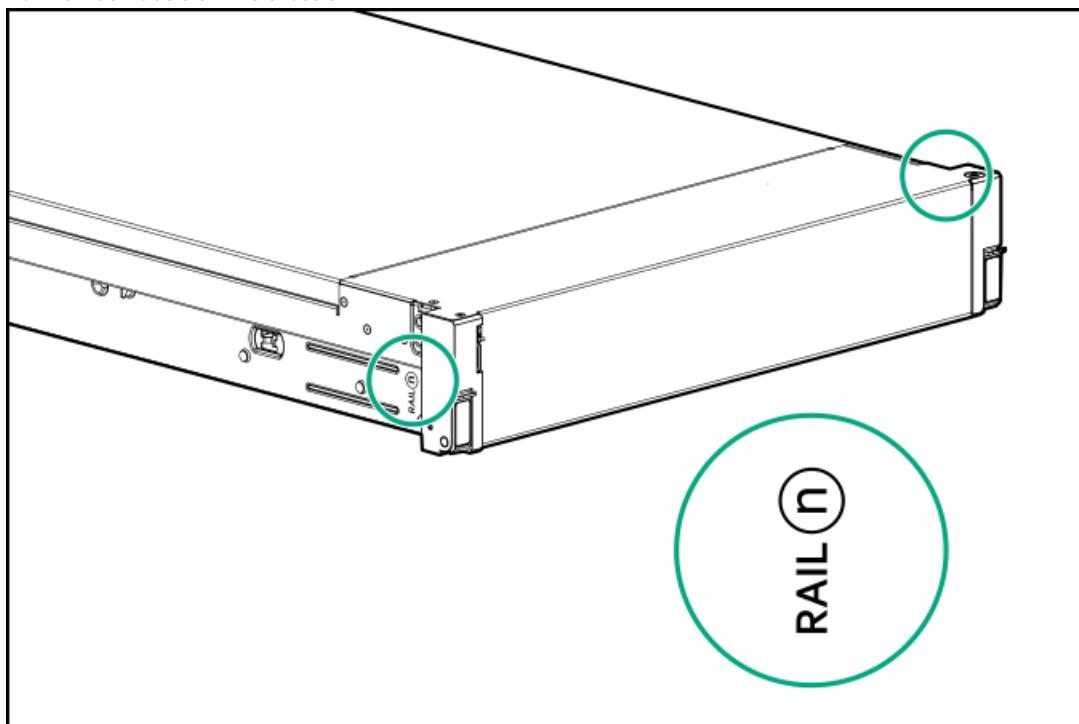
Rail identification markers

The rack rail option support is dependent on these two factors:

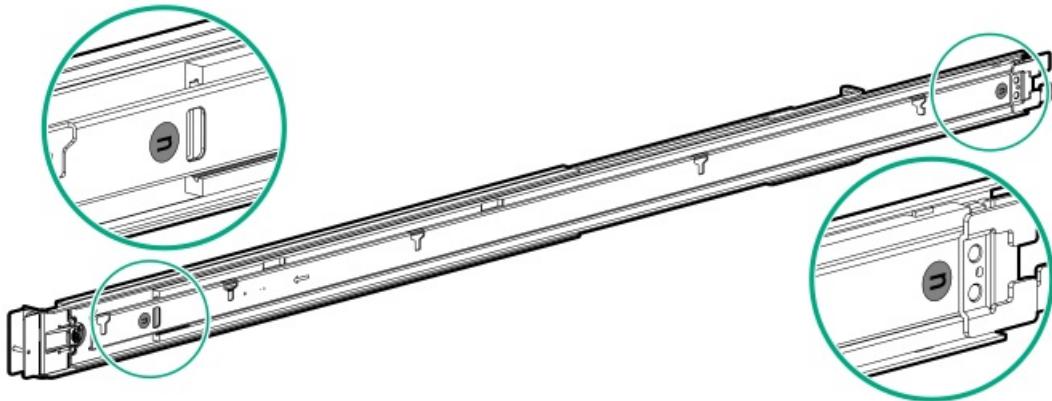
- The height and weight of the chassis as determined by the front- and rear-end server configurations.
- The depth of the chassis as measured from the edge of the front panel (without the front bezel) to the edge of the rear panel.

To ensure compatibility between the rack rails and the server, verify that the rail number labels on the chassis match the ones stamped on the rails.

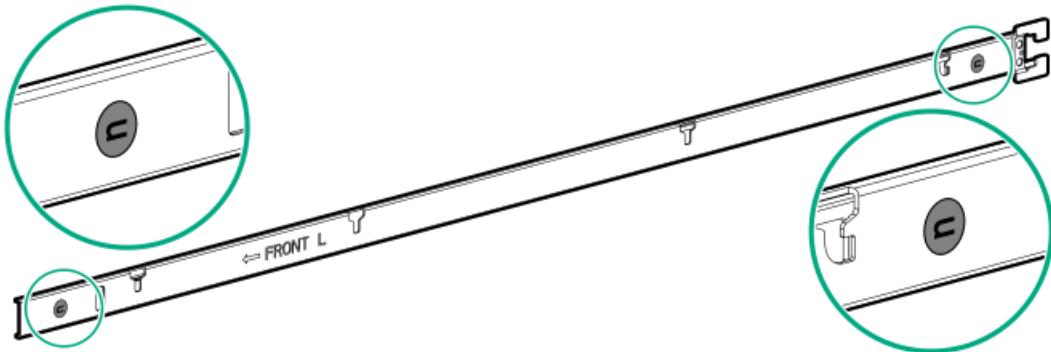
- Rail number labels on the chassis



- Rail identifier stamps on the short ball-bearing rail

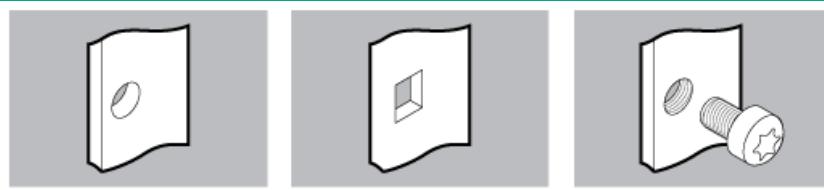


- Rail identifier stamps on the long ball-bearing rail



Rack mounting interfaces

The rack rails can be installed in a rack that has the following mounting interfaces:



Round-hole

Square-hole

Threaded round-hole

The illustrations used in this procedure show an icon on the upper right corner of the image. This icon indicates the type of mounting interface for which the action illustrated in the image is valid.

Rack rail options

This server supports the following rack rail option:

| Configuration | Rack rail option | Type | Minimum rail length | Adjustable rail range |
|------------------|--------------------------------|---|----------------------|--|
| SFF / E3.S drive | Rail option #8 (P52345-B21) | Ball-bearing rack rail (drop- 852.91 mm (33.58 in) in) | 852.91 mm (33.58 in) | 609.60 mm to 918.10 mm (24.00 in to 36.15 in) |

Installing the server in a rack

Prerequisites





WARNING

To reduce the risk of personal injury or equipment damage, do one of the following:

- Use two or more people to lift and stabilize the product pieces during assembly.
- Use a lift that can handle the load of the product.



WARNING

To reduce the risk of personal injury or equipment damage, be sure that the rack is adequately stabilized before installing the rack.

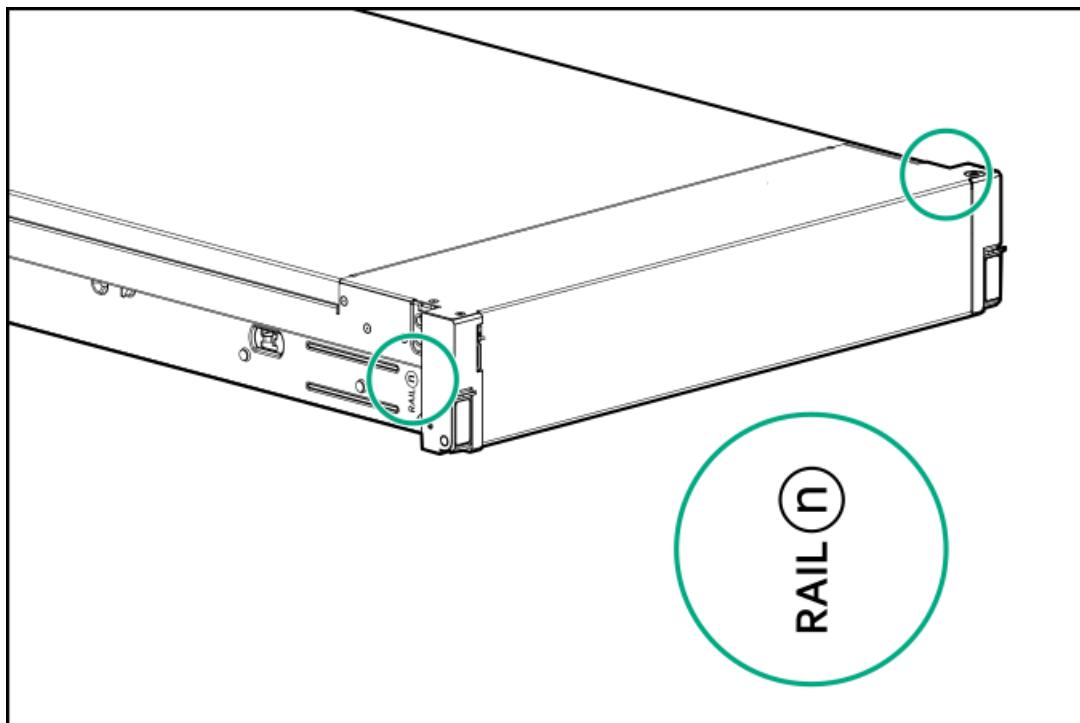


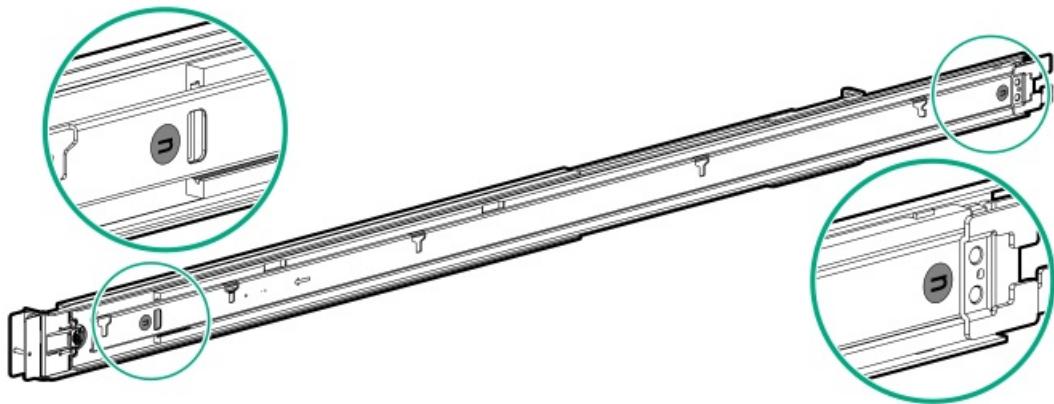
CAUTION

Always plan the rack installation so that the heaviest item is on the bottom of the rack. Install the heaviest item first, and continue to populate the rack from the bottom to the top.

Procedure

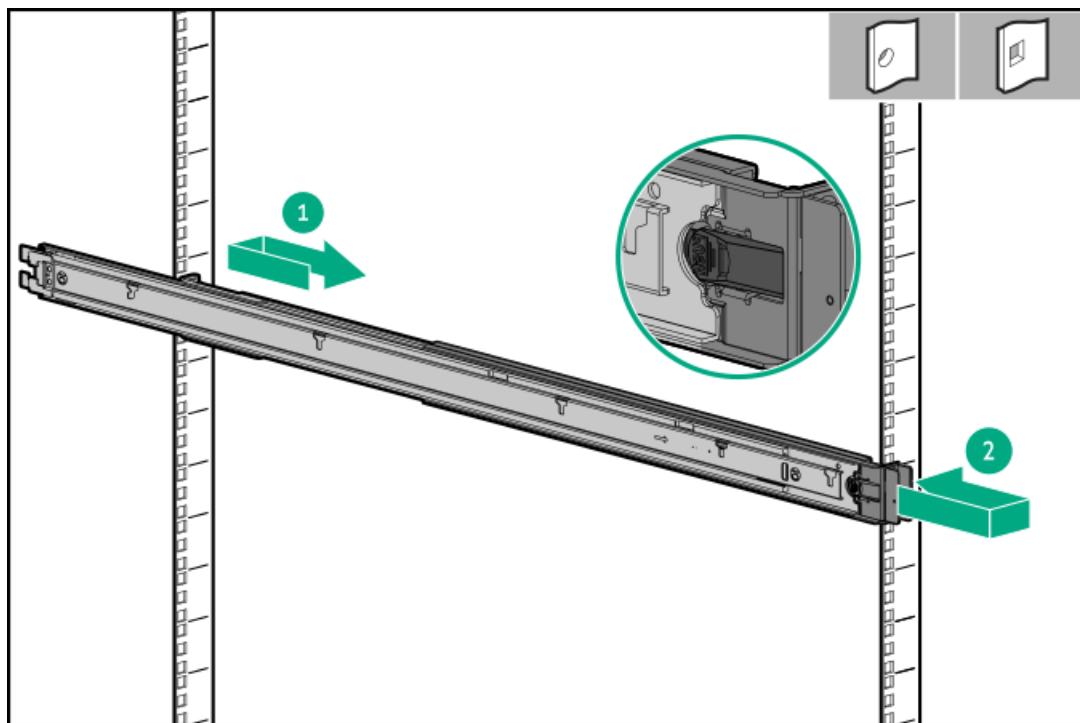
1. Verify the rail identifiers match on the server and rails.





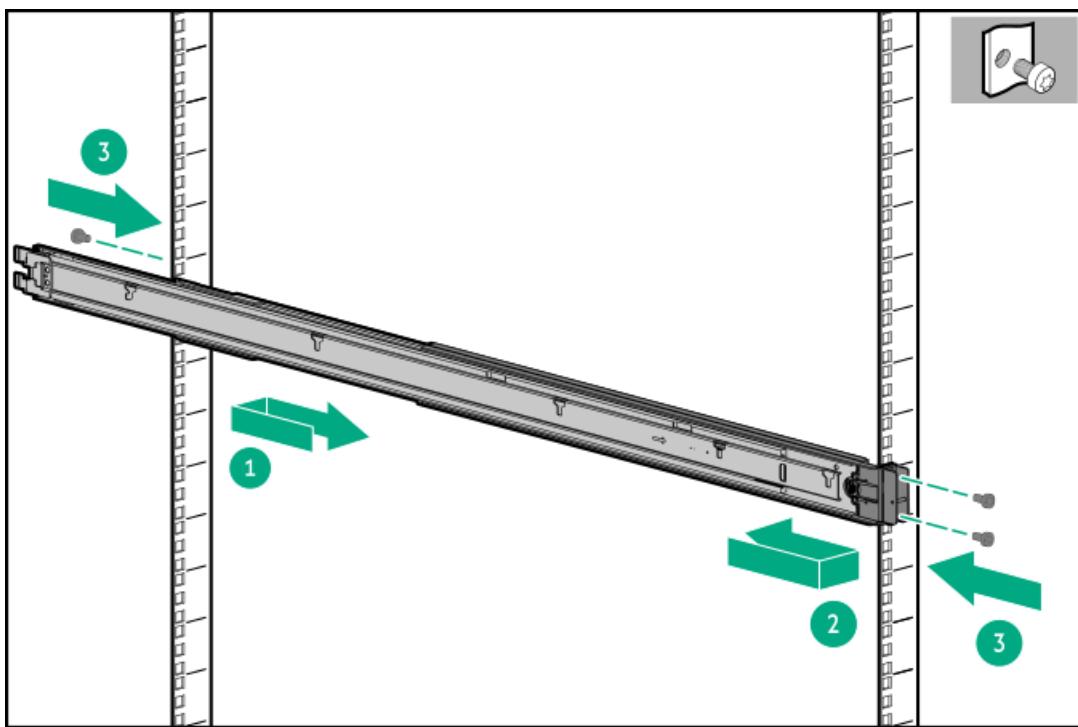
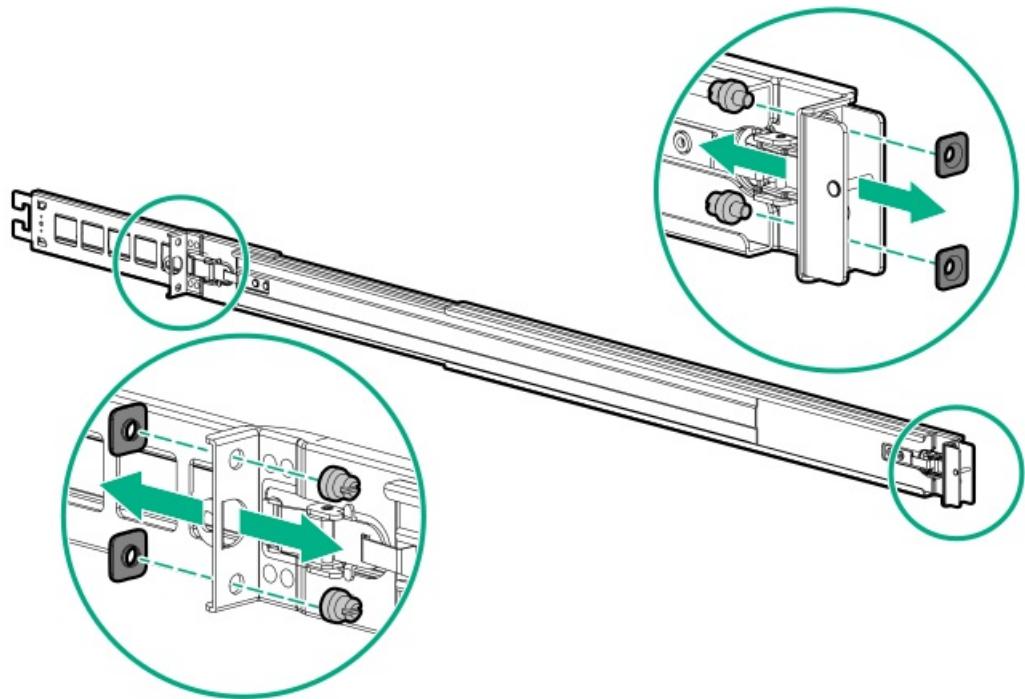
2. Install the rack rails.

- For round and square-hole racks



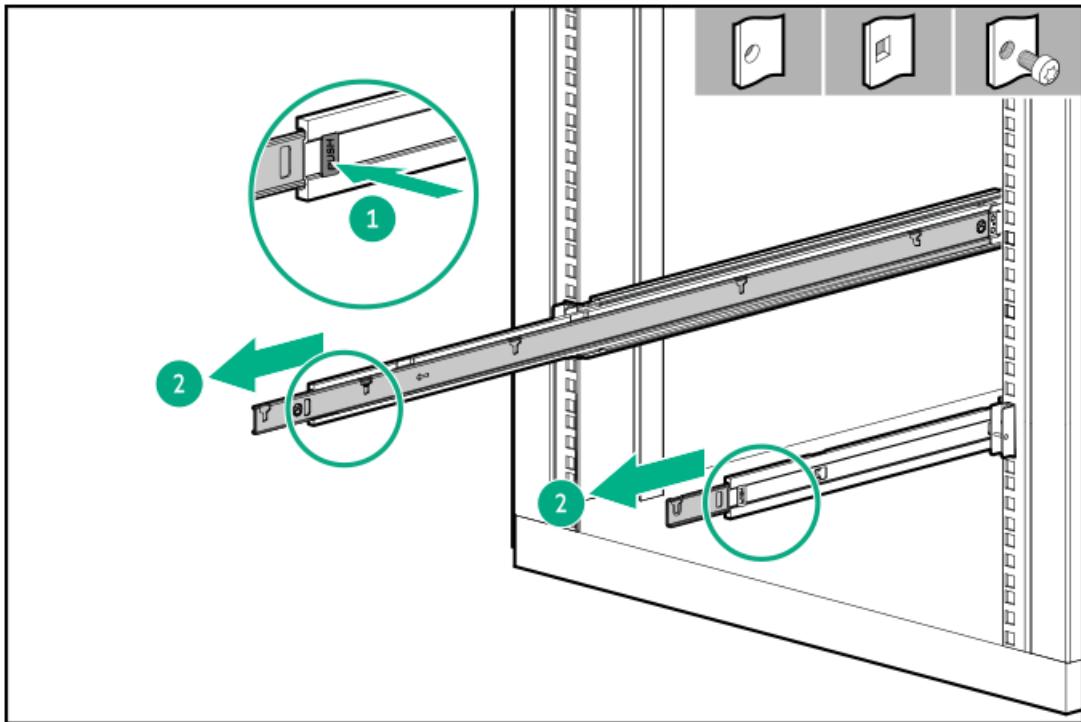
- For threaded-hole racks



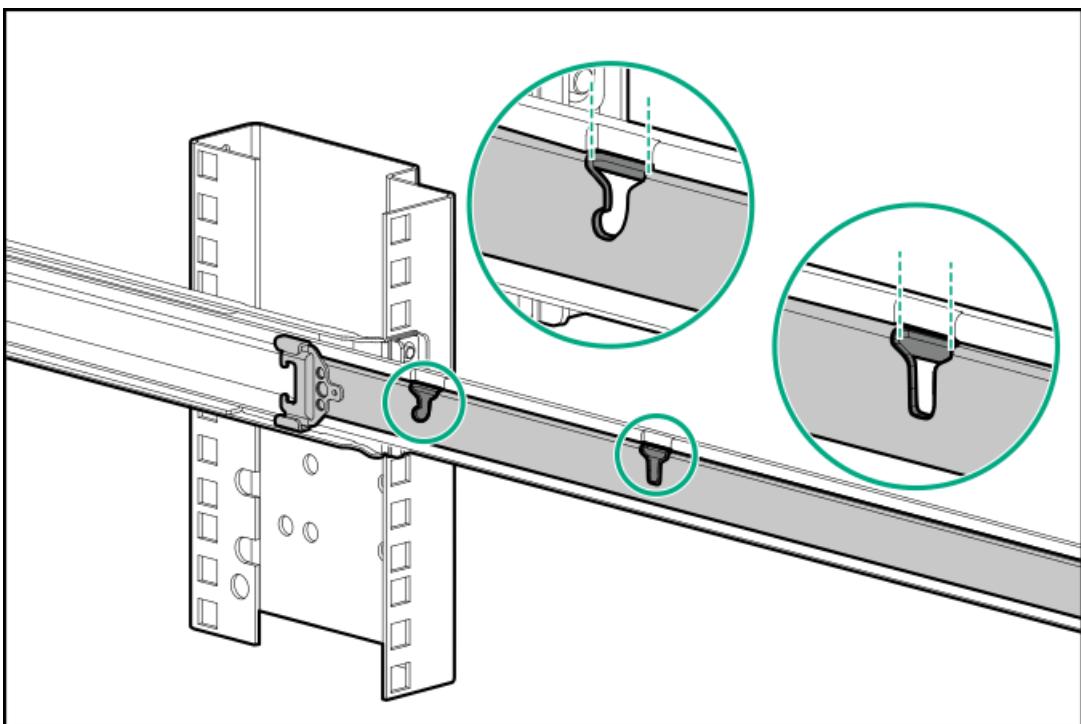


3. Fully extend the rails to the locked position.



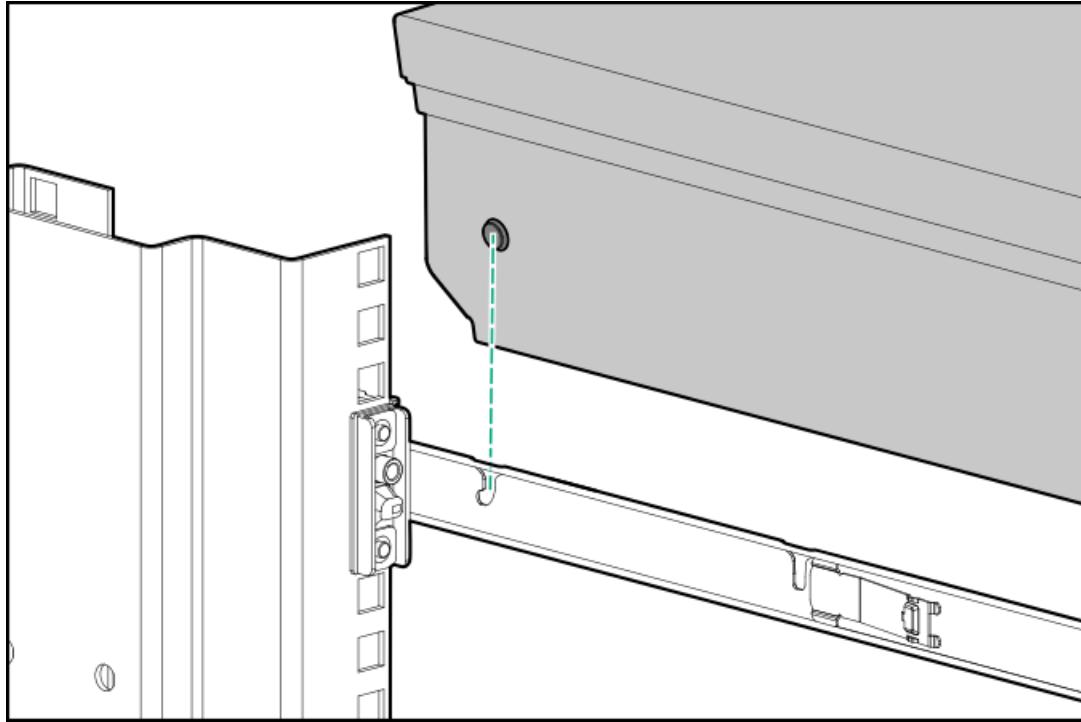


4. Verify that the rails are fully extended and the slots are aligned.

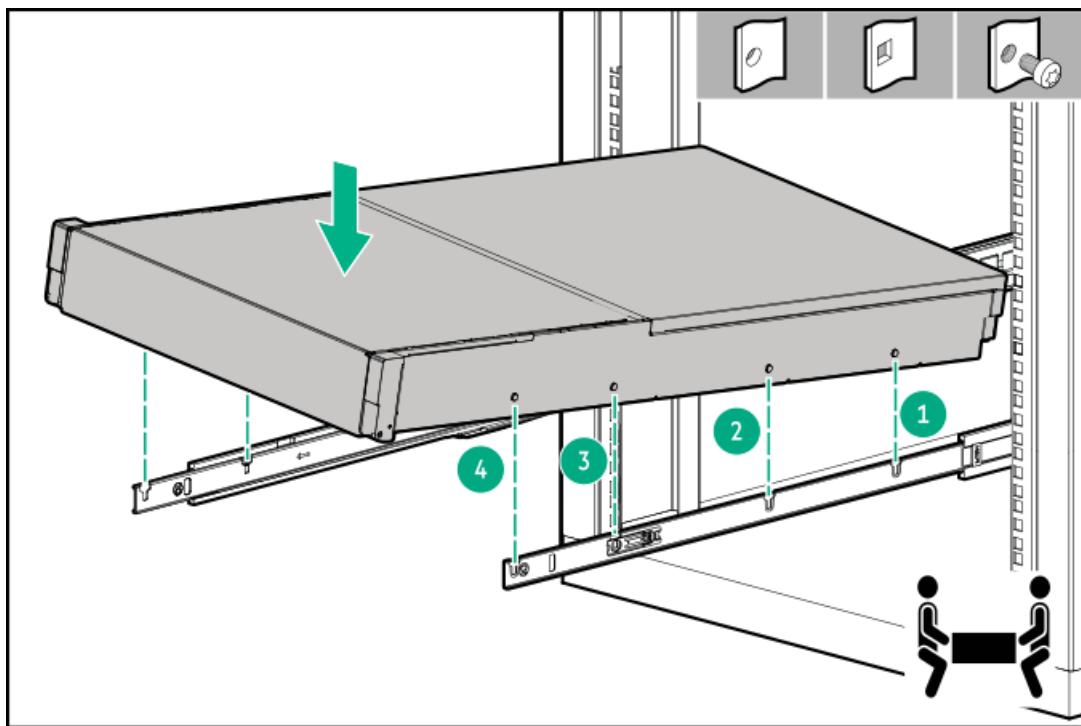


5. Install the server into the rails.

- a. Install the rear of the server into the J-slots.



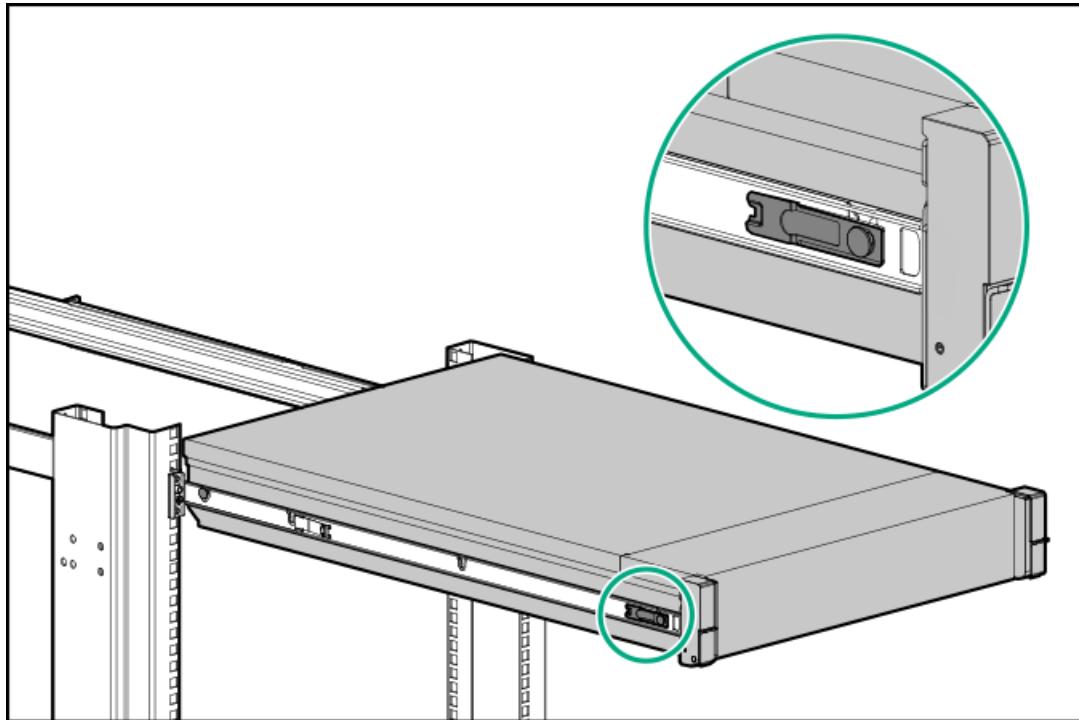
b. Install each spool to the rail.



c. Install the front of the server.

Be sure the front spool engages the locking tab.

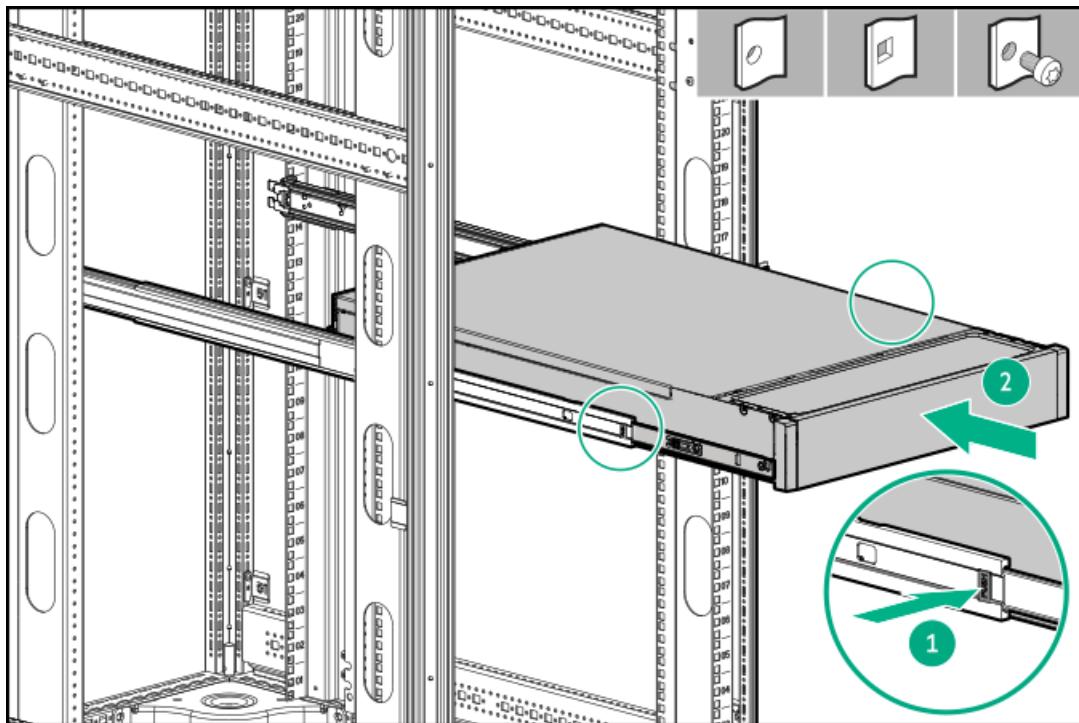




CAUTION

To prevent damage to the rack rails when installing the server into the rack, make sure that all spools on the server are firmly seated on the notches on the rails.

6. Install the server into the rack.



Results

The installation is complete.

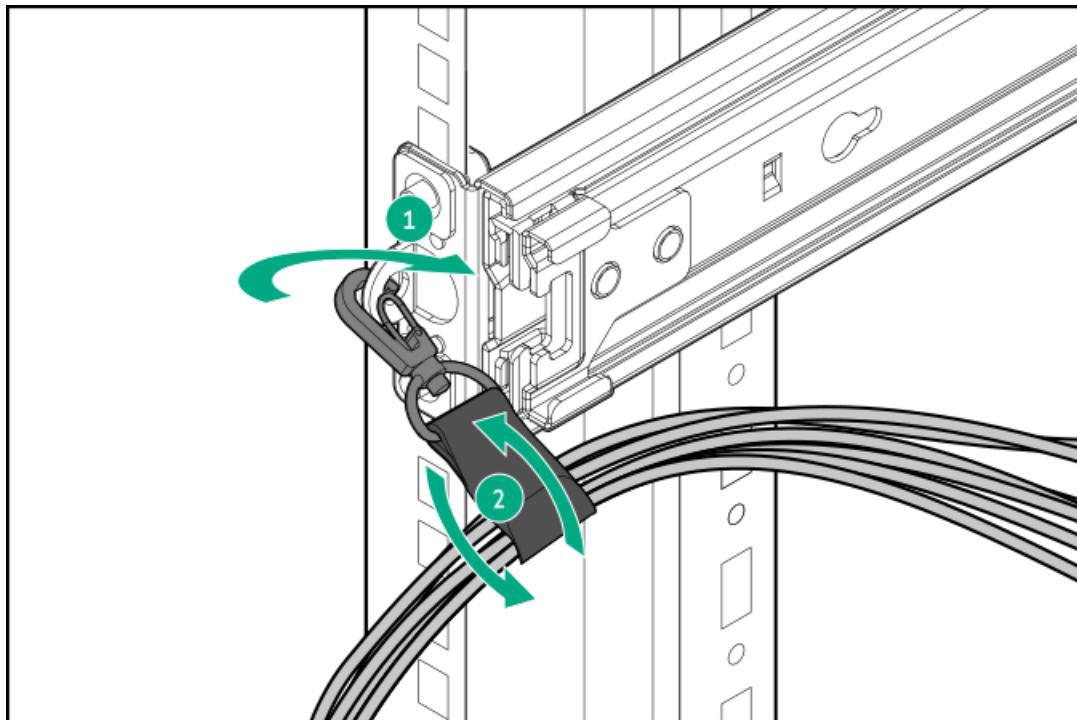
Installing the rack rail hook-and-loop strap

About this task

The hook-and-loop strap can be installed on either the left or right rail.

Procedure

1. Attach the strap carabiner to the rail.
2. Bundle the cords and cables, and then wrap the strap around the cables.



Results

The installation procedure is complete.

Installing the cable management arm

Prerequisites

- Before you perform this procedure, review the [Rack warnings and cautions](#).
- T-25 Torx screwdriver—This tool is required if the shipping screws located inside the chassis ears need to be loosened or tightened.

About this task

The cable management arm (CMA) allows the server to be fully extended from the rack without the need to power off the system or disconnect any rear panel cables. This CMA is designed for ambidextrous implementation.

For the purpose of this procedure, left and right terminology is from the perspective of a user facing the front of the rack.



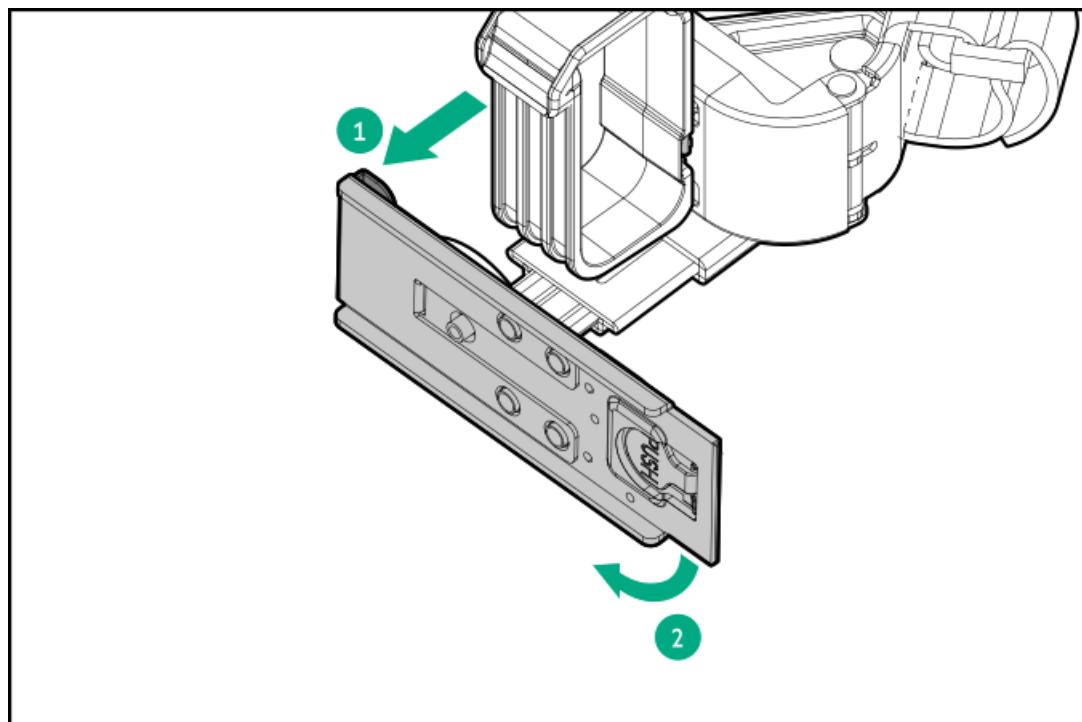
CAUTION

Support the CMA during the removal and replacement procedures. Do not allow the CMA to hang by its own weight during the procedure.

Procedure

1. Connect and secure all peripheral cables and power cords to the rear panel.
2. (Optional) The CMA retention bracket can be rotated to fit a left- or right-hand CMA operation. Press and hold the rotate mechanism, and then rotate the bracket 180°.

There will be an audible click to indicate that the bracket is locked in its adjusted position.

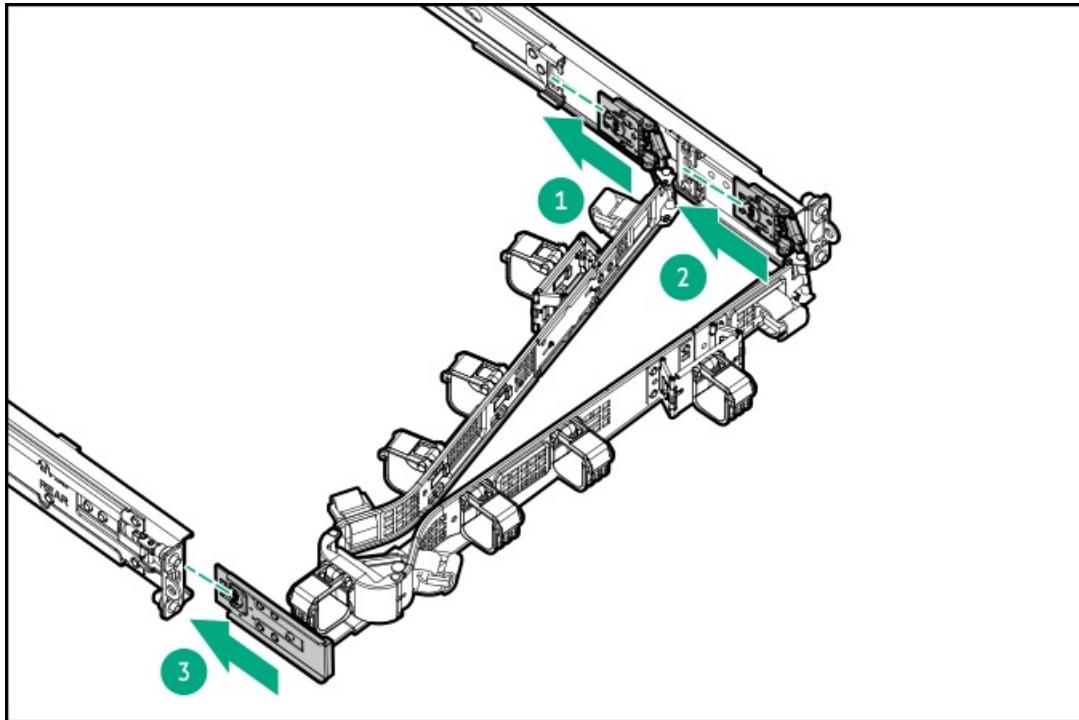


3. Connect the CMA hinged tabs and retention bracket to the rack rails:

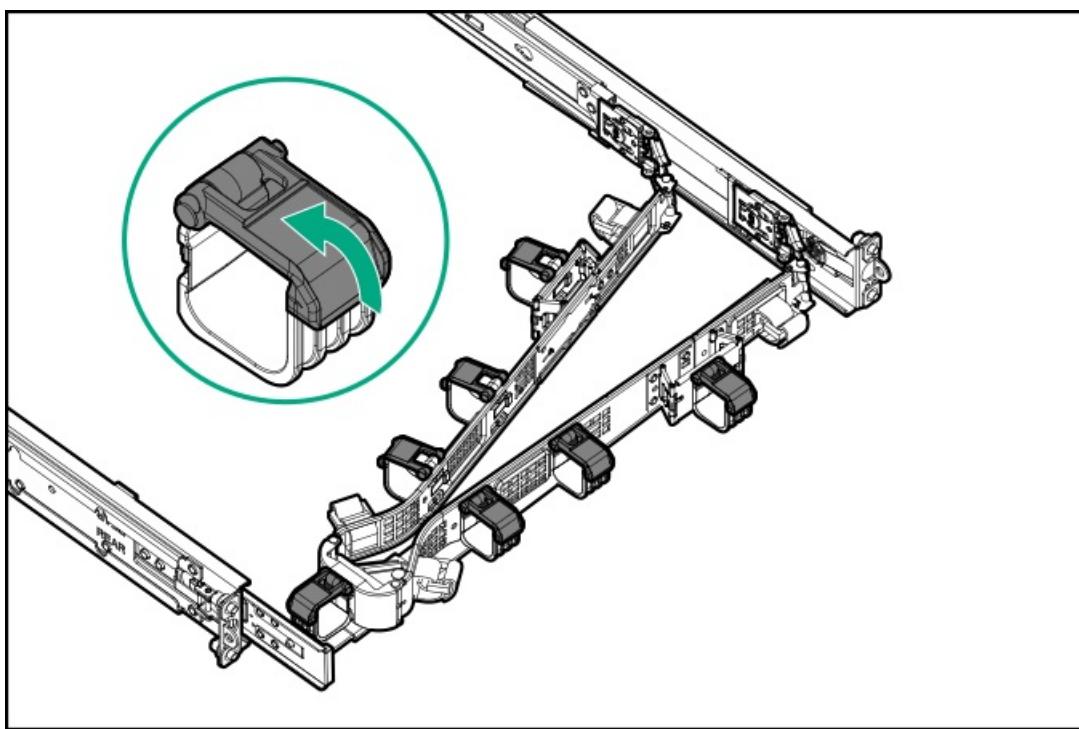
- a. Insert the inner tab into the slide rail.
- b. Insert the outer tab into the mounting rail.
- c. Insert the retention bracket into the opposite mounting rail.

There will be an audible click to indicate that the tabs and bracket are locked into place.

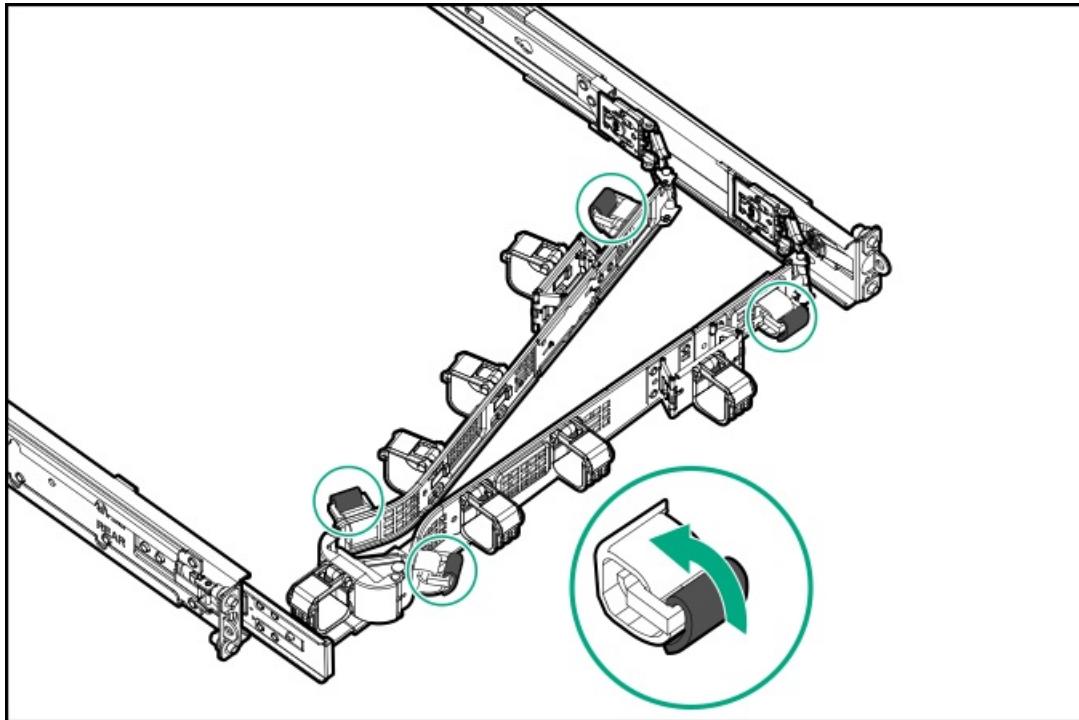




4. Open the cable clamps.



5. (Optional) If your CMA has cable straps for additional cable strain relief, unwrap the straps.



6.



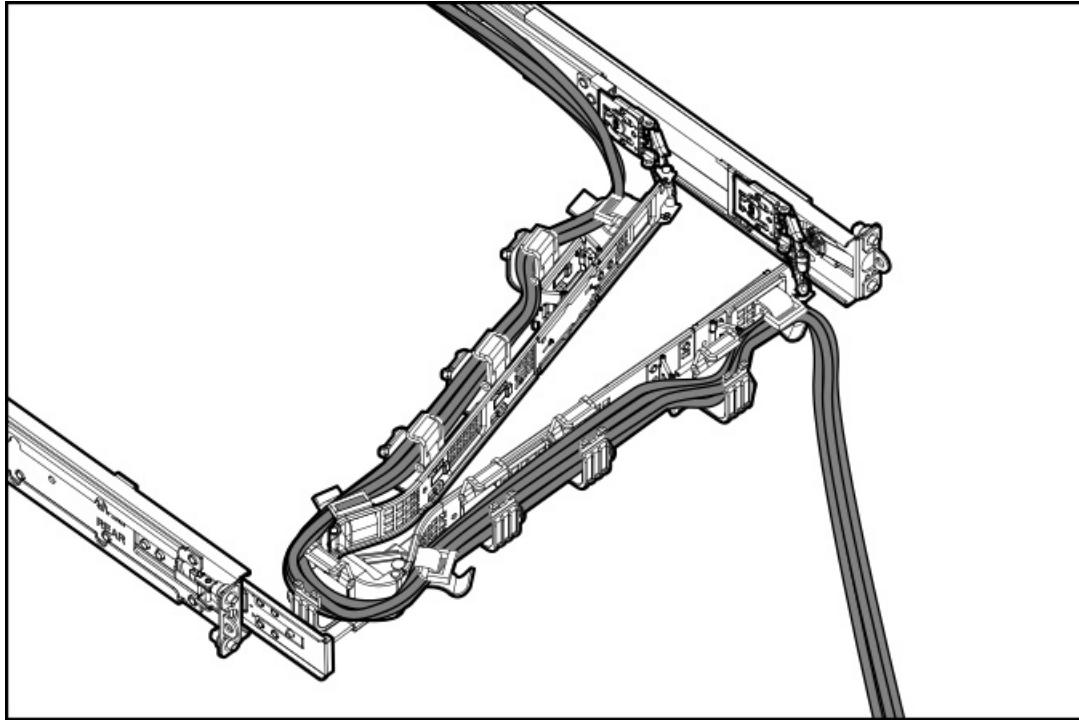
CAUTION

Employ industry best practices in managing peripheral cables and power cords secured in the CMA. These are some of the more important points:

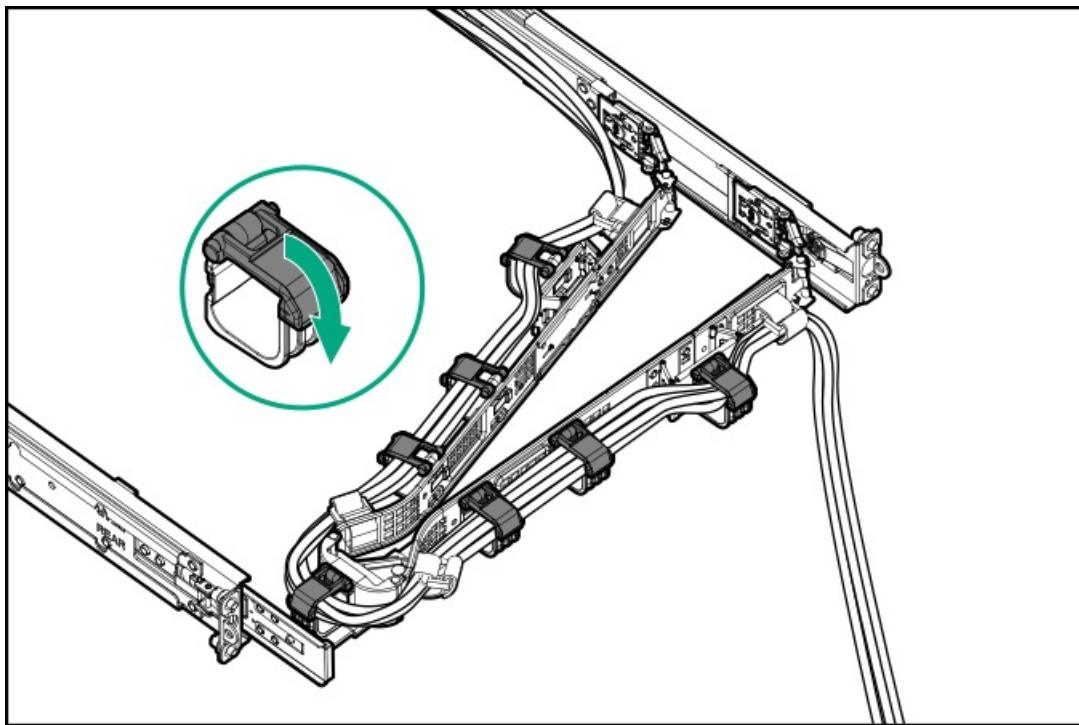
- Leave enough cable slack between the rear panel and the CMA to allow the full extension of the CMA when the server is extended out of the rack.
- However, there should be no excess cable slack inside the CMA; this might cause cable binding and could lead to cable damage.
- Make sure that the cables and power cords do not extend above the top or below the bottom of the server to which they are attached. Otherwise, the cables might snag on other equipment installed in the rack when the server is extended from or returned to the rack.

Route the peripheral cables and power cords through the cable clamps and/or straps.



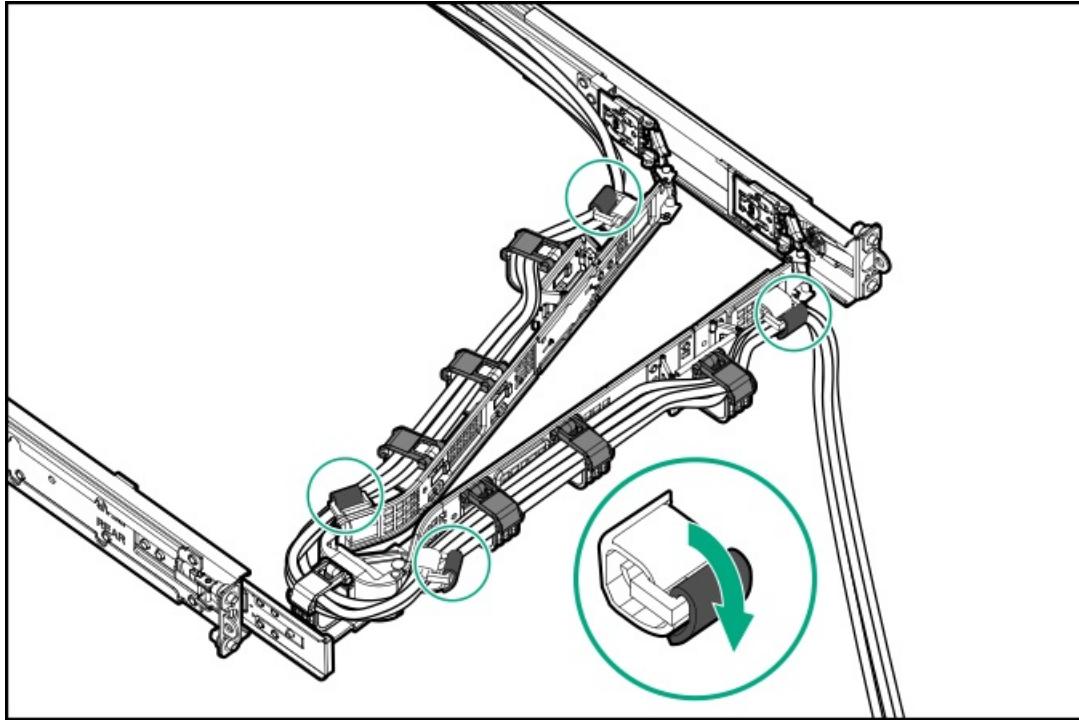


7. Close the cable clamps.

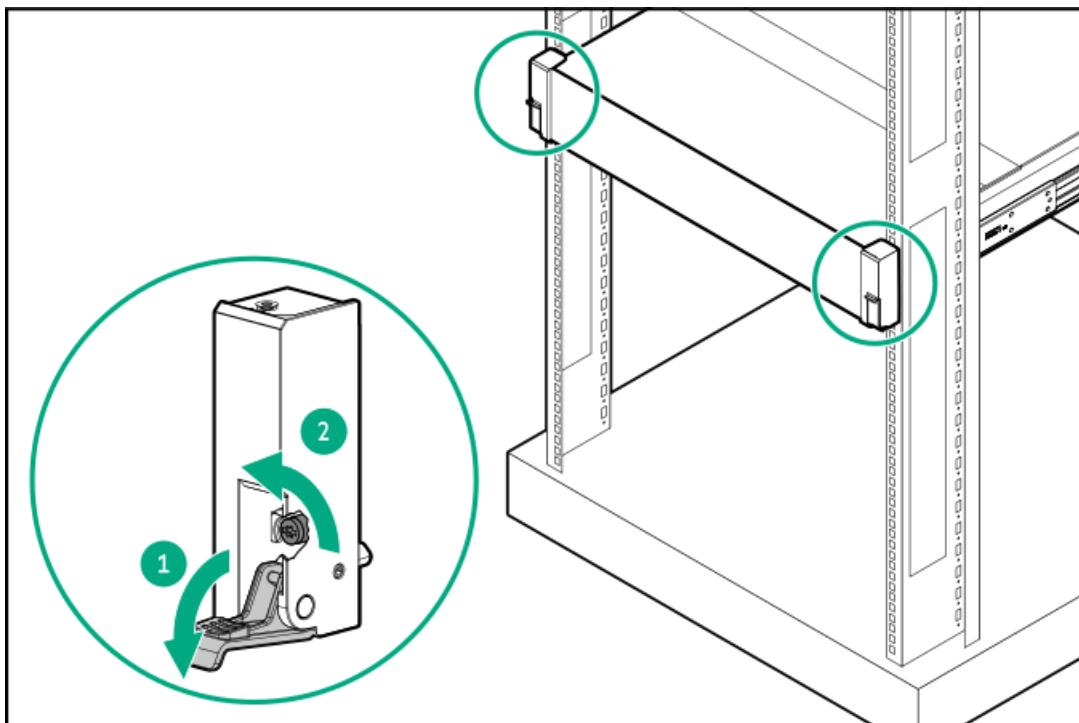


8. (Optional) If your CMA has cable straps, fasten the straps.





9. Verify the operation of the rack rails:
 - a. Fully extend the chassis out of the rack.
 - b. Check that there is enough slack in the cables and cords for full extension of the chassis. Make sure that there is no cable binding or crimping.
 - c. To ensure that the cables and cords are secured properly, slide the chassis in and out of the rack. Make sure that there is no risk of accidental disconnection of the peripheral cables and power cords.
10. Slide the server into the rack until the chassis ears are flushed against the rack posts.
11. (Optional) Open the chassis ear latches, and then tighten the shipping screws.



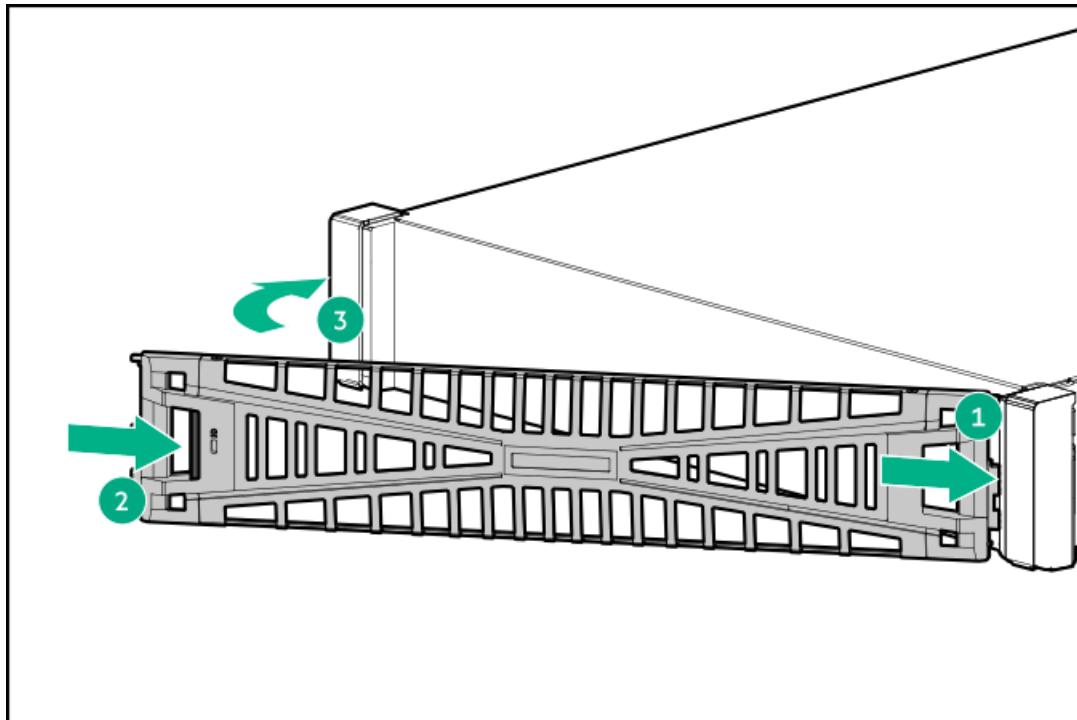
Results

The installation procedure is complete.

Installing the front bezel option

Procedure

1. Attach the front bezel to the right chassis ear.
2. Press and hold the front bezel release latch.
3. Close the front bezel.



4. (Optional) Install the Kensington security lock.

For more information, see the lock documentation.

Results

The installation procedure is complete.

Drive options

Depending on the drive backplane installed, the server supports the following drive types:

- Hot-plug SFF SAS, SATA, or U.3 NVMe drives
- Hot-plug E3.S E3.S NVMe SSDs

The embedded Intel VROC for HPE Gen11 (Intel VROC) supports software RAID for direct attached SATA and NVMe drives.

To support hardware RAID, [install a storage controller option](#).

Subtopics



Drive installation guidelines

Installing a hot-plug SFF SAS, SATA or NVMe drive

Installing an E3.S drive

Drive installation guidelines

Observe the following general guidelines:

- The system automatically sets all drive numbers.



CAUTION

When a server is purchased without any drive installed, some drive bays might be empty while other drive bays might be populated with drive blanks. To maintain proper system cooling, do not operate the server without a drive or a drive blank installed.

- If only one drive is used, install it in the bay with the lowest drive number.
For drive numbering, see [Drive bay numbering](#).
- This server does not support mixed drive types.
- When installing NVMe drives, install the same drive type. Mixed NVMe drives are not supported.
- All drives grouped into the same drive array must meet the following criteria:
 - They must be either all hard drives or all solid-state drives.
 - Drives must be the same capacity to provide the greatest storage space efficiency.

Installing a hot-plug SFF SAS, SATA or NVMe drive

About this task



CAUTION

A discharge of static electricity from a finger or other conductor might damage system boards or other static-sensitive devices. To prevent damage, observe [antistatic precautions](#).



CAUTION

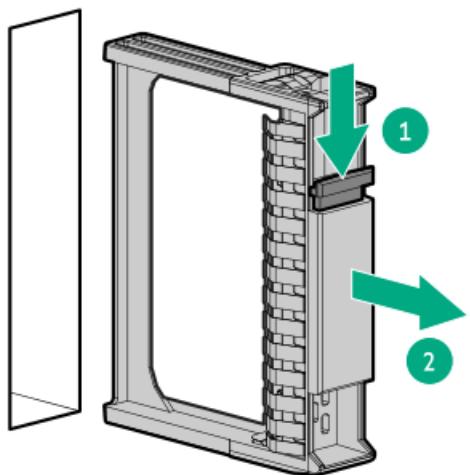
To prevent improper cooling and thermal damage, do not operate the server unless all bays are populated with either a component or a blank.

Procedure

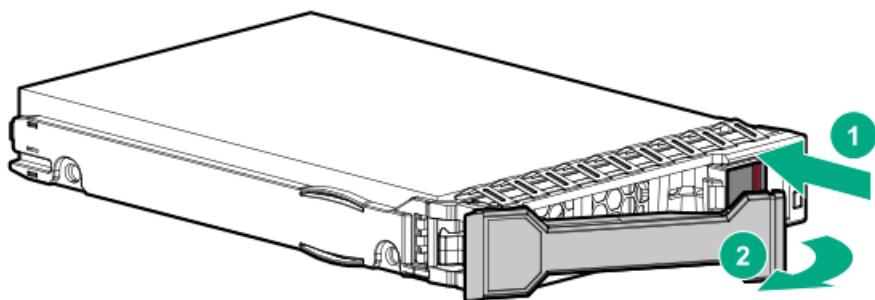
1. If installed, [remove the front bezel](#).
2. Remove the drive blank.

Retain the blank for future use.

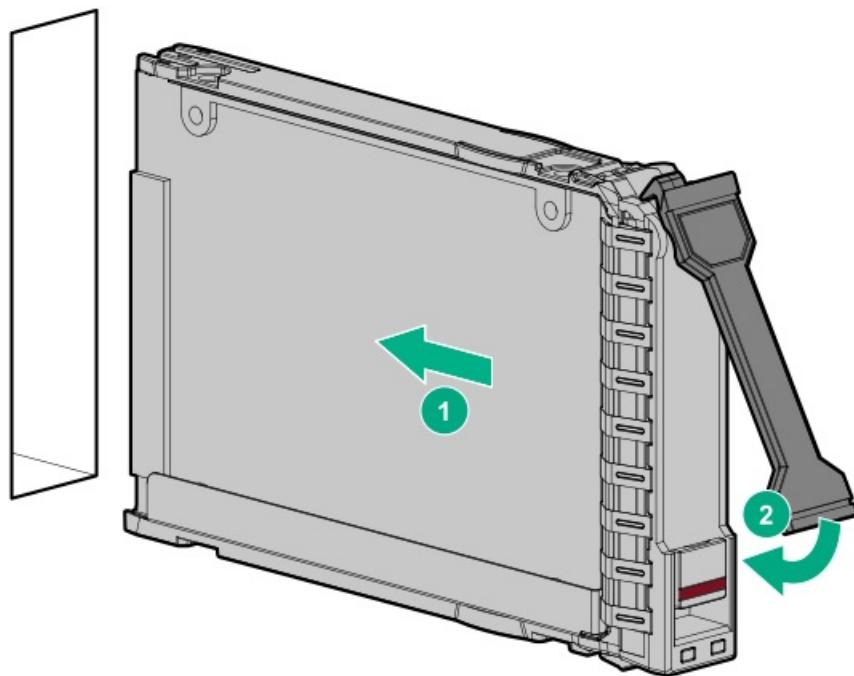




3. Prepare the drive.



4. Install the drive.



5. Determine the status of the drive from the drive LED definitions.

6. If removed, install the front bezel

7. To configure drive arrays, see the relevant storage controller guide.



Results

The installation procedure is complete.

Installing an E3.S drive

About this task



CAUTION

A discharge of static electricity from a finger or other conductor might damage system boards or other static-sensitive devices. To prevent damage, observe [antistatic precautions](#).



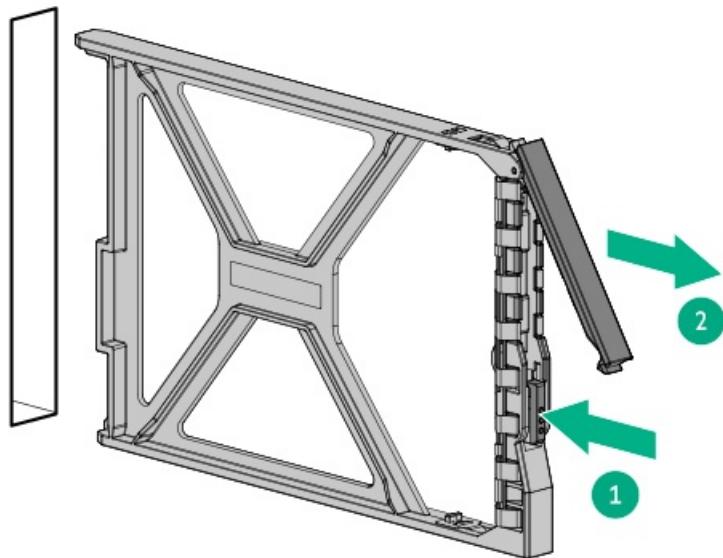
CAUTION

To prevent improper cooling and thermal damage, do not operate the server unless all bays are populated with either a component or a blank.

Procedure

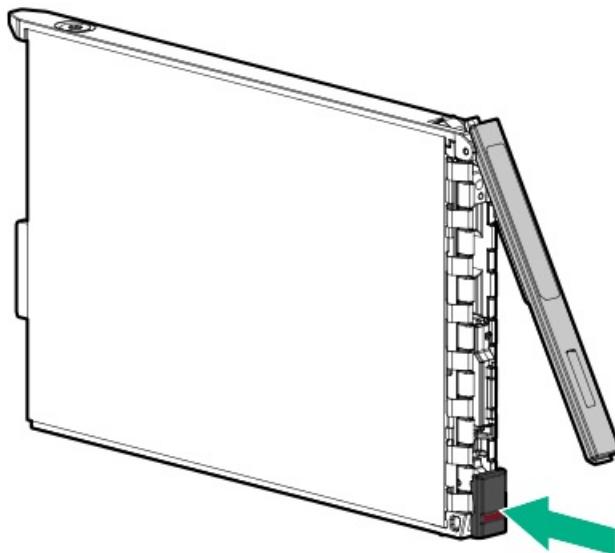
1. If installed, remove the front bezel.
2. Observe the drive LED status and determine if the drive can be removed.
3. Remove the drive blank.

Retain the blank for future use.

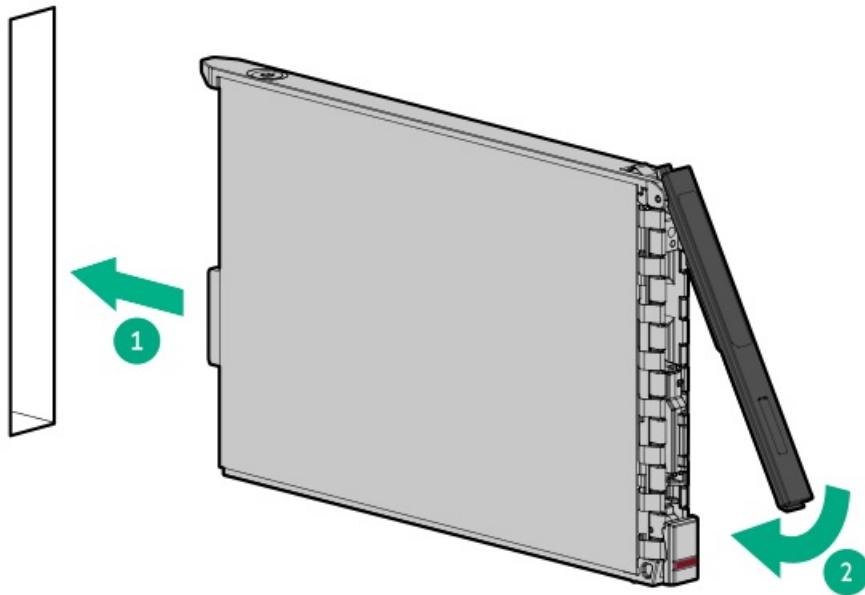


4. Prepare the drive.





5. **Install the drive.**



6. Determine the status of the drive from the drive LED definitions.
7. If removed, install the front bezel.
8. To configure drive arrays, see the relevant storage controller guide.

Results

The installation procedure is complete.

Power supply options

Depending on the installed options and the regional location where the server was purchased, the server can be configured with one of the



supported power supplies.

Subtopics

[Hot-plug power supply calculations](#)

[Power supply warnings and cautions](#)

[DC power supply warnings and cautions](#)

[Power supply redundancy](#)

[DC power supply wire colors](#)

[Installing an AC power supply](#)

[Installing a DC power supply](#)

[Connecting a DC power cable to a DC power source](#)

Hot-plug power supply calculations

For hot-plug power supply specifications and calculators to determine electrical and heat loading for the server, see the Hewlett Packard Enterprise Power Advisor website (<https://www.hpe.com/info/poweradvisor/online>).

Power supply warnings and cautions



WARNING

To reduce the risk of electric shock or damage to the equipment:

- Do not disable the power cord grounding plug. The grounding plug is an important safety feature.
- Plug the power cord into a grounded (earthed) electrical outlet that is easily accessible at all times.
- Unplug the power cord from the power supply to disconnect power to the equipment.
- Do not route the power cord where it can be walked on or pinched by items placed against it. Pay particular attention to the plug, electrical outlet, and the point where the cord extends from the server.



WARNING

To reduce the risk of injury from electric shock hazards, do not open power supplies. Refer all maintenance, upgrades, and servicing to qualified personnel.



CAUTION

Mixing different types of power supplies in the same server might:

- Limit or disable some power supply features including support for power redundancy.
- Cause the system to become unstable and might shut down.

To ensure access to all available features, all power supplies in the same server should have the same output and efficiency ratings. Verify that all power supplies have the same part number and label color.

DC power supply warnings and cautions





WARNING

To reduce the risk of electric shock, be sure that the cable grounding kit is properly installed and connected to a suitable protective earth terminal before connecting the power source to the rack.



CAUTION

This equipment is designed to permit the connection of the earthed conductor of the DC supply circuit to the earthing conductor at the equipment. If this connection is made, all the following must be met:

- This equipment must be connected directly to the DC supply system earthing electrode conductor or to a bonding jumper from an earthing terminal bar or bus to which the DC supply system earthing electrode conductor is connected.
- This equipment must be located in the same immediate area (such as adjacent cabinets) as any other equipment that has a connection between the earthed conductor of the same DC supply circuit and the earthing conductor, and also the point of earthing of the DC system. The DC system must be earthed elsewhere.
- The DC supply source is to be located within the same premises as the equipment.
- Switching or disconnecting devices must not be in the earthed circuit conductor between the DC source and the point of connection of the earthing electrode conductor.

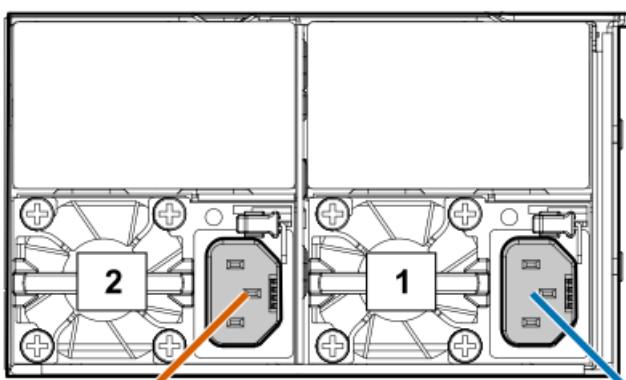
Power supply redundancy

The server supports two or four power supplies.

Two-power supply configuration

In a two-power supply configuration, the server supports 1 + 1 redundancy. The server will continue to operate if one power supply fails.

Power supply 1 (blue) and power supply 2 (orange) are supported horizontally for redundancy.



Four-power supply configuration

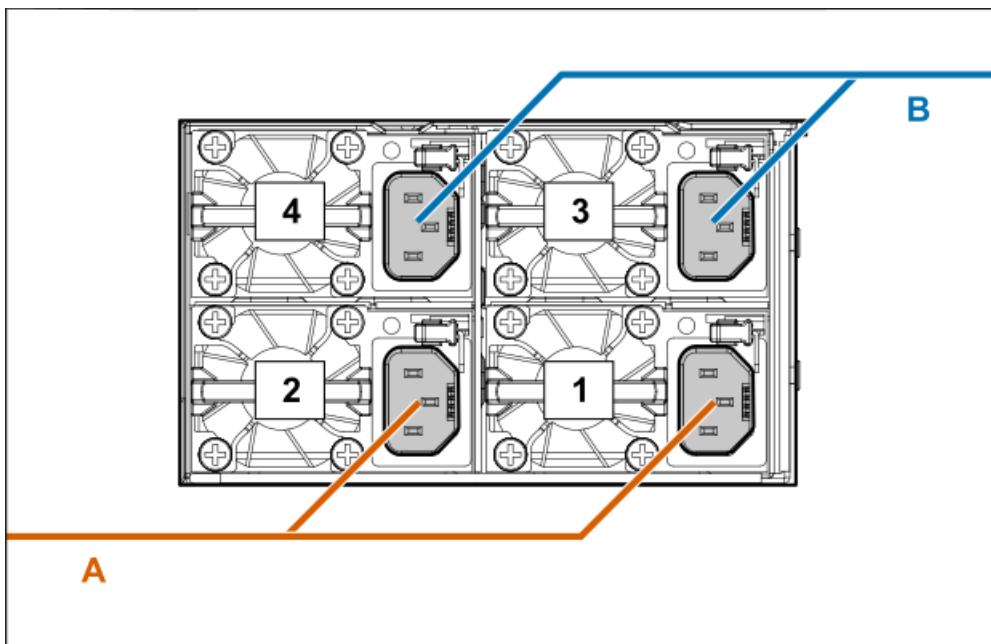
In the four-power supply configuration, the server supports the following redundancy modes:

- 2 + 2 Redundancy—The server will continue to operate if two power supplies fail or if one power supply feed loses power.
- 3 + 1 Redundancy—The server will continue to operate if a single power supply fails. The server will initiate an operating system

shutdown if two power supplies fail. No power redundancy is possible.

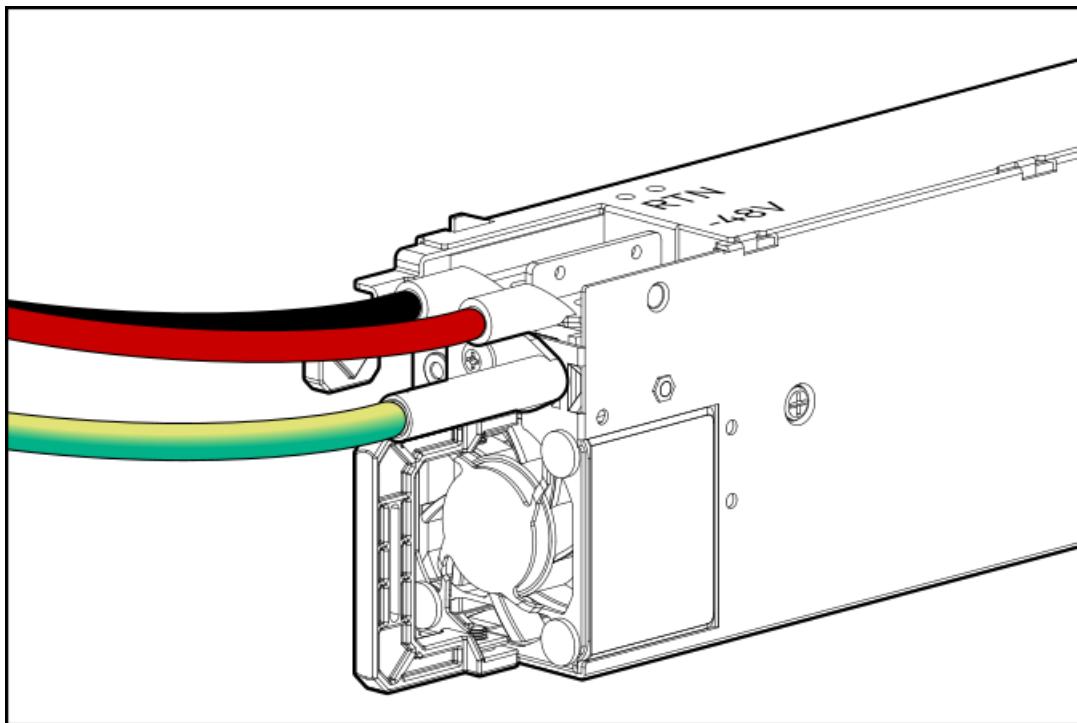
- 4 + 0 Redundancy—There is no power supply redundancy. The server consumes more power than what redundancy can supply, and will initiate an operating system shutdown if one or more power supplies fail.

In a four-power supply configuration, the server is by default configured for 2 + 2 redundancy. Power supplies 1 and 2 (orange), and power supplies 3 and 4 (blue) are supported horizontally for redundancy.



To review or update the power redundancy setting in UEFI System Utilities, see [Adjusting the server power supply redundancy setting](#).

DC power supply wire colors



| Wire color | Description | Wire slot |
|----------------|-------------|---------------|
| Red | Line wire | -48V |
| Black | Return wire | Return |
| Green + Yellow | Ground wire | Safety ground |

Installing an AC power supply

Prerequisites

Before installing a power supply option, review the [Power supply warnings and cautions](#).

About this task



WARNING

To reduce the risk of personal injury from hot surfaces, allow the power supply, power supply blank, or dual slot power supply adapter to cool before touching it.



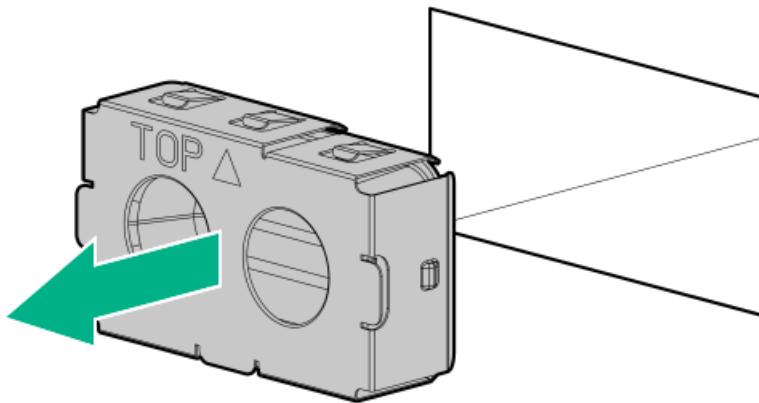
CAUTION

To prevent improper cooling and thermal damage, do not operate the server unless all bays are populated with either a component or a blank.

Procedure

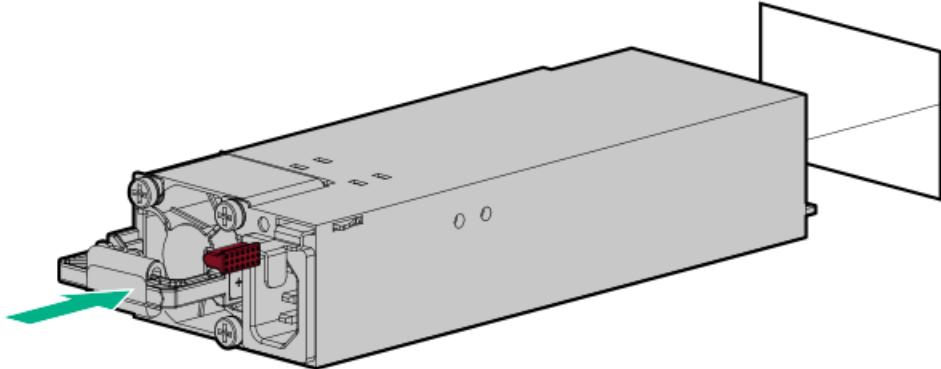
1. Remove the power supply blank.

Retain the blank for future use.



2. Install the power supply.



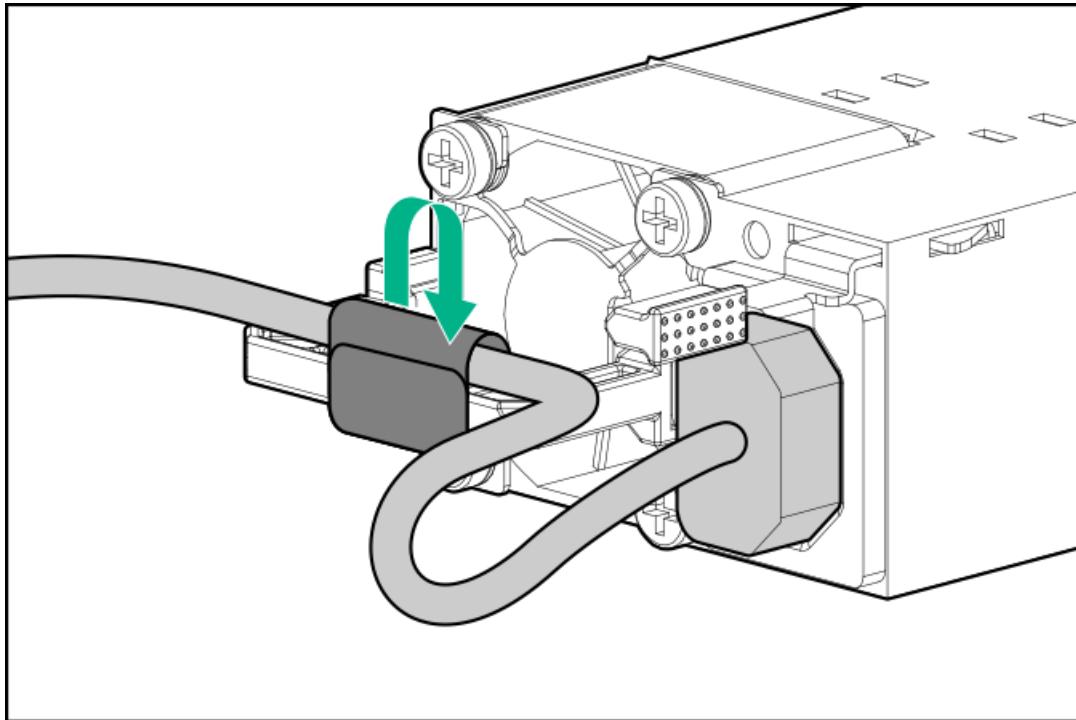


3. Connect the power cord to the power supply.
4. Secure the power cord.



CAUTION

Avoid tight bend radii to prevent damaging the internal wires of a power cord or a server cable. Never bend power cords and server cables tight enough to cause a crease in the sheathing.



5. Connect the power cords:
 - a. Connect each power cord to the server .
 - b. Connect each power cord to the power source.
6. Make sure that the power supply LED is green.

Results

The installation procedure is complete.

Installing a DC power supply

Prerequisites

- Before installing a power supply, review the following:
 - [Power supply warnings and cautions](#)
 - [DC power supply warnings and cautions](#)
 - [DC power supply wire colors](#)
- Before you perform this procedure, make sure that you have a Phillips No. 2 screwdriver available.
- Before connecting the power cables, review the following:
 - The optional P36877-B21 HPE lug kit can be purchased from an authorized HPE reseller for use with customer-supplied power cables. (The power cable and lug kit listed below can only be used with the 1600 W -48 VDC power supply.)
 - If you are using an input power cord option, the P22173-B21 HPE 1600 W DC PSU power cable kit can be purchased from an authorized HPE reseller.
 - The DC power supply option kits do not ship with a Power Supply DC cable Kit and may not include a Power Supply Cable Lug kit. The optional DC Cable kit or the optional DC Cable Lug Kit may be purchased directly from Hewlett Packard Enterprise or an authorized HPE reseller. For additional information, see the power supply QuickSpecs at <https://www.hpe.com/info/fspqs>.

About this task

If you are not using an input power cord option, the power supply cabling must be made in consultation with a licensed electrician and be compliant with local code.





WARNING

To reduce the risk of electric shock, fire, and damage to the equipment, you must install this product in accordance with the following guidelines:

- The HPE 1600 W Flex Slot -48 VDC hot-plug power supply is intended only for installation in servers located in a restricted access location.
- The HPE 1600 W Flex Slot -48 VDC hot-plug power supply is not intended for direct connection to the DC supply branch circuit. Only connect this power supply to a power distribution unit (PDU) that provides an independent overcurrent-protected output for each DC power supply. Each output overcurrent-protected device in the PDU must be suitable for interrupting fault current available from the DC power source and must be rated no more than 45 A.
- The PDU output must have a shut-off switch or a circuit breaker to disconnect power for each power supply. To completely remove power from the power supply, disconnect power at the PDU. The end product may have multiple power supplies. To remove all power from the product, disconnect the power for each power supply.
- In accordance with applicable national requirements for Information Technology Equipment and Telecommunications Equipment, this power supply only connects to DC power sources that are classified as SELV or TNV. Generally, these requirements are based on the International Standard for Information Technology Equipment, IEC 60950-1/IEC 62368-1. In accordance with local and regional electric codes and regulations, the DC source must have one pole (Neutral/Return) reliably connected to earth ground.
- You must connect the power supply ground screw located on the front of the power supply to a suitable ground (earth) terminal. In accordance with local and regional electric codes and regulations, this terminal must be connected to a suitable building ground (earth) terminal. Do not rely on the rack or cabinet chassis to provide adequate ground (earth) continuity.



WARNING

To reduce the risk of personal injury from hot surfaces, allow the power supply, power supply blank, or dual slot power supply adapter to cool before touching it.



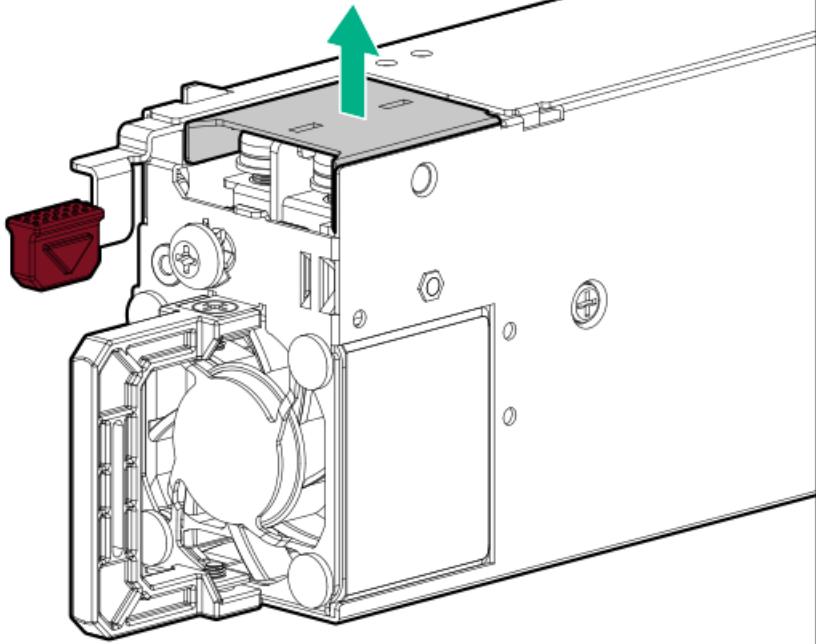
CAUTION

To prevent improper cooling and thermal damage, do not operate the server unless all bays are populated with either a component or a blank.

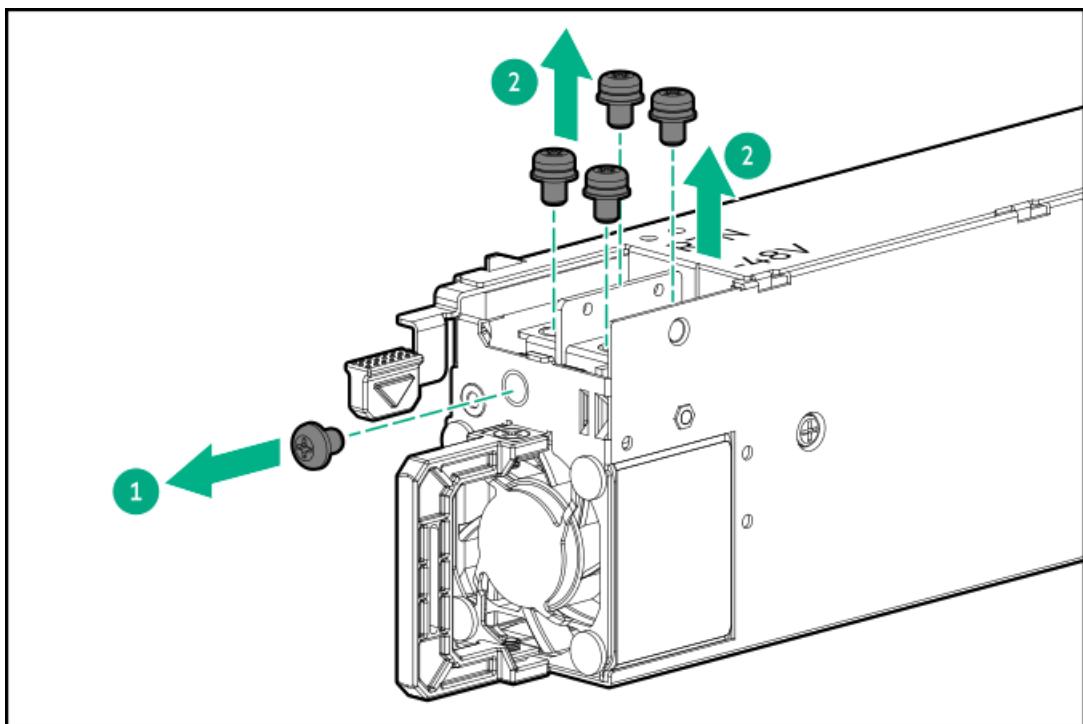
Procedure

1. Remove the protective cover from the power supply.

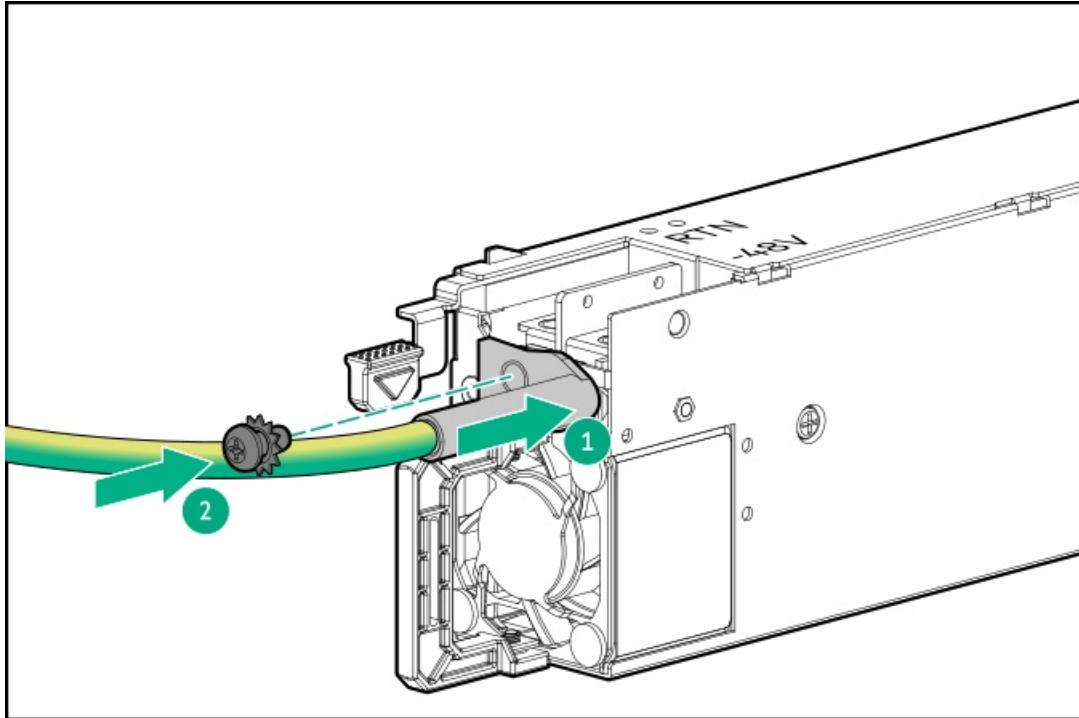




2. Remove the ground wire screw, and then remove the return wire and line wire screws.

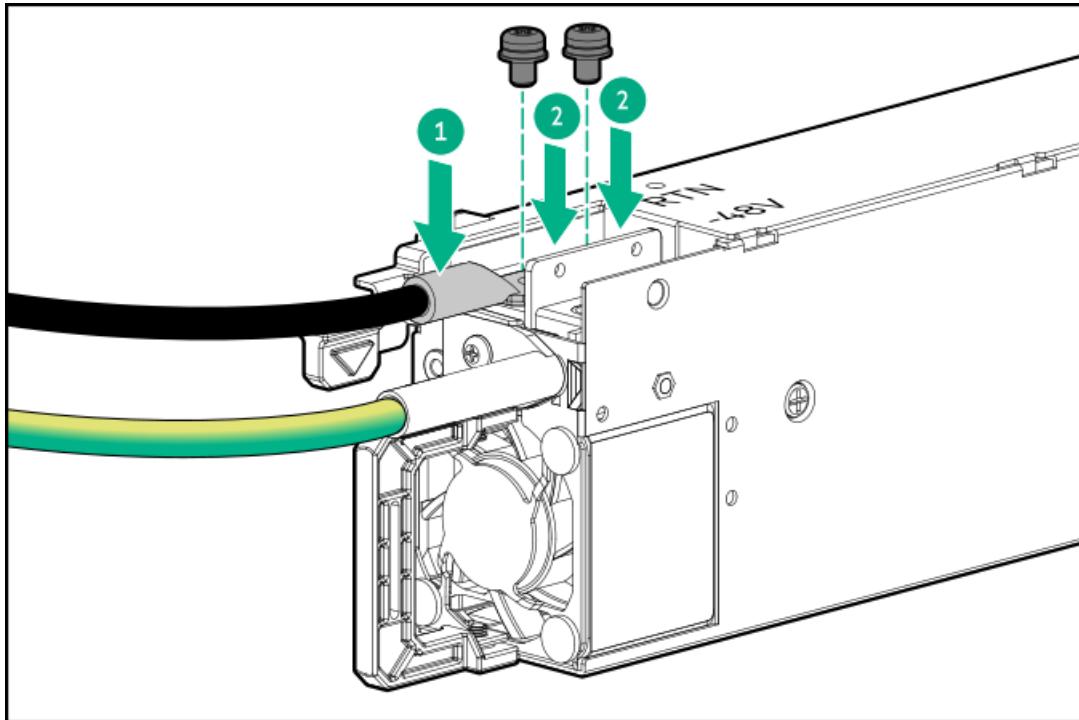


3. Attach the ground wire (green and yellow) to the DC power supply and tighten the screw and washer with 1.47 N·m (13 lbf-in) torque.



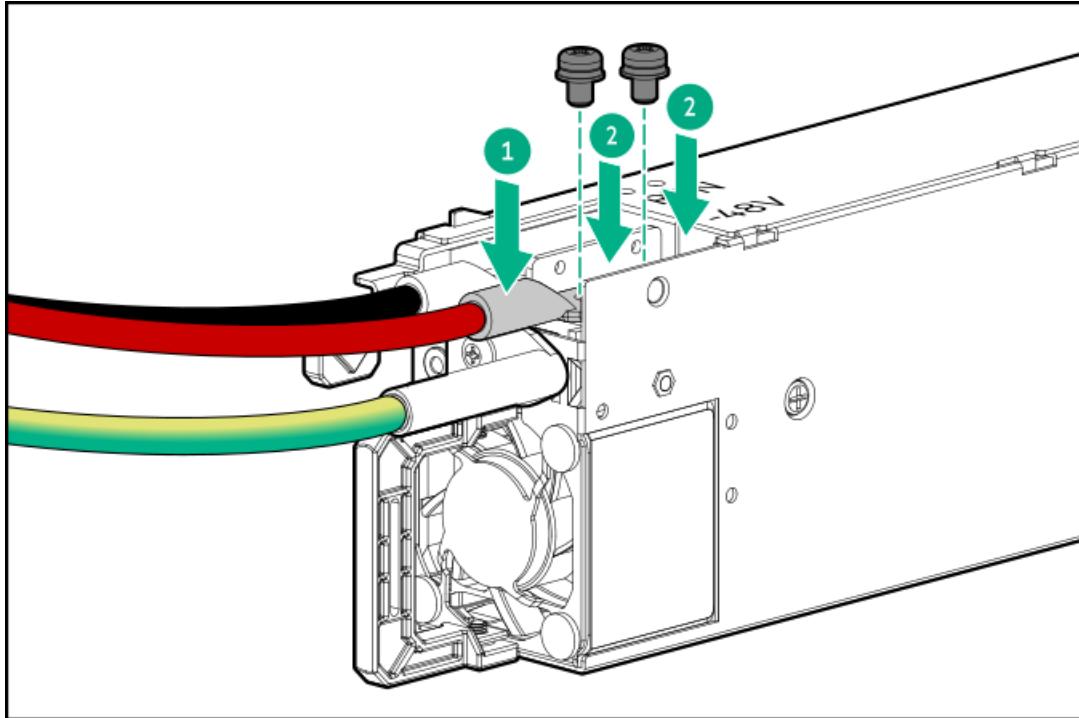
4. Install the return wire (black):

- Insert the return wire into the RTN slot on the DC power supply.
- Tighten the screw with 0.98 N·m (8.68 lbf-in) torque.



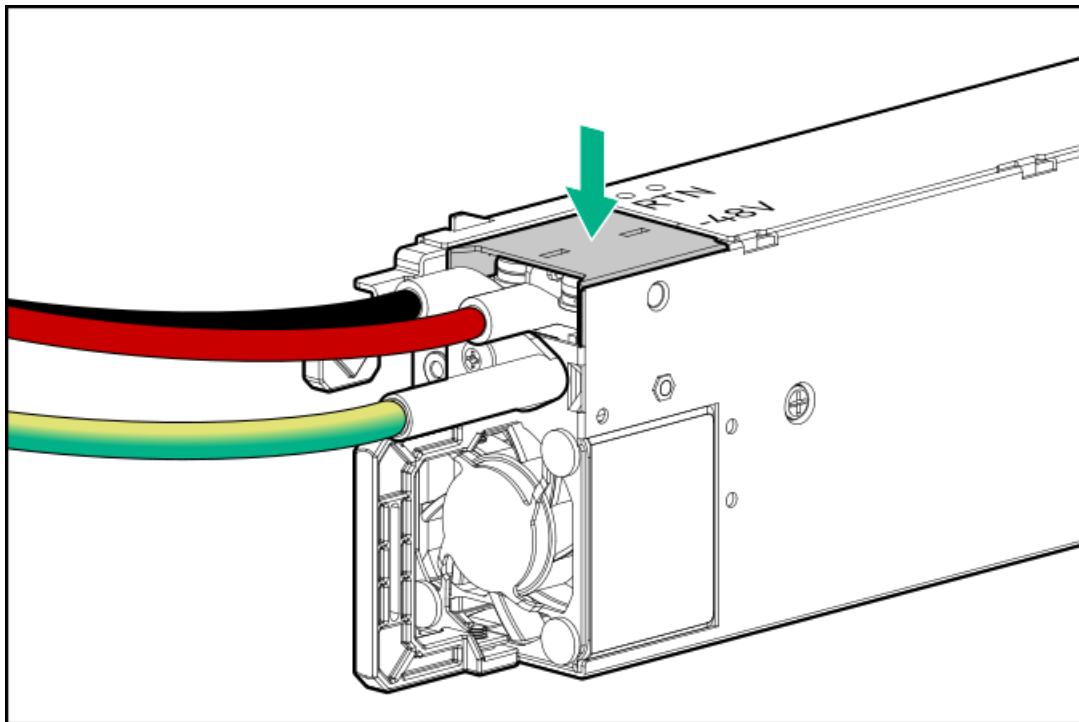
5. Install the line wire (red):

- Insert the line wire into the -48V slot on the DC power supply.
- Tighten the screw to 0.98 N·m (8.68 lbf-in) torque.



6. Install the protective cover on the DC power supply.

Make sure that the protective cover is locked.



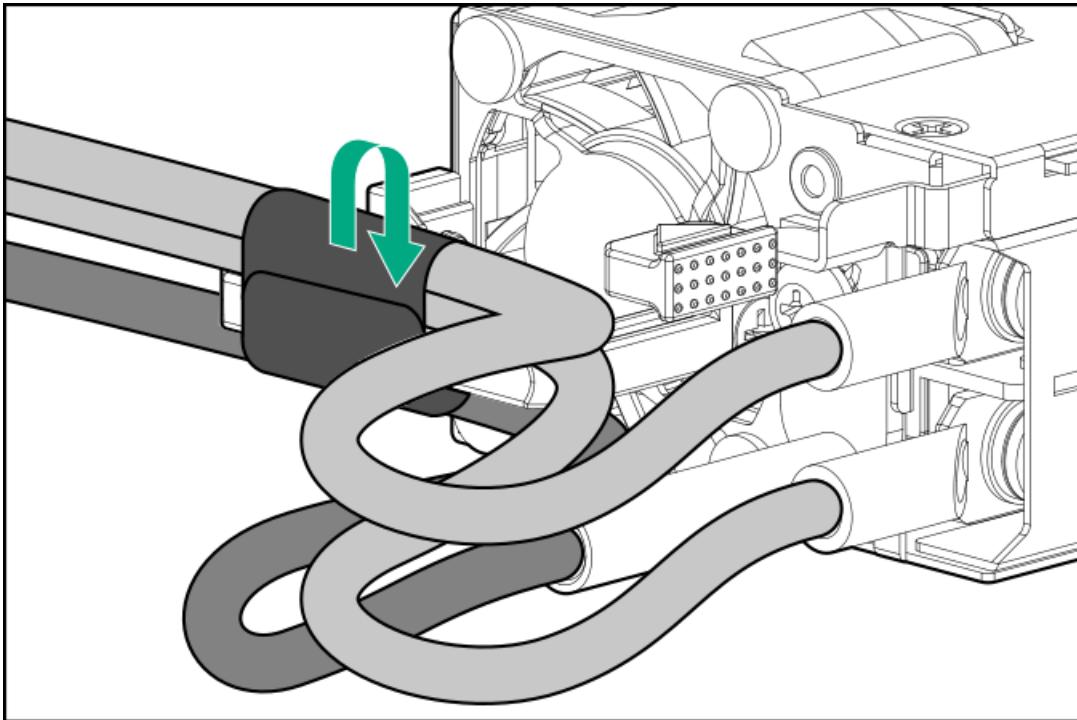
7. Secure the ground, positive return, and negative input wires in the strain relief strap.



CAUTION

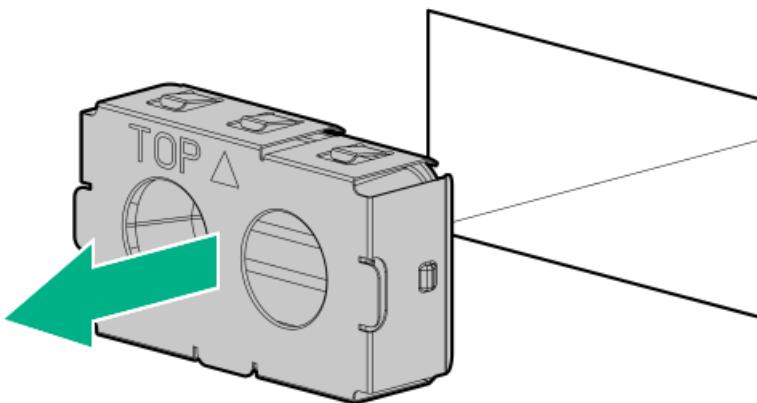
Avoid tight bend radii to prevent damaging the internal wires of a power cord or a server cable. Never bend power cords and server cables tight enough to cause a crease in the sheathing.



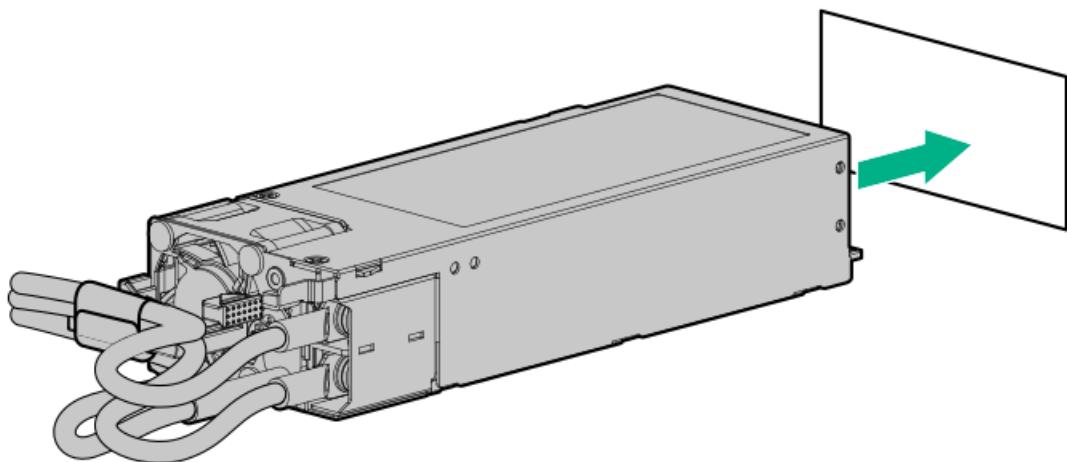


8. If you are installing a power supply in the power supply bay 2, remove the power supply blank.

Retain the blank for future use.



9. Immediately slide the power supply into the bay until it clicks into place.



10. Make sure the -48 V DC power source is off or the PDU breaker is in the off position, and then connect the power cord to the -48 V DC power source or PDU.
11. Turn on the -48 V power source or switch the PDU breaker to the on position to supply -48 V to the power supply.
12. [Connect a DC power cable to a DC power source](#).
13. Make sure that the power supply LED is green.

Results

The installation procedure is complete.

Connecting a DC power cable to a DC power source

Prerequisites

Before you perform this procedure, make sure that you have the following items available:

- Electrical wire cutter
- Hand crimp tool

About this task



WARNING

To reduce the risk of electric shock or energy hazards:

- This equipment must be installed by trained service personnel and in accordance with local and regional electric codes and regulations
- Connect the equipment to a reliably grounded secondary circuit source. A secondary circuit has no direct connection to a primary circuit and derives its power from a transformer, converter, or equivalent isolation device.
- The overcurrent protection for the DC source must not exceed 45 A.



WARNING

When installing a DC power supply, the ground wire must be connected before the positive or negative leads.



WARNING

Remove power from the power supply before performing any installation steps or maintenance on the power supply.



CAUTION

The server equipment connects the earthed conductor of the DC supply circuit to the earthing conductor at the equipment. For more information, see the documentation that ships with the power supply.





CAUTION

If a DC connection exists between the earthed conductor of the DC supply circuit and the earthing conductor at the server equipment, the following conditions must be met:

- This equipment must be connected directly to the DC supply system earthing electrode conductor or to a bonding jumper from an earthing terminal bar or bus to which the DC supply system earthing electrode conductor is connected.
- Locate the equipment in the same immediate area (such as adjacent cabinets) as any other equipment that has a connection between the earthed conductor of the same DC supply circuit and the earthing conductor, and also the point of earthing of the DC system. The DC system must be earthed elsewhere.
- The DC supply source is to be located within the same premises as the equipment.
- Switching or disconnecting devices should not be in the earthed circuit conductor between the DC source and the point of connection of the earthing electrode conductor.

Procedure

1. Cut the DC power cord ends no shorter than 150.00 cm (59.06 in).



IMPORTANT

The ring terminals must be UL approved and accommodate 6 AWG wires.



IMPORTANT

The minimum nominal thread diameter of a pillar or stud type terminal must be 3.50 mm (0.138 in).
The diameter of a screw type terminal must be 5.00 mm (0.197 in).

2. If the power source requires ring tongues, use a crimping tool to install the ring tongues on the power cord wires and ground wire.
3. Stack each same-colored pair of wires and then attach them to the same power source.

For more information, see the documentation that ships with the power supply.

Transceiver option

Transceivers serve as the connection between the adapter and the network cable for maintaining high-speed performance.

Subtopics

[Transceiver warnings and cautions](#)

[Installing a transceiver](#)

Transceiver warnings and cautions



WARNING

Fiber-optic transceivers and fiber-optic cables connected to transceivers emit laser light that can damage your eyes. To avoid eye injuries, avoid direct eye exposure to the beam from the fiber-optic transceiver or into the ends of fiber-optic cables when they are powered-up.





CAUTION

The presence of dust in transceiver ports can cause poor cable connectivity. To prevent dust from entering, install a dust plug in an unused transceiver port.



CAUTION

Supported transceivers can be hot-swapped—removed and installed while the server is powered-on. However, to prevent potential damage to the transceiver or the fiber-optic cable, disconnect the cable from the transceiver before hot-swapping it.



CAUTION

Do not remove and install transceivers more often than is necessary. Doing so can shorten the useful life of the transceiver.



IMPORTANT

When you replace a transceiver with another of a different type, the server might retain selected port-specific configuration settings that were configured for the replaced transceiver. Be sure to validate or reconfigure port settings as required.

Installing a transceiver

Prerequisites

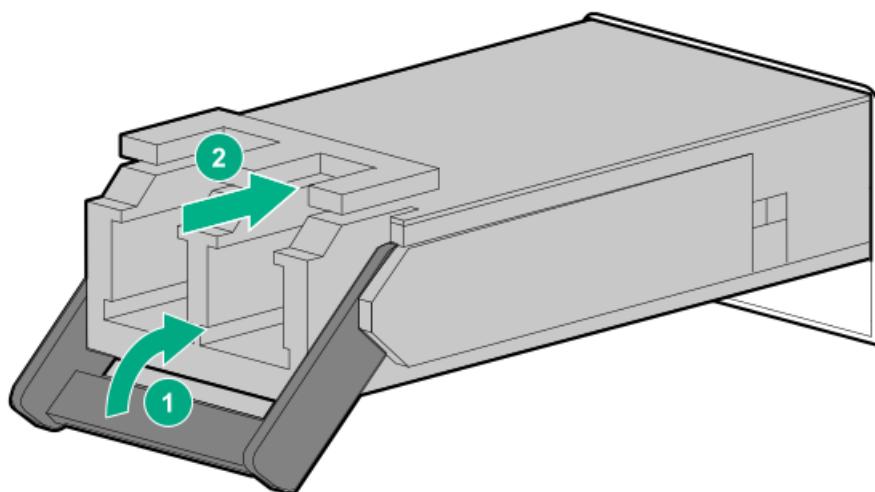
Before installing a transceiver option, review the following:

- [Transceiver warnings and cautions](#)
- Transceiver documentation for specific operational and cabling requirements

Procedure

1. Hold the transceiver by its sides and gently insert it into the network adapter port until it clicks into place.

Transceivers are keyed so that they can only be inserted in the correct orientation. If the transceiver does not fit easily into the port, you might have positioned it incorrectly. Reverse the orientation of the transceiver and insert it again.



2. Remove the dust plug or protective cover from the transceiver.

3. Connect a compatible LAN segment cable to the transceiver.
4. Make sure that the NIC link LED on the port is solid green.

For more information on the port LED behavior, see the documentation that ships with the transceiver.
5. If needed, see the transceiver documentation for the model-specific fastening mechanism applicable to the transceiver.

Results

The installation procedure is complete.

Drive cage options

Subtopics

[Installing the 8 SFF drive cage](#)

[Installing the 8 E3.S drive cage](#)

Installing the 8 SFF drive cage

Prerequisites

Before you perform this procedure, make sure that you have the following items available:

- T-10 Torx screwdriver
- T-15 Torx screwdriver

About this task

This server supports several front 8 SFF drive cage options with [different backplanes](#).



CAUTION

A discharge of static electricity from a finger or other conductor might damage system boards or other static-sensitive devices. To prevent damage, observe [antistatic precautions](#).



CAUTION

To prevent improper cooling and thermal damage, do not operate the server unless all bays are populated with either a component or a blank.

Procedure

1. If installed, [remove the front bezel](#).
2. [Power down the server](#).
3. Remove all power:
 - a. Disconnect each power cord from the power source.
 - b. Disconnect each power cord from the server.
4. Disconnect all peripheral cables from the server.
5. Do one of the following:

- Extend the server out of the rack.
- Remove the server from the rack.

6. Remove the access panel.

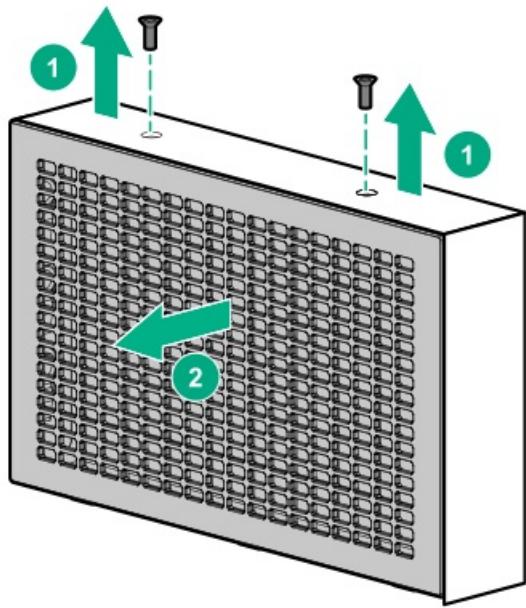
7. Remove the air baffle.

8. Remove the fan cage.

9. Remove the middle cover.

10. Remove the drive box blank:

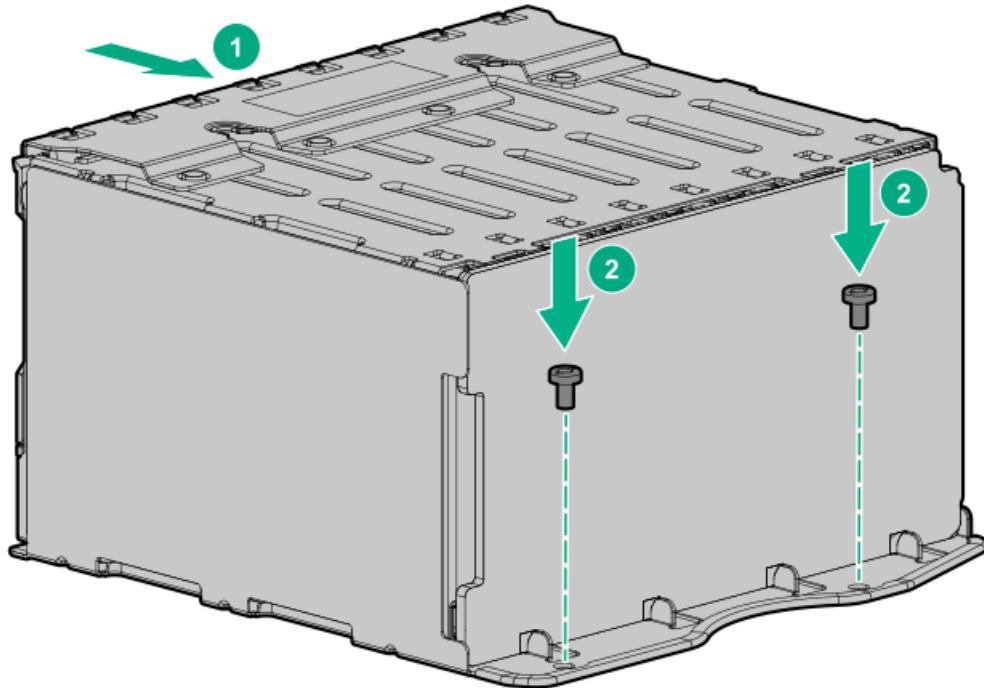
- a. Remove the drive box blank screws.
- b. Remove the drive box blank.



11. Group and route all drive cables through the drive box bay.

12. Install the 8 SFF drive cage:

- a. Install the 8 SFF drive cage in the server.
- b. Install the drive cage screws.



13. If you are planning to manage the 8 SFF drives by the storage controller, install one of the following options:

- [Type-p storage controller](#)
- [Type-o storage controller \(OROC\)](#)

14. Connect the following cables to the 8 SFF drive backplane and the system board:

- [Storage controller cable](#)
- [Drive power cable](#)

If the upper PCIe switch board is installed, make sure that the drive cables are routed against the GPU riser cages.

15. [Install the middle cover](#).

16. [Install the fan cage](#).

17. Make sure that all the system cables that are secured in the cable guard and routed through the cable channel along the side of the chassis.

18. [Install the air baffle](#).

19. [Install the access panel](#).

20. [Install the server into the rack](#).

21. Connect all peripheral cables to the server.

22. Connect each power cord to the server.

23. Connect each power cord to the power source.

24. [Power up the server](#).

25. [Install the SFF drive](#).

26. If removed, [install the front bezel](#).

Results

The installation procedure is complete.

Installing the 8 E3.S drive cage

Prerequisites

Before you perform this procedure, make sure that you have the following items available:

- T-10 Torx screwdriver
- T-15 Torx screwdriver

About this task

This server supports several front 8 E3.S drive cage options with [different backplanes](#).



CAUTION

A discharge of static electricity from a finger or other conductor might damage system boards or other static-sensitive devices. To prevent damage, observe [antistatic precautions](#).



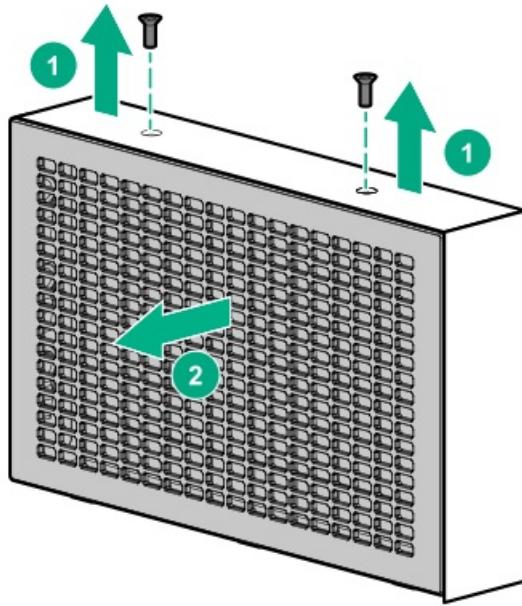
CAUTION

To prevent improper cooling and thermal damage, do not operate the server unless all bays are populated with either a component or a blank.

Procedure

1. If installed, [remove the front bezel](#).
2. [Power down the server](#).
3. Remove all power:
 - a. Disconnect each power cord from the power source.
 - b. Disconnect each power cord from the server.
4. Disconnect all peripheral cables from the server.
5. Do one of the following:
 - [Extend the server out of the rack](#).
 - [Remove the server from the rack](#).
6. [Remove the access panel](#).
7. [Remove the air baffle](#).
8. [Remove the fan cage](#).
9. [Remove the middle cover](#).
10. Remove the drive box blank:
 - a. Remove the drive box blank screws.
 - b. Remove the drive box blank.

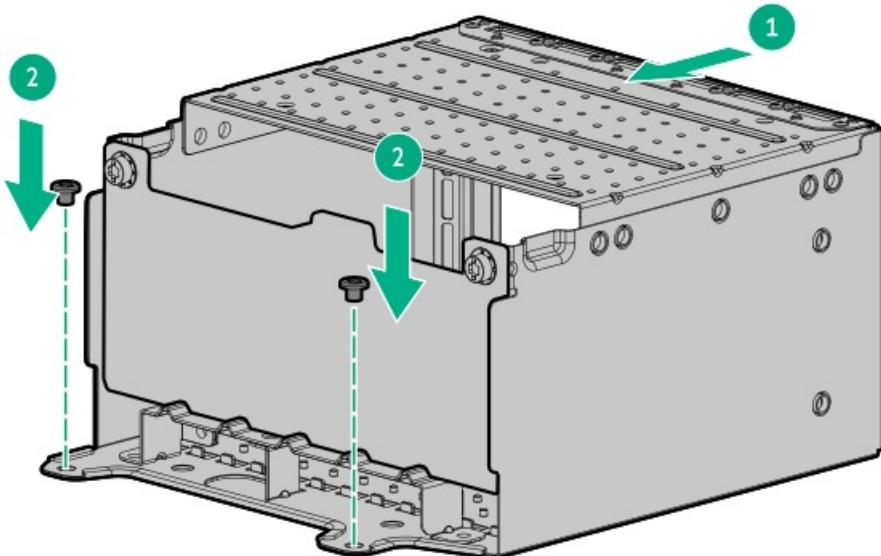




11. Group and route all drive cables through the drive box bay.

12. Install the 8 E3.S drive cage:

- Install the 8 E3.S drive cage in the server.
- Install the drive cage screws.



13. Connect the following cables to the 8 E3.S drive backplane and the system board:

- [Storage controller cable](#)
- [Drive power cable](#)

If the upper PCIe switch board is installed, make sure that the drive cables are routed against the GPU riser cages.

14. [Install the middle cover](#).

15. [Install the fan cage](#).

16. Make sure that all the system cables that are secured in the cable guard and routed through the cable channel along the side of the

chassis.

17. [Install the air baffle.](#)
18. [Install the access panel.](#)
19. [Install the server into the rack.](#)
20. Connect all peripheral cables to the server.
21. Connect each power cord to the server.
22. Connect each power cord to the power source.
23. [Power up the server.](#)
24. [Install the E3.S E3.S drive.](#)
25. If removed, [install the front bezel.](#)

Results

The installation procedure is complete.

GPU options

This server supports various GPU options to meet your computational and graphics workload requirements. For a list of supported GPU models, see the server QuickSpecs on the Hewlett Packard Enterprise website (<https://www.hpe.com/info/quickspecs>).

- PCIe workload GPUs—These options are PCIe card-based, direct-attach solutions that use solid-state storage technology directly on the PCI bus to boost I/O performance and reduce latency to scale in line with your processing requirements.
- Computational and graphics GPUs—These options deliver accelerated compute performance for a range of deep learning, high-performance computing (HPC), and graphics-intensive applications.

Subtopics

[GPU installation guidelines](#)

[Installing a single-width GPU in the GPU riser cage](#)

[Installing a double-width GPU in the GPU riser cage](#)

[Installing a DPU in the PCIe riser cage](#)

GPU installation guidelines

- To support high-power GPUs (> TDP 75 W), the following GPU auxiliary power cables are required:
 - PCIe 16-pin GPU auxiliary power cable kit (P84273-B21)—NVIDIA H100, L40(S), or Intel Data Center GPU Max 1100
 - PCIe 16-pin GPU auxiliary power cable kit (P84274-B21)—NVIDIA H100 / H100 NVL
- This server does not support the installation of different GPU models in the same system.
- To maintain proper system cooling, all 6 high performance fans are required for GPU installation.
- The limited operating inlet ambient temperatures required for GPUs vary based on the model and the server drive configuration. For more information, see the server QuickSpecs on the Hewlett Packard Enterprise website (<https://www.hpe.com/info/quickspecs>).





IMPORTANT

Workloads for high performance GPUs with passive cooling can cause the fans to operate at high speeds to maintain optimum system cooling. Hewlett Packard Enterprise does not recommend installing GPUs with passive cooling in or near a site where there is a reasonable expectation for a quiet environment.

Installing a single-width GPU in the GPU riser cage

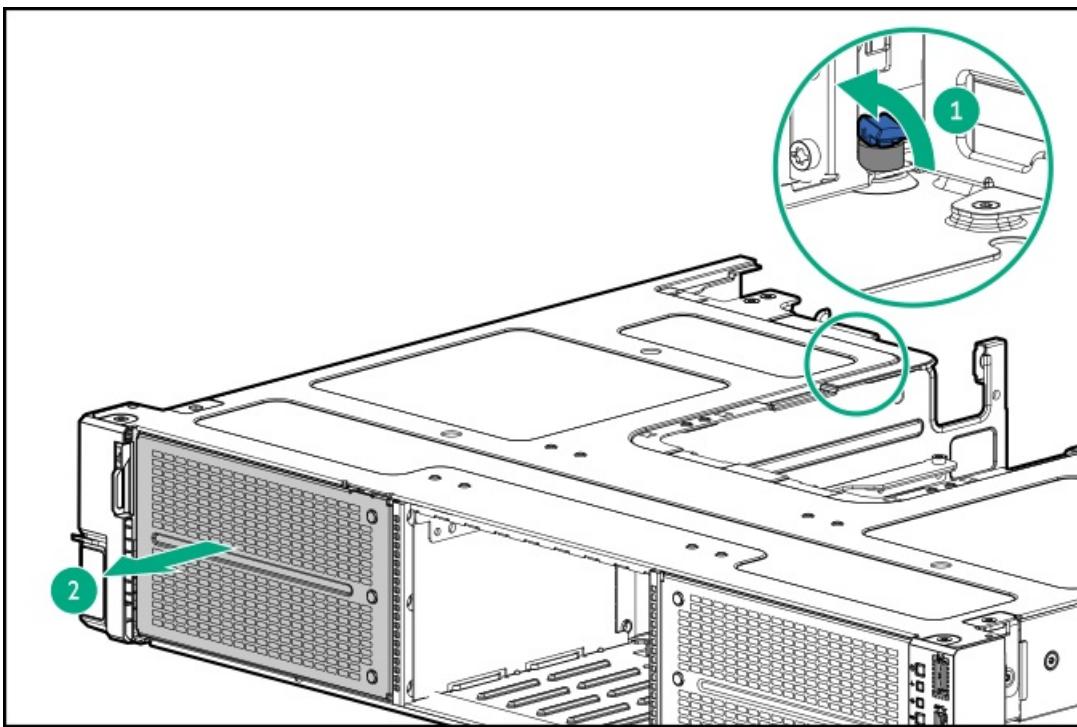
Prerequisites

- Review the following:
 - [GPU installation guidelines](#)
 - [GPU riser slot numbering](#)
- Before you perform this procedure, make sure that you have the following items available:
 - T-10 Torx screwdriver
 - T-15 Torx screwdriver

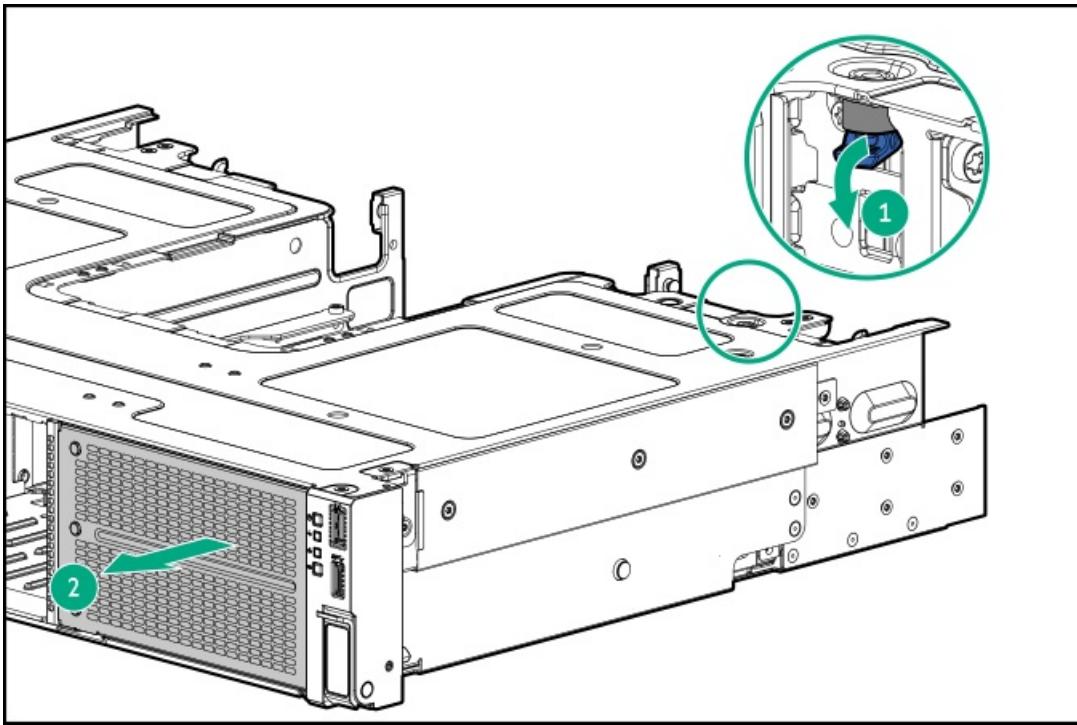
Procedure

1. If installed, [remove the front bezel](#).
2. [Power down the server](#).
3. Remove all power:
 - a. Disconnect each power cord from the power source.
 - b. Disconnect each power cord from the server.
4. Disconnect all peripheral cables from the server.
5. Do one of the following:
 - [Extend the server out of the rack](#).
 - [Remove the server from the rack](#).
6. [Remove the access panel](#).
7. [Remove the air baffle](#).
8. [Remove the fan cage](#).
9. [Remove the middle cover](#).
10. Disconnect the following cables:
 - [GPU riser direct attach cable](#)
 - [GPU riser power cable](#)
11. If the GPU riser is connected to the PCIe switch board, [disconnect the GPU riser and power cables](#).
12. Remove a GPU riser cage:
 - a. Rotate the locking pin to the open (vertical) position.
 - b. Remove the GPU riser cage from the server.Carefully feed the riser cables through the cable channel.

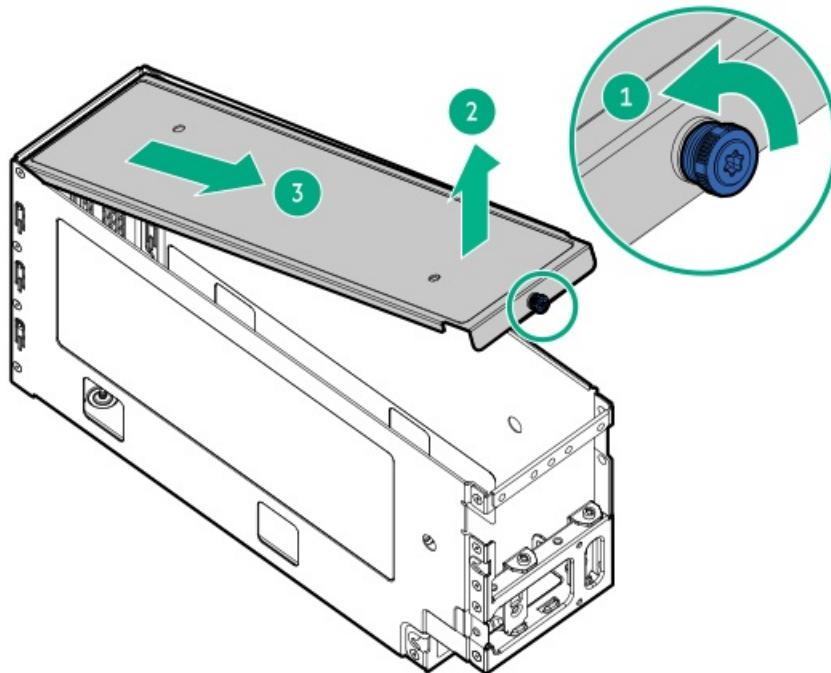
- GPU riser cage 1



- GPU riser cage 2

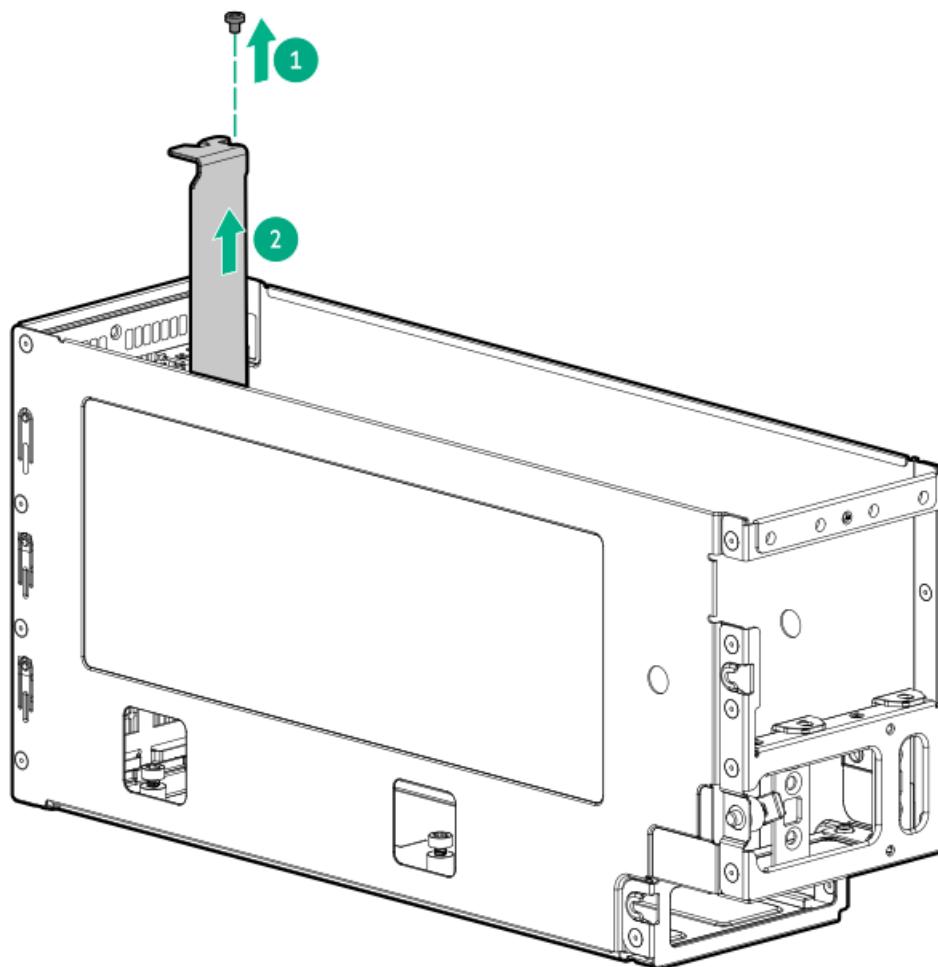


13. Remove the GPU riser cage cover.



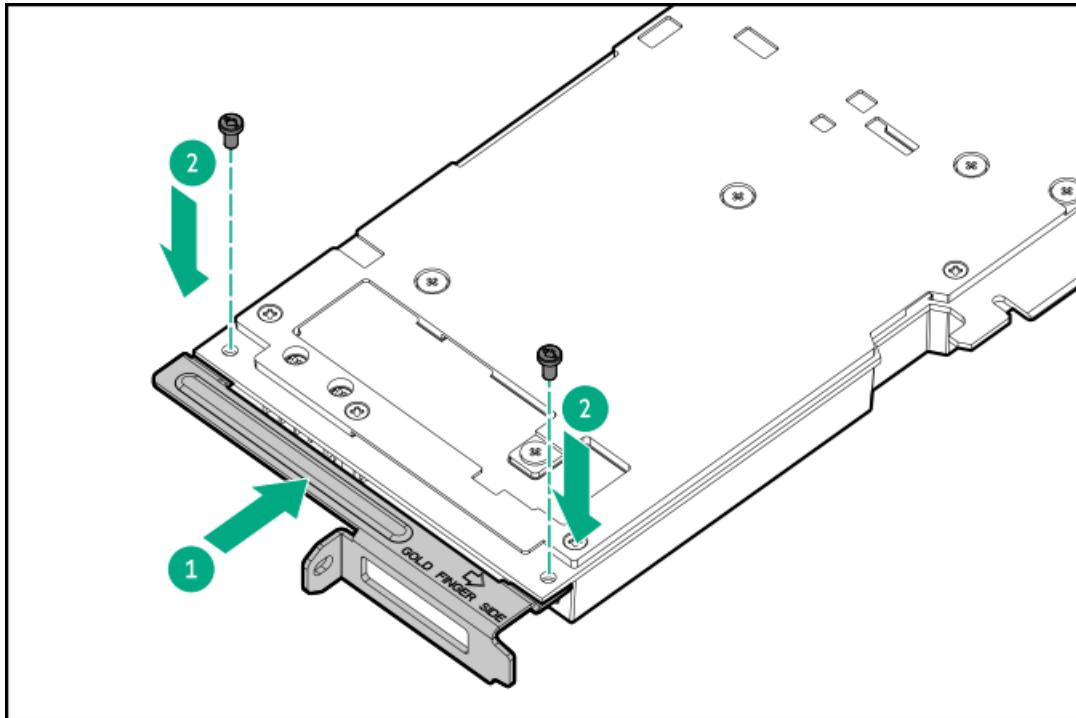
14. Remove the GPU riser slot brackets.

Retain the screw. The screw will be used to install the GPU.



15. If you are installing the full-height, full-length single-width GPU, install the support bracket.

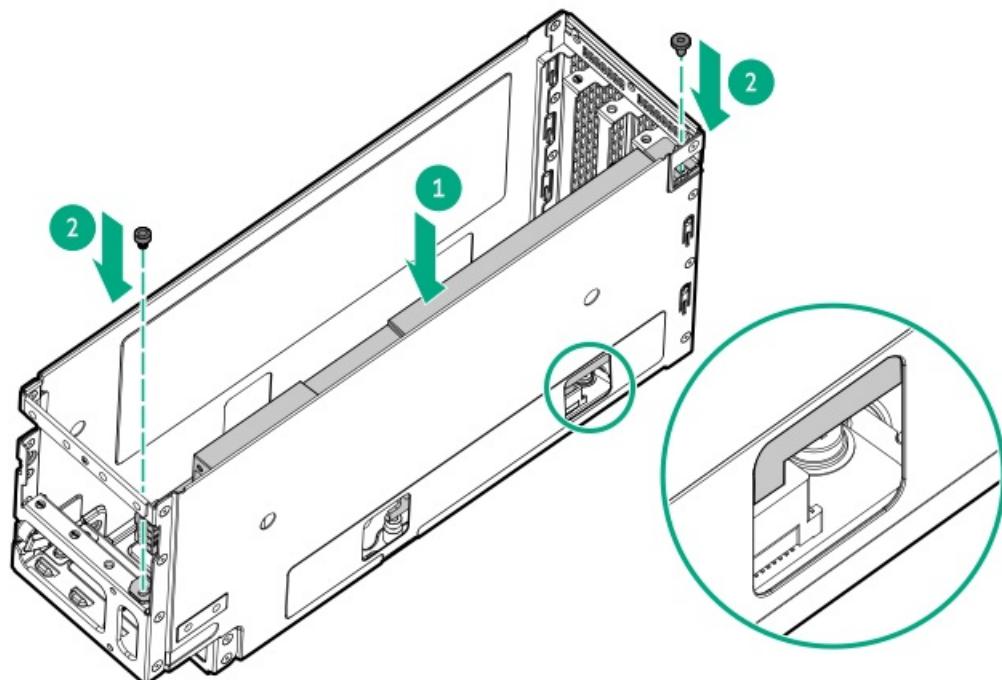




16. Install the single-width GPU in the riser, and then secure the screws.

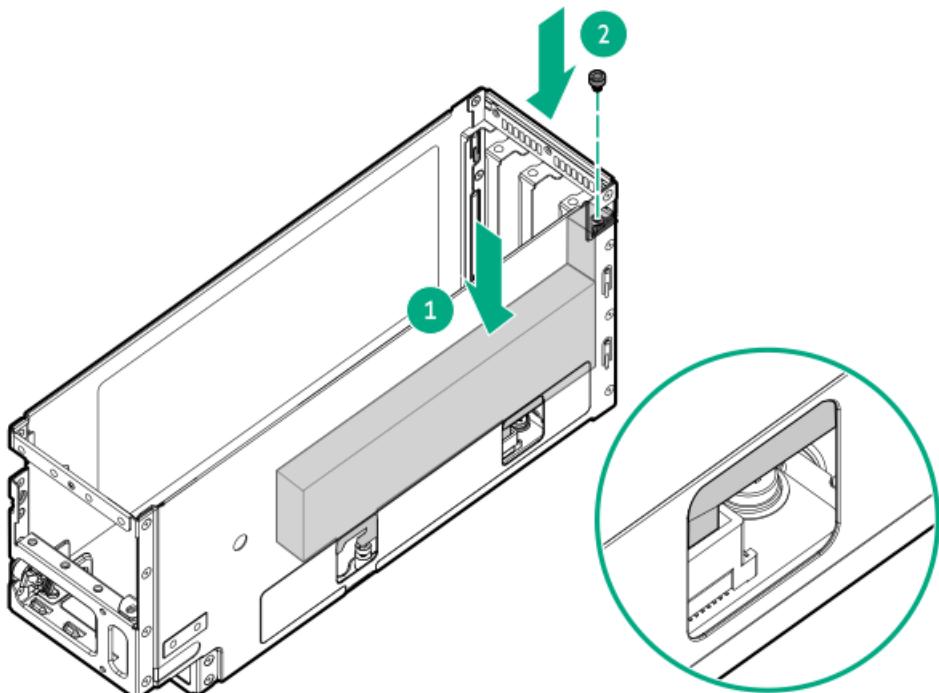
A click sound indicates that the GPU is properly engaged.

- Full-height, full-length single-width GPU

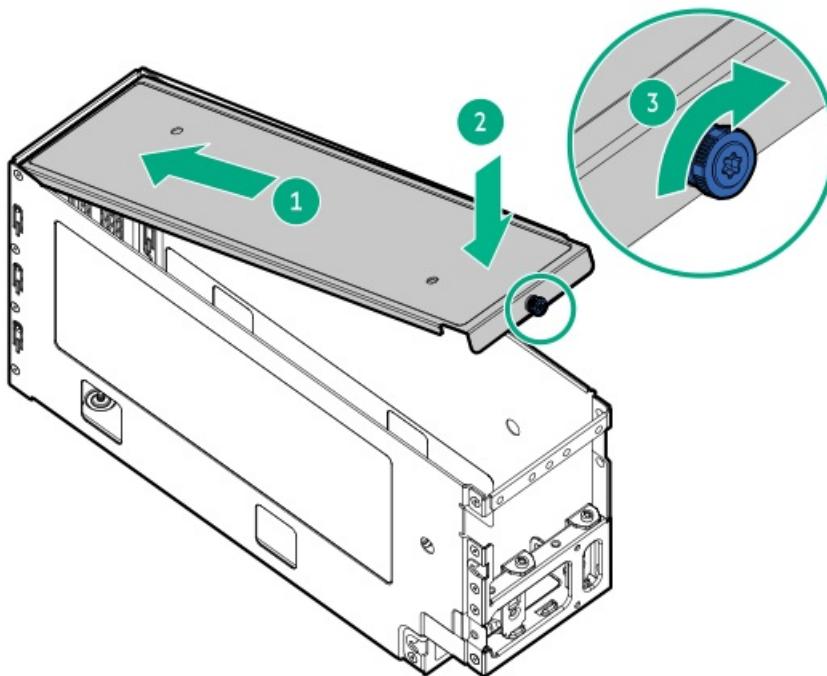


- Half-height, half-length single-width GPU





17. Install the GPU riser cage cover.



18. Install the GPU riser cage:

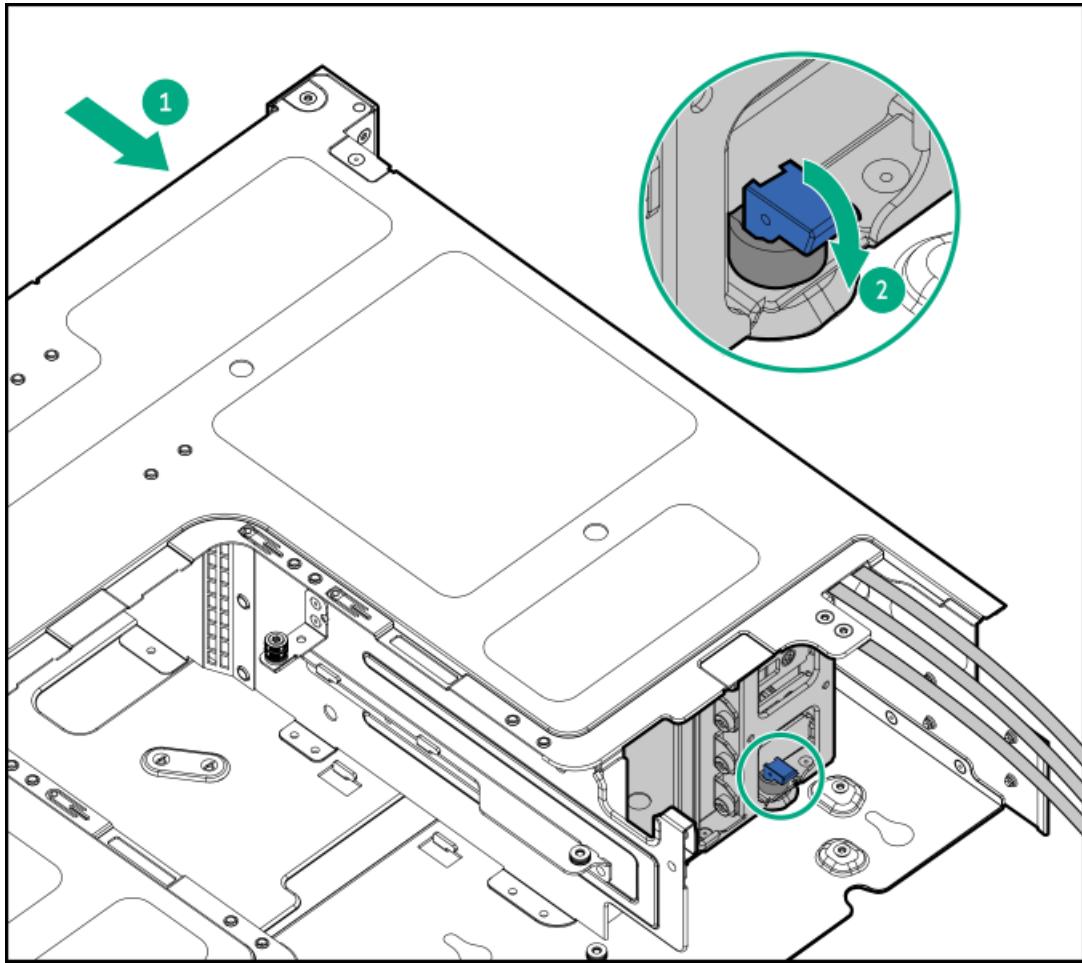
- Slide the GPU riser cage into the server.

Feed the riser cables through the channel nearest to the chassis wall.

- Rotate the locking pin to the close (horizontal) position.

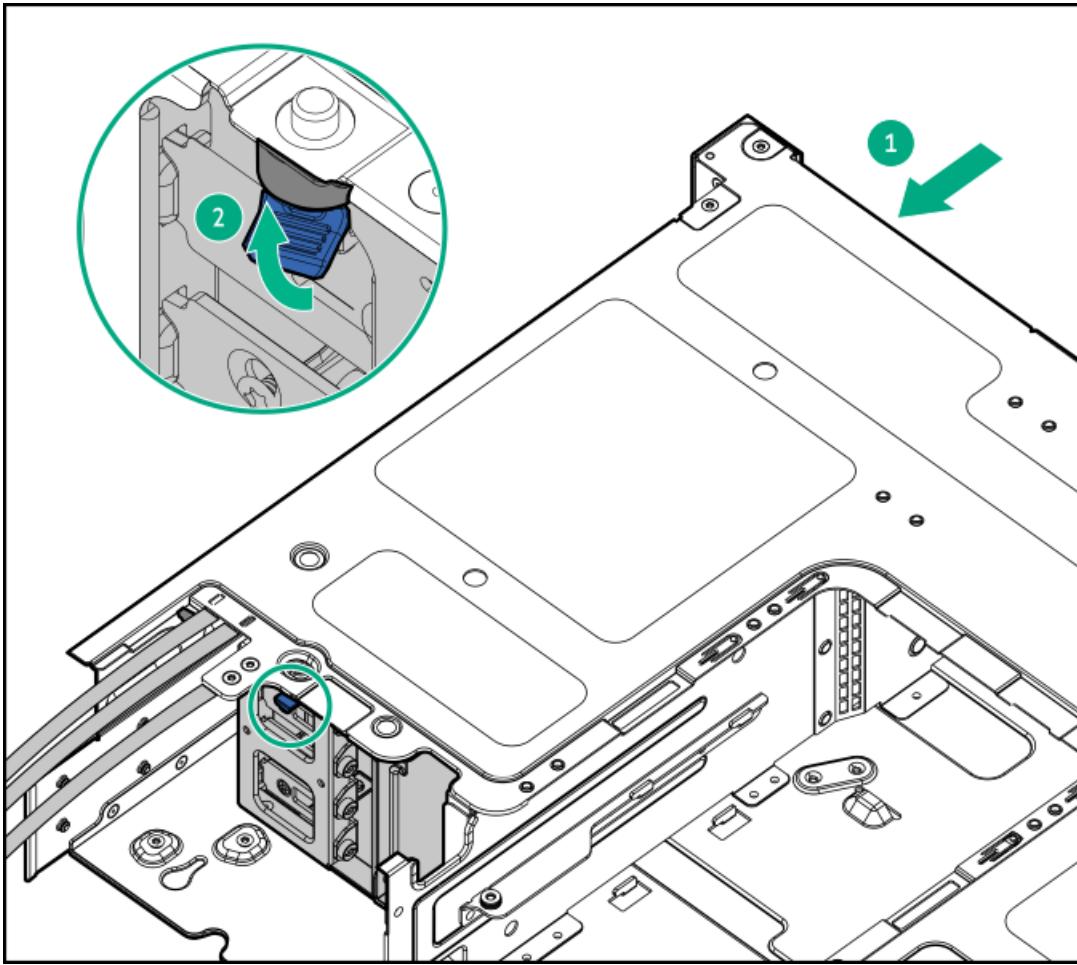
Make sure that the locking pin is locked on the chassis.

- GPU riser cage 1



- GPU riser cage 2





19. Connect the following cables:



IMPORTANT

If the GPU riser and power cables are not connected correctly, the system will not power on.

- [GPU riser direct attach cable to the system board](#)
- [GPU riser power cable to the PDB](#)
- [GPU riser cable to the PCIe switch board](#)

20. [Install the middle cover](#).

21. [Install the fan cage](#).

22. Make sure that all the system cables that are secured in the cable guard and routed through the cable channel along the side of the chassis.

23. [Install the air baffle](#).

24. [Install the access panel](#).

25. [Install the server into the rack](#).

26. Connect all peripheral cables to the server.

27. Connect each power cord to the server.

28. Connect each power cord to the power source.

29. [Power up the server](#).

30. If removed, [install the front bezel](#).

Results

The installation procedure is complete.

Installing a double-width GPU in the GPU riser cage

Prerequisites

- Review the following:
 - [GPU installation guidelines](#)
 - [GPU riser slot numbering](#)
- Before you perform this procedure, make sure that you have the following items available:
 - T-10 Torx screwdriver
 - T-15 Torx screwdriver

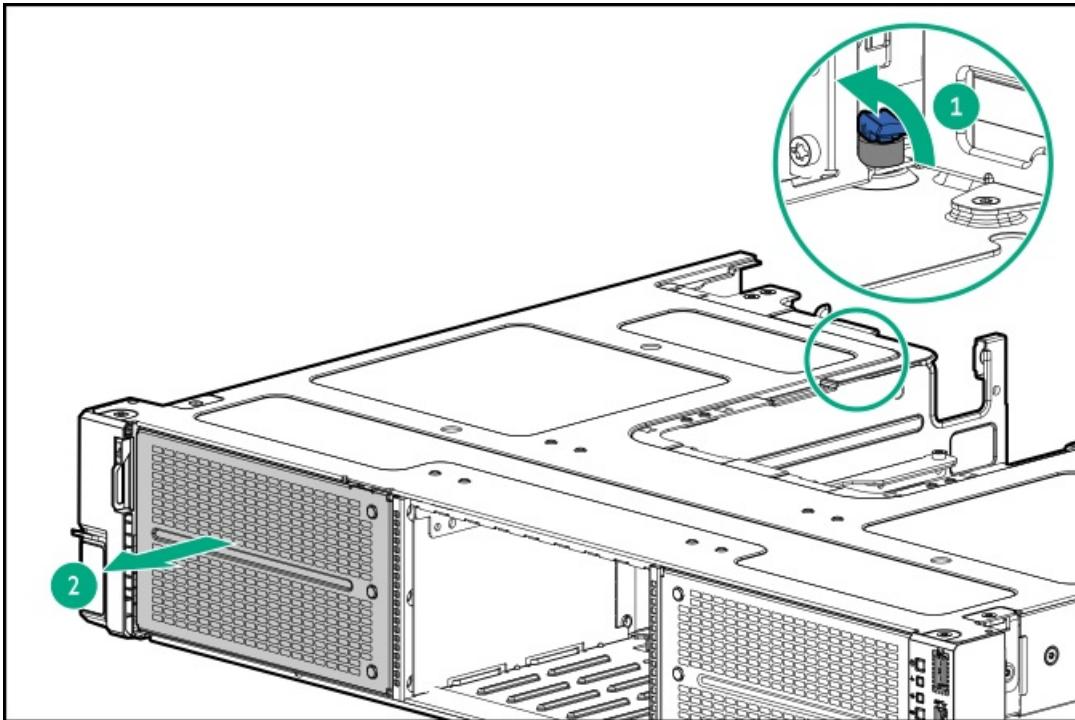
Procedure

1. If installed, [remove the front bezel](#).
2. [Power down the server](#).
3. Remove all power:
 - a. Disconnect each power cord from the power source.
 - b. Disconnect each power cord from the server.
4. Disconnect all peripheral cables from the server.
5. Do one of the following:
 - [Extend the server out of the rack](#).
 - [Remove the server from the rack](#).
6. [Remove the access panel](#).
7. [Remove the air baffle](#).
8. [Remove the fan cage](#).
9. [Remove the middle cover](#).
10. Disconnect the following cables:
 - [GPU riser direct attach cable](#)
 - [GPU riser power cable](#)
11. If the GPU riser is connected to the PCIe switch board, [disconnect the GPU riser and power cables](#).
12. Remove a GPU riser cage:
 - a. Rotate the locking pin to the open (vertical) position.
 - b. Remove the GPU riser cage from the server.

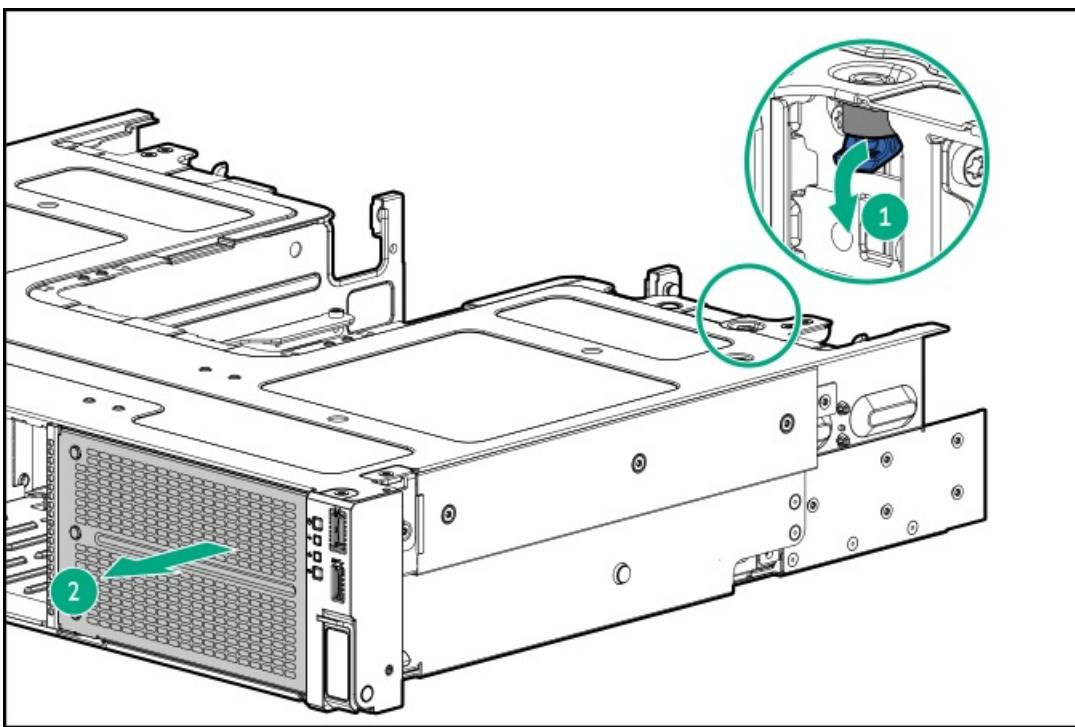
Carefully feed the riser cables through the cable channel.

 - GPU riser cage 1

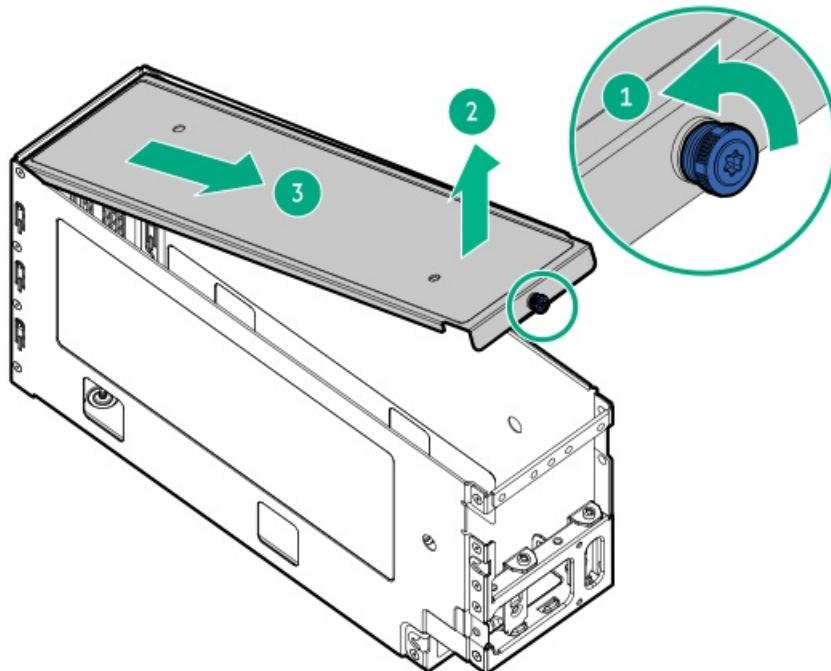




- GPU riser cage 2

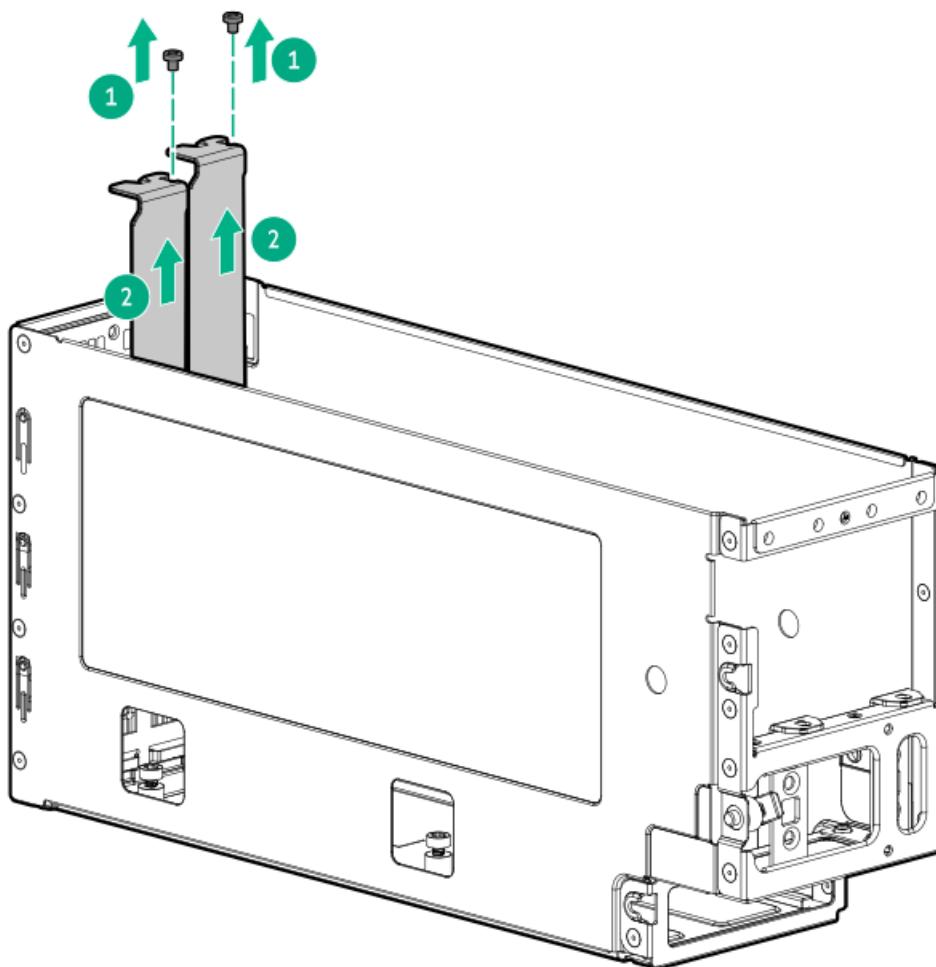


13. Remove the GPU riser cage cover.



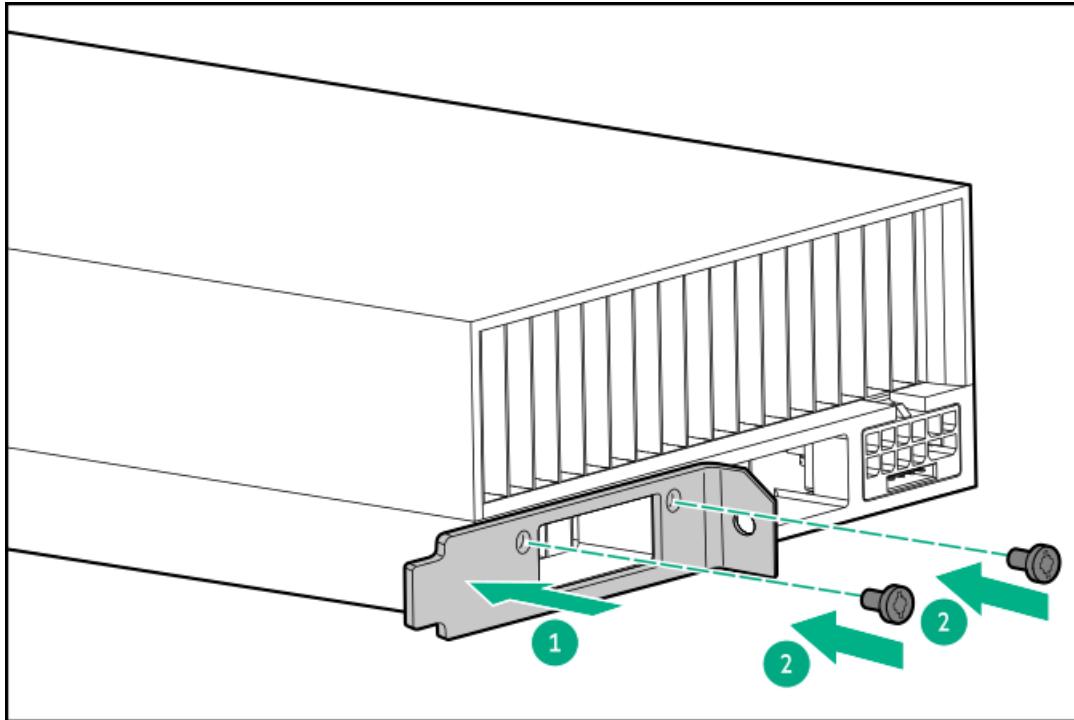
14. Remove the GPU riser slot brackets.

Retain the screws. These screws will be used to install the double-width GPU.

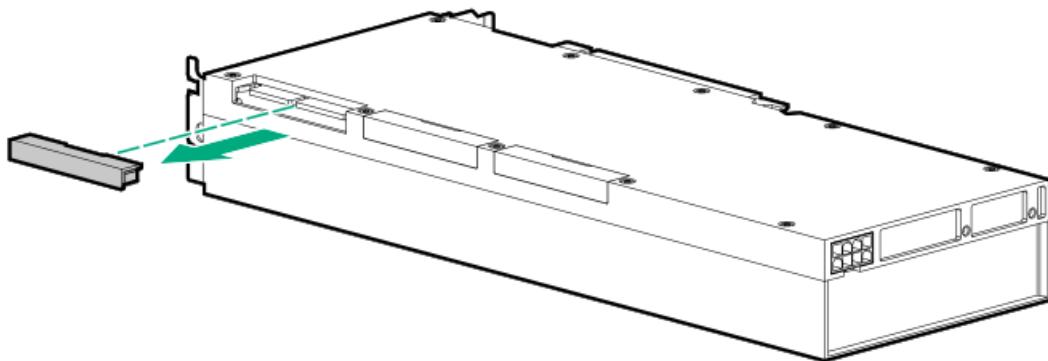


15. Take the GPU support bracket and the screws from the GPU riser cage package.

16. Install the support bracket on the GPU.



17. If you are planning to install the NVLink Bridge, remove the connector cover from the GPU.



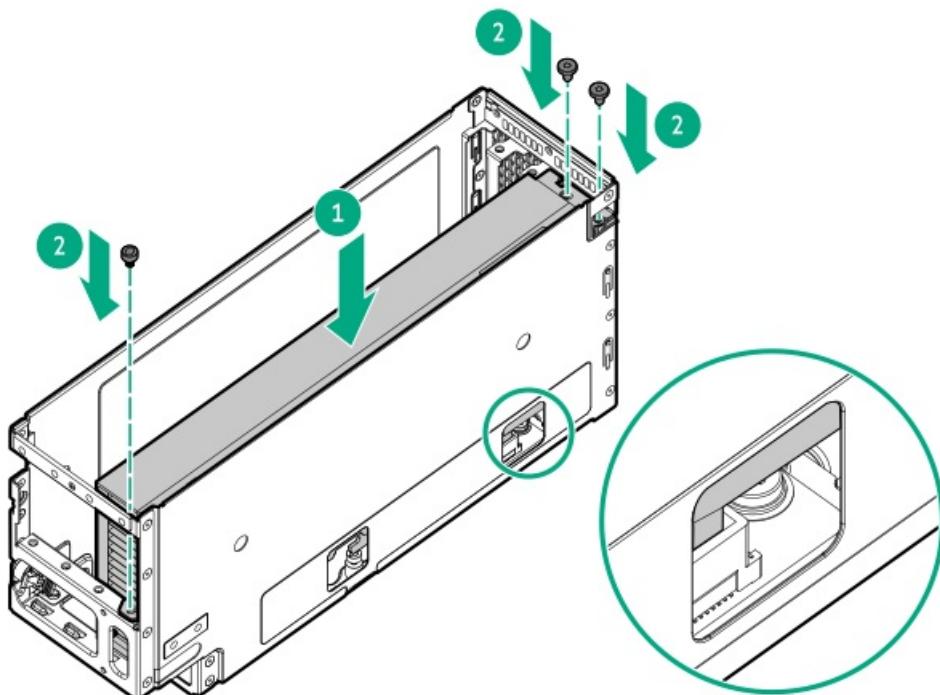
18. Install the GPU in the GPU riser cage:

- a. Install the GPU to make sure that it is seated firmly on the GPU riser.

A click sound indicates that the GPU is properly engaged.

- b. Install the screws.

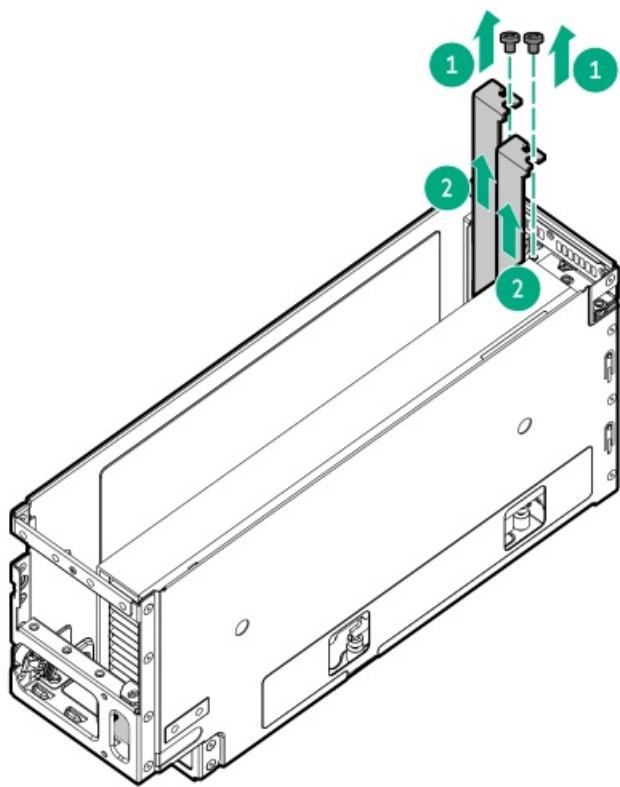




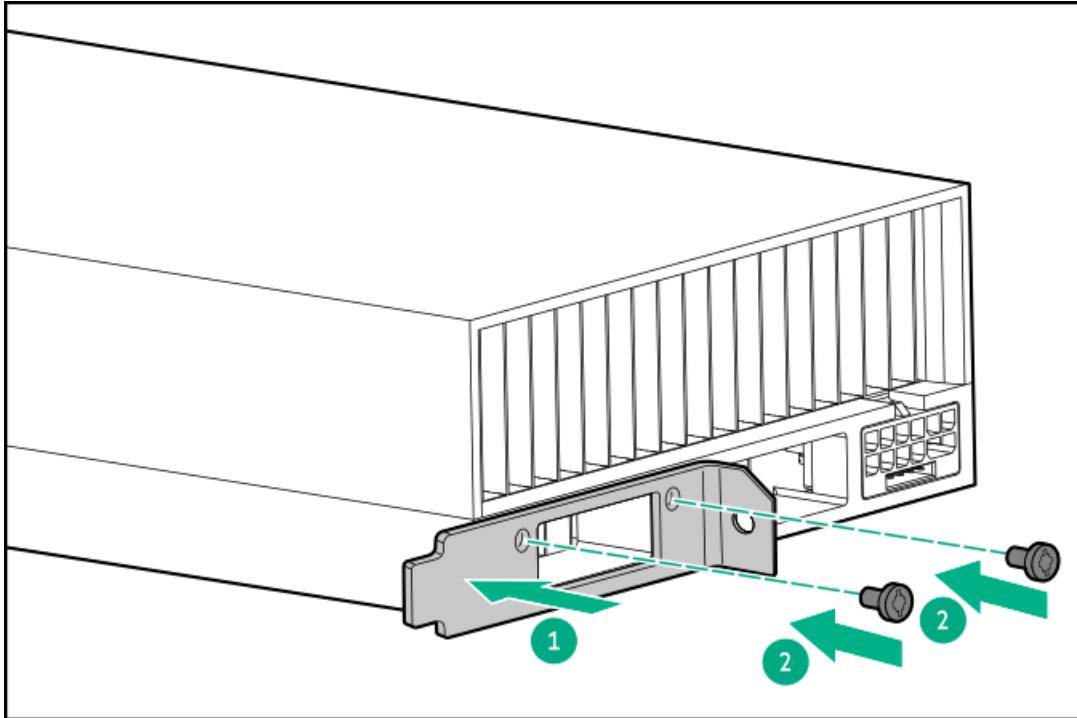
19. To install a second double-width GPU, do the following:

- Remove the GPU riser slot blanks.

Retain the screws. These screws will be used to install the second double-width GPU.

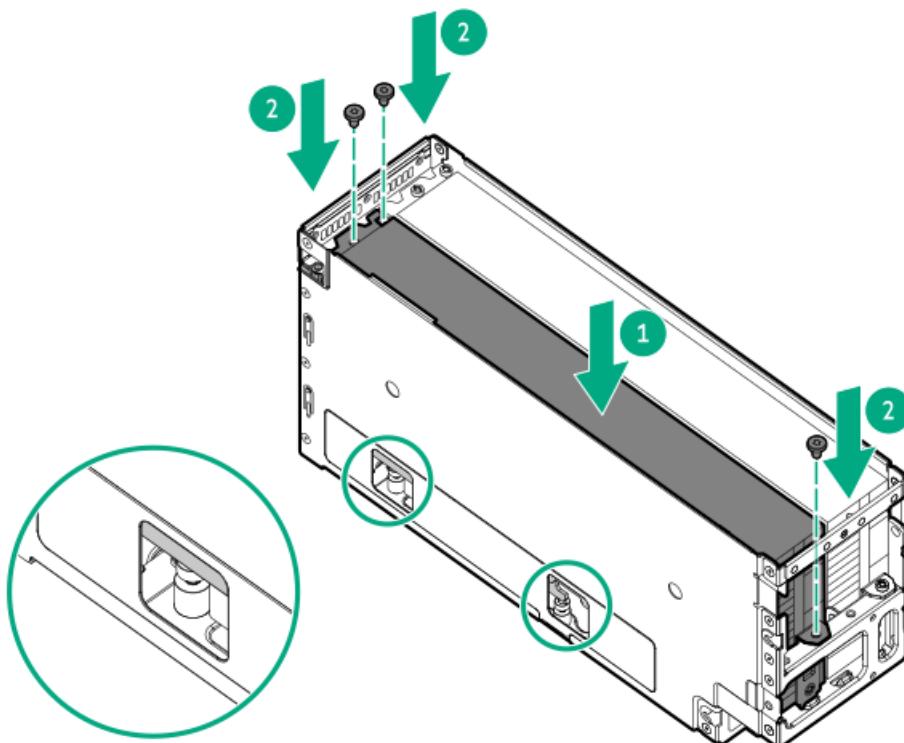


- Take the GPU support bracket and screws from the GPU riser cage accompany the package.
- Install on the second double-width GPU.

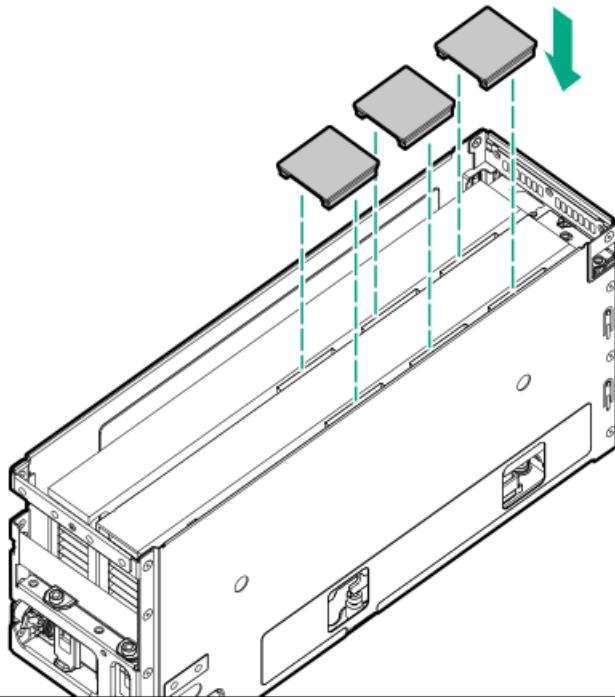


20. Install the second double-width GPU from the GPU riser cage:

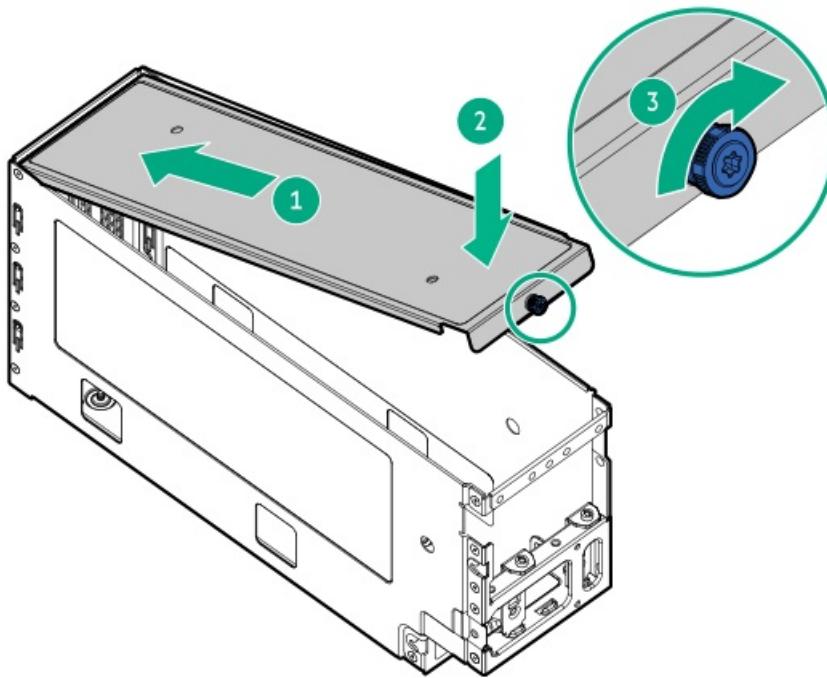
- Install the GPU to make sure that it is seated firmly on the GPU riser.
A click sound indicates that the GPU is properly engaged.
- Install the screws.



21. Install the NVLink Bridge on the GPUs.

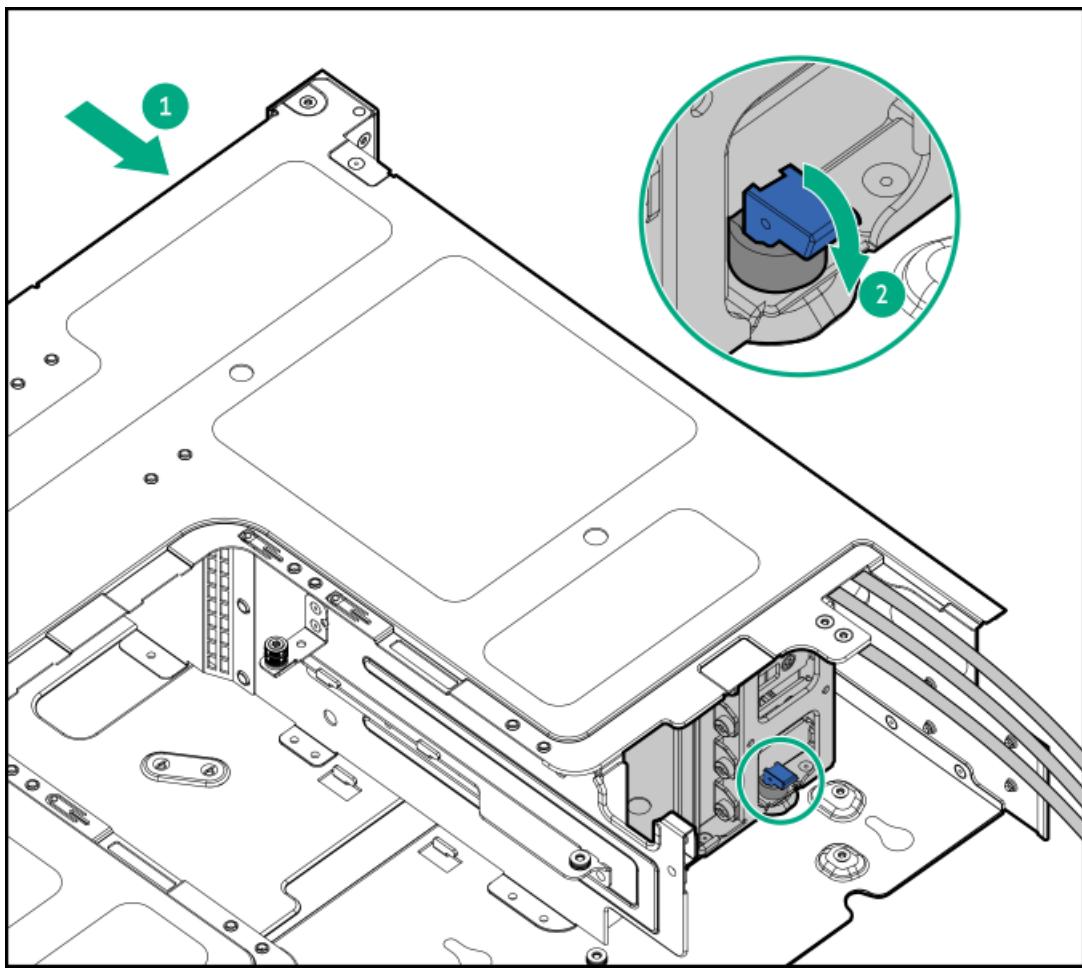


22. Install the GPU riser cage cover.



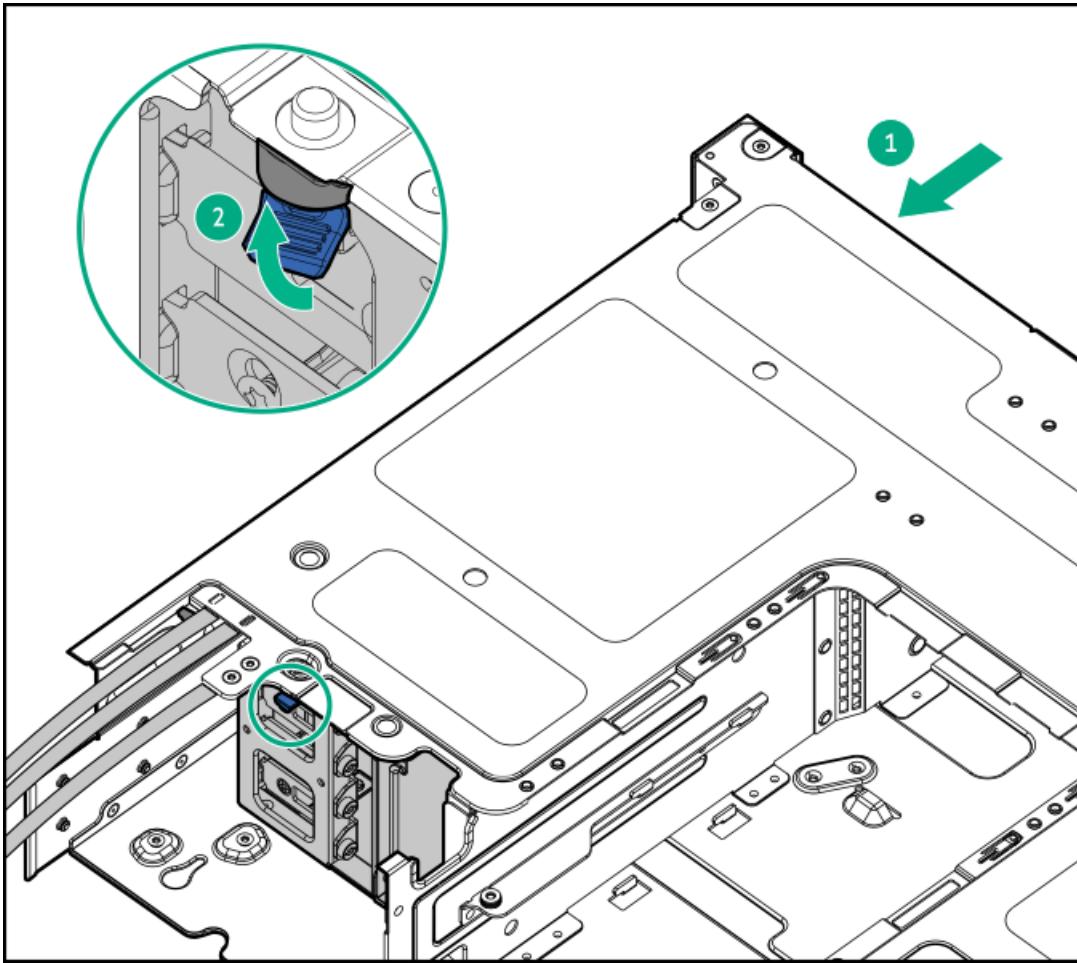
23. Connect the GPU auxiliary power cable to the GPU.
24. Group and route all GPU auxiliary power cables and the GPU riser cables through the GPU riser cage bay.
25. Install the GPU riser cage:
 - a. Slide the GPU riser cage into the server.
Feed the riser cables through the channel nearest to the chassis wall.
 - b. Rotate the locking pin to the close (horizontal) position.
Make sure that the locking pin is locked on the chassis.

- GPU riser cage 1



- GPU riser cage 2





26. Connect the following cables:



IMPORTANT

If the GPU riser and power cables are not connected correctly, the system will not power on.

- [GPU riser direct attach cable to the system board](#)
- [GPU riser power cable to the PDB](#)
- [GPU riser cable to the PCIe switch board](#)

27. [Install the middle cover](#).

28. [Install the fan cage](#).

29. Make sure that all the system cables that are secured in the cable guard and routed through the cable channel along the side of the chassis.

30. [Install the air baffle](#).

31. [Install the access panel](#).

32. [Install the server into the rack](#).

33. Connect all peripheral cables to the server.

34. Connect each power cord to the server.

35. Connect each power cord to the power source.

36. [Power up the server](#).

37. If removed, [install the front bezel](#).

Results

The installation procedure is complete.

Installing a DPU in the PCIe riser cage

Prerequisites

Before you perform this procedure, make sure that you have a T-10 Torx screwdriver available.

About this task



CAUTION

A discharge of static electricity from a finger or other conductor might damage system boards or other static-sensitive devices. To prevent damage, observe [antistatic precautions](#).



CAUTION

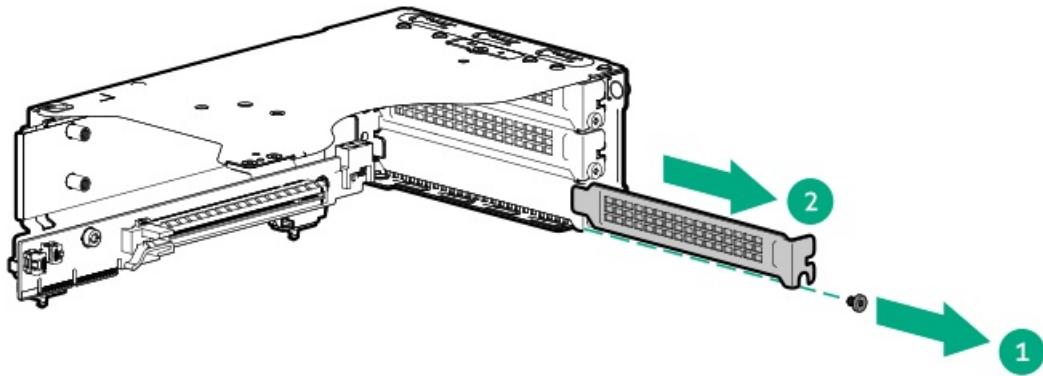
To prevent improper cooling and thermal damage, do not operate the server unless all PCIe slots have either a riser slot blank or an expansion card installed.

Procedure

1. [Power down the server](#).
2. Remove all power:
 - a. Disconnect each power cord from the power source.
 - b. Disconnect each power cord from the server.
3. Disconnect all peripheral cables from the server.
4. Do one of the following:
 - [Extend the server out of the rack](#).
 - [Remove the server from the rack](#).
5. [Remove the access panel](#).
6. [Remove the air baffle](#).
7. [Remove the riser cage](#).
8. Install the DPU:
 - a. Remove the riser slot blank.

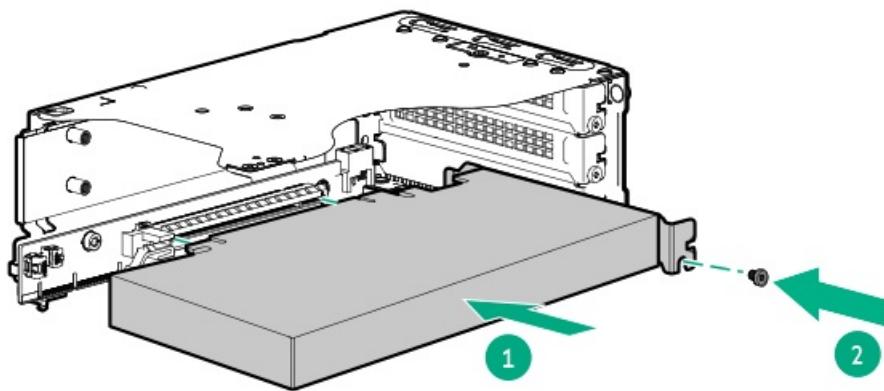
Retain the screw. The screw will be used to install the new DPU.





b. **Install the DPU.**

Make sure that the DPU is seated firmly in the slot.



9. [Connect the DPU auxiliary power cable.](#)

10. [Install the riser cage.](#)

11. Make sure that all the system cables that are secured in the cable guard and routed through the cable channel along the side of the chassis.

12. [Install the air baffle.](#)

13. [Install the access panel.](#)

14. [Install the server into the rack.](#)

15. Connect all peripheral cables to the server.

16. Connect each power cord to the server.

17. Connect each power cord to the power source.

18. [Power up the server.](#)

Results

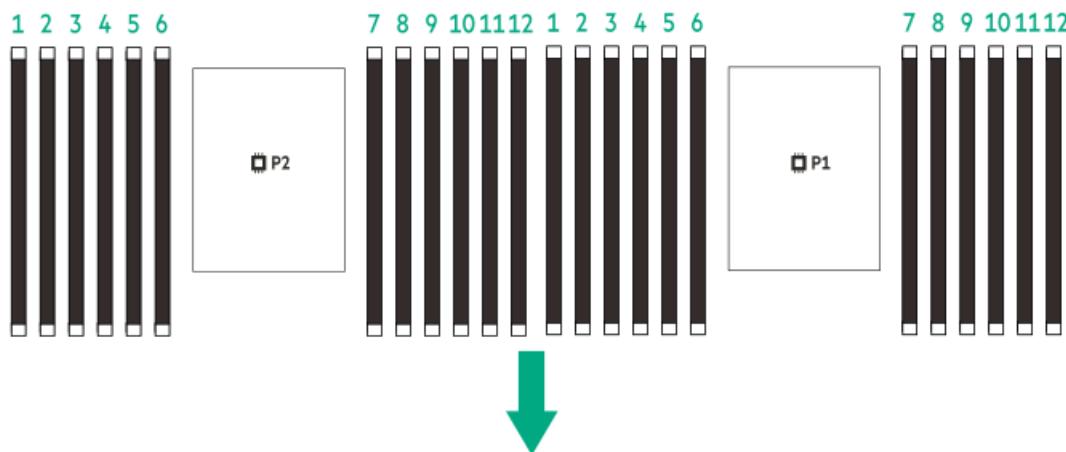
The installation procedure is complete.



Memory option

The server has 12 DIMM slots supporting HPE DDR5 SmartMemory (RDIMM).

The arrow points to the front of the server.



Subtopics

- [HPE SmartMemory speed and population information](#)
- [DIMM installation guidelines](#)
- [Installing a DIMM](#)

HPE SmartMemory speed and population information

For information about memory speed and server-specific DIMM population rules for HPE servers using 4th and 5th Gen Intel Xeon Scalable Processors, see the relevant memory technical paper in:

<https://www.hpe.com/docs/server-memory>

DIMM installation guidelines

When handling a DIMM, observe the following:

- Observe antistatic precautions.
- Handle the DIMM only along the edges.
- Do not touch the components on the sides of the DIMM.
- Do not touch the connectors on the bottom of the DIMM.
- Never wrap your fingers around a DIMM.
- Never bend or flex the DIMM.

When installing a DIMM, observe the following:

- To align and seat the DIMM, use two fingers to hold the DIMM along the side edges.
- To seat the DIMM, use two fingers to apply gentle pressure along the top of the DIMM.

For more information, see the Hewlett Packard Enterprise website (<https://www.hpe.com/support/DIMM-20070214-CN>).

Installing a DIMM

Prerequisites

Before you perform this procedure, review the following:

- [DIMM population information](#)
- [DIMM installation guidelines](#)

About this task



CAUTION

Do not install $\times 4$ and $\times 8$ DRAM widths in the same server. All memory installed in the server must be of the same type. Installing different DIMM types can cause the server to halt during BIOS initialization.



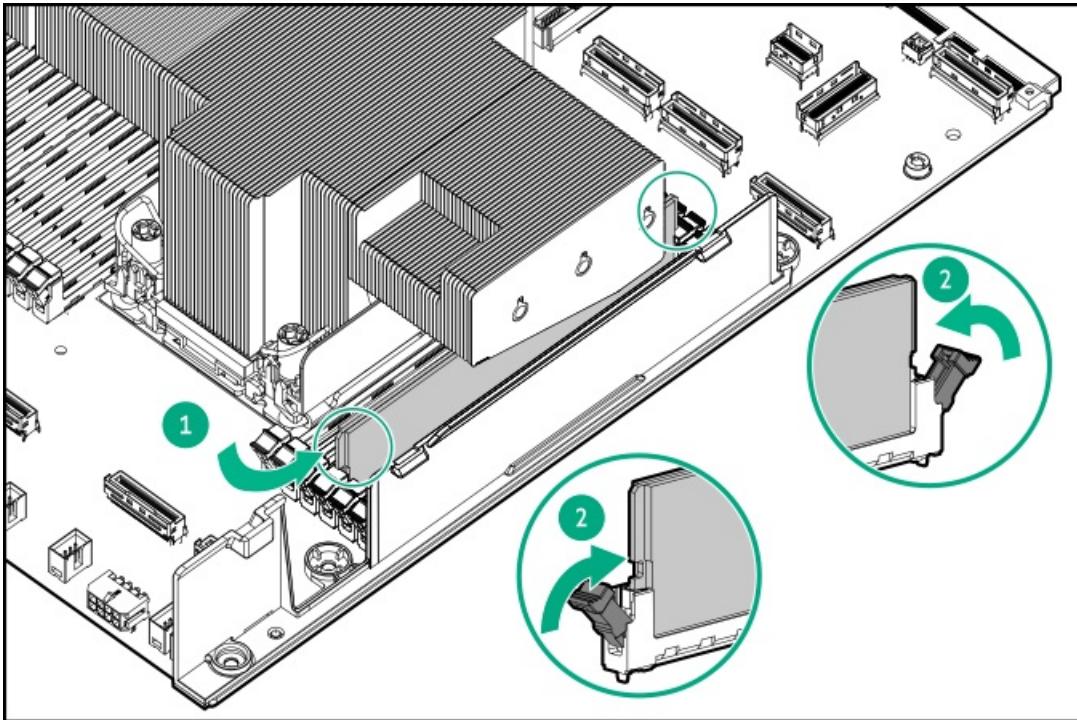
CAUTION

A discharge of static electricity from a finger or other conductor might damage system boards or other static-sensitive devices. To prevent damage, observe [antistatic precautions](#).

Procedure

1. [Power down the server](#).
2. Remove all power:
 - a. Disconnect each power cord from the power source.
 - b. Disconnect each power cord from the server.
3. Disconnect all peripheral cables from the server.
4. Do one of the following:
 - [Extend the server out of the rack](#).
 - [Remove the server from the rack](#).
5. [Remove the access panel](#).
6. [Remove the air baffle](#).
7. To install a DIMM with the high performance heatsink installed:
 - a. Carefully slide the DIMM under the high performance heatsink.
 - b. Fully press the DIMM into the slot to secure the latches.

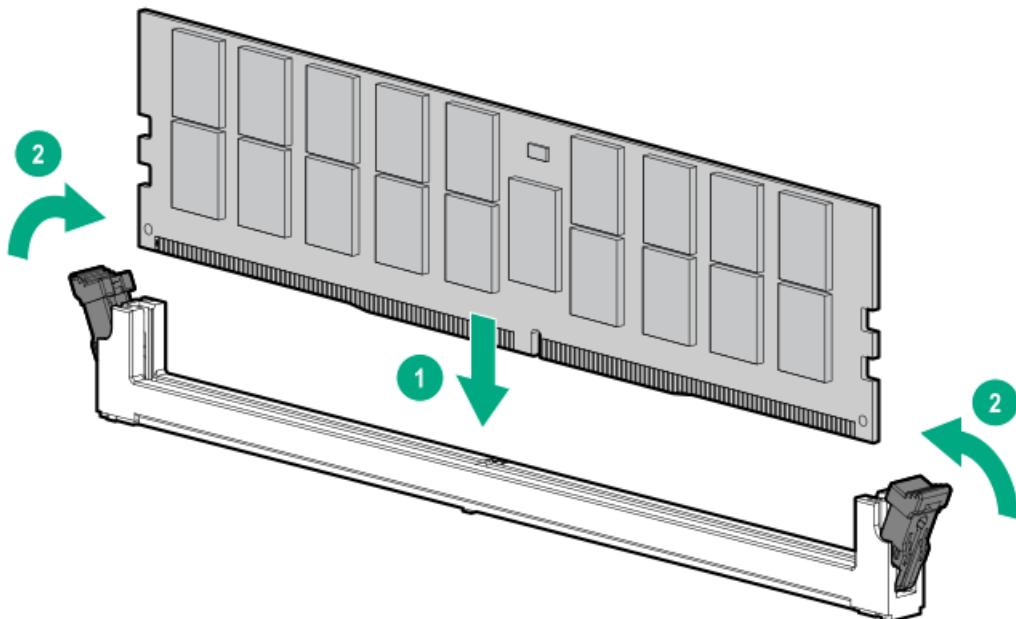




8. To install a DIMM with the standard heatsink installed:

- Open the DIMM slot latches.
- Align the notch on the bottom edge of the DIMM with the keyed surface of the DIMM slot, and then fully press the DIMM into the slot until the latches snap back into place.

The DIMM slots are structured to ensure proper installation. If you try to insert a DIMM but it does not fit easily into the slot, you might have positioned it incorrectly. Reverse the orientation of the DIMM and insert it again.



- Make sure that all the system cables that are secured in the cable guard and routed through the cable channel along the side of the chassis.
- Install the air baffle.
- Install the access panel.

12. Install the server into the rack.
13. Connect all peripheral cables to the server.
14. Connect each power cord to the server.
15. Connect each power cord to the power source.
16. Power up the server.
17. To configure the memory settings:
 - a. From the boot screen, press **F9** to access the UEFI System Utilities.
 - b. From the System Utilities screen, select System Configuration > BIOS/Platform Configuration (RBSU) > Memory Options.

Results

The installation procedure is complete.

Stacking riser options

To expand PCIe riser slots, this server supports the stacking riser:

- Connects to the base riser in the primary/secondary riser cage
- Has a docking connector that supplies power and signal

Subtopics

[Installing a stacking riser](#)

Installing a stacking riser

Prerequisites

Before you perform this procedure, make sure that you have a T-15 Torx screwdriver available.

About this task



CAUTION

A discharge of static electricity from a finger or other conductor might damage system boards or other static-sensitive devices. To prevent damage, observe [antistatic precautions](#).

Procedure

1. Power down the server.
2. Remove all power:
 - a. Disconnect each power cord from the power source.
 - b. Disconnect each power cord from the server.
3. Disconnect all peripheral cables from the server.
4. Do one of the following:
 - Extend the server out of the rack.

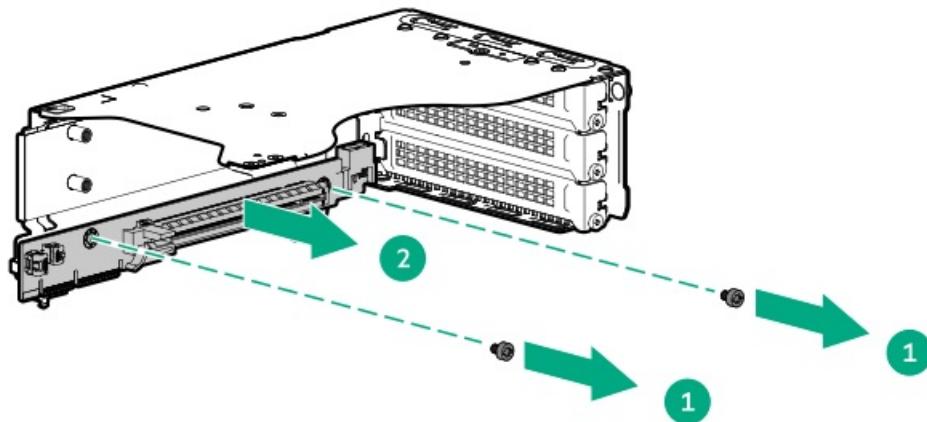
- Remove the server from the rack.

5. Remove the access panel.

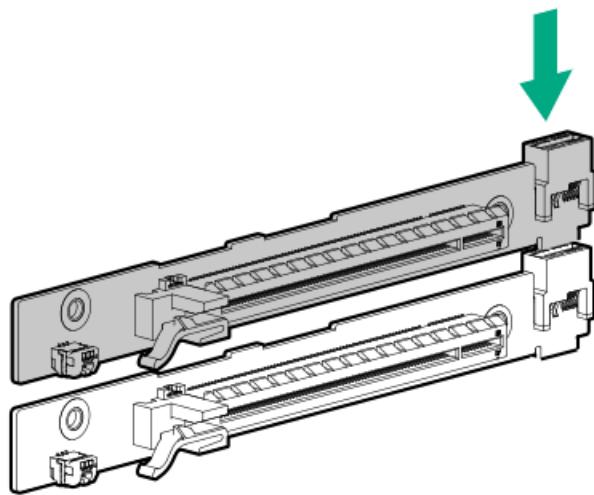
6. Remove the air baffle.

7. Remove the riser cage.

8. Remove the base riser.



9. Connect the stacking riser to the base riser.

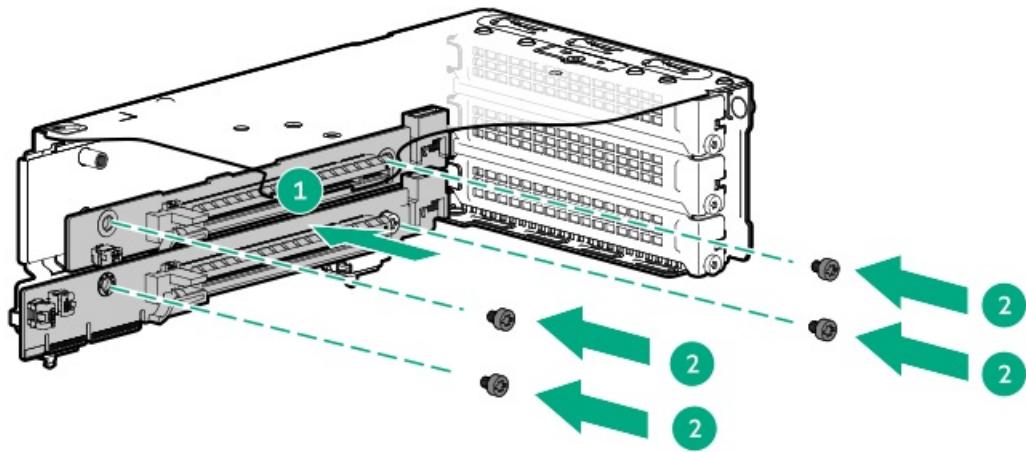


10. Install the riser on the riser cage:

a. Install the risers on the riser cage.

b. Install the riser screws.





11. (Optional)Install the following options:

- [Expansion card](#)
- [Storage controller](#)
- [DPU](#)

12. [Install the riser cage.](#)

13. [Install the access panel.](#)

14. [Install the server into the rack.](#)

15. Connect all peripheral cables to the server.

16. Connect each power cord to the server.

17. Connect each power cord to the power source.

18. [Power up the server.](#)

Results

The installation procedure is complete.

Secondary riser cage option

The server supports the secondary riser cage with a standard riser board that connects to the secondary riser connector. The standard riser supports the full-height, half-length, full-height and half-height, half-length (low-profile) expansion card.

The secondary riser cage supports the HPE NS204i Boot Device that includes two 2280 M.2 NVMe SSDs.

Subtopics

[Installing the two-slot secondary riser cage](#)

Installing the two-slot secondary riser cage

Prerequisites

Before you perform this procedure, make sure that you have the following items available:

- T-15 Torx screwdriver
- T-10 Torx screwdriver

About this task

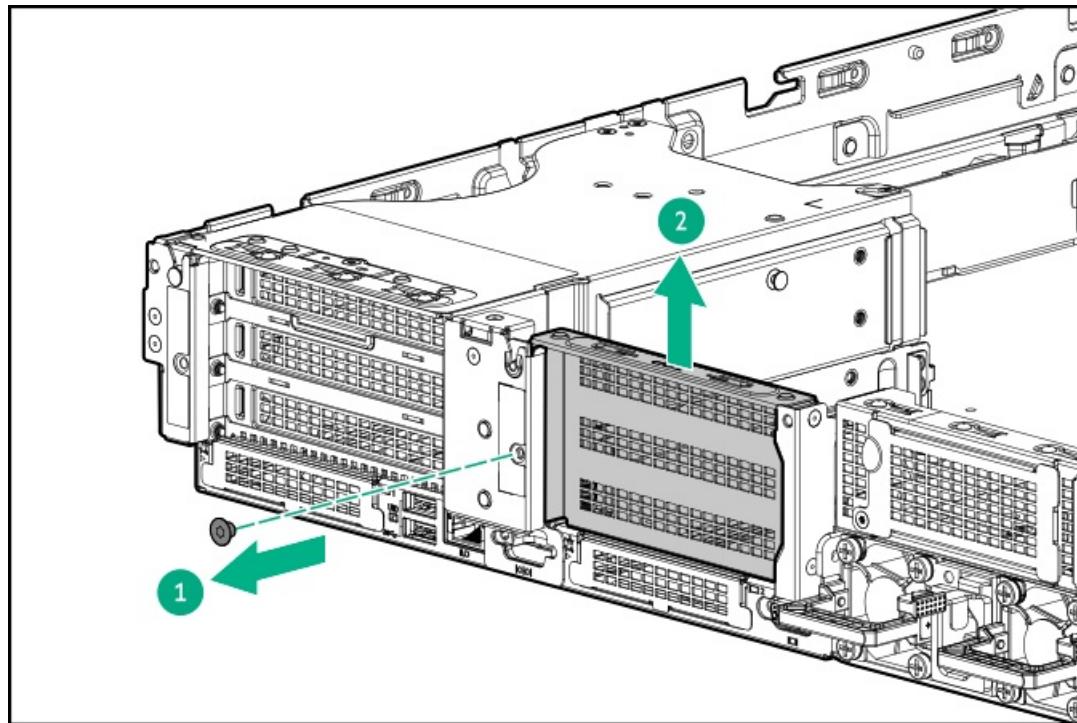


CAUTION

A discharge of static electricity from a finger or other conductor might damage system boards or other static-sensitive devices. To prevent damage, observe [antistatic precautions](#).

Procedure

1. [Power down the server](#).
2. Remove all power:
 - a. Disconnect each power cord from the power source.
 - b. Disconnect each power cord from the server.
3. Disconnect all peripheral cables from the server.
4. Do one of the following:
 - [Extend the server out of the rack](#).
 - [Remove the server from the rack](#).
5. [Remove the access panel](#).
6. [Remove the air baffle](#).
7. Remove the secondary riser cage blank.



8. Install the following options in the secondary riser cage:
 - [Expansion card](#)

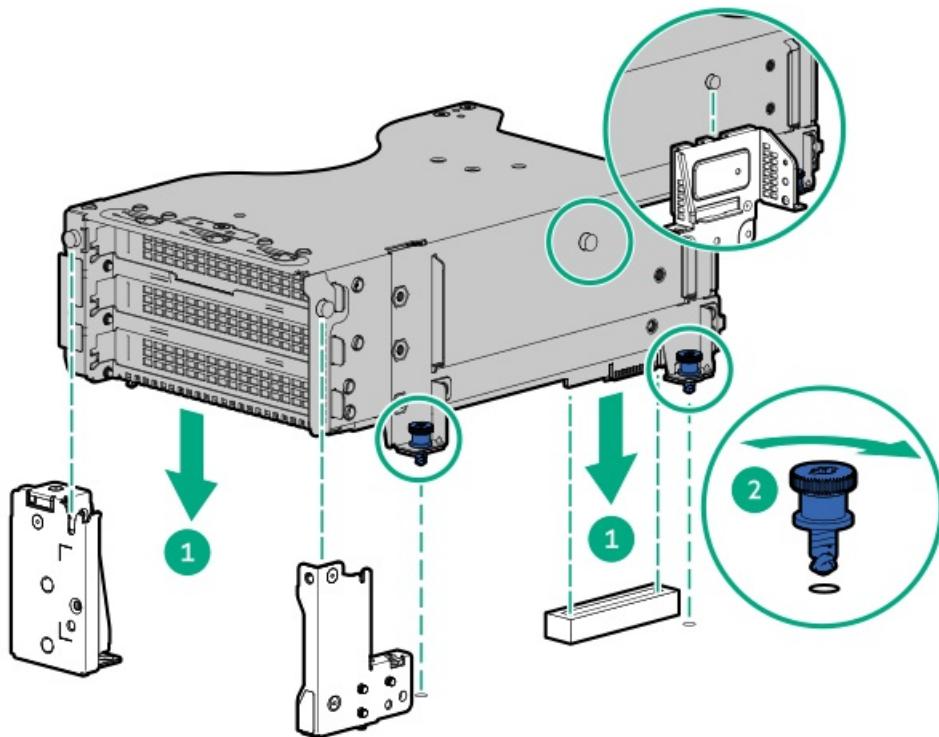
- [Stacking riser](#)
- [Storage controller](#)
- [HPE NS204i Boot Device](#)
- [DPU](#)

9. To install the secondary riser cage:

- Align the pins on the riser cage with the notches on the rear side of the server, and the notches on the riser cage bracket.
- Carefully press the riser down on its system board connector.

Make sure that the riser board is firmly seated.

- Tighten the captive screws.



- Make sure that all the system cables that are secured in the cable guard and routed through the cable channel along the side of the chassis.
- [Install the air baffle](#).
- [Install the access panel](#).
- [Install the server into the rack](#).
- Connect all peripheral cables to the server.
- Connect each power cord to the server.
- Connect each power cord to the power source.
- [Power up the server](#).

Results

The installation procedure is complete.

Storage controller options

This server has no embedded software RAID support. Direct attached SATA drives operate in AHCI mode.

To support hardware RAID, install a storage controller option:

- HPE MR type-o and type-p Gen11 controllers
- HPE SR type-p Gen11 controllers

When a tri-mode storage controller option is used together with a U.3 drive backplane, the system will support mixed drive configuration.

Subtopics

[Preparing the server for storage controller installation](#)

[Installing a type-o storage controller \(OROC\)](#)

[Installing a type-p storage controller](#)

Preparing the server for storage controller installation

Prerequisites

Before beginning this procedure, download the Service Pack for ProLiant (SPP) from the Hewlett Packard Enterprise website (<https://www.hpe.com/servers/spp/download>).

Procedure

1. If the server was previously configured:
 - a. [Back up data on the system](#).
 - b. Close all applications.
 - c. Ensure that users are logged off and that all tasks are completed on the server.



CAUTION

In systems that use external data storage, be sure that the server is the first unit to be powered down and the last to be powered back up. Taking this precaution ensures that the system does not erroneously mark the drives as failed when the server is powered up.

2. If the server firmware is not the latest revision, [update the firmware](#).
3. If the new controller is the new boot device, [install the controller drivers](#).

Installing a type-o storage controller (OROC)

Prerequisites

- To enable the flash-backed write cache (FBWC) feature of a storage controller option, [install an energy pack](#).

For more information on the controller caching feature, see the controller QuickSpecs on the Hewlett Packard Enterprise website (<https://www.hpe.com/info/qs>).

- Before you perform this procedure, make sure that you have the following items available:
 - [Compatible controller cable](#)

- T-10 Torx screwdriver
- Spudger or any small prying tool

About this task

This server supports type-o storage controller installation in the OCP slots 17 and 18.



CAUTION

The port blank provides EMI shielding and helps maintain proper thermal status inside the server. Do not operate the server when a port blank is removed without the corresponding I/O port option installed.



CAUTION

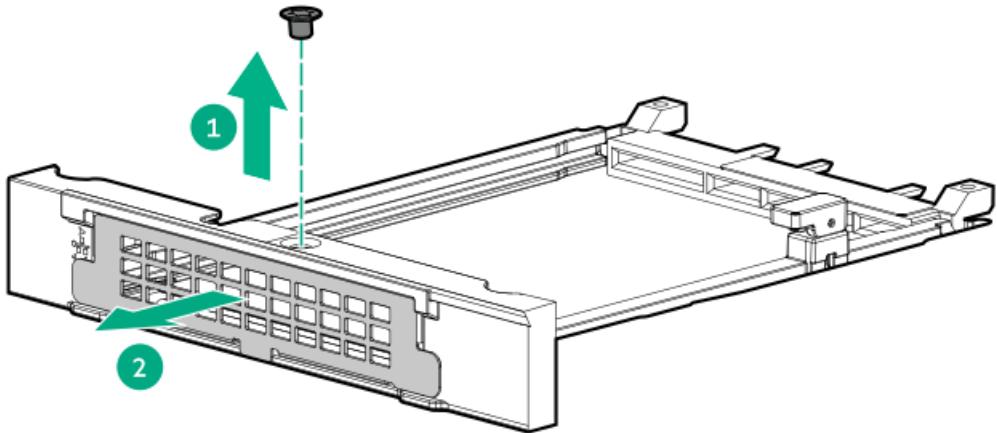
A discharge of static electricity from a finger or other conductor might damage system boards or other static-sensitive devices. To prevent damage, observe [antistatic precautions](#).

Procedure

1. [Power down the server](#).
2. Remove all power:
 - a. Disconnect each power cord from the power source.
 - b. Disconnect each power cord from the server.
3. Disconnect all peripheral cables from the server.
4. Do one of the following:
 - [Extend the server out of the rack](#).
 - [Remove the server from the rack](#).
5. [Remove the access panel](#).
6. [Remove the air baffle](#).
7. [Remove the riser cage](#).
8. Remove the OCP slot blank:
 - a. Remove the blank screw.
 - b. Remove the blank.

Retain the screw and blank for future use.



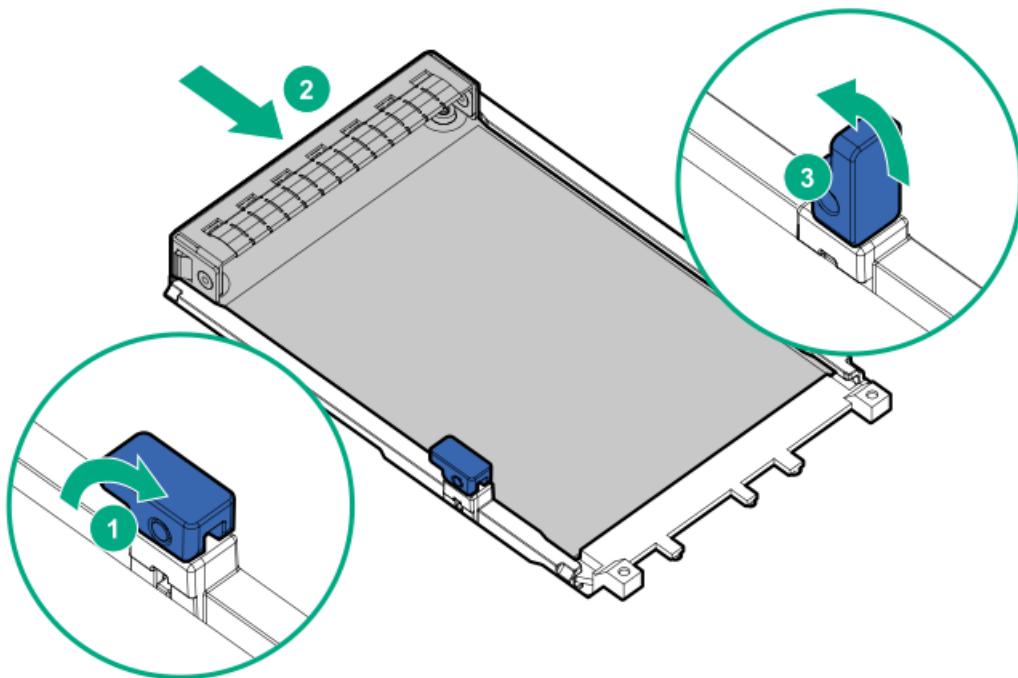


9. **Install the type-o storage controller:**

- a. Rotate the locking pin to the open (vertical) position.
- b. Slide the controller into the bay until it clicks into place.

Make sure that the controller is seated firmly in the slot.

- c. Rotate the locking pin to the close (horizontal) position.



10. Install the riser cage.

11. To enable the FBWC feature of the storage controller, install an energy pack.
12. Make sure that all the system cables that are secured in the cable guard and routed through the cable channel along the side of the chassis.
13. Install the air baffle.
14. Install the access panel.
15. Install the server into the rack.

16. Connect all peripheral cables to the server.
17. Connect each power cord to the server.
18. Connect each power cord to the power source.
19. Power up the server.
20. Update the server firmware if they are not the latest revision.
21. Configure the controller.

Results

The installation procedure is complete.

Installing a type-p storage controller

Prerequisites

- To enable the flash-backed write cache (FBWC) feature of a storage controller option, [install an energy pack](#).

For more information on the controller caching feature, see the controller QuickSpecs on the Hewlett Packard Enterprise website (<https://www.hpe.com/info/qs>).

- Before you perform this procedure, make sure that you have the following items available:
 - [Compatible controller cable](#)
 - T-10 Torx screwdriver

About this task



CAUTION

A discharge of static electricity from a finger or other conductor might damage system boards or other static-sensitive devices. To prevent damage, observe [antistatic precautions](#).



CAUTION

To prevent improper cooling and thermal damage, do not operate the server unless all PCIe slots have either a riser slot blank or an expansion card installed.

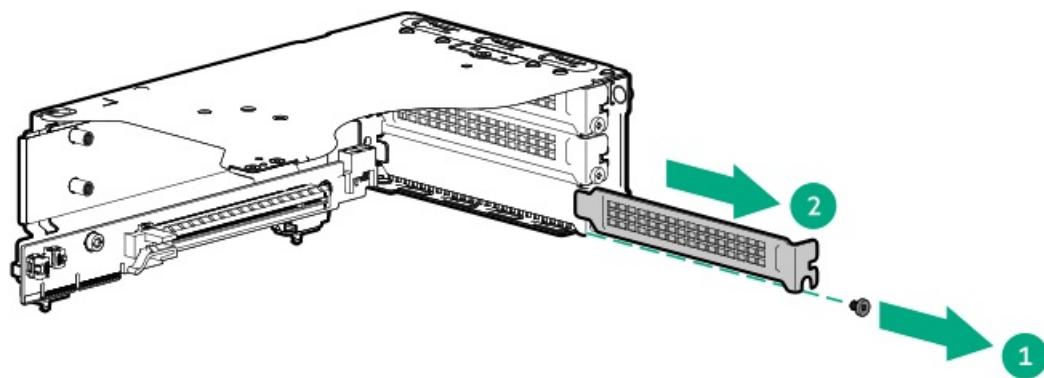
Procedure

1. Power down the server.
2. Remove all power:
 - a. Disconnect each power cord from the power source.
 - b. Disconnect each power cord from the server.
3. Disconnect all peripheral cables from the server.
4. Do one of the following:
 - [Extend the server out of the rack.](#)
 - [Remove the server from the rack.](#)
5. Remove the access panel.



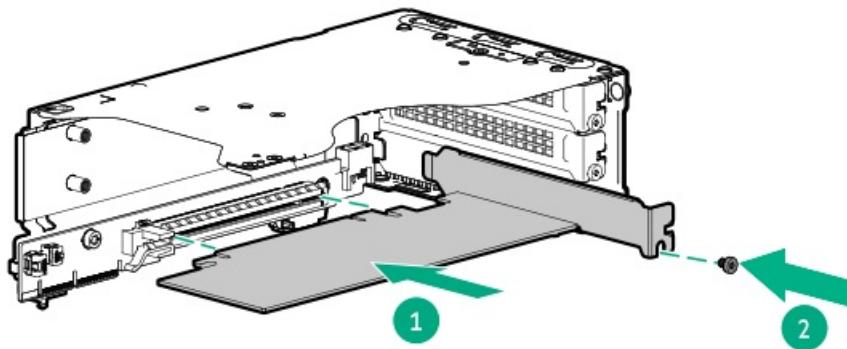
6. [Remove the air baffle.](#)
7. [Remove the riser cage.](#)
8. Install the type-p controller:
 - a. Remove the riser slot blank.

Retain the screw and blank. This screw will be used to secure the new type-p storage controller.



- b. Install the storage controller

Make sure that the expansion card is seated firmly in the slot.



9. [Install the riser cage.](#)
10. To enable the FBWC feature of the storage controller, [install an energy pack.](#)
11. Make sure that all the system cables that are secured in the cable guard and routed through the cable channel along the side of the chassis.
12. [Install the air baffle.](#)
13. [Install the access panel.](#)
14. [Install the server into the rack.](#)
15. Connect all peripheral cables to the server.
16. Connect each power cord to the server.
17. Connect each power cord to the power source.

18. [Power up the server.](#)
19. [Update the server firmware if they are not the latest revision.](#)
20. [Configure the controller.](#)

Results

The installation procedure is complete.

Energy pack options

If there is an unplanned server power outage, the flash-backed write cache (FBWC) feature of HPE storage controllers requires a centralized backup power source to back up the write cache data in a flash device. This server supports the following power options—collectively known as energy pack:

- [HPE Smart Storage Battery](#)
- [HPE Smart Storage Hybrid Capacitor](#)

One energy pack supports multiple devices. After it is installed, the status of the energy pack appears in HPE iLO. For more information, see the iLO user guide:

<https://www.hpe.com/support/hpeilodocs-quicklinks>

Subtopics

- [HPE Smart Storage Battery](#)
- [HPE Smart Storage Hybrid Capacitor](#)
- [Installing the energy pack](#)

HPE Smart Storage Battery

A single 96 W battery can support up to 24 devices.

After the battery is installed, it might take up to two hours to charge. Controller features requiring backup power are not re-enabled until the battery is capable of supporting the backup power.

This server supports the 96 W HPE Smart Storage Battery with the 260 mm cable.

For more information, see HPE Smart Storage Batteries and Hybrid Capacitors QuickSpecs:

https://www.hpe.com/psnow/doc/a00028553enw.pdf?jumpid=in_pdp-psnow-qs

HPE Smart Storage Hybrid Capacitor

The capacitor pack can support up to three devices.

This server supports the HPE Smart Storage Hybrid Capacitor with the 260 mm cable.

Before installing the HPE Smart Storage Hybrid Capacitor, verify that the system BIOS meets the minimum firmware requirements to support the capacitor pack.



IMPORTANT

If the system BIOS or controller firmware is older than the minimum recommended firmware versions, the capacitor pack will only support one device.



The capacitor pack is fully charged after the system boots.

For more information, see HPE Smart Storage Batteries and Hybrid Capacitors QuickSpecs:

https://www.hpe.com/psnow/doc/a00028553enw.pdf?jumpid=in_pdp-psnow-qs

Subtopics

[Minimum firmware versions](#)

Minimum firmware versions

| Product | Minimum firmware version |
|--|--------------------------|
| Server system ROM | 1.20 |
| HPE MR type-o and type-p Gen11 controllers | 52.24.3-4948 |
| HPE SR900 series type-p Gen11 controllers | 03.01.14.062 |

Installing the energy pack

Prerequisites

Before you perform this procedure:

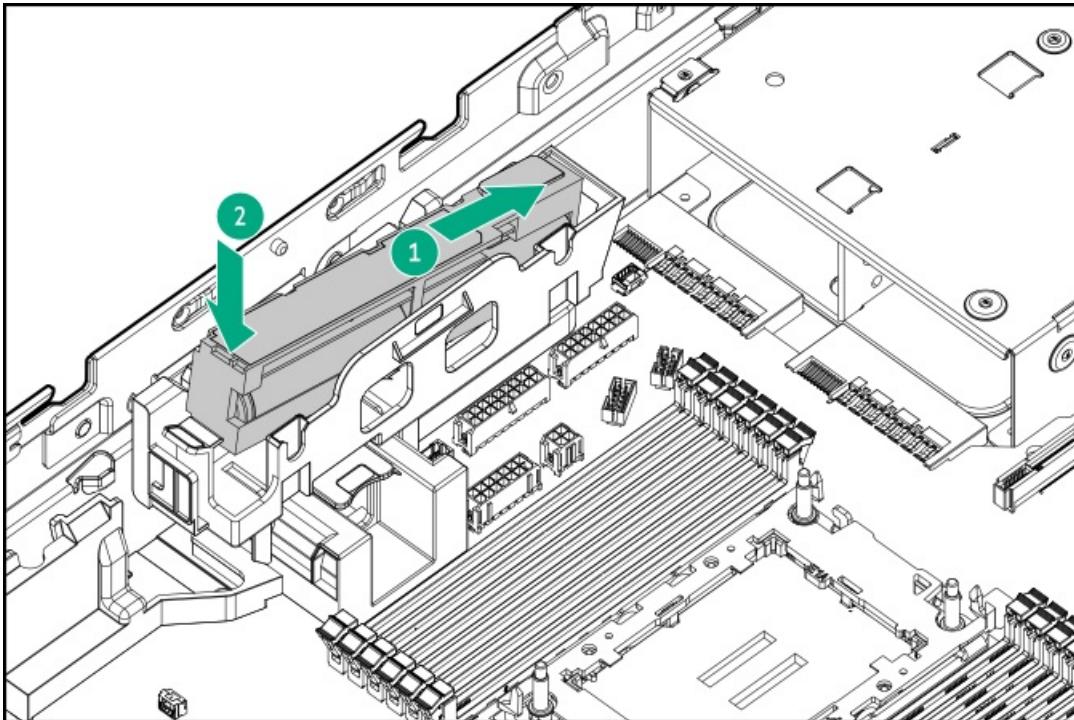
- Make sure that an SR/MR type-p or type-o storage controller is installed.
- Make sure that you have the following items available:
 - Storage controller backup power cable (ships with the storage controller)
 - Energy pack option

Procedure

1. Power down the server.
2. Remove all power:
 - a. Disconnect each power cord from the power source.
 - b. Disconnect each power cord from the server.
3. Disconnect all peripheral cables from the server.
4. Do one of the following:
 - Extend the server out of the rack.
 - Remove the server from the rack.
5. Remove the access panel.
6. Remove the air baffle.
7. Install the energy pack:
 - a. Insert the energy pack at an angle in the holder.
 - b. Pivot the energy pack downward.

Make sure that the energy pack is locked in the holder.





8. Connect the energy pack cable to the system board .
9. Make sure that all the system cables that are secured in the cable guard and routed through the cable channel along the side of the chassis.
10. Install the air baffle.
11. Install the access panel.
12. Install the server into the rack.
13. Connect all peripheral cables to the server.
14. Connect each power cord to the server.
15. Connect each power cord to the power source.
16. Power up the server.

Results

The installation procedure is complete.

Expansion card options

The server supports the installation of full-height, half-length, full-height and half-height, half-length (low-profile) PCIe expansion/add-in (AIC) cards such as:

- HPE type-p storage controller
- Ethernet adapter
- HDR InfiniBand adapter
- Fibre channel host bus adapter (FC HBA)
- Accelerator (workload, computational, or graphics processing unit)

For more information on the expansion options validated for this server, see the server QuickSpecs on the [Hewlett Packard Enterprise](#)



website:

<https://buy.hpe.com/us/en/p/1014696168>

Subtopics

[Installing an expansion card](#)

Installing an expansion card

Prerequisites

Before you perform this procedure, make sure that you have a T-10 Torx screwdriver available.

About this task



CAUTION

A discharge of static electricity from a finger or other conductor might damage system boards or other static-sensitive devices. To prevent damage, observe [antistatic precautions](#).



CAUTION

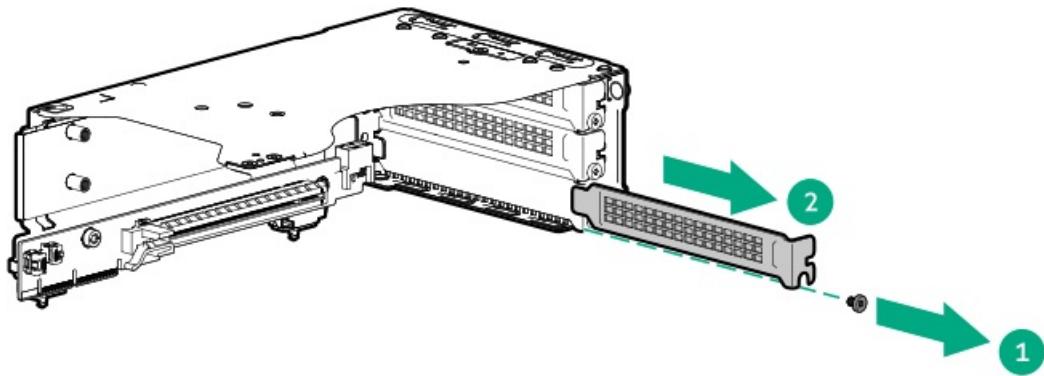
To prevent improper cooling and thermal damage, do not operate the server unless all PCIe slots have either a riser slot blank or an expansion card installed.

Procedure

1. [Power down the server](#).
2. Remove all power:
 - a. Disconnect each power cord from the power source.
 - b. Disconnect each power cord from the server.
3. Disconnect all peripheral cables from the server.
4. Do one of the following:
 - [Extend the server out of the rack](#).
 - [Remove the server from the rack](#).
5. [Remove the access panel](#).
6. [Remove the air baffle](#).
7. [Remove the riser cage](#).
8. Install the expansion card:
 - a. Remove the riser slot blank.

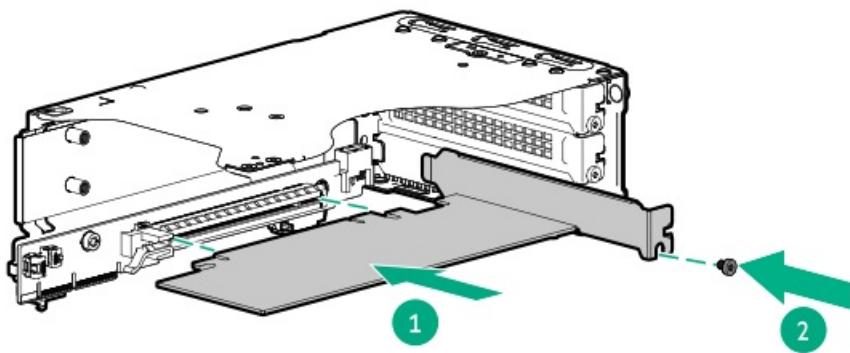
Retain the screw and the blank. This screw will be used to install the new expansion card.





b. **Install the expansion card.**

Make sure that the expansion card is seated firmly in the slot.



9. [Install the riser cage.](#)

10. Connect all necessary internal cabling to the expansion card.

For more information on these cabling requirements, see the documentation that ships with the option.

11. Make sure that all the system cables that are secured in the cable guard and routed through the cable channel along the side of the chassis.

12. [Install the air baffle.](#)

13. [Install the access panel.](#)

14. [Install the server into the rack.](#)

15. Connect all peripheral cables to the server.

16. Connect each power cord to the server.

17. Connect each power cord to the power source.

18. [Power up the server.](#)

Results

The installation procedure is complete.

Processor heatsink assembly option

Subtopics

[Processor cautions](#)

[Installing the processor heatsink assembly](#)

Processor cautions



CAUTION

To avoid damage to the processor or system board, only authorized personnel should attempt to replace or install the processor in this server.



CAUTION

To prevent possible server malfunction and damage to the equipment, multiprocessor configurations must contain processors with the same part number.



CAUTION

The pins on the processor socket and on the processor are very fragile and easily damaged . To avoid component damage, do not touch these pins. Any damage to them might require replacing the system board and/or processor.



IMPORTANT

Processor socket 1 must be populated at all times or the server does not function.



IMPORTANT

If installing a processor with a faster speed, update the system ROM before installing the processor. To download firmware, see [Updating firmware or system ROM](#).

Installing the processor heatsink assembly

Prerequisites

- [Identify the heatsink and processor socket components](#).
- Review the following:
 - [Review the processor cautions](#)
 - [Fan and heatsink requirements](#)
- Before you perform this procedure, make sure that you have the following items available:
 - Torque screwdriver with T-30 Torx bit
 - Two 1.0 gm (0.5 ml) of thermal grease

About this task



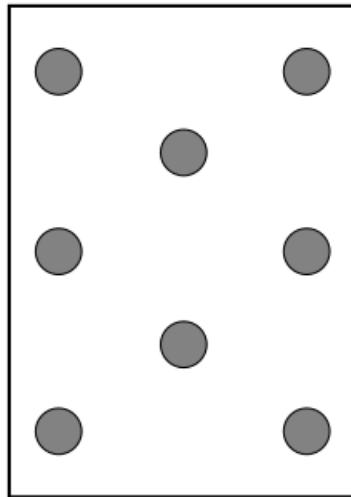


CAUTION

A discharge of static electricity from a finger or other conductor might damage system boards or other static-sensitive devices. To prevent damage, observe [antistatic precautions](#).

Procedure

1. [Power down the server](#).
2. Remove all power:
 - a. Disconnect each power cord from the power source.
 - b. Disconnect each power cord from the server.
3. Disconnect all peripheral cables from the server.
4. Do one of the following:
 - [Extend the server out of the rack](#).
 - [Remove the server from the rack](#).
5. [Remove the access panel](#).
6. [Remove the air baffle](#).
7. If you are using the same heatsink, apply the full content of the thermal grease syringes on top of the processor. Follow the pattern shown in the following image.



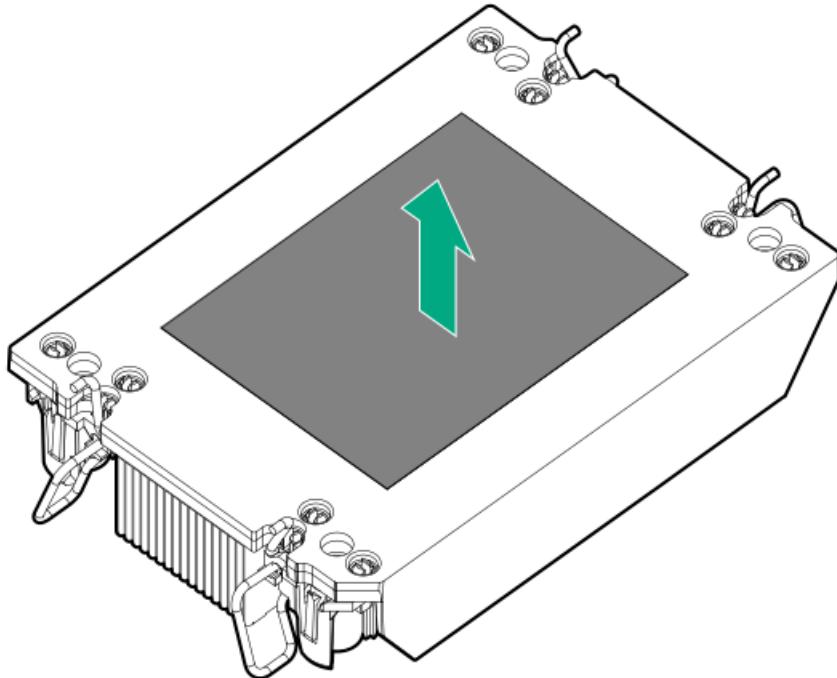
8. If you are using a new heatsink, remove the protective film from the thermal interface material.



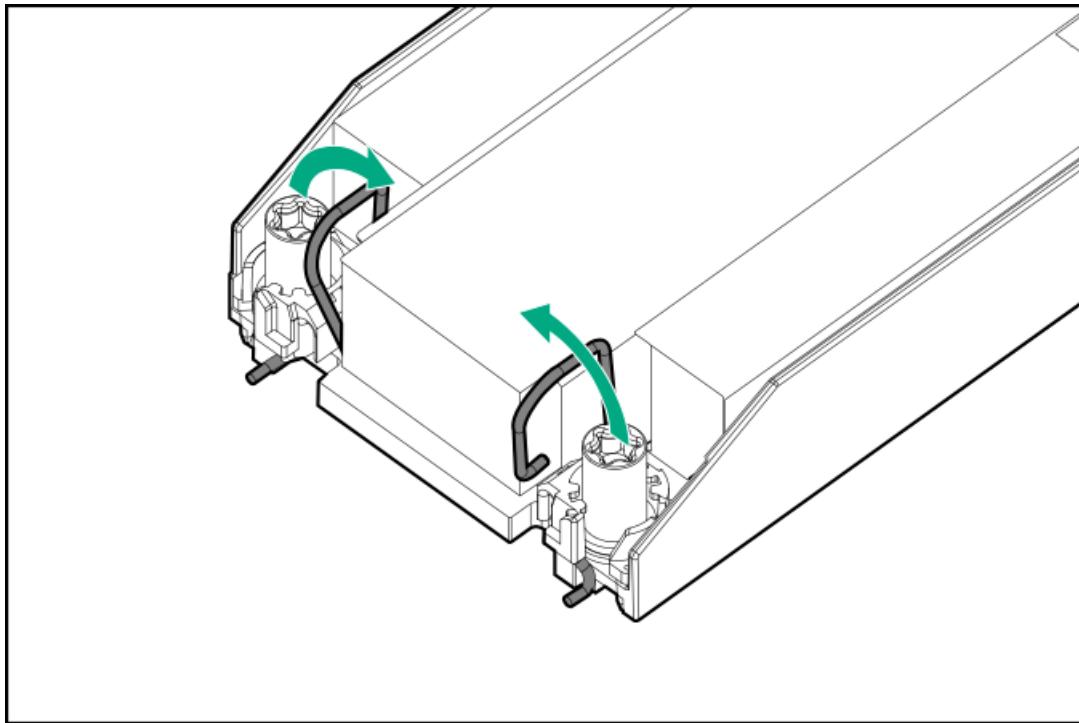
CAUTION

To prevent mechanical damage or depositing oil on your hands or other contaminants to the heatsink contact surface, hold the heatsink only by the edge of its base plate. Do not touch the heatsink fins.





9. Set the anti-tilt wires to the unlocked position.

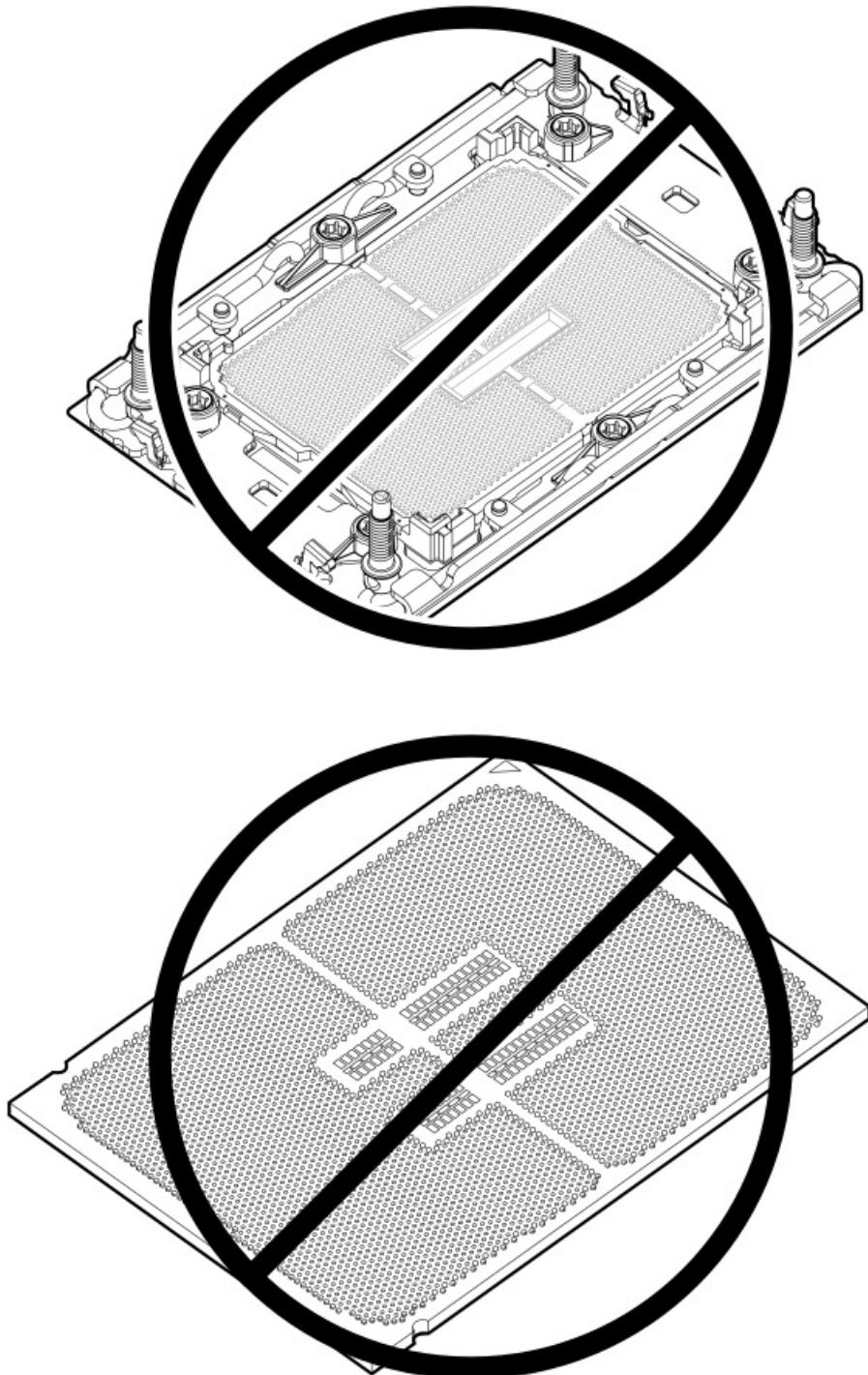


10. Do not touch the pins on the processor socket and the processor.



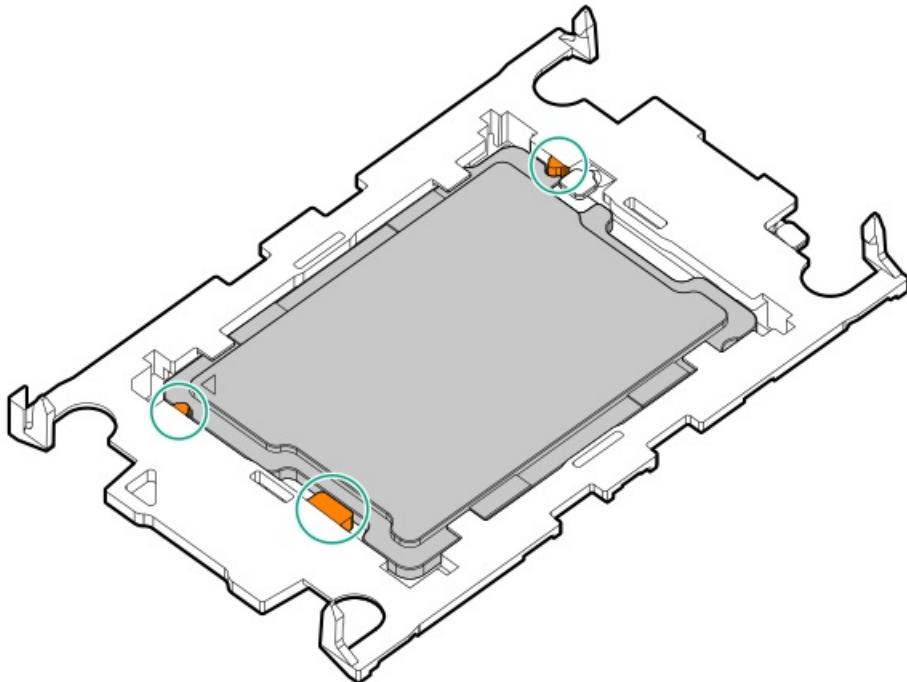
CAUTION

THE PINS ON THE PROCESSOR SOCKET AND ON THE PROCESSOR ARE VERY FRAGILE AND EASILY DAMAGED. Any damage to them might require replacing the system board.



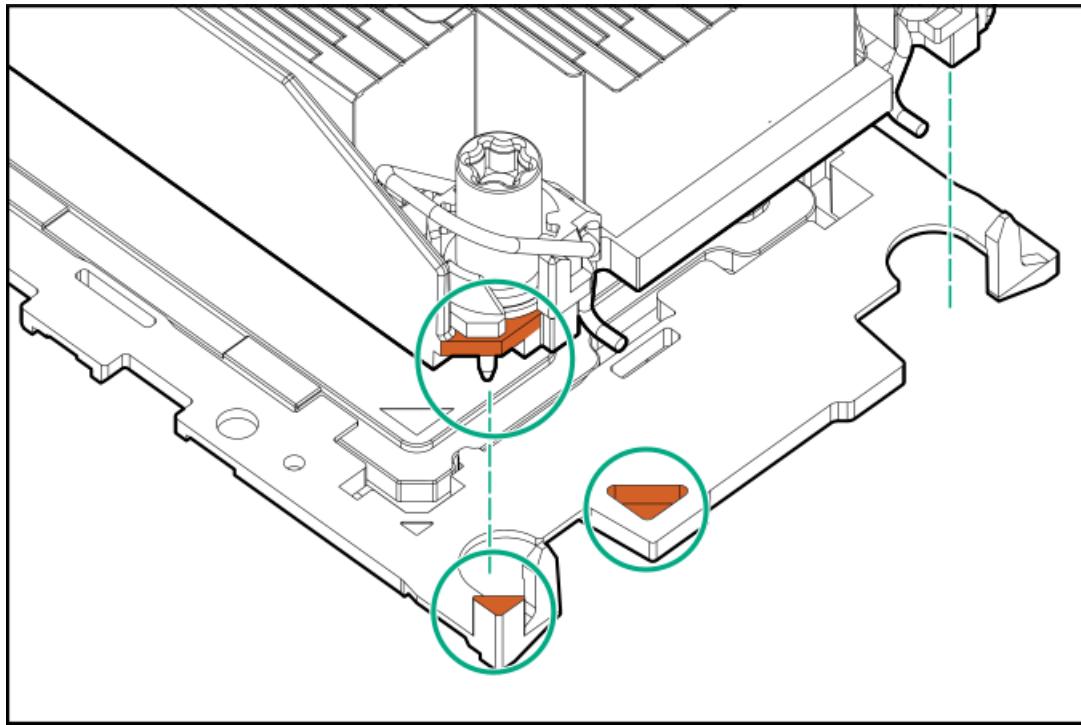
11. Verify that the processor is securely latched to the processor carrier.

The following illustration calls out the keying feature tabs that secure the processor. Different processor carriers will have these tabs in different locations.



12. Attach the heatsink to the processor carrier:

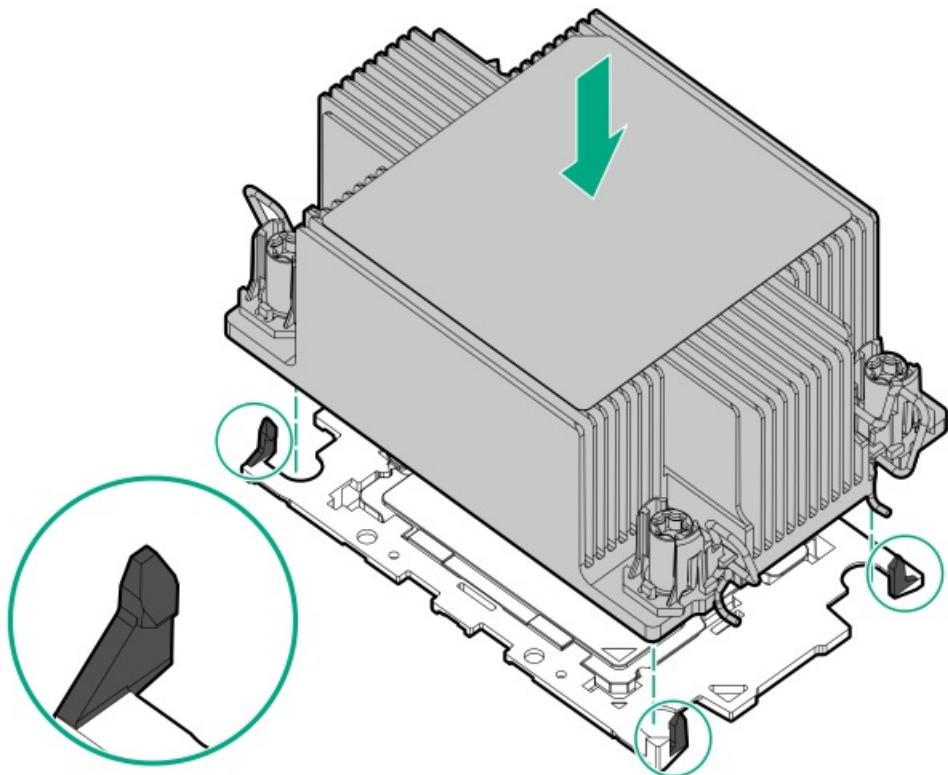
- Align the pin 1 indicator on the processor carrier with that on the heatsink.



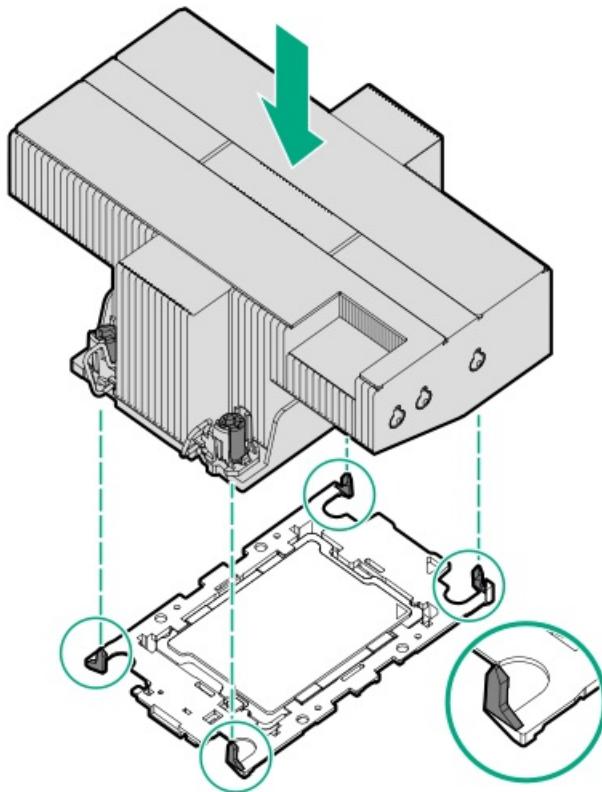
- Lower the heatsink on the processor carrier until the carrier tabs snap into place.

There will be an audible click to indicate that the heatsink is properly latched on the processor carrier.

- Standard heatsink

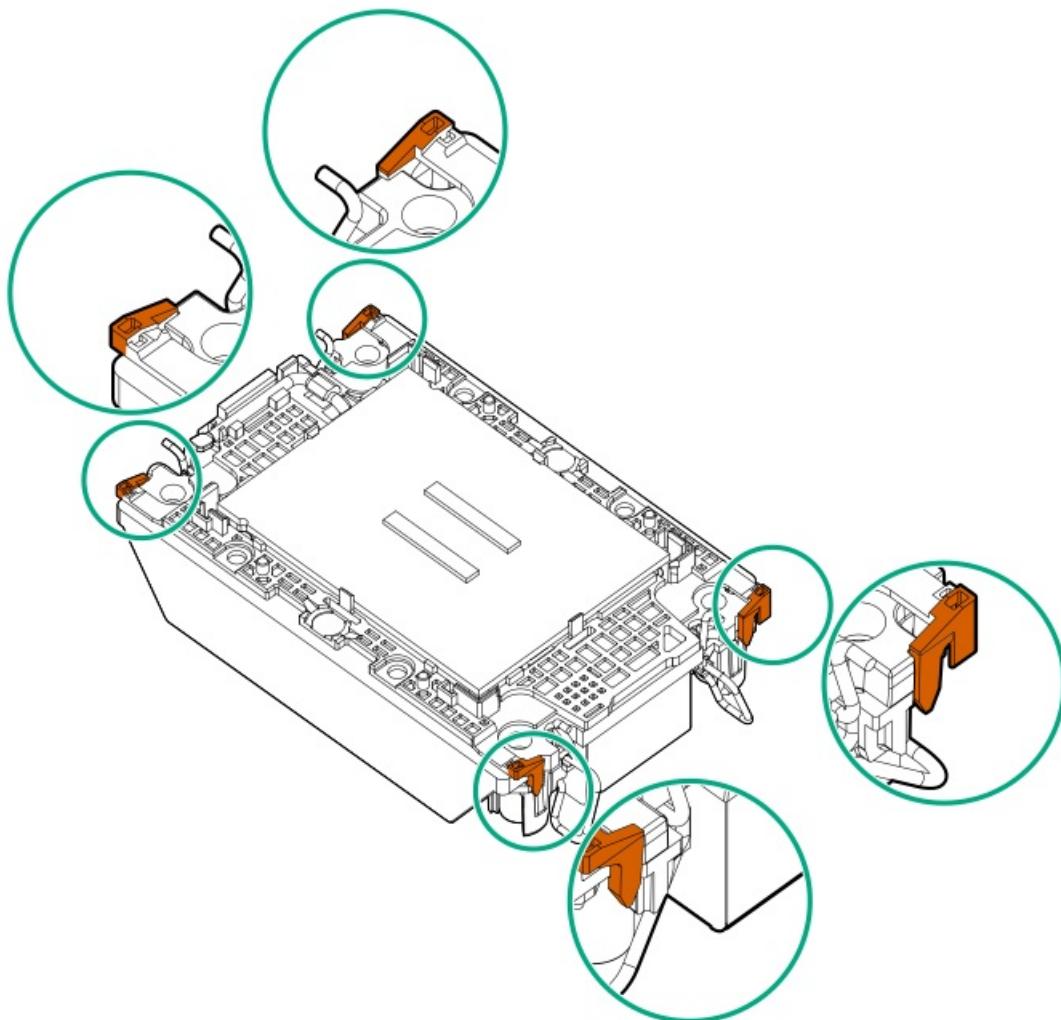


- High performance heatsink

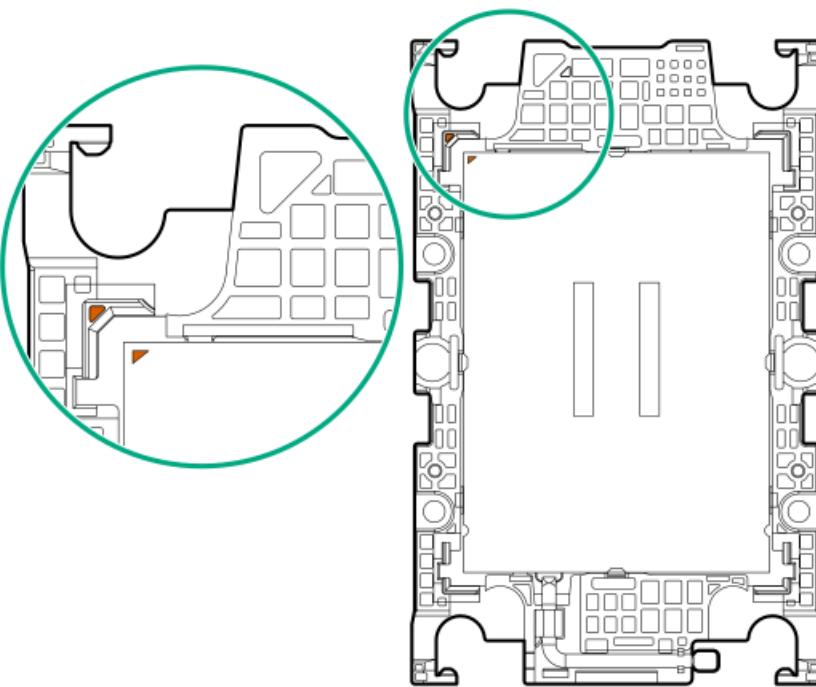


13. Perform the following verification steps:

- Verify that the tabs on the processor carrier are securely latched on the heatsink.

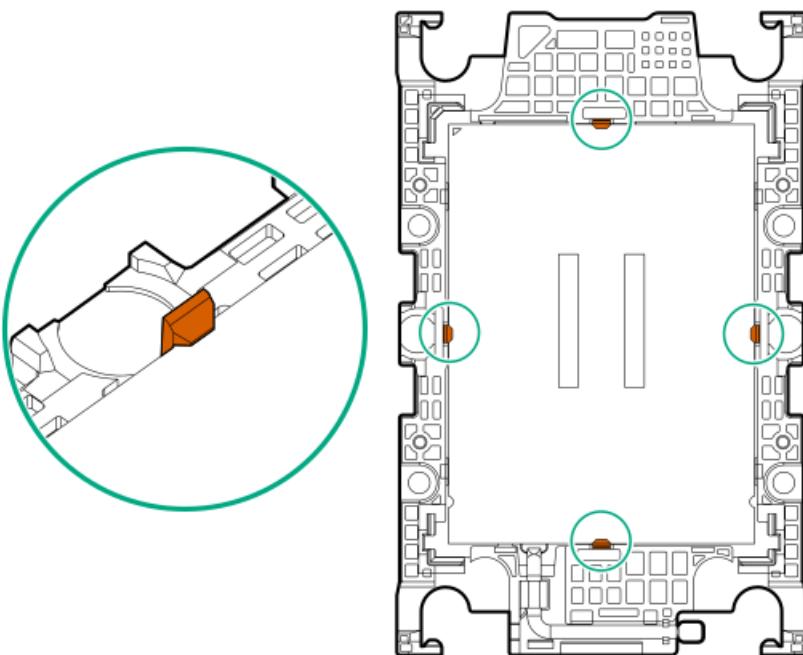


b. Verify that the pin 1 indicators on the processor and processor carrier are aligned.



c. Verify that the processor is properly secured by the carrier snaps.





14.



CAUTION

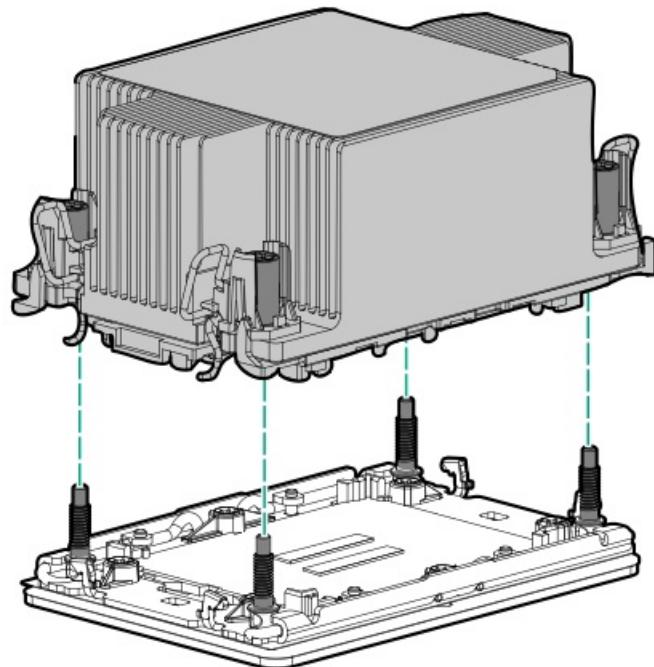
To prevent thermal failure or component damage, do not move the heatsink once the bottom of its base plate touches the top of the processor. Excessive heatsink movement can cause the thermal grease to smear and become uneven. Voids in the compound can adversely impact the transfer of heat away from the processor.

Install the processor-heatsink module:

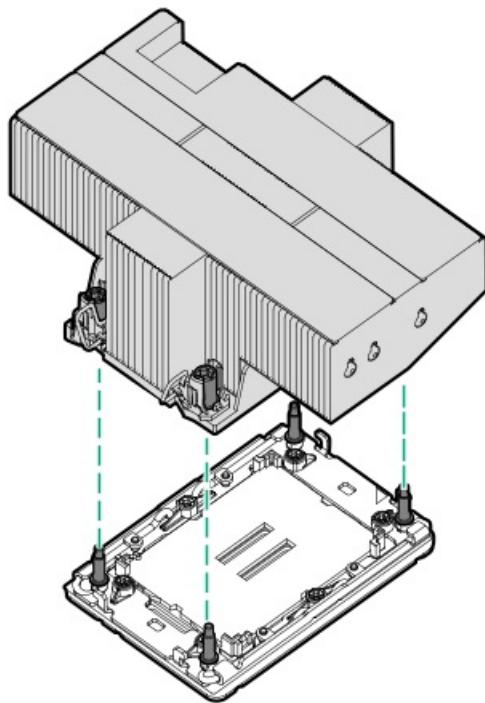
- a. When using a torque wrench to tighten the heatsink screws, set 0.9 N·m (8 in-lb) of torque.
- b. Note the **Front of server** text on the heatsink label to correctly orient the processor-heatsink module over the bolster plate.
- c. Carefully lower the processor-heatsink module onto the bolster plate guide posts.

The posts are keyed so that the module can only be installed one way. Make sure that the module is properly seated on the bolster plate before securing the screws.

- Standard heatsink

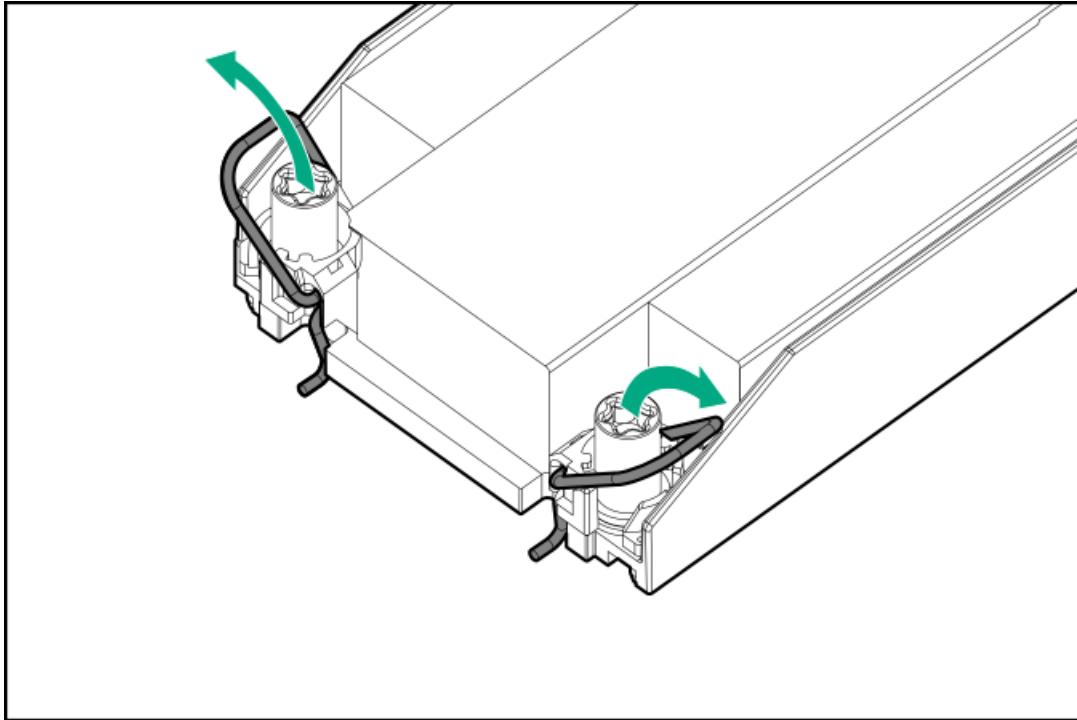


- High performance heatsink



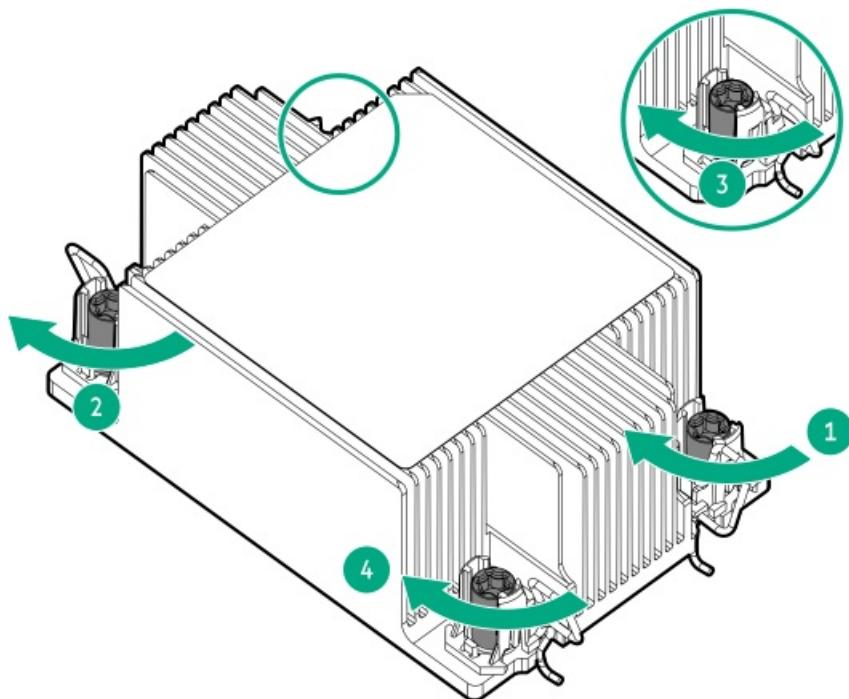
- d. Set the anti-tilt wires to the locked position.



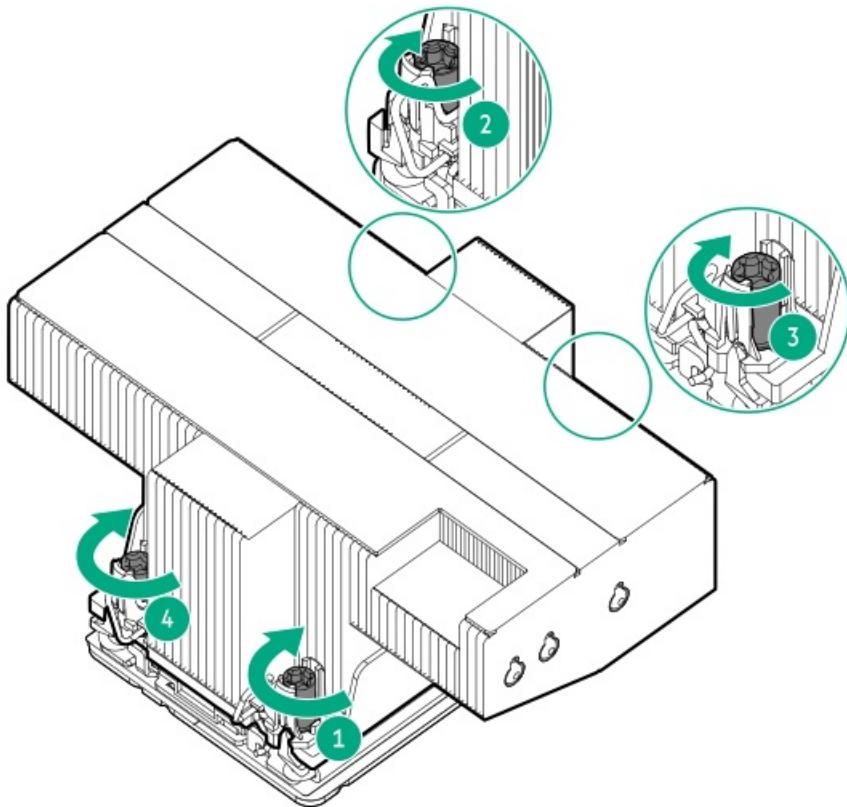


e. Tighten one pair of diagonally opposite heatsink screws, and then tighten the other pair of heatsink screws.

- Standard heatsink



- High performance heatsink



15. Make sure that all the system cables that are secured in the cable guard and routed through the cable channel along the side of the chassis.
16. [Install the air baffle.](#)
17. [Install the access panel.](#)
18. [Install the server into the rack.](#)
19. Connect all peripheral cables to the server.
20. Connect each power cord to the server.
21. Connect each power cord to the power source.
22. [Power up the server.](#)

Results

The installation procedure is complete.

HPE NS204i-u Boot Device option

Note the following information about the HPE NS204i-u Boot Device option:

- The HPE NS204i-u NVMe Hot Plug Boot Optimized Storage Device is a PCIe5 custom form factor module that includes two hot-pluggable 2280 M.2 NVMe SSDs.
- This boot device enables the deployed OS to be mirrored through a dedicated hardware RAID 1.
- The boot device auto-creates a RAID 1 volume during boot. This means the boot device does not require further RAID configuration.
- This boot device is compatible with the following native OS:



- Windows
- Linux
- VMware
- This boot device uses native inbox OS NVMe drivers.

Subtopics

[Installing the boot device in the secondary riser cage](#)

[Installing the boot device in the internal chassis](#)

Installing the boot device in the secondary riser cage

Prerequisites

- Verify that your OS or virtualization software is supported:
<https://www.hpe.com/support/Servers-Certification-Matrices>
- Verify that you are running the latest iLO firmware and server BIOS version.
- Identify the HPE NS204i-u Boot Device components.
- Before you perform this procedure, make sure that you have a T-10 Torx screwdriver available.

About this task



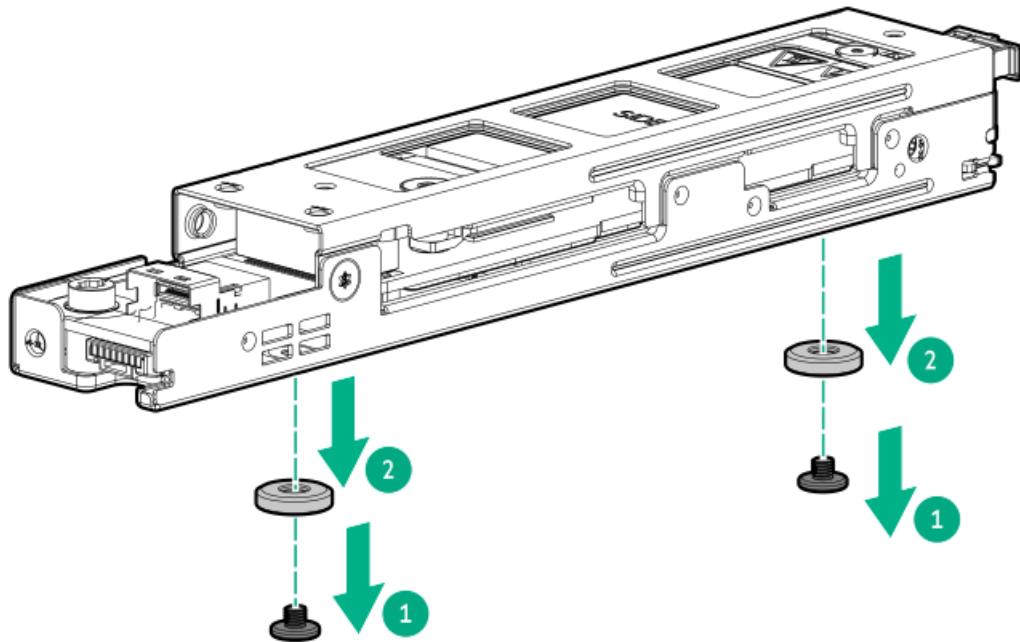
CAUTION

A discharge of static electricity from a finger or other conductor might damage system boards or other static-sensitive devices. To prevent damage, observe antistatic precautions.

Procedure

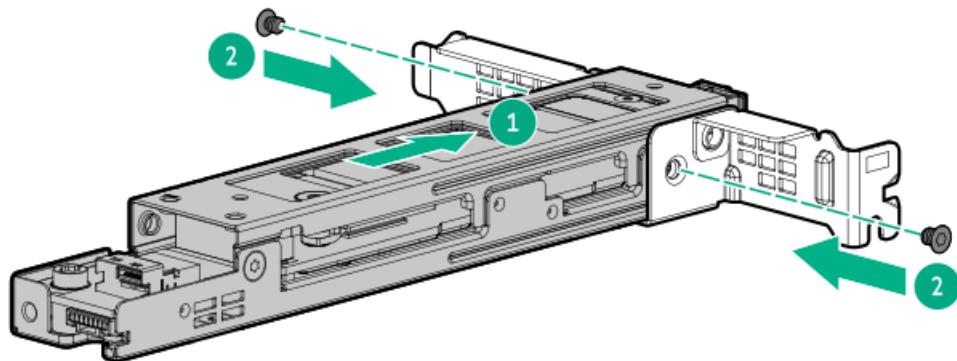
1. Power down the server.
2. Remove all power:
 - a. Disconnect each power cord from the power source.
 - b. Disconnect each power cord from the server.
3. Disconnect all peripheral cables from the server.
4. Do one of the following:
 - Extend the server out of the rack.
 - Remove the server from the rack.
5. Remove the access panel.
6. Remove the air baffle.
7. Remove the screws and spools from the HPE NS204i-u Boot Device.





8. Install the boot device onto the bracket:

- Slide the boot device onto the bracket.
- Install the screws on the side.

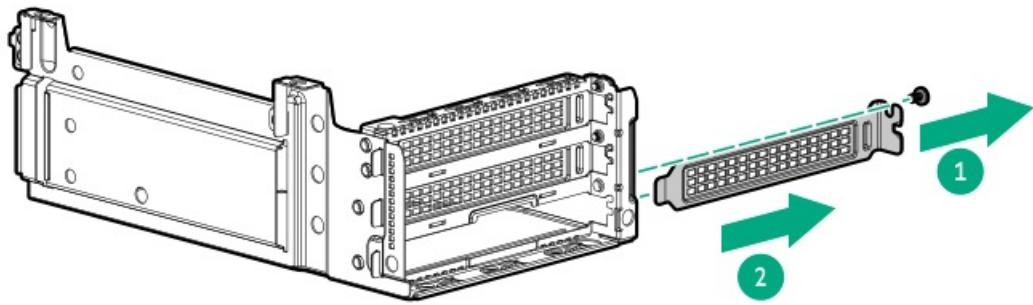


9. Connect the signal and power cables to the boot device.

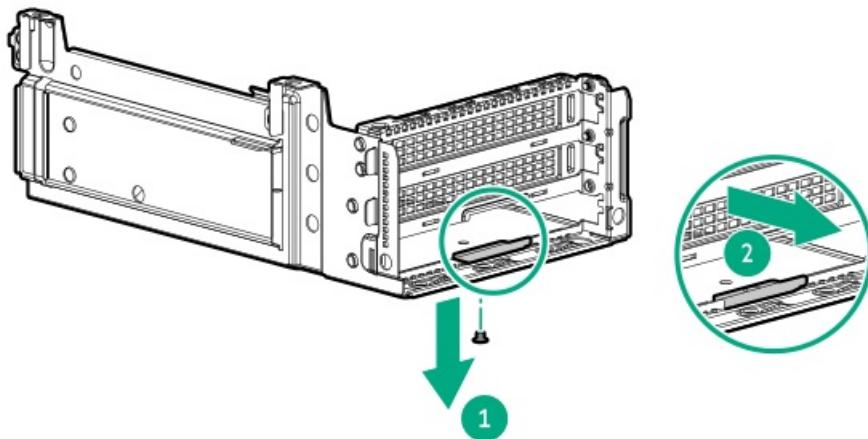
10. Remove the slot blank from the secondary riser cage.

Retain the screw. This screw will be used to secure the boot device.

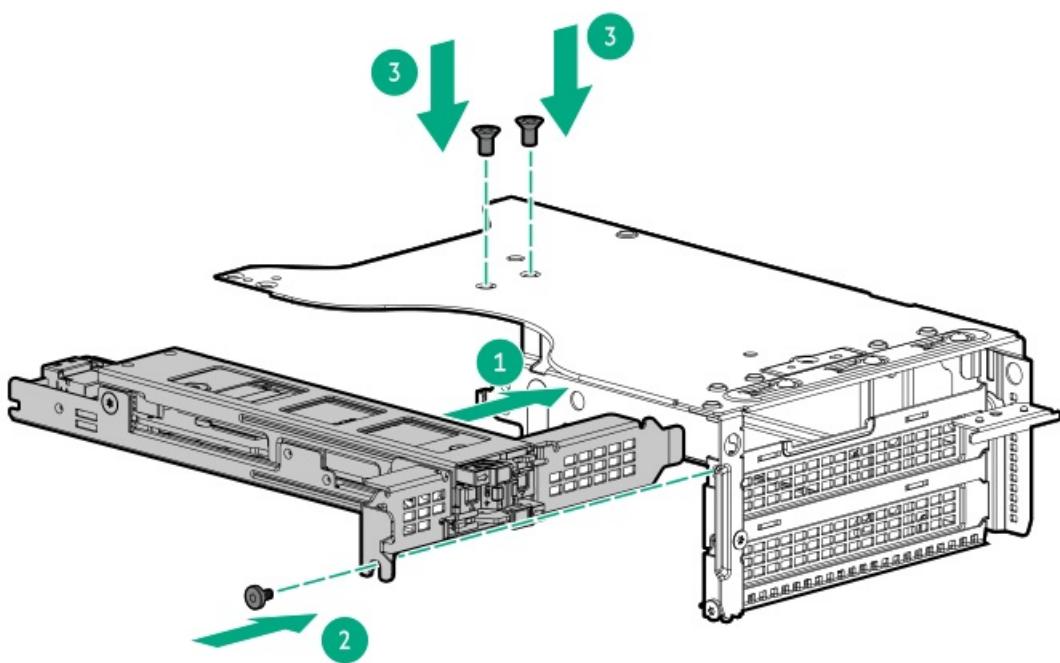




11. Remove the boot device cover from the secondary riser cage.



12. Install the boot device assembly on the secondary riser cage.



13. Install a riser cage.

14. Connect the HPE NS204i Boot Device cables to the system board.

15. Make sure that all the system cables that are secured in the cable guard and routed through the cable channel along the side of the chassis.
16. Install the air baffle.
17. Install the access panel.
18. Install the server into the rack.
19. Connect all peripheral cables to the server.
20. Connect each power cord to the server.
21. Connect each power cord to the power source.
22. Power up the server.
23. Verify that the Online/Activity LEDs on the boot device are solid green.
24. Deploy a supported operating system to the boot device.
25. After the OS installation completes, the system automatically copies the operating system to the second, mirrored drive on the boot device.

Proceed with normal system setup and operation.

Results

The installation procedure is complete.

Installing the boot device in the internal chassis

Prerequisites

- Verify that your OS or virtualization software is supported:
<https://www.hpe.com/support/Servers-Certification-Matrices>
- Verify that you are running the latest iLO firmware and server BIOS version.
- Identify the HPE NS204i-u Boot Device components.
- Before you perform this procedure, make sure that you have a T-10 Torx screwdriver available.

About this task



CAUTION

A discharge of static electricity from a finger or other conductor might damage system boards or other static-sensitive devices. To prevent damage, observe antistatic precautions.

Procedure

1. Power down the server.
2. Remove all power:
 - a. Disconnect each power cord from the power source.
 - b. Disconnect each power cord from the server.
3. Disconnect all peripheral cables from the server.
4. Do one of the following:

- [Extend the server out of the rack.](#)
- [Remove the server from the rack.](#)

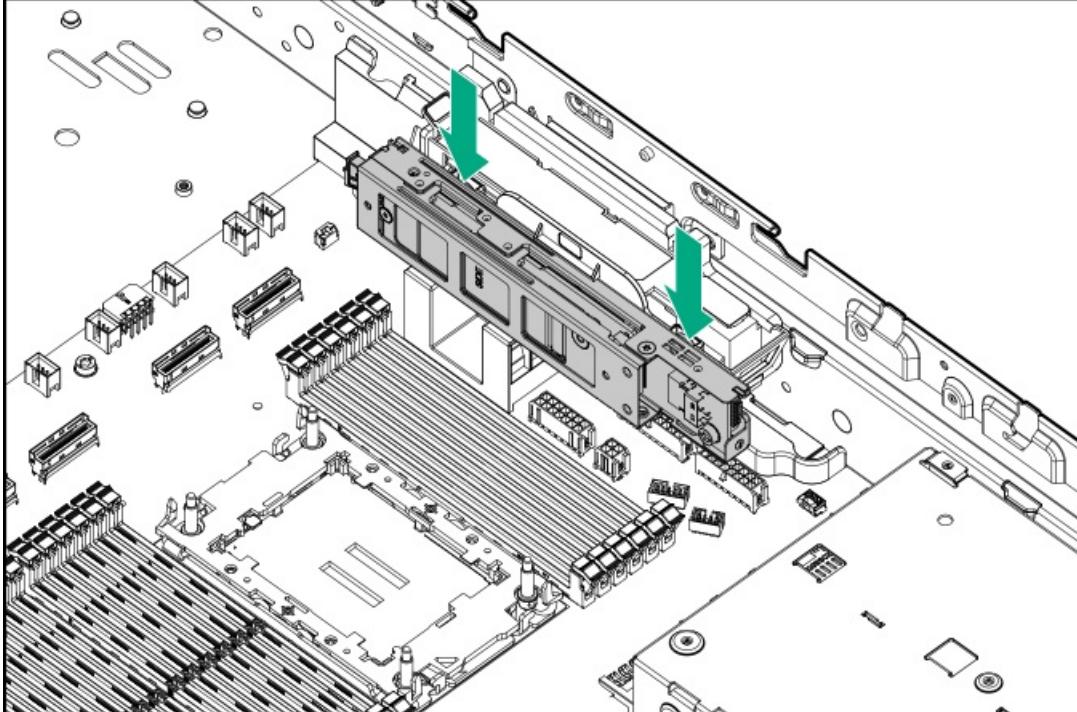
5. [Remove the access panel.](#)

6. [Remove the air baffle.](#)

7. Install the internal HPE NS204i-u Boot Device:

- Align the spools on the HPE NS204i-u Boot Device to the energy pack holder.
- Press down the HPE NS204i-u Boot Device.

Make sure that the HPE NS204i-u Boot Device is locked on the energy pack holder.



8. [Connect the internal HPE NS204i Boot Device cables.](#)

9. Make sure that all the system cables that are secured in the cable guard and routed through the cable channel along the side of the chassis.

10. [Install the air baffle.](#)

11. [Install the access panel.](#)

12. [Install the server into the rack.](#)

13. Connect all peripheral cables to the server.

14. Connect each power cord to the server.

15. Connect each power cord to the power source.

16. [Power up the server.](#)

17. [Verify that the Online/Activity LEDs on the boot device are solid green.](#)

18. [Deploy a supported operating system to the boot device.](#)

19. After the OS installation completes, the system automatically copies the operating system to the second, mirrored drive on the boot device.

Proceed with normal system setup and operation.

Results

The installation procedure is complete.

OCP NIC 3.0 option

The server supports SFF dual-port and quad-port OCP NIC 3.0 options with various interfaces and advanced interconnect features for high-bandwidth applications.

Subtopics

[Installing an OCP NIC](#)

Installing an OCP NIC

Prerequisites

- Review the [OCP slot population rules](#)
- Before you perform this procedure, make sure that you have the following items available:
 - T-10 Torx screwdriver
 - Spudger or any small prying tool
- The bandwidth upgrade cable (P51942-B21) is required if the OCP NIC x16 is installed in the Slot 17.
- Two bandwidth upgrade cables (P51943-B21) are required when an OCP NIC x16 is installed in the Slot 18.

About this task



CAUTION

The port blank provides EMI shielding and helps maintain proper thermal status inside the server. Do not operate the server when a port blank is removed without the corresponding I/O port option installed.



CAUTION

A discharge of static electricity from a finger or other conductor might damage system boards or other static-sensitive devices. To prevent damage, observe [antistatic precautions](#).

Procedure

1. [Power down the server](#).
2. Remove all power:
 - a. Disconnect each power cord from the power source.
 - b. Disconnect each power cord from the server.
3. Disconnect all peripheral cables from the server.
4. Do one of the following:
 - [Extend the server out of the rack](#).
 - [Remove the server from the rack](#).



5. Remove the access panel.

6. Remove the air baffle.

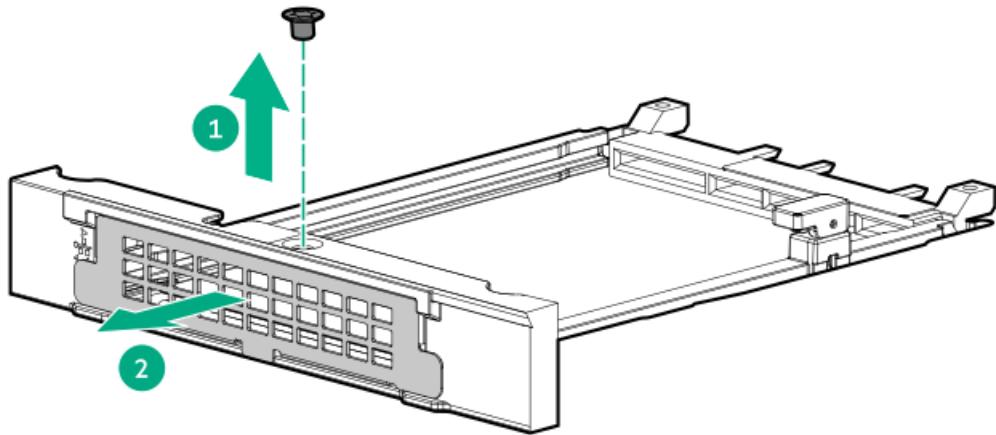
7. Remove the riser cage.

8. Remove the OCP slot blank:

a. Remove the blank screw.

b. Remove the blank.

Retain the screw and blank for future use.



9. Install the OCP NIC:

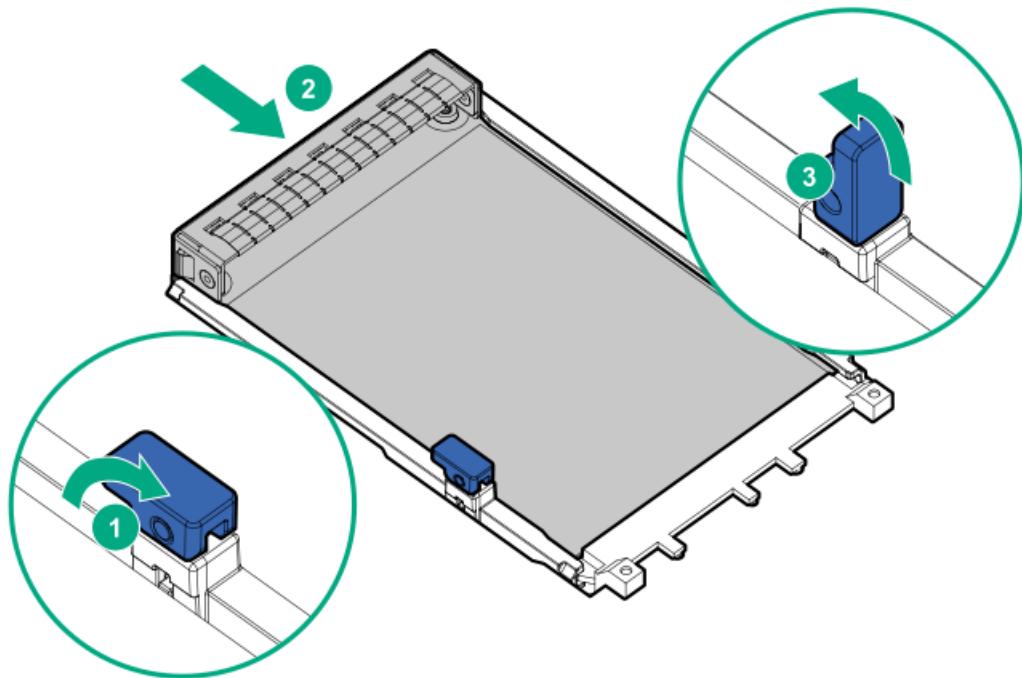
a. Rotate the locking pin to the open (vertical) position.

b. Slide the OCP NIC into the bay until it clicks into place.

Ensure that the OCP NIC is seated firmly in the slot.

c. Rotate the locking pin to the close (horizontal) position.





10. [Install the riser cage](#).
11. Make sure that all the system cables that are secured in the cable guard and routed through the cable channel along the side of the chassis.
12. [Install the air baffle](#).
13. [Install the access panel](#).
14. [Install the server into the rack](#).
15. Connect all peripheral cables to the server.
16. Connect each power cord to the server.
17. Connect each power cord to the power source.
18. [Power up the server](#).

Results

The installation procedure is complete.

Chassis intrusion detection switch option

The chassis intrusion detection switch enables iLO to record an event in the Integrated Management Log (IML) whenever the access panel is physically opened or removed. An alert is also sent to the BIOS whenever a chassis intrusion is detected. The chassis intrusion detection occurs as long as the server is plugged in, regardless of whether the server is powered on or off.

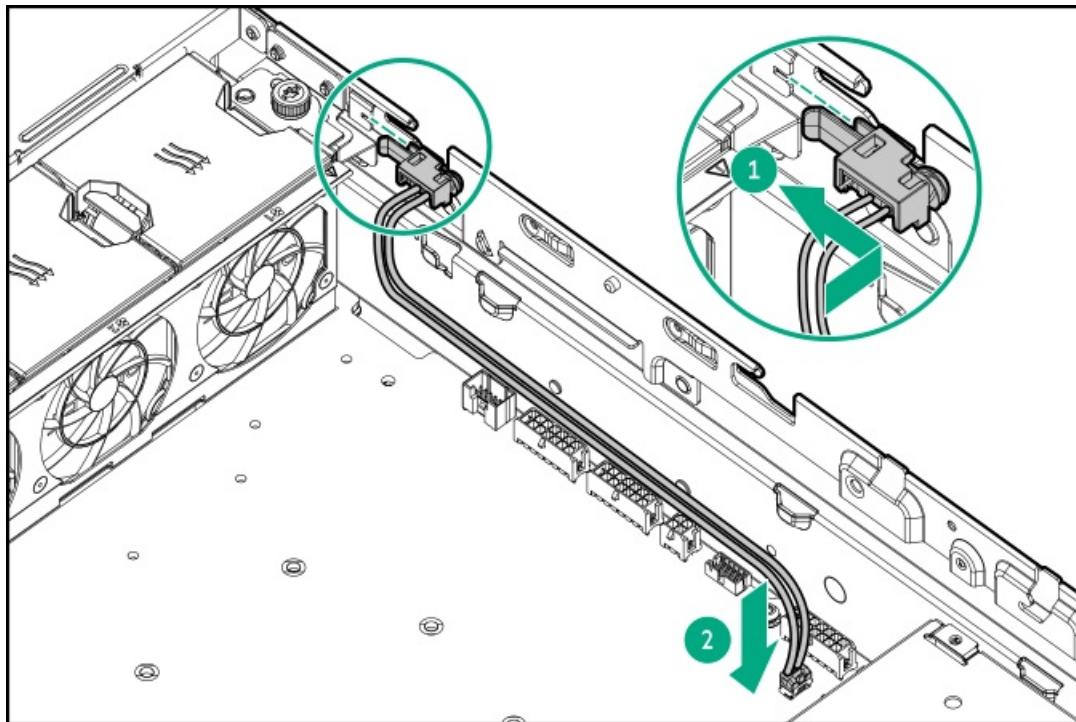
Subtopics

[Installing the chassis intrusion detection switch](#)

Installing the chassis intrusion detection switch

Procedure

1. Power down the server.
2. Remove all power:
 - a. Disconnect each power cord from the power source.
 - b. Disconnect each power cord from the server.
3. Disconnect all peripheral cables from the server.
4. Do one of the following:
 - Extend the server out of the rack.
 - Remove the server from the rack.
5. Remove the access panel.
6. Remove the air baffle.
7. Install the chassis intrusion detection switch:
 - a. Insert the switch tab into the chassis slot until the switch clicks into place.
 - b. Connect the switch cable and secure it in the cable clamp.



8. Connect the chassis intrusion detection switch cable to the system board.
9. Make sure that all the system cables that are secured in the cable guard and routed through the cable channel along the side of the chassis.
10. Install the air baffle.
11. Install the access panel.
12. Install the server into the rack.
13. Connect all peripheral cables to the server.
14. Connect each power cord to the server.
15. Connect each power cord to the power source.

16. Power up the server.

Results

The installation procedure is complete.

The System Intrusion Detection setting in the UEFI System Utilities is automatically enabled after installing the chassis intrusion detection switch. To view a log of intrusion events, use the iLO web interface to access the IML or the iLO event log. For more information, see the iLO user guide on the Hewlett Packard Enterprise website (<https://www.hpe.com/support/ilo-docs>).

Serial port option

Install the serial port option to enable communication to physical serial devices. You can also use the serial connection to remotely access the system BIOS and view POST error messages.

Subtopics

Installing the serial port

Installing the serial port

Prerequisites

Before you perform this procedure, make sure that you have the following items available:

- Hex screwdriver
- Spudger or any small prying tool

About this task



CAUTION

A discharge of static electricity from a finger or other conductor might damage system boards or other static-sensitive devices. To prevent damage, observe [antistatic precautions](#).



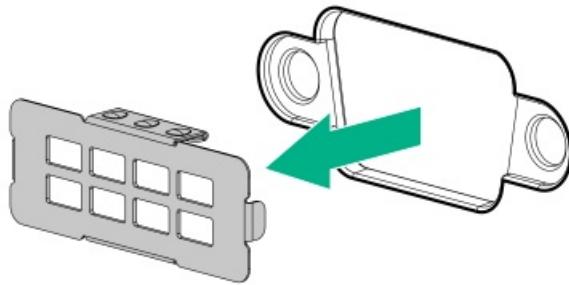
CAUTION

The port blank provides EMI shielding and helps maintain proper thermal status inside the server. Do not operate the server when a port blank is removed without the corresponding I/O port option installed.

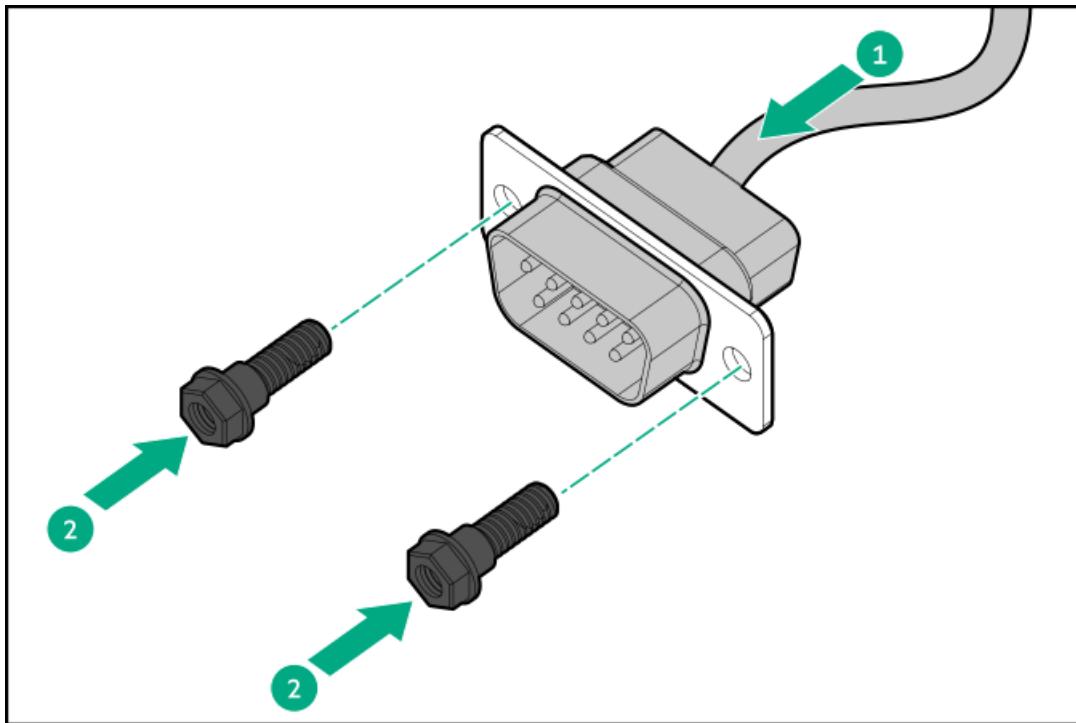
Procedure

1. Power down the server.
2. Remove all power:
 - a. Disconnect each power cord from the power source.
 - b. Disconnect each power cord from the server.
3. Disconnect all peripheral cables from the server.
4. Do one of the following:
 - Extend the server out of the rack.
 - Remove the server from the rack.

5. Remove the access panel.
6. Remove the air baffle.
7. Remove the secondary riser cage.
8. Remove the serial port blank.



9. Install the serial port cable:
 - a. Insert the serial port into the rear panel opening.
 - b. Install the hex screws.



10. Connect the serial port cable to the system board.
11. Install the secondary riser cage.
12. Make sure that all the system cables that are secured in the cable guard and routed through the cable channel along the side of the chassis.
13. Install the air baffle.
14. Install the access panel.
15. Install the server into the rack.
16. Connect all peripheral cables to the server.
17. Connect each power cord to the server.

18. Connect each power cord to the power source.

19. Power up the server.

Configuring the serial port

20. To configure the serial port setting:

- a. From the boot screen, press **F9** to access the UEFI System Utilities.
- b. From the System Utilities screen, select **System Configuration > BIOS/Platform Configuration (RBSU) > System Options > Serial Port Options > Embedded Serial Port.**
- c. Select a setting.
- d. Press **F12** key to save your selection.
- e. Click Yes-Save Changes.
- f. Click Reboot.

Results

The installation procedure is complete.

Internal USB device options

The server has one USB 3.2 Gen1 port that you can use to install an internal USB flash media device for:

- booting up from flash solution
- data backup/redundancy

Subtopics

[Installing the internal USB device](#)

Installing the internal USB device

About this task



CAUTION

A discharge of static electricity from a finger or other conductor might damage system boards or other static-sensitive devices. To prevent damage, observe antistatic precautions.

Procedure

1. Power down the server.

2. Remove all power:

- a. Disconnect each power cord from the power source.
- b. Disconnect each power cord from the server.

3. Disconnect all peripheral cables from the server.

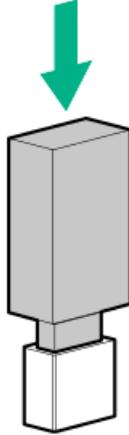
4. Do one of the following:

- Extend the server out of the rack.



- [Remove the server from the rack.](#)

5. [Remove the access panel.](#)
6. [Remove the air baffle.](#)
7. If installed, [remove the secondary riser cage.](#)
8. Plug in the USB device into the internal USB port.



9. [Install the secondary riser cage.](#)
10. Make sure that all the system cables that are secured in the cable guard and routed through the cable channel along the side of the chassis.
11. [Install the air baffle.](#)
12. [Install the access panel.](#)
13. [Install the server into the rack.](#)
14. Connect all peripheral cables to the server.
15. Connect each power cord to the server.
16. Connect each power cord to the power source.
17. [Power up the server.](#)

Results

The installation procedure is complete.

Cabling

Subtopics

- [Cabling guidelines](#)
- [Cabling diagrams](#)
- [Internal cabling management](#)
- [Storage cabling](#)
- [Riser cabling](#)
- [GPU cabling](#)
- [DPU auxiliary power cabling](#)



[PCIe switch board cabling](#)

[HPE NS204i-u Boot Device cabling](#)

[OCP bandwidth upgrade cabling](#)

[Power distribution board sideband cabling](#)

[Serial port cabling](#)

[Chassis intrusion detection switch cabling](#)

[Front I/O cabling](#)

Cabling guidelines

Observe the following:



NOTE

The colors in the cabling diagrams are for illustration purposes only.

- For cable option kits, see the product QuickSpecs.
- For cable spare part numbers, see the Illustrated parts catalog in the maintenance and service guide.
- Some diagrams show alphabetical callouts such as A, B, C, etc. These callouts correspond to labels near the connectors on the cable.
- Some cables have more than one connector, such as a Y-cable, but not all connectors are used.
- Observe all guidelines when working with server cables.

Before connecting cables

- Note the port labels on the PCA components. Not all these components are used by all servers:
 - System board ports
 - Drive and power supply backplane ports
 - Expansion board ports (controllers, retimers, adapters, expanders, risers, and similar boards)
- Note the label near each cable connector. This label indicates the destination port for the cable connector.
- Some data cables are prebent. Do not unbend or manipulate the cables.
- To prevent mechanical damage or depositing oil that is present on your hands, and other contamination, do not touch the ends of the connectors.

When connecting cables

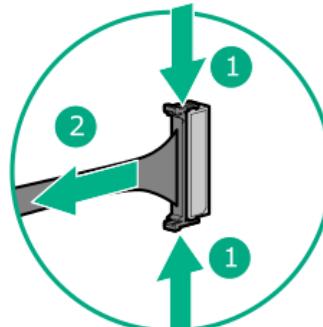
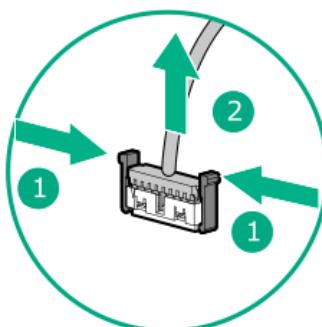
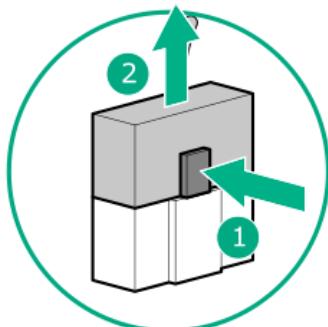
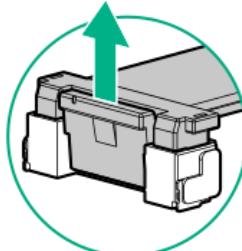
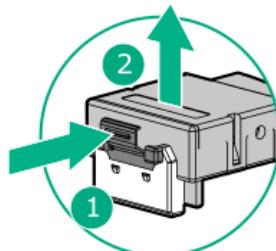
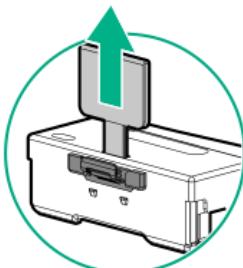
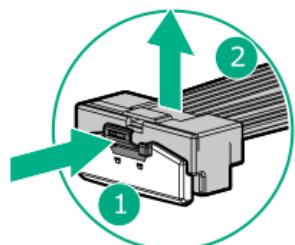
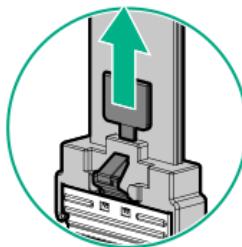
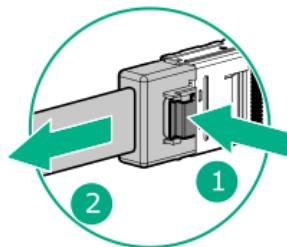
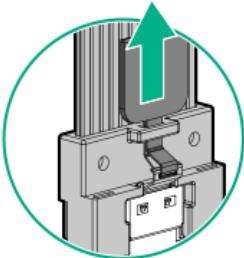
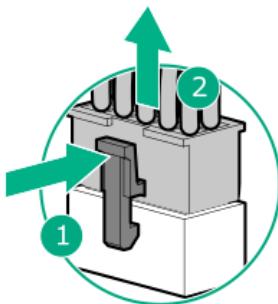
- Before connecting a cable to a port, lay the cable in place to verify the length of the cable.
- Use the internal cable management features to properly route and secure the cables.
- When routing cables, be sure that the cables are not in a position where they can be pinched or crimped.
- Avoid tight bend radii to prevent damaging the internal wires of a power cord or a server cable. Never bend power cords and server cables tight enough to cause a crease in the sheathing.
- Make sure that the excess length of cables is properly secured to avoid excess bends, interference issues, and airflow restriction.
- To prevent component damage and potential signal interference, make sure that all cables are in their appropriate routing position before installing a new component and before closing up the server after hardware installation/maintenance.

When disconnecting cables

- Grip the body of the cable connector. Do not pull on the cable itself because this action can damage the internal wires of the cable or the

pins on the port.

- If a cable does not disconnect easily, check for any release latch that must be pressed to disconnect the cable.



- Remove cables that are no longer being used. Retaining them inside the server can restrict airflow. If you intend to use the removed cables later, label and store them for future use.

Cabling diagrams

Observe the following:

- Before cabling components, see the [Cabling guidelines](#).
- Use the cable part number or search feature to find your diagram.

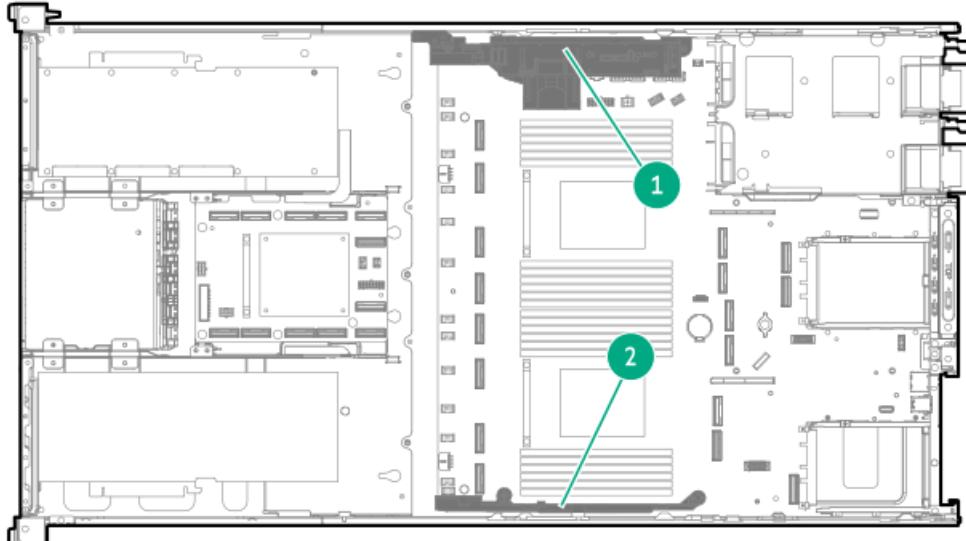
| Component cabling | Cable part number |
|---------------------------------|----------------------------|
| Drive storage controller cables | — |
| 8 SFF drive direct attach cable | P54879-001 |



| Component cabling | Cable part number |
|--|----------------------------|
| 8 SFF drive cable: Slot 17 type-o controller | P54882-001 |
| 8 SFF drive cable: Slot 18 type-o controller | P54883-001 |
| 8 SFF drive cable: Slot 3 SR932i-p controller | P54880-001 |
| 8 SFF drive cable: Slot 3 MR416i-p controller | P54880-001 |
| 8 SFF drive cable: Slot 6 MR416i-p controller | P54881-001 |
| 8 E3.S direct attach cable | P54879-001 |
| Drive power cables | — |
| 8 SFF drive power cable | P54884-001 |
| 8 E3.S drive power cable | P54884-001 |
| Riser cables | — |
| Stacking riser cable | P41276-001 |
| GPU riser cable | P44002-001 |
| GPU riser power cable | P54886-001 |
| GPU riser to PCI switch board signal cable | P44002-001 |
| GPU riser to PCI switch board power cable | P54887-001 |
| GPU / DPU auxiliary power cables | — |
| CPU 8-pin GPU auxiliary power cabling: GPU riser slots 9 and 11 | P54891-001 |
| CPU 8-pin GPU auxiliary power cabling: GPU riser slots 14 and 16 | P54892-001 |
| PCIe 16-pin GPU auxiliary power cabling: GPU riser slots 9 and 11 | P58448-001 |
| PCIe 16-pin GPU auxiliary power cabling: GPU riser slots 14 and 16 | P58449-001 |
| PCIe 16-pin GPU auxiliary power cabling: H100 NVL GPU in the riser slot 9 | P68288-001 |
| PCIe 16-pin GPU auxiliary power cabling: H100 NVL GPU in the riser slot 11 | P80657-001 |
| PCIe 16-pin GPU auxiliary power cabling: H100 NVL GPU in the riser slots 14 and 16 | P68289-001 |
| DPU auxiliary power cable | P70191-002 |
| Upper PCIe switch board cables | — |
| Port 1 to MCIO connector 4B | P54894-001 |
| Port 2 to MCIO connector 3B | P54893-001 |
| Port 3 to MCIO connector 2A | P54894-001 |
| Port 4 to MCIO connector 1A | P54896-001 |
| Upper switch board power Y-cable | P54898-001 |
| Lower PCIe switch board cables | — |
| Port 1 to MCIO connector 2B | P54893-001 |
| Port 2 to MCIO connector 1B | P54895-001 |
| Port 3 to MCIO connector 4A | P54893-001 |
| Port 4 to MCIO connector 3A | P54894-001 |
| Lower switch board power Y-cable | P54899-001 |
| PCIe switch board sideband cables | — |
| Lower PCIe switch board sideband cable | P54897-001 |
| PCIe switch board sideband extension cable | P54900-001 |
| HPE NS204i Boot Device in the secondary riser cage cables | — |
| Signal cable | P54088-001 |
| Power cable | P54092-001 |

| Component cabling | Cable part number |
|---|----------------------------|
| HPE NS204i Boot Device in the internal chassis cables | — |
| Signal cable | P54088-001 |
| Power cable | P54092-001 |
| OCP bandwidth upgrade cables | — |
| Slot 17 | P47741-001 |
| Slot 18 | P47742-001 |
| | P47742-001 |
| Power distribution board sideband cable | P54888-001 |
| Serial port cable | P47752-001 |
| Chassis intrusion detection switch cable | P54901-001 |
| Front I/O cable | P54733-001 |

Internal cabling management



| Item | Description |
|------|--------------------|
| 1 | Energy pack holder |
| 2 | DIMM guard |

Storage cabling

Subtopics

- [Storage controller cabling](#)
- [Drive power cabling](#)
- [Energy pack cabling](#)
- [Storage controller backup power cabling](#)

Storage controller cabling

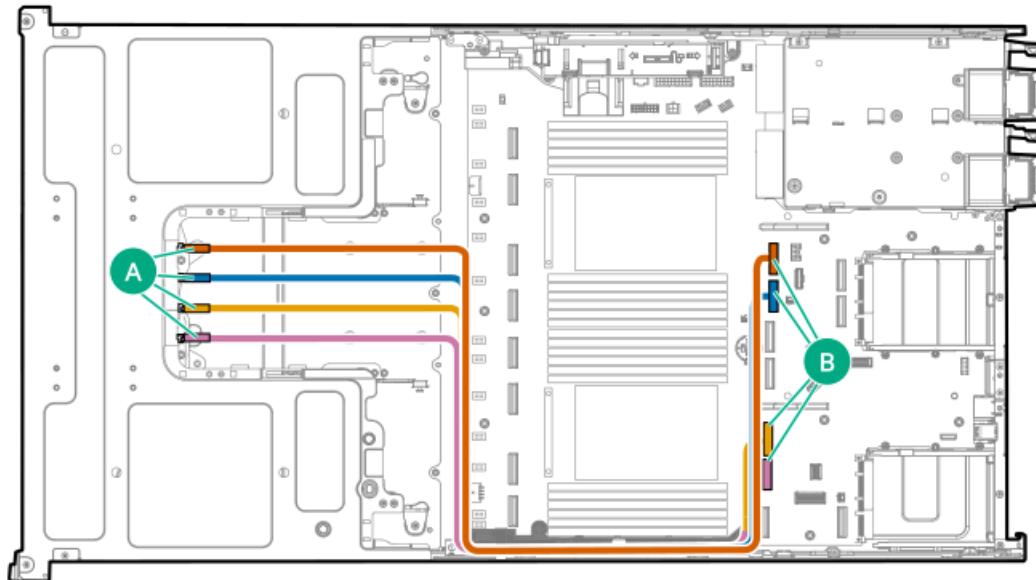
Subtopics

[8 SFF drive controller cabling](#)

[8 E3.S drive controller cabling](#)

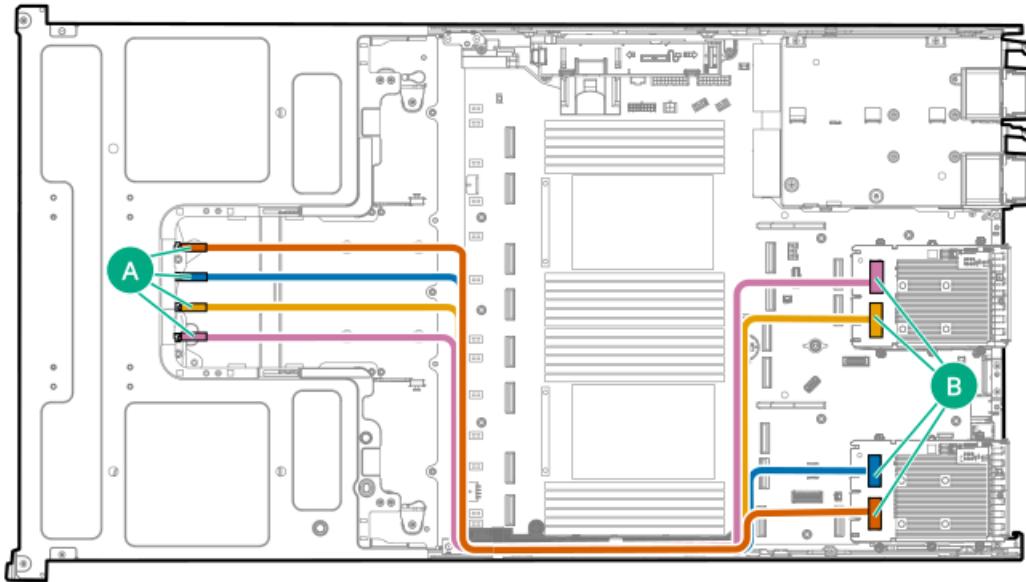
8 SFF drive controller cabling

8 SFF drive direct attach cabling



| Cable part number | Color | From | To |
|-------------------|--------|--------|----------------------------|
| P54879-001 | Orange | Port 1 | Socket 2 MCIO connector 5B |
| | Blue | Port 2 | Socket 2 MCIO connector 6B |
| | Gold | Port 3 | Socket 1 MCIO connector 6A |
| | Pink | Port 4 | Socket 1 MCIO connector 5A |

8 SFF drive cabling: Slots 17 and 18 type-o storage controllers

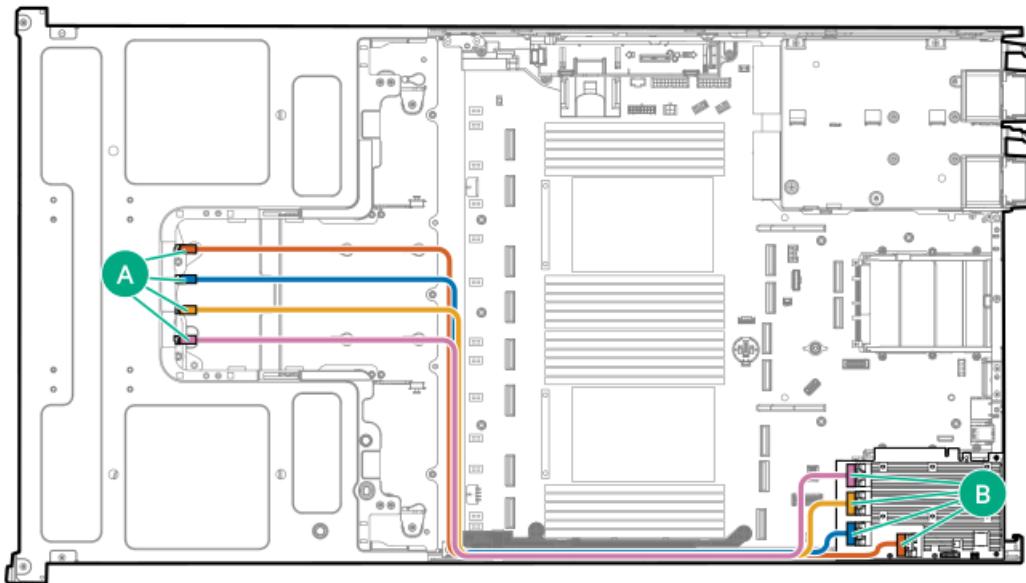


| Cable part number | Color | From | To |
|-------------------|--------|--------|---------------------------------------|
| P54882-001 | Orange | Port 1 | Type-o controller port 1 ¹ |
| | Blue | Port 2 | Type-o controller port 2 ¹ |
| P54883-001 | Gold | Port 3 | Type-o controller port 1 ² |
| | Pink | Port 4 | Type-o controller port 2 ² |

¹ This storage controller is in Slot 17.

² This storage controller is in Slot 18.

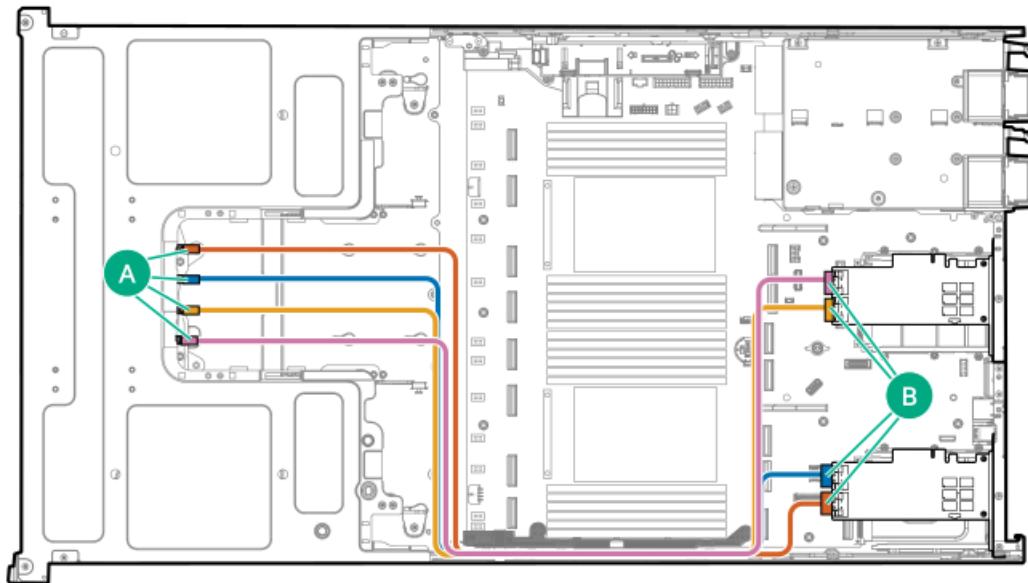
8 SFF drive cabling: Slot 3 SR932i-p controller



| Cable part number | Color | From | To |
|-------------------|--------|--------|---|
| P54880-001 | Orange | Port 1 | SR932i-p controller port 1 ¹ |
| | Blue | Port 2 | SR932i-p controller port 2 ¹ |
| | Gold | Port 3 | SR932i-p controller port 3 ¹ |
| | Pink | Port 4 | SR932i-p controller port 4 ¹ |

¹ This storage controller is in the primary riser.

8 SFF drive cabling: Slots 3 and 6 MR416i-p controllers



| Cable part number | Color | From | To |
|-------------------|--------|--------|---|
| P54880-001 | Orange | Port 1 | MR416i-p controller port 1 ¹ |
| | Blue | Port 2 | MR416i-p controller port 2 ¹ |
| P54881-001 | Gold | Port 3 | MR416i-p controller port 3 ² |
| | Pink | Port 4 | MR416i-p controller port 4 ² |

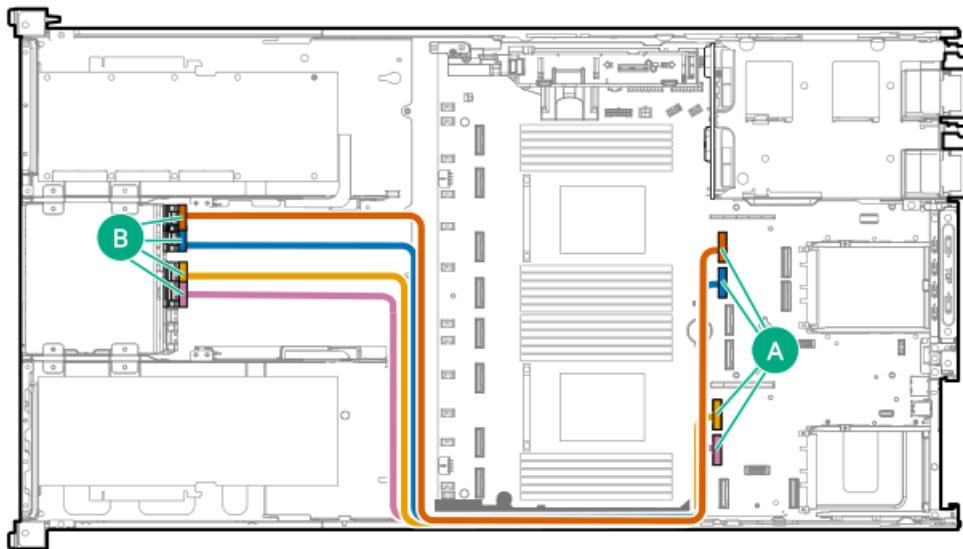
¹ This storage controller is in the primary riser.

² This storage controller is in the secondary riser.

8 E3.S drive controller cabling

8 E3.S drive direct attach cabling

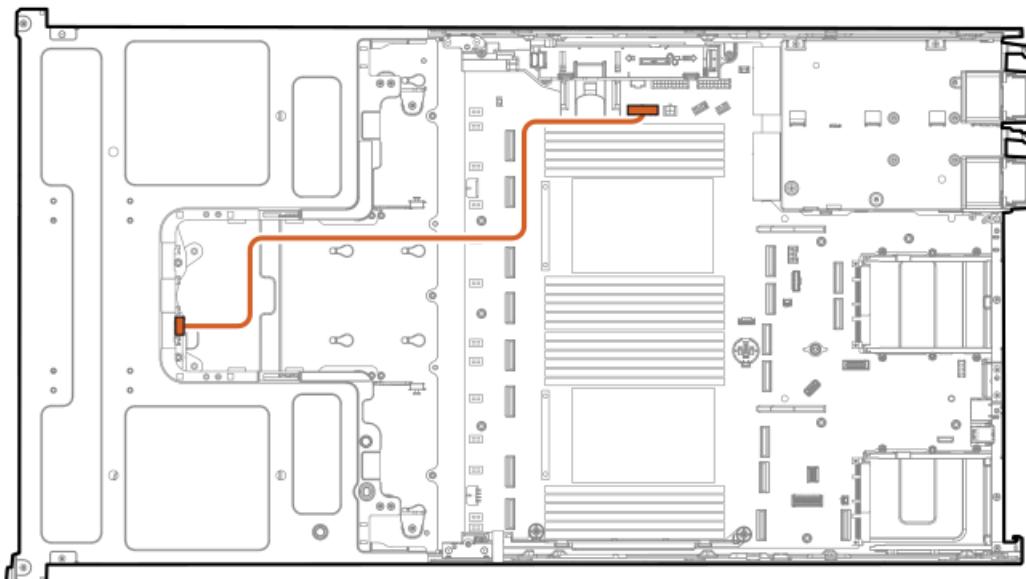




| Cable part number | Color | From | To |
|-------------------|--------|--------|----------------------------|
| P54879-001 | Orange | Port 1 | Socket 2 MCIO connector 5B |
| | Blue | Port 2 | Socket 2 MCIO connector 6B |
| | Gold | Port 3 | Socket 1 MCIO connector 6A |
| | Pink | Port 4 | Socket 1 MCIO connector 5A |

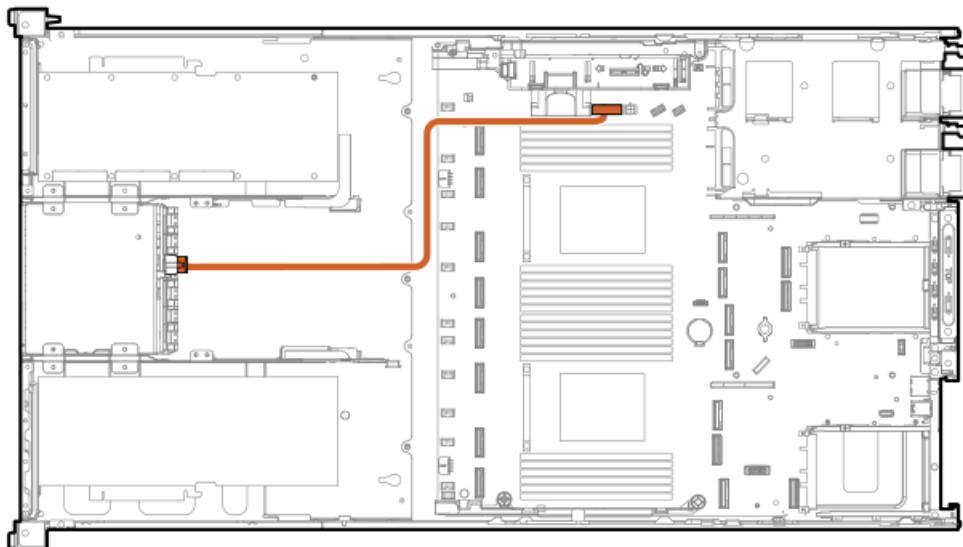
Drive power cabling

SFF drive power cabling



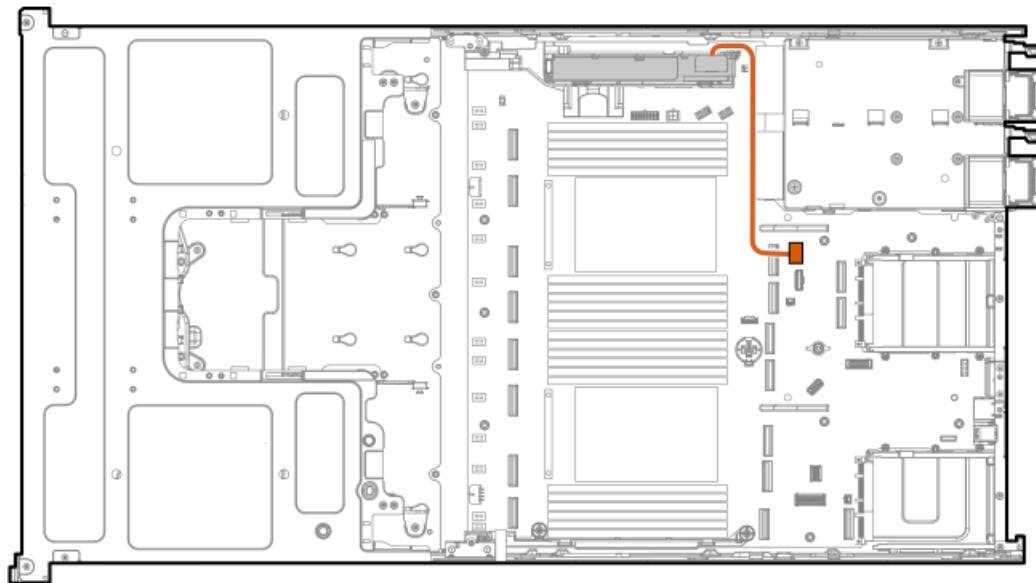
| Cable part number | Color | From | To |
|-------------------|--------|-----------------|---------------------------|
| P54884-001 | Orange | Drive backplane | Backplane power connector |

E3.S drive power cabling



| Cable part number | Color | From | To |
|-------------------|--------|-----------------|---------------------------|
| P54884-001 | Orange | Drive backplane | Backplane power connector |

Energy pack cabling



| Option part number | Color | From | To |
|--------------------|--------|-------------|-----------------------|
| P01366-B21 | Orange | Energy pack | Energy pack connector |

Storage controller backup power cabling

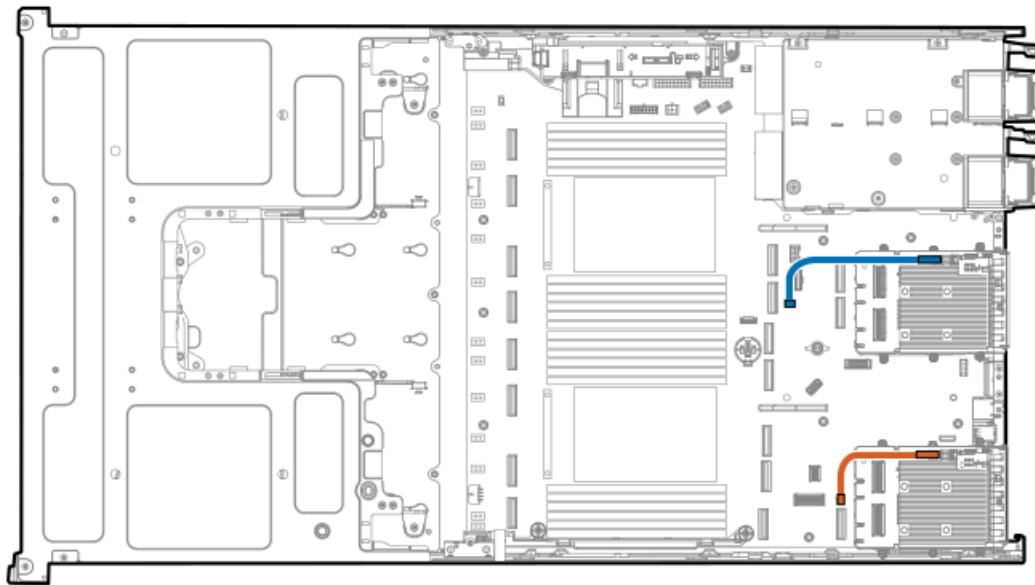


The exact route of the storage controller backup power cabling will depend on:

- The riser slot where the controller is installed
- The location of the storage controller backup power connector on the controller

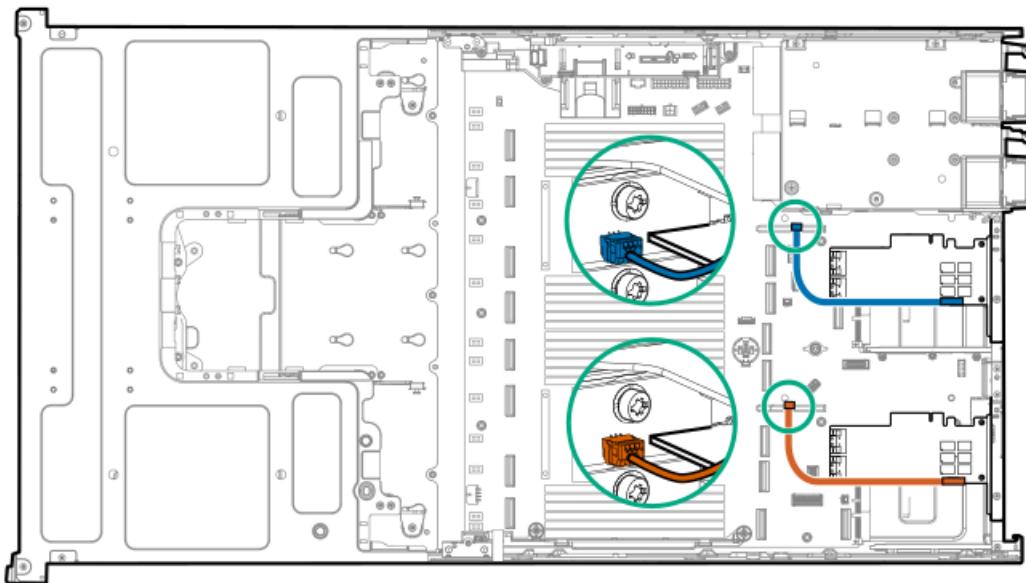
Use the following diagrams for reference only.

MR408i-o/MR416i-o Gen11 controller



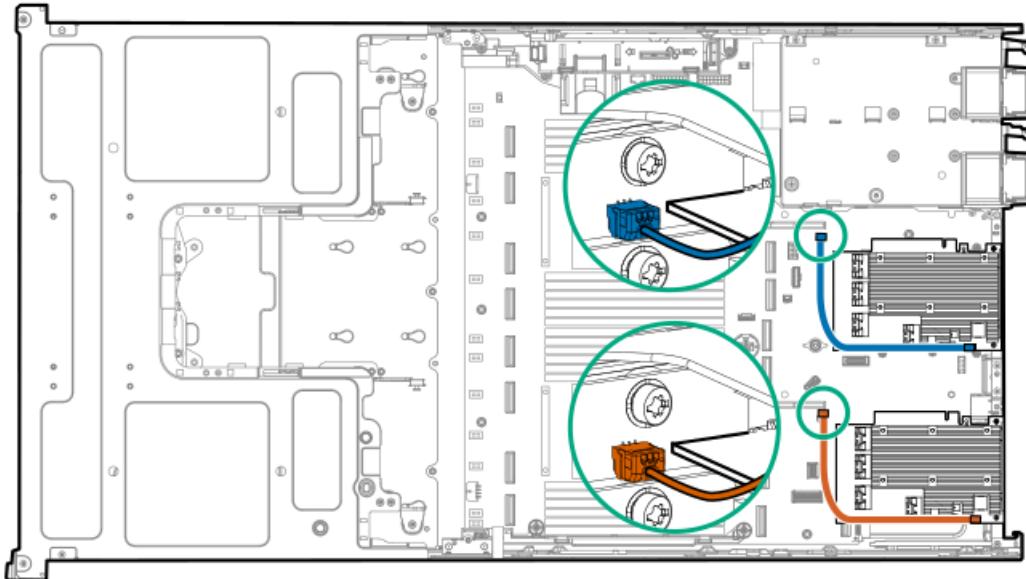
| Color | From | To |
|--------|----------------------------------|---|
| Orange | MR408i-o/MR416i-o in the Slot 17 | Slot 17 OROC storage backup power connector on the system board |
| Blue | MR408i-o/MR416i-o in the Slot 18 | Slot 18 OROC storage backup power connector on the system board |

MR416i-p Gen11 controller



| Color | From | To |
|--------|--------------------------------------|--|
| Orange | MR416i-p in the primary riser cage | Storage controller backup power connector on the riser board |
| Blue | MR416i-p in the secondary riser cage | Storage controller backup power connector on the riser board |

SR932i-p Gen11 controller



| Cable part number | Color | From | To |
|-------------------|--------|------------------------------------|--|
| 877850-001 | Orange | SR932i-p in the primary riser cage | Storage controller backup power connector on the riser board |
| 877850-001 | Blue | SR932i-p in the primary riser cage | Storage controller backup power connector on the riser board |

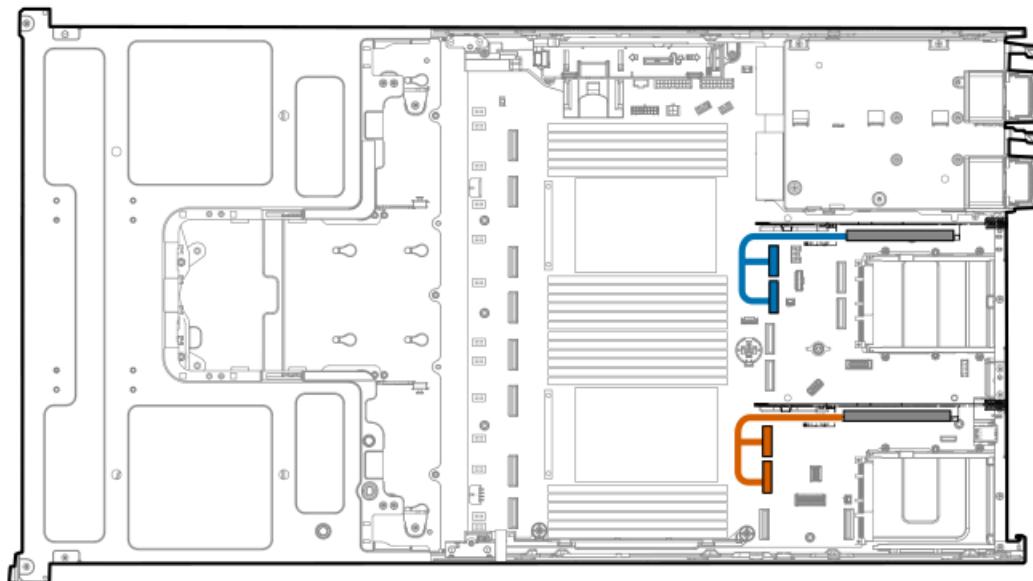
Riser cabling

Subtopics

[Stacking riser cabling](#)

Stacking riser cabling

Slots 3 and 5 stacking riser cabling



| Riser part number | Color | From | To |
|-------------------|--------|-----------------------|--|
| P41276-001 | Orange | Slot 3 stacking riser | Socket 1 MCIO connector 6A (PRIM) ¹ |
| | | | Socket 1 MCIO connector 5A (SEC) ¹ |
| | Blue | Slot 5 stacking riser | Socket 2 MCIO connector 5B (PRIM) ¹ |
| | | | Socket 2 MCIO connector 6B (SEC) ¹ |

¹ This enclosed text (PRIM/SEC) refers to the marker on the riser signal cable connector.

GPU cabling

Subtopics

[GPU riser cabling](#)

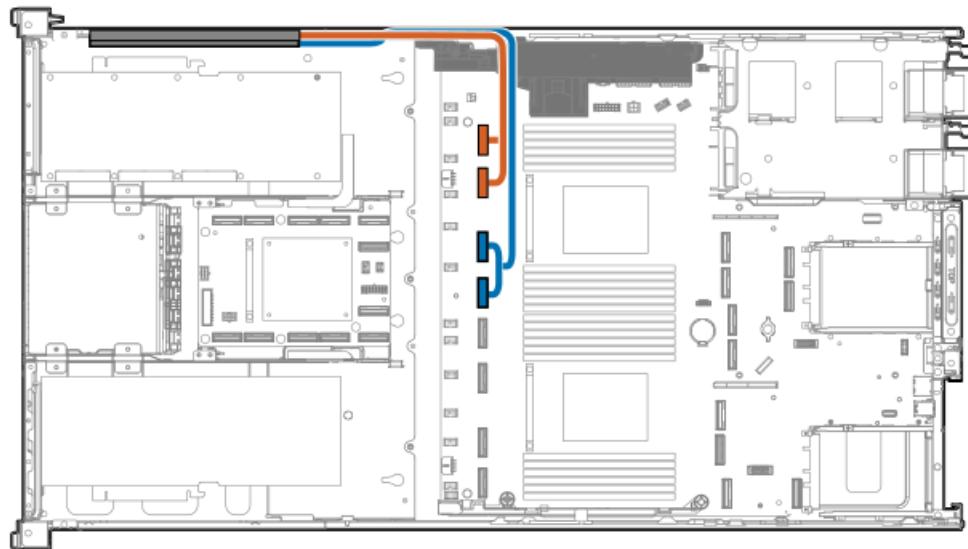
[GPU riser to PCIe switch board cabling](#)

[GPU auxiliary power cabling](#)

GPU riser cabling

GPU riser direct attach signal cabling

- GPU riser cage 1

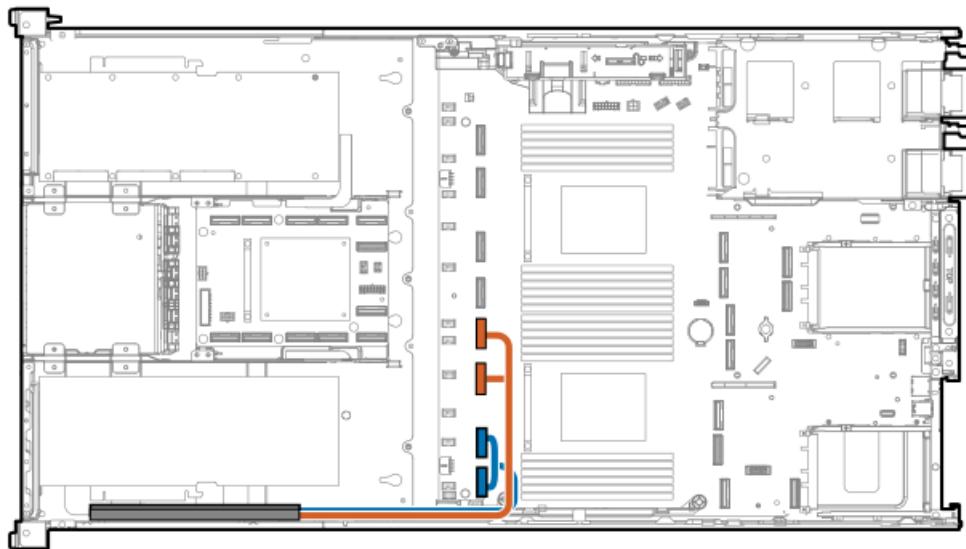


| Option part number | Color | From | To |
|--------------------|--------|-------------------|---|
| P44002-001 | Orange | Slot 9 GPU riser | Socket 2 MCIO connector 4B (SEC) ¹ |
| | | | Socket 2 MCIO connector 3B (PRIM) ¹ |
| | Blue | Slot 11 GPU riser | Socket 2 MCIO connector 2B (SEC) ¹ |
| | | | Socket 2 MCIO connector 1B (PRIM) ¹ |

¹ This enclosed text (PRIM/SEC) refers to the marker on the riser signal cable connector.

- GPU riser cage 2



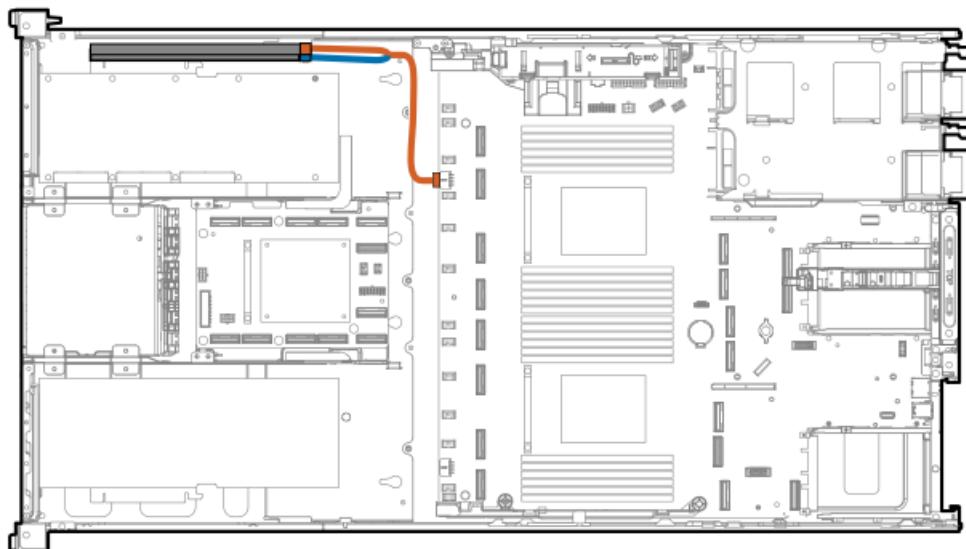


| Option part number | Color | From | To |
|--------------------|--------|-------------------|---|
| P44002-001 | Orange | Slot 14 GPU riser | Socket 1 MCIO connector 4A (SEC) ¹ |
| | | | Socket 1 MCIO connector 3A (PRIM) ¹ |
| | Blue | Slot 16 GPU riser | Socket 1 MCIO connector 2A (SEC) ¹ |
| | | | Socket 1 MCIO connector 1A (PRIM) ¹ |

¹ This enclosed text (PRIM/SEC) refers to the marker on the riser signal cable connector.

GPU riser power cabling

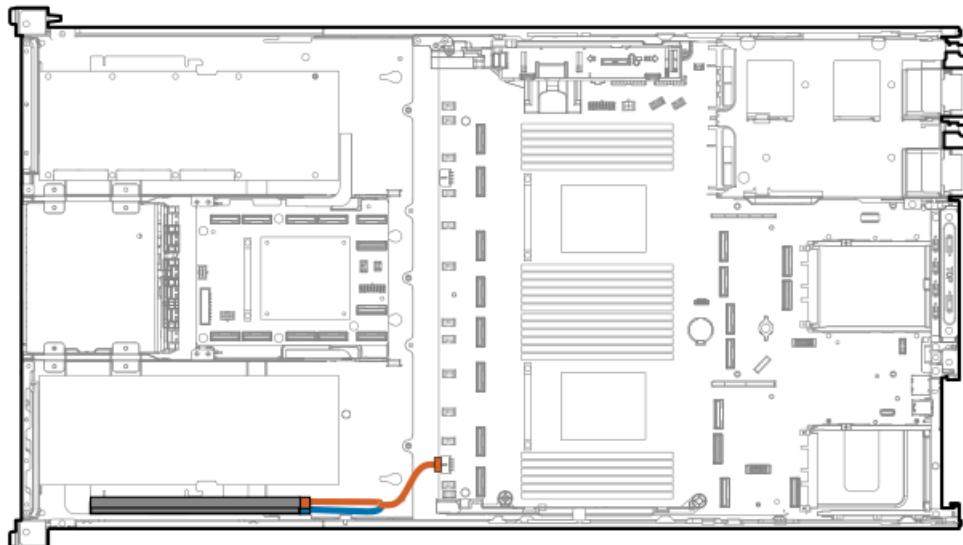
- GPU riser cage 1



| Cable part number | Color | From | To |
|-------------------|--------|-------------------------------------|--|
| P54886-001 | Orange | Slot 9 GPU riser (P2) ¹ | GPU riser/PCIe switch board power connector (P3) |
| | Blue | Slot 11 GPU riser (P1) ¹ | |

¹ This enclosed text (P1/P2/P3) refers to the marker on the riser power cable connector.

- GPU riser cage 2



| Cable part number | Color | From | To |
|-------------------|--------|-------------------------------------|---|
| P54886-001 | Orange | Slot 14 GPU riser (P1) ¹ | GPU riser/PCIe switch board power connector (P3) ¹ |
| | Blue | Slot 16 GPU riser (P2) ¹ | |

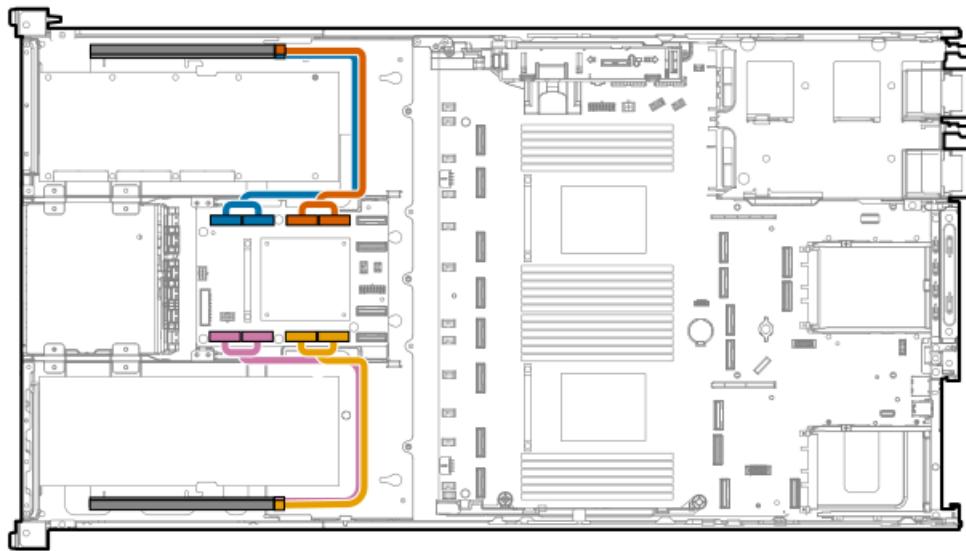
¹ This enclosed text (P1/P2/P3) refers to the marker on the riser power cable connector.

GPU riser to PCIe switch board cabling

GPU riser signal cabling

- Upper PCIe switch board



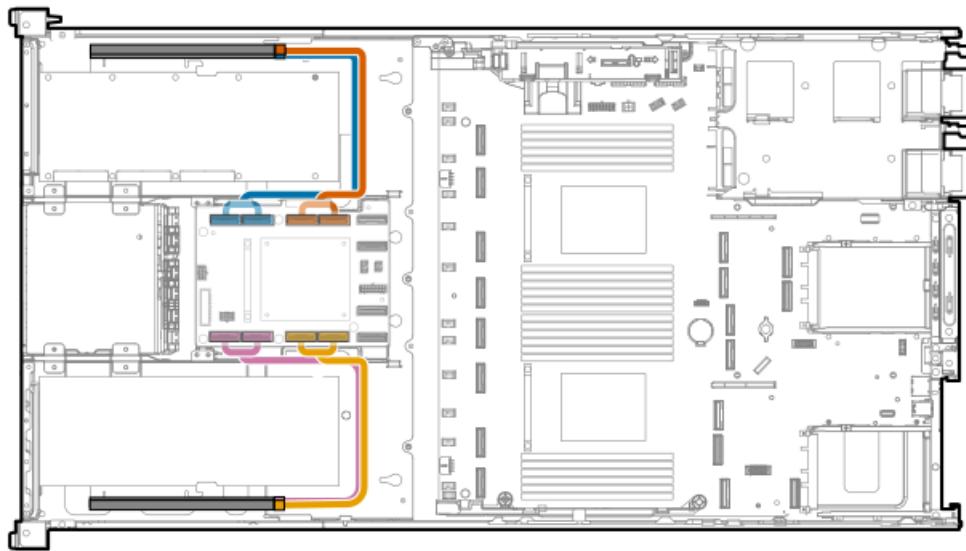


| Option part number | Color | From | To |
|--------------------|--------|-------------------|--|
| P44002-001 | Orange | Slot 10 GPU riser | GPU riser slot 10 MCIO connector (SEC) ¹ |
| | | | GPU riser slot 10 MCIO connector (PRIM) ¹ |
| | Blue | Slot 9 GPU riser | GPU riser slot 9 MCIO connector (SEC) ¹ |
| | | | GPU riser slot 9 MCIO connector (PRIM) ¹ |
| | Gold | Slot 14 GPU riser | GPU riser slot 14 MCIO connector (SEC) ¹ |
| | | | GPU riser slot 14 MCIO connector (PRIM) ¹ |
| | Pink | Slot 13 GPU riser | GPU riser slot 13 MCIO connector (SEC) ¹ |
| | | | GPU riser slot 13 MCIO connector (PRIM) ¹ |

¹ This enclosed text (PRIM/SEC) refers to the marker on the riser signal cable connector.

- Lower PCIe switch board





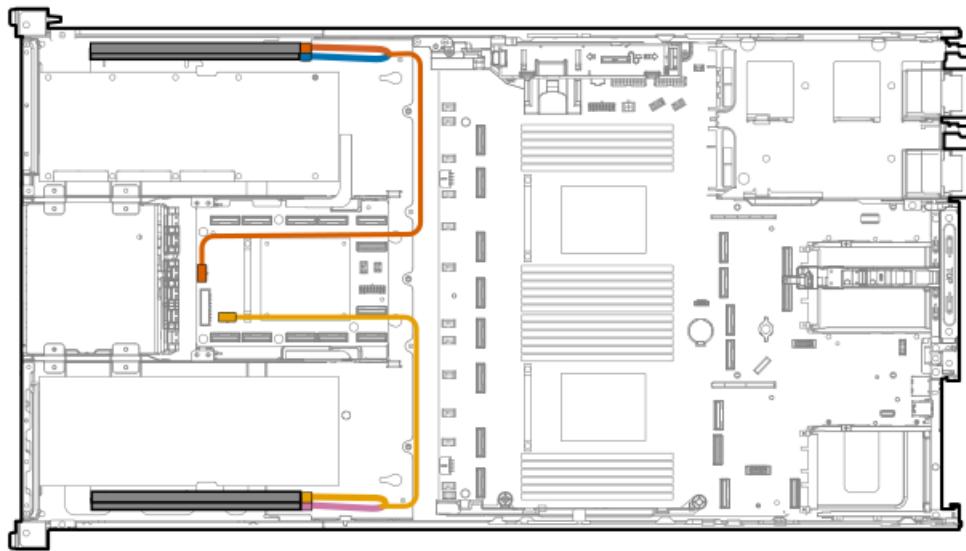
| Option part number | Color | From | To |
|--------------------|--------|-------------------|--|
| P44002-001 | Orange | Slot 12 GPU riser | GPU riser slot 11 MCIO connector (SEC) ¹ |
| | | | GPU riser slot 11 MCIO connector (PRIM) ¹ |
| | Blue | Slot 11 GPU riser | GPU riser slot 12 MCIO connector (SEC) ¹ |
| | | | GPU riser slot 12 MCIO connector (PRIM) ¹ |
| | Gold | Slot 16 GPU riser | GPU riser slot 16 MCIO connector (SEC) ¹ |
| | | | GPU riser slot 16 MCIO connector (PRIM) ¹ |
| | Pink | Slot 15 GPU riser | GPU riser slot 15 MCIO connector (SEC) ¹ |
| | | | GPU riser slot 15 MCIO connector (PRIM) ¹ |

¹ This enclosed text (PRIM/SEC) refers to the marker on the riser signal cable connector.

GPU riser power cabling

- Upper PCIe switch board

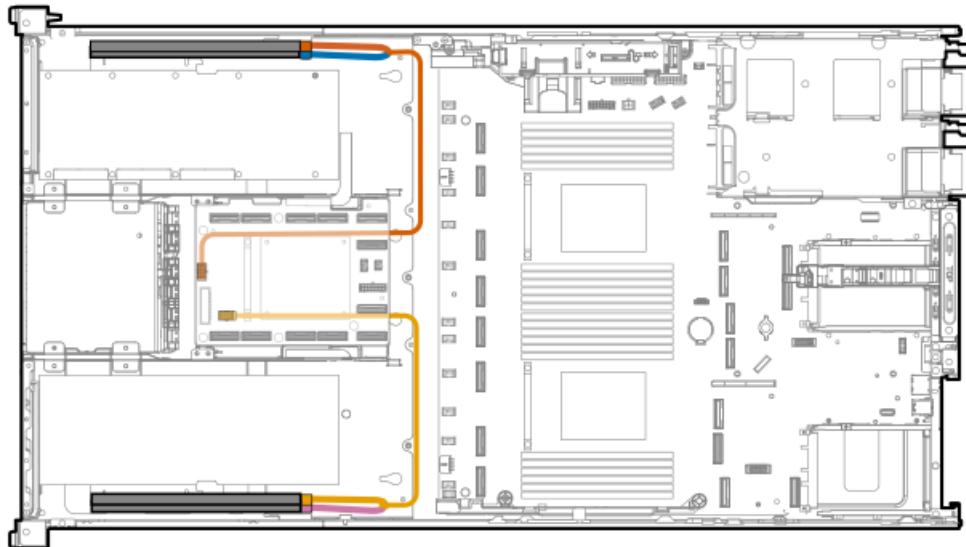




| Cable part number | Color | From | To |
|-------------------|--------|-------------------------------------|--|
| P54887-001 | Orange | Slot 9 GPU riser (P3) ¹ | GPU riser slot 9 and 10 power connector (P1) ¹ |
| | Blue | Slot 10 GPU riser (P2) ¹ | |
| | Gold | Slot 13 GPU riser (P2) ¹ | GPU riser slot 13 and 14 power connector (P1) ¹ |
| | Pink | Slot 14 GPU riser (P3) ¹ | |

¹ This enclosed text (P1/P2/P3) refers to the marker on the riser power cable connector.

- Lower PCIe switch board



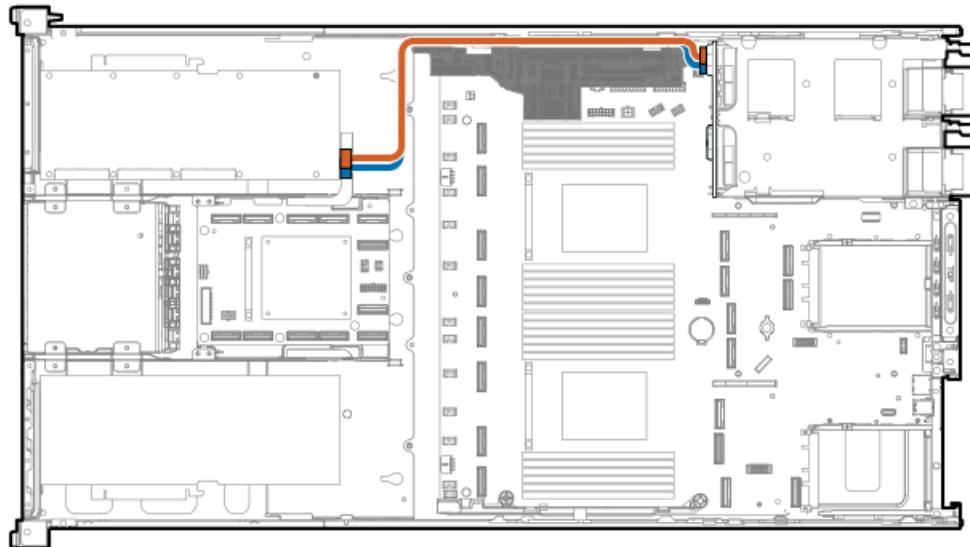
| Cable part number | Color | From | To |
|-------------------|--------|-------------------------------------|--|
| P54887-001 | Orange | Slot 11 GPU riser (P3) ¹ | GPU riser slot 11 and 12 power connector (P1) ¹ |
| | Blue | Slot 12 GPU riser (P2) ¹ | |
| | Gold | Slot 15 GPU riser (P2) ¹ | GPU riser slot 15 and 16 power connector (P1) ¹ |
| | Pink | Slot 16 GPU riser (P3) ¹ | |



This enclosed text (P1/P2/P3) refers to the marker on the riser power cable connector.

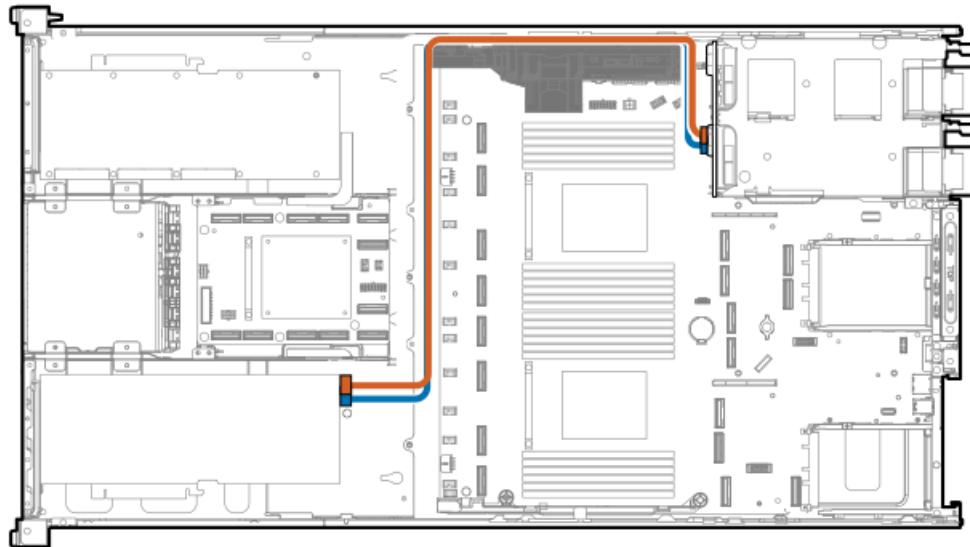
GPU auxiliary power cabling

CPU 8-pin GPU auxiliary power cabling: GPU riser slots 9 and 11



| Cable part number | Color | From | To |
|-------------------|--------|---------------------------|--------------------------|
| P54891-001 | Orange | Slot 9 double-width GPUs | Power distribution board |
| P54891-001 | Blue | Slot 11 double-width GPUs | |

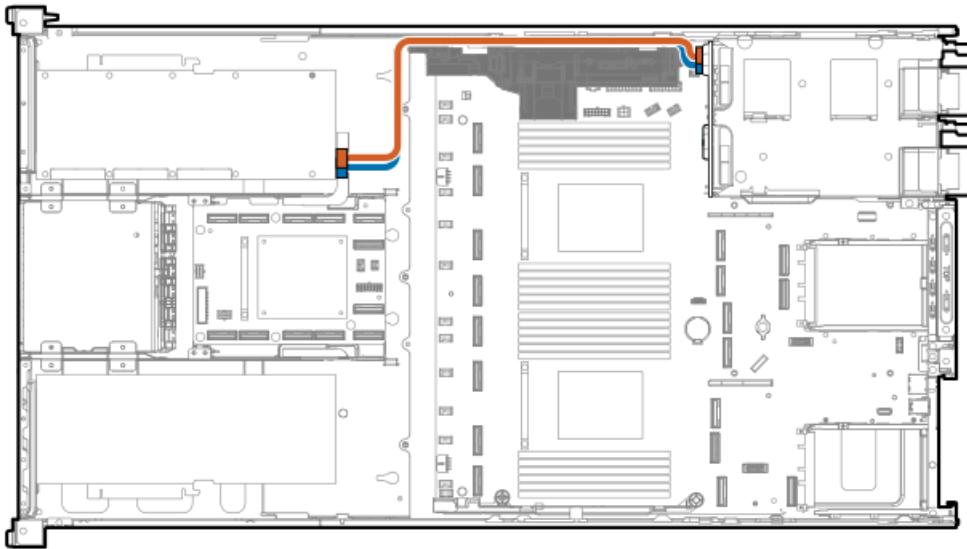
CPU 8-pin GPU auxiliary power cabling: GPU riser slots 14 and 16



| Cable part number | Color | From | To |
|-------------------|--------|---------------------------|--------------------------|
| P54892-001 | Orange | Slot 14 double-width GPUs | Power distribution board |
| P54892-001 | Blue | Slot 16 double-width GPUs | |

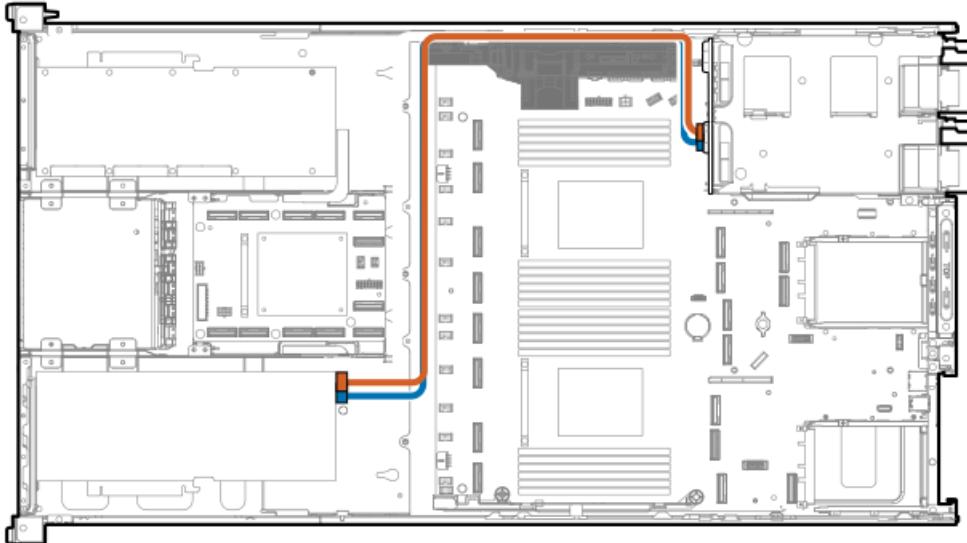
PCIe 16-pin GPU auxiliary power cabling: GPU riser slots 9 and 11





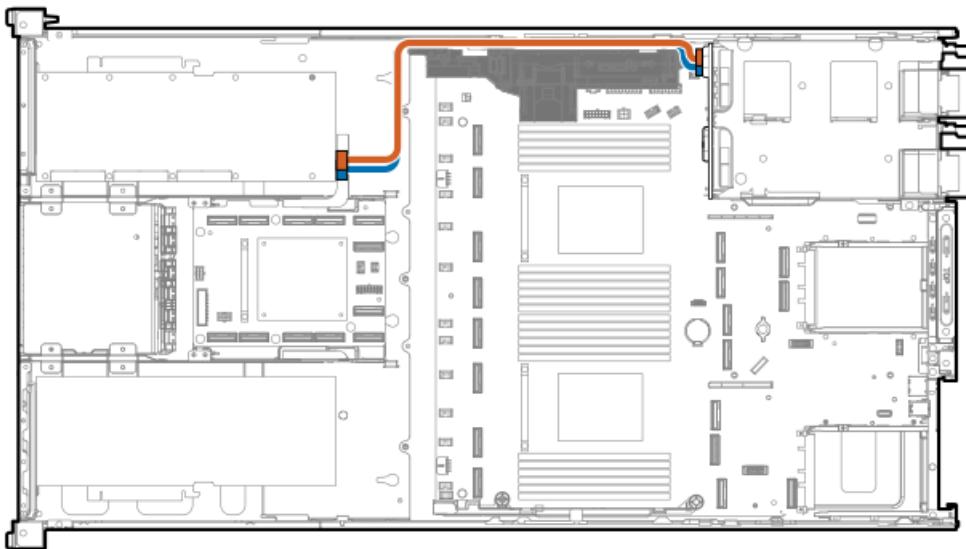
| Cable part number | Color | From | To |
|-------------------|--------|---------------------------|--------------------------|
| P58448-001 | Orange | Slot 9 double-width GPUs | Power distribution board |
| P58448-001 | Blue | Slot 11 double-width GPUs | |

PCIe 16-pin GPU auxiliary power cabling: GPU riser slots 14 and 16



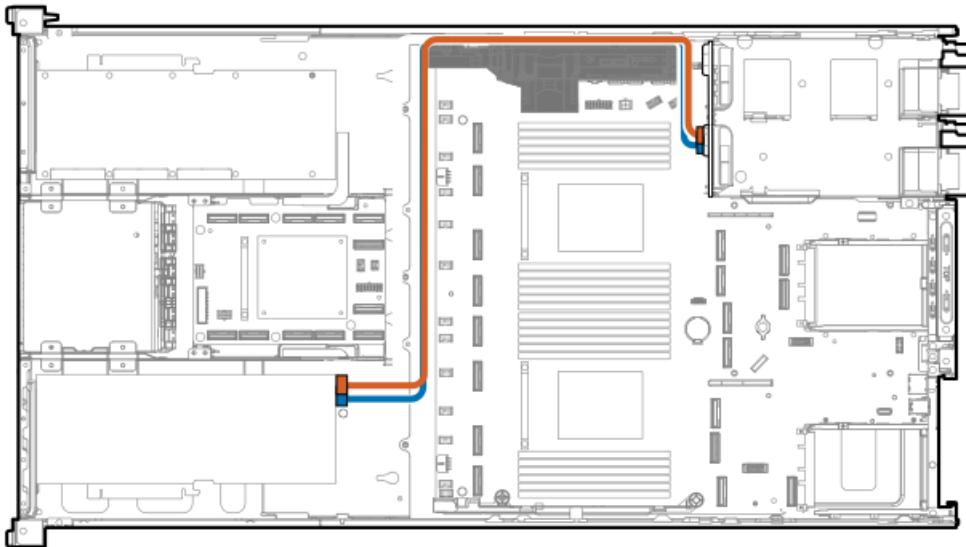
| Cable part number | Color | From | To |
|-------------------|--------|---------------------------|--------------------------|
| P58449-001 | Orange | Slot 14 double-width GPUs | Power distribution board |
| P58449-001 | Blue | Slot 16 double-width GPUs | |

PCIe 16-pin GPU auxiliary power cabling: H100 / H100 NVL GPU in the riser slots 9 and 11



| Cable part number | Color | From | To |
|-------------------|--------|-----------------------------------|--------------------------|
| P68288-001 | Orange | H100 / H100 NVL GPU in the slot 9 | Power distribution board |
| P80657-001 | Blue | H100 NVL GPU in the slot 11 | |
| P68289-001 | | H100 GPU in the slot 11 | |

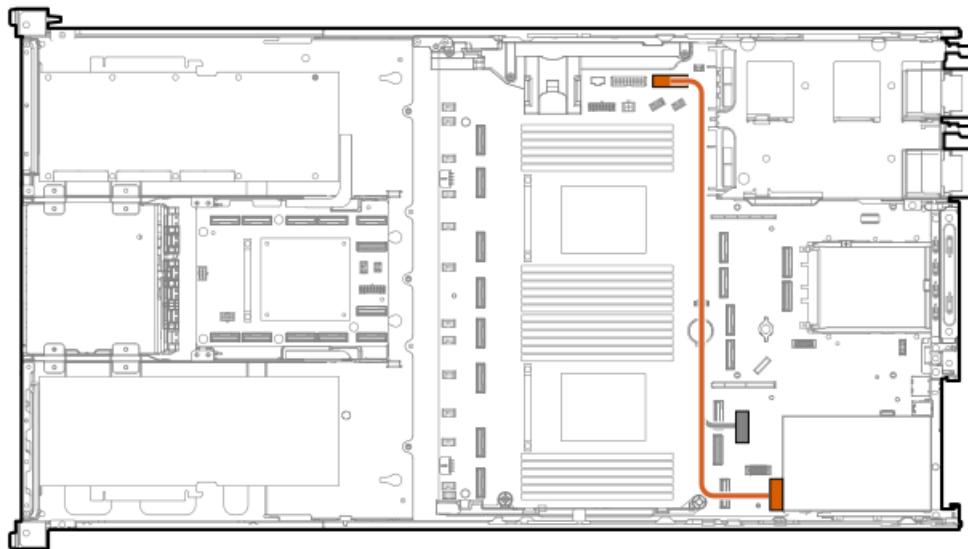
PCIe 16-pin GPU auxiliary power cabling: H100 / H100 NVL GPU in the riser slots 14 and 16



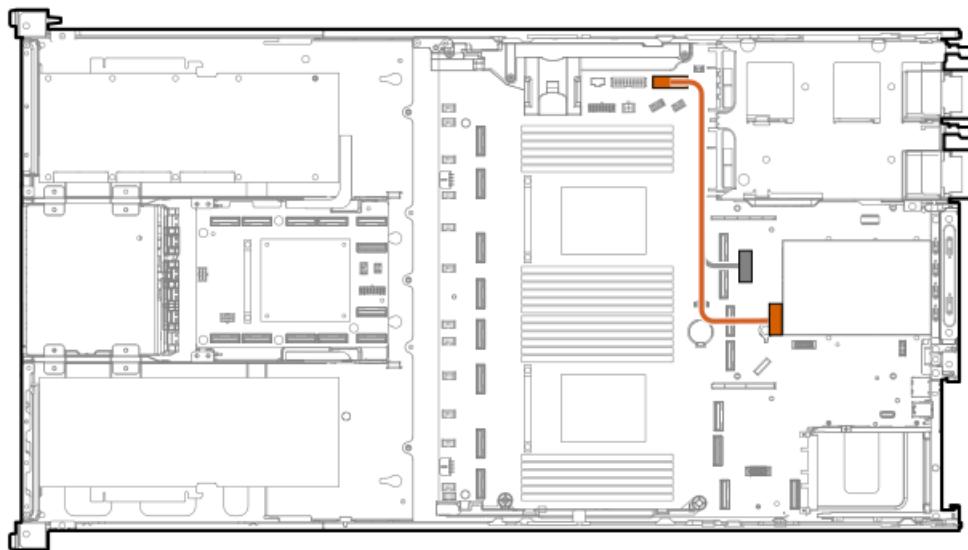
| Cable part number | Color | From | To |
|-------------------|--------|------------------------------------|--------------------------|
| P68289-001 | Orange | H100 / H100 NVL GPU in the slot 14 | Power distribution board |
| P68289-001 | Blue | H100 / H100 NVL GPU in the slot 16 | |

DPU auxiliary power cabling

- Primary riser cage



- Secondary riser cage



| Cable part number | Color | From | To |
|-------------------|--------|---|-----|
| P70191-002 | Orange | Lower PCIe switch board power connector | DPU |

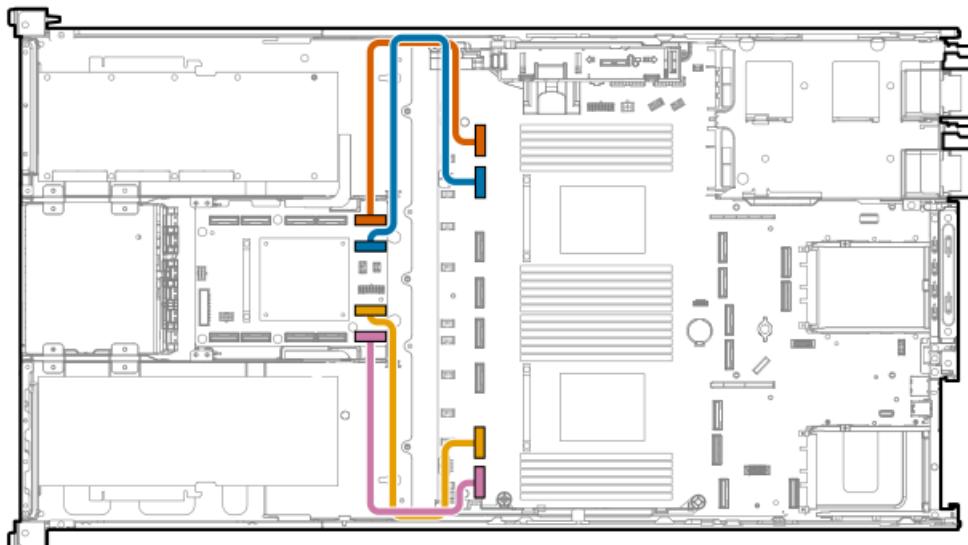
PCIe switch board cabling

Subtopics

- [PCIe switch board signal cabling](#)
- [PCIe switch board sideband cabling](#)
- [PCIe switch board power cabling](#)

PCIe switch board signal cabling

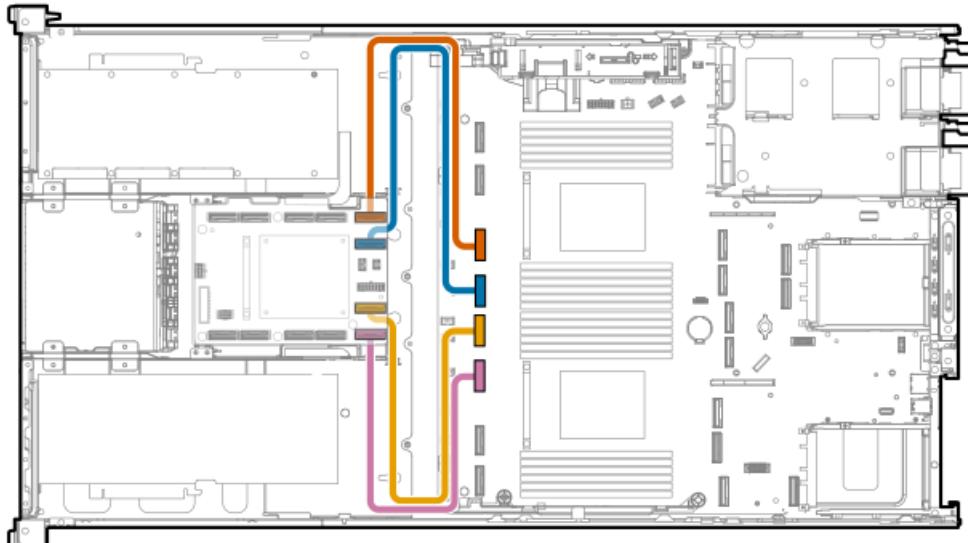
Upper PCIe switch board



| Cable part number | Cable color | From | To |
|-------------------|-------------|---|--|
| P54894-001 | Orange | Upper PCIe switch board downstream port 1 | Socket 2 MCIO connector 4B (SEC) ¹ |
| P54893-001 | Blue | Upper PCIe switch board downstream port 2 | Socket 2 MCIO connector 3B (PRIM) ¹ |
| P54894-001 | Gold | Upper PCIe switch board downstream port 3 | Socket 1 MCIO connector 2A (SEC) ¹ |
| P54896-001 | Pink | Upper PCIe switch board downstream port 4 | Socket 1 MCIO connector 1A (PRIM) ¹ |

¹ This enclosed text (PRIM/SEC) refers to the marker on the upper PCIe switch board signal cable connector.

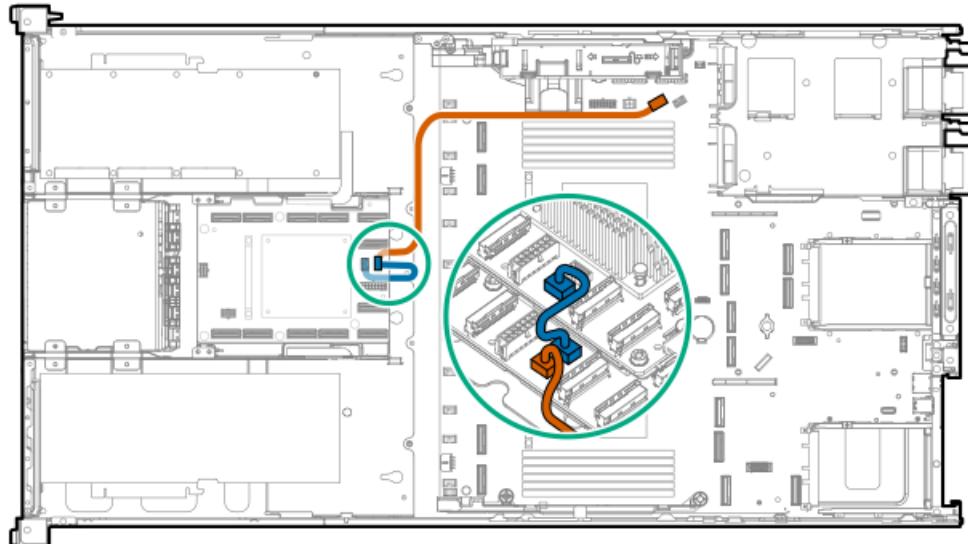
Lower PCIe switch board



| Cable part number | Cable color | From | To |
|-------------------|-------------|---|--|
| P54893-001 | Orange | Upper PCIe switch board downstream port 1 | Socket 2 MCIO connector 2B (SEC) ¹ |
| P54895-001 | Blue | Upper PCIe switch board downstream port 2 | Socket 2 MCIO connector 1B (PRIM) ¹ |
| P54893-001 | Gold | Upper PCIe switch board downstream port 3 | Socket 1 MCIO connector 4A (SEC) ¹ |
| P54894-001 | Pink | Upper PCIe switch board downstream port 4 | Socket 1 MCIO connector 3A (PRIM) ¹ |

¹ This enclosed text (PRIM/SEC) refers to the marker on the upper PCIe switch board signal cable connector.

PCIe switch board sideband cabling

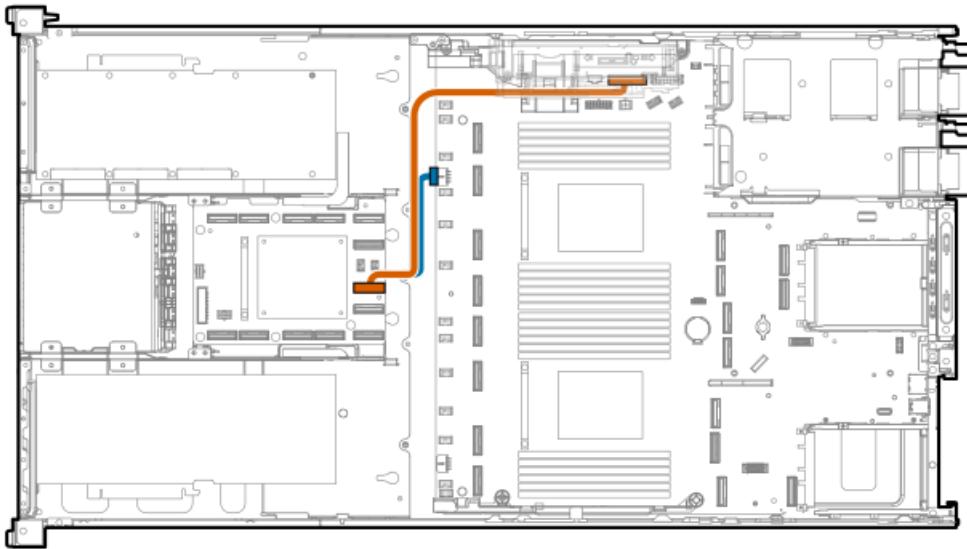


| Cable part number | Color | From | To |
|-------------------|--------|--|--|
| P54897-001 | Orange | PCIe switch board signal connector on system board | Lower PCIe switch board signal connector |
| P54900-001 | Blue | Lower PCIe switch board signal connector | Upper PCIe switch board signal extension connector |

PCIe switch board power cabling

Upper switch board power Y-cable

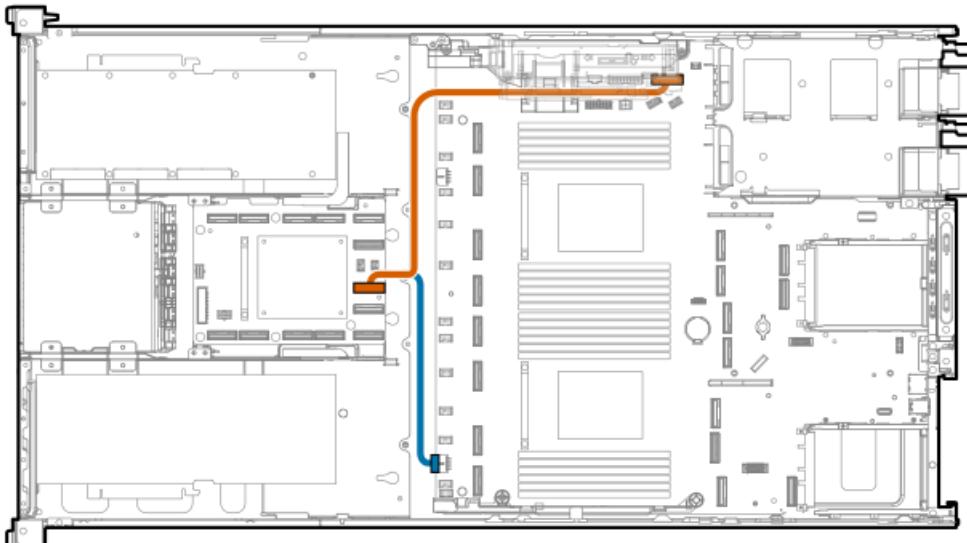




| Cable part number | Color | From | To |
|-------------------|--------|--|---|
| P54898-001 | Orange | Upper switch power connector (P1) ¹ | PCIe switch board power connector (P2) ¹ |
| | Blue | | GPU auxiliary power connector (P3) ¹ |

¹ This enclosed text (P1/P2/P3) refers to the marker on the upper PCIe switch board power cable connector.

Lower switch board power Y-cable

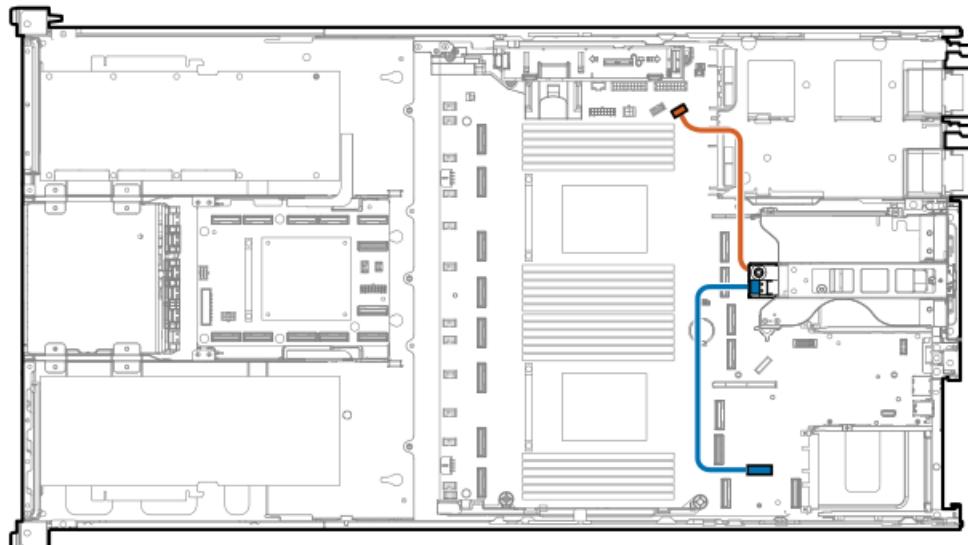


| Cable part number | Color | From | To |
|-------------------|--------|--|---|
| P54899-001 | Orange | Lower switch power connector (P1) ¹ | PCIe switch board power connector (P2) ¹ |
| | Blue | | GPU auxiliary power connector (P3) ¹ |

¹ This enclosed text (P1/P2/P3) refers to the marker on the lower PCIe switch board power cable connector.

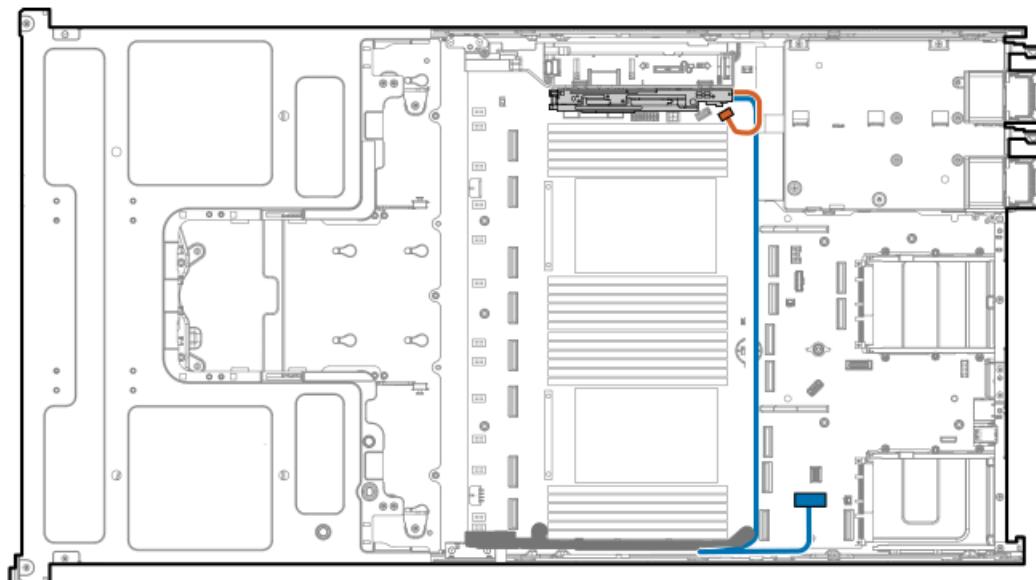
HPE NS204i-u Boot Device cabling

HPE NS204i-u Boot Device in the secondary riser cage



| Cable part number | Color | From | To |
|-------------------|--------|--------------------------|-----------------------------|
| P54088-001 | Orange | HPE NS204i-u Boot Device | NS204i-u sideband connector |
| P54092-001 | Blue | | SlimSAS x8 connector |

HPE NS204i-u Boot Device in the internal chassis



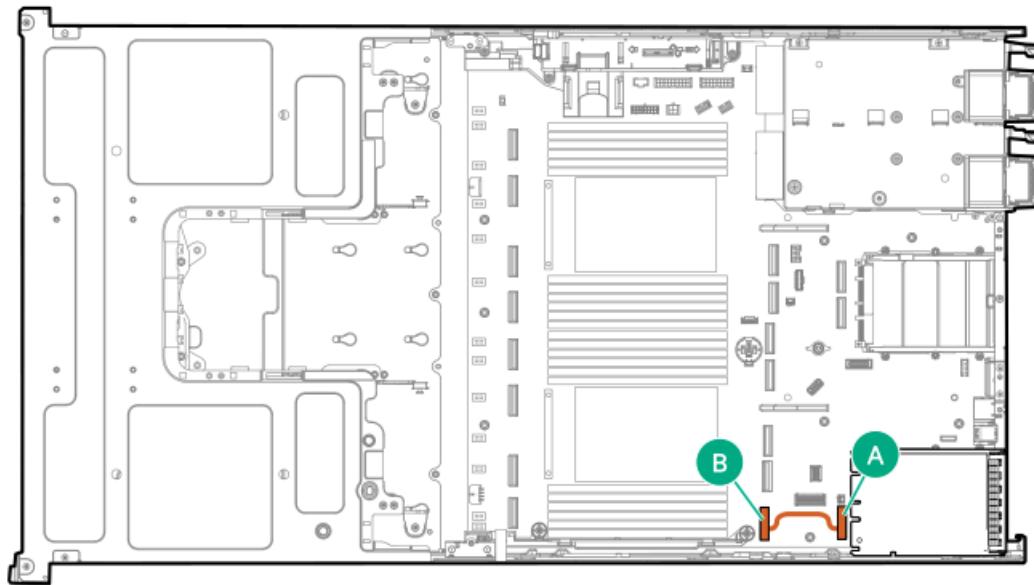
| Cable part number | Color | From | To |
|-------------------|--------|--------------------------|-----------------------------|
| P54088-001 | Orange | HPE NS204i-u Boot Device | NS204i-u sideband connector |
| P54092-001 | Blue | | SlimSAS x8 connector |



OCP bandwidth upgrade cabling

OCP bandwidth upgrade cable: Slot 17

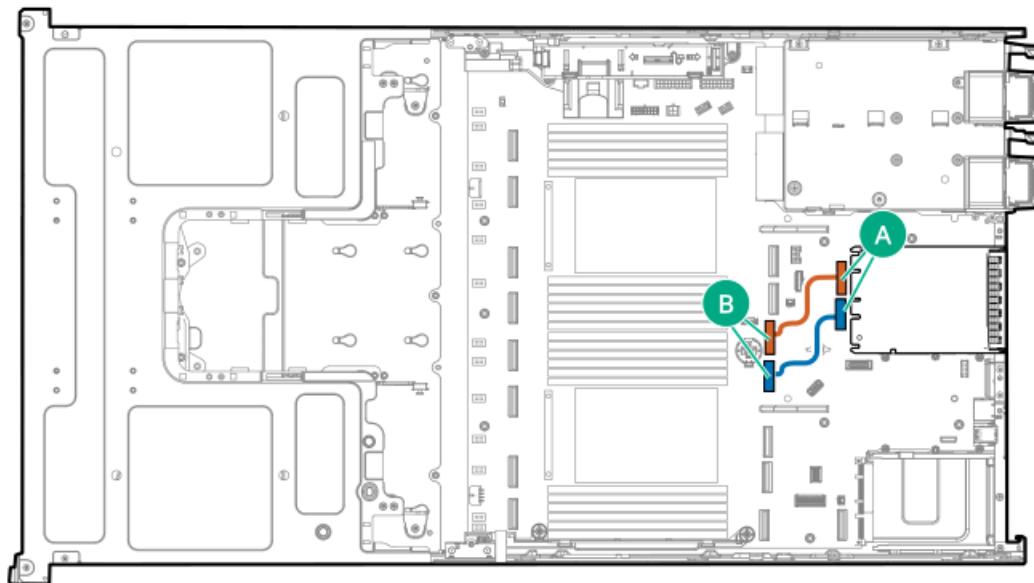
The OCP bandwidth upgrade cable is required when installing an OCP NIC x16 in the OCP Slot 17.



| Cable part number | Color | From | To |
|-------------------|--------|----------------------------|-----------------------------------|
| P47741-001 | Orange | Socket 1 MCIO connector 9A | Slot 17 OCP x16 upgrade connector |

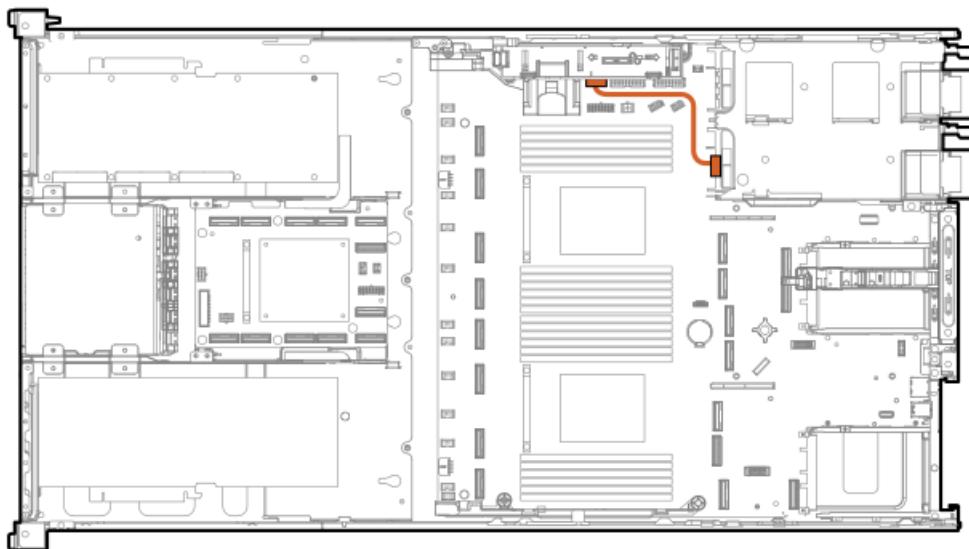
OCP bandwidth upgrade cable: Slot 18

The two OCP bandwidth upgrade cables are required when installing an OCP NIC x16 in the OCP Slot 18.



| Cable part number | Color | From | To |
|-------------------|--------|----------------------------|-------------------------------------|
| P47742-001 | Orange | Socket 2 MCIO connector 5B | Slot 18 OCP x16 upgrade connector A |
| P47742-001 | Blue | Socket 2 MCIO connector 6B | Slot 18 OCP x16 upgrade connector B |

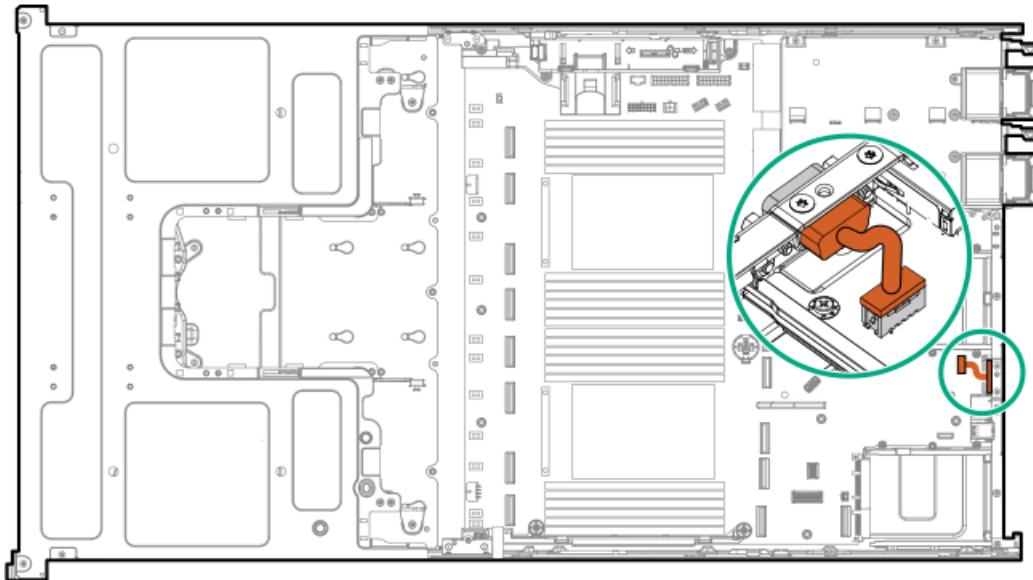
Power distribution board sideband cabling



| Option part number | Color | From | To |
|--------------------|--------|--------------------------|--|
| P54888-001 | Orange | Power distribution board | Power supply sideband option connector |

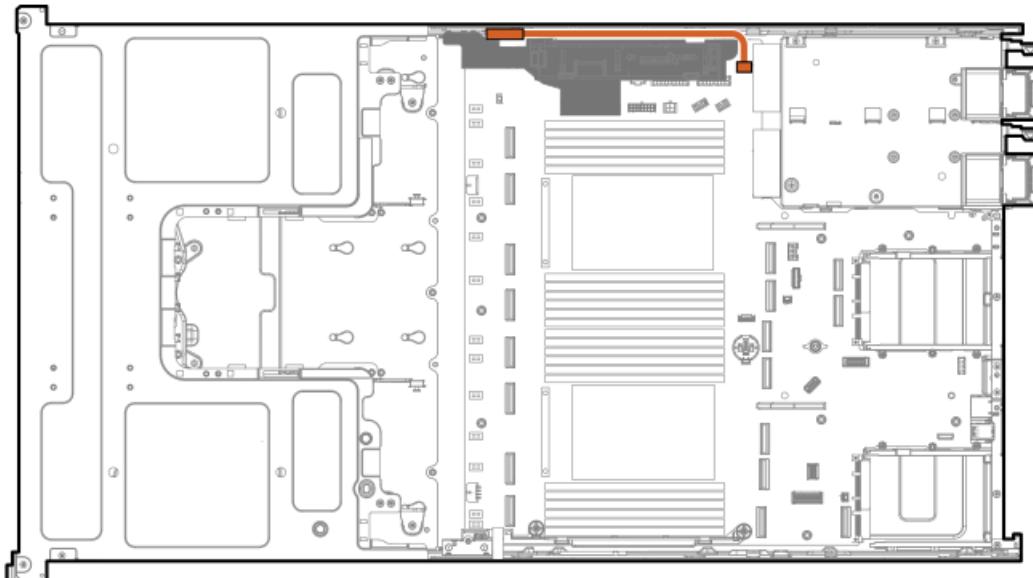
Serial port cabling





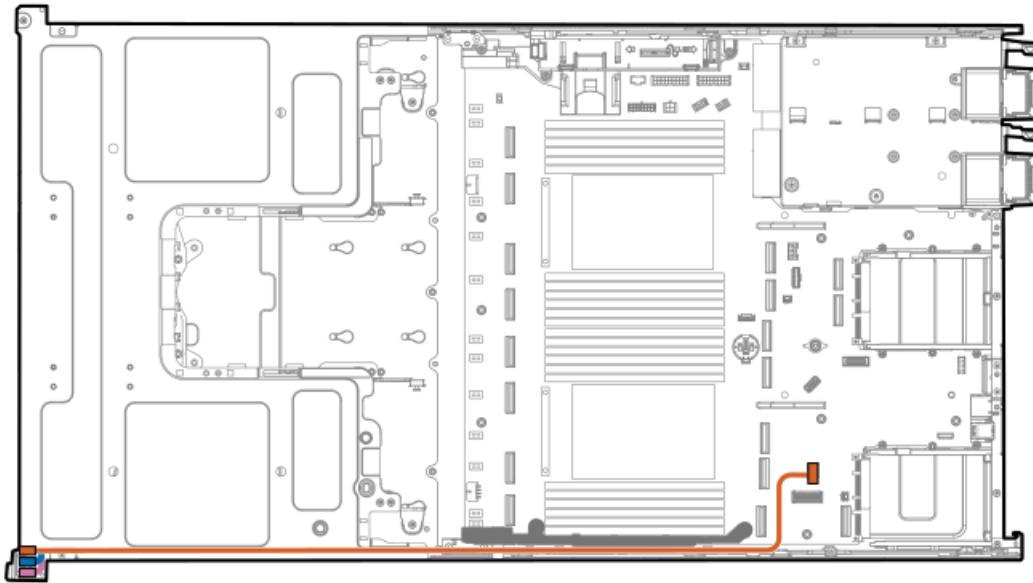
| Cable part number | Color | From | To |
|-------------------|--------|-------------|-----------------------|
| P57842-001 | Orange | Serial port | Serial port connector |

Chassis intrusion detection switch cabling



| Cable part number | Color | From | To |
|-------------------|--------|------------------------------------|--|
| P54901-001 | Orange | Chassis intrusion detection switch | Chassis intrusion detection switch connector |

Front I/O cabling



| Option part number | Color | From | To |
|--------------------|--------|---|---------------------|
| P54733-001 | Orange | <ul style="list-style-type: none">Front I/O moduleiLO service portUSB 3.2 Gen1 port | Front I/O connector |

Configuration resources

Use the following resources to find documentation for configuring and managing your server.

- Some utilities might not apply to your server. For information about server compatibility with the products listed in this chapter, see the product QuickSpecs (<https://www.hpe.com/info/quickspecs>).
- Products ordered from HPE Factory Express might have already been configured with some or all the configurations in this chapter. To determine if any additional setup is required, see your HPE Factory Express order.
- For one-stop access to version-specific software and firmware documentation, including the latest product release notes, see this quick links page:
<https://www.hpe.com/support/hpeproductdocs-quicklinks>

Subtopics

[Updating firmware or system ROM](#)

[Configuring the server](#)

[Configuring storage controllers](#)

[Deploying an OS](#)

[Configuring security](#)

[Server management](#)

[Managing Linux-based high performance compute clusters](#)



Updating firmware or system ROM

| To | Use |
|---|--|
| Download service packs | <ul style="list-style-type: none">• Service Pack for ProLiant (SPP) https://www.hpe.com/servers/spp/download• Get an overview of SPP and its ecosystem https://www.hpe.com/support/SPP-overview-videos-en |
| Deploy service packs to a single server | Smart Update Manager (SUM) https://www.hpe.com/support/hpesmartupdatemanager-quicklinks |
| Deploy service packs to multiple servers | HPE OneView https://www.hpe.com/support/hpeoneview-quicklinks |
| Updating iLO or system firmware in a single server or multiple servers | HPE iLO https://www.hpe.com/support/hpeilodocs-quicklinks |
| <ul style="list-style-type: none">• Enable policy-based management of server or server group firmware for distributed server infrastructure• Monitor server compliance with a configured firmware baseline• Receive automatic iLO firmware updates• Receive baseline update alerts | HPE Compute Ops Management https://www.hpe.com/support/hpe-gl-com-quicklinks |

Configuring the server



| To configure | Use |
|---|--|
| Single server (GUI) | <ul style="list-style-type: none"> Intelligent Provisioning https://www.hpe.com/support/hpeintelligentprovisioning-quicklinks iLO remote console or web interface https://www.hpe.com/support/hpeilodocs-quicklinks UEFI System Utilities https://www.hpe.com/support/hpeuefisystemutilities-quicklinks HPE Compute Ops Management https://www.hpe.com/support/hpe-gl-com-quicklinks |
| Single server (scripting) | <ul style="list-style-type: none"> RESTful Interface Tool https://www.hpe.com/support/restfulinterface/docs Python iLO Redfish Library (python-ilorest-library) https://github.com/HewlettPackard/python-ilorest-library Scripting Tools for Windows Powershell https://www.hpe.com/info/powershell/docs iLO RESTful API https://servermanagementportal.ext.hpe.com/ HPE Compute Ops Management API https://developer.greenlake.hpe.com/ |
| Multiple servers (either UI or scripting) | <ul style="list-style-type: none"> HPE OneView ¹ https://www.hpe.com/support/hpeoneview-quicklinks HPE Compute Ops Management https://www.hpe.com/support/hpe-gl-com-quicklinks <ul style="list-style-type: none"> Server settings: Define server-specific parameters such as firmware baselines, and then apply them to server groups. Server groups: Organize servers into custom-defined sets with associated server settings, and then apply group-specific policies to create a consistent configuration across the servers in the group. |

¹ For servers running HPE OneView, do not use another tool, such as iLO, to delete or change certain settings. For more information about using HPE OneView and iLO to manage the same server, see the iLO user guide at <https://www.hpe.com/support/hpeilodocs-quicklinks>.

Configuring storage controllers



| Controller type | Documentation |
|--------------------------------------|--|
| HPE SR Gen11 controllers | <ul style="list-style-type: none"> • HPE SR Gen11 Controller User Guide https://hpe.com/support/SR-Gen11-UG • SR Gen11 controller RAID creation: https://www.hpe.com/support/SR-RAID-creation <p>Configuration guides:</p> <ul style="list-style-type: none"> • HPE Smart Storage Administrator GUI User Guide https://www.hpe.com/support/SSA-UG • HPE Smart Storage Administrator CLI User Guide https://www.hpe.com/support/SSACLI-UG |
| HPE MR Gen11 controllers | <ul style="list-style-type: none"> • HPE MR Gen11 Controller User Guide https://hpe.com/support/MR-Gen11-UG • MR Gen11 controller configuration: https://www.hpe.com/support/MR-Gen11-configuration • MR Gen11 controller RAID creation: https://www.hpe.com/support/MR-Gen11-RAID-creation <p>Configuration guides:</p> <ul style="list-style-type: none"> • HPE MR Storage Administrator User Guide https://www.hpe.com/support/MRSA • HPE StorCLI User Guide https://www.hpe.com/support/StorCLI |
| Intel VROC for HPE Gen11 | <ul style="list-style-type: none"> • Intel Virtual RAID on CPU for HPE User Guide https://hpe.com/support/VROC-Gen11-UG • Intel VROC SATA RAID quick installation: https://www.hpe.com/support/VROC-SATA-RAID-installation <p>OS-specific configuration guides:</p> <ul style="list-style-type: none"> • Intel Virtual RAID on CPU (Intel VROC) for Windows User Guide https://www.intel.com/content/dam/support/us/en/documents/memory-and-storage/338065_Intel_VROC_UserGuide_Windows.pdf • Intel Virtual RAID on CPU (Intel VROC) for Linux User Guide https://www.intel.com/content/dam/support/us/en/documents/memory-and-storage/linux-intel-vroc-userguide-333915.pdf • Intel Volume Management Device Driver for VMware ESXi User Guide https://www.intel.com/content/dam/support/us/en/documents/memory-and-storage/ESXi-Intel-VROC-UserGuide.pdf |
| Storage controller documents library | https://www.hpe.com/support/hpestoragecontrollerdocs-quicklinks |



Deploying an OS

For a list of supported operating systems, see the HPE Servers Support & Certification Matrices:

<https://www.hpe.com/support/Servers-Certification-Matrices>

| To | See |
|--|--|
| Deploy an OS using HPE Compute Ops Management | HPE Compute Ops Management User Guide https://www.hpe.com/support/hpe-gl-com-quicklinks |
| Deploy an OS using Intelligent Provisioning | Intelligent Provisioning user guide https://www.hpe.com/support/hpeintelligentprovisioning-quicklinks |
| Deploy an OS using iLO virtual media | iLO user guide https://www.hpe.com/support/hpeilodocs-quicklinks |
| Configure the server to boot from a PXE server | UEFI System Utilities User Guide for HPE ProLiant Gen11 Servers and HPE Synergy https://www.hpe.com/support/UEFISystemUtilities-UG-en |
| Configure the server to boot from a SAN | HPE Boot from SAN Configuration Guide https://www.hpe.com/info/boot-from-san-config-guide |

Configuring security

| To | See |
|--|--|
| Implement server security best practices. | <ul style="list-style-type: none">• HPE Compute Security Reference Guide https://www.hpe.com/info/server-security-reference-en• HPE iLO 6 Security Technology Brief https://www.hpe.com/support/ilo6-security-en |
| Configure and use the Server Configuration Lock feature on HPE Trusted Supply Chain servers and other servers that have the Server Configuration Lock feature enabled. | Server Configuration Lock User Guide for HPE ProLiant servers and HPE Synergy https://www.hpe.com/info/server-config-lock-UG-en |

Server management



| To monitor | See |
|----------------------------|---|
| Single server | HPE iLO https://www.hpe.com/support/hpeilodocs-quicklinks |
| Multiple servers | HPE OneView https://www.hpe.com/support/hpeoneview-quicklinks |
| Single or multiple servers | HPE Compute Ops Management https://www.hpe.com/support/hpe-gl-com-quicklinks |

Managing Linux-based high performance compute clusters

| To | Use |
|--|--|
| Provision, manage, and monitor clusters. | HPE Performance Cluster Manager https://www.hpe.com/support/hpcm_manuals |
| Optimize your applications. | HPE Performance Analysis Tools https://www.hpe.com/info/perftools |
| Optimize software library for low latency and high bandwidth, both on-node and off-node, for point-to-point and collective communications. | HPE Cray Programming Environment User Guide https://www.hpe.com/info/cray-pe-user-guides |

Troubleshooting

Subtopics

- [NMI functionality](#)
- [Troubleshooting resources](#)

NMI functionality

An NMI crash dump enables administrators to create crash dump files when a system is not responding to traditional debugging methods.

An analysis of the crash dump log is an essential part of diagnosing reliability problems, such as hanging operating systems, device drivers, and applications. Many crashes freeze a system, and the only available action for administrators is to cycle the system power. Resetting the system erases any information that could support problem analysis, but the NMI feature preserves that information by performing a memory dump before a hard reset.

To force the OS to initiate the NMI handler and generate a crash dump log, the administrator can use the iLO Generate NMI feature.

Troubleshooting resources

Troubleshooting resources are available for HPE Gen11 server products in the following documents:



- Troubleshooting Guide for HPE ProLiant Gen11 servers provides procedures for resolving common problems and comprehensive courses of action for fault isolation and identification, issue resolution, and software maintenance.
<https://www.hpe.com/info/gen11-troubleshooting>
- Integrated Management Log Messages for HPE ProLiant Gen10, Gen10 Plus, and Gen11 servers and HPE Synergy provides IML messages and associated troubleshooting information to resolve critical and cautionary IML events.
<https://www.hpe.com/info/Troubleshooting-IML-en>

System battery replacement

If the server no longer automatically displays the correct date and time, then replace the battery that provides power to the real-time clock. Under normal use, battery life is 5–10 years.

Subtopics

[System battery information](#)

[Removing and replacing the system battery](#)

System battery information

The server contains an internal lithium manganese dioxide, a vanadium pentoxide, or an alkaline battery that provides power to the real-time clock.



WARNING

If this battery is not properly handled, a risk of fire or burning exists. To reduce the risk of personal injury:

- Do not attempt to recharge the battery.
- Do not expose the battery to temperatures higher than 60°C (140°F).
- Do not expose the battery to low air pressure as it might lead to explosion or leakage of flammable liquid or gas.
- Do not disassemble, crush, puncture, short external contacts, or dispose of the battery in fire or water.

Removing and replacing the system battery

Prerequisites

Before you perform this procedure, make sure that you have a spudger or any small prying tool available.

About this task



IMPORTANT

After replacing the system battery and applying power, wait for 10 minutes before powering on the server. This lead time is required for the server to reset and reinitialize the iLO configuration settings stored in SRAM.

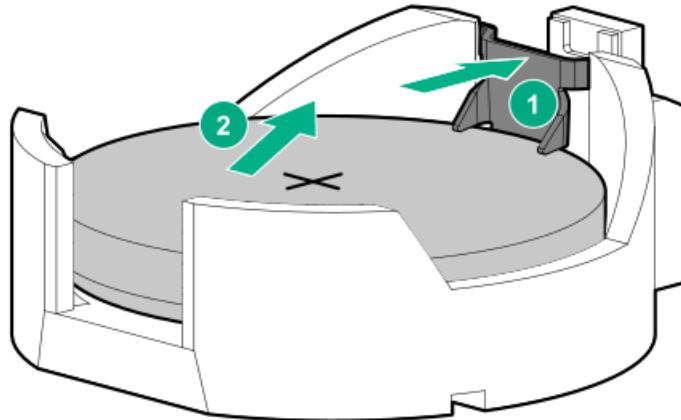


CAUTION

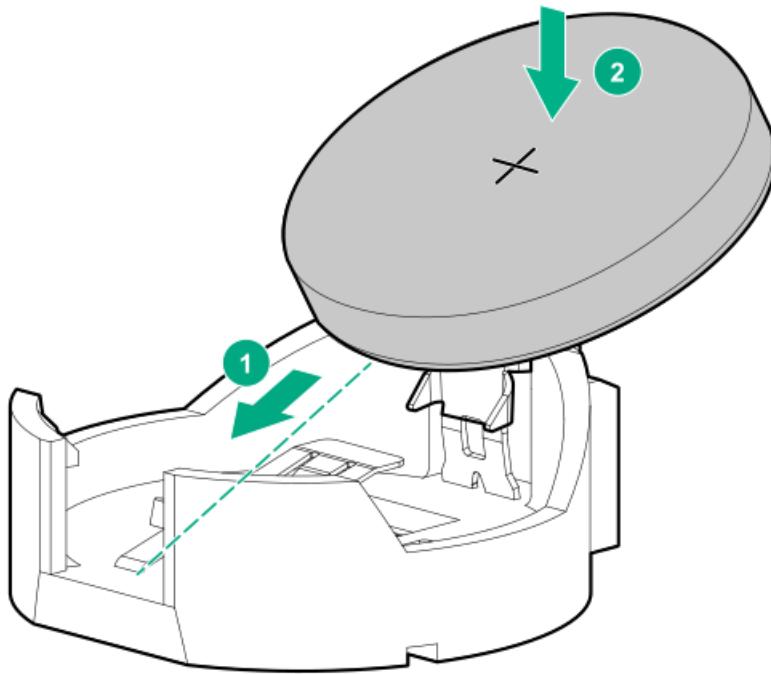
A discharge of static electricity from a finger or other conductor might damage system boards or other static-sensitive devices. To prevent damage, observe [antistatic precautions](#).

Procedure

1. [Power down the server](#).
2. Remove all power:
 - a. Disconnect each power cord from the power source.
 - b. Disconnect each power cord from the server.
3. Disconnect all peripheral cables from the server.
4. Do one of the following:
 - [Extend the server out of the rack](#).
 - [Remove the server from the rack](#).
5. [Remove the access panel](#).
6. [Remove the air baffle](#).
7. Remove the system battery:
 - a. Use a small flat-bladed, nonconductive tool to press the battery latch.
 - b. Remove the system battery from the socket.



8. Install the system battery:
 - a. With the side of the battery showing the "+" sign facing up, insert the battery into the socket.
 - b. Press the system battery down until it clicks into place.



9. Install the air baffle.
10. Install the access panel.
11. Install the server into the rack.
12. Connect all peripheral cables to the server.
13. Connect each power cord to the server.
14. Connect each power cord to the power source.
15. Wait for 10 minutes for the server to reset and reinitialize the iLO configuration settings stored in SRAM.



IMPORTANT

If iLO security is disabled, the configuration will not be restored. To restore the configuration manually, see <https://www.hpe.com/support/hpeilodocs-quicklinks>.

16. Power up the server.

17. Properly dispose of the old battery.

For more information about proper battery disposal, contact an authorized reseller or an authorized service provider.

Results

The installation procedure is complete.

Safety, warranty, and regulatory information

Subtopics

[Regulatory information](#)

[Warranty information](#)



Regulatory information

To view the regulatory information for your product, view the Safety and Compliance Information for Server, Storage, Power, Networking, and Rack Products, available at the Hewlett Packard Enterprise Support Center:

<https://www.hpe.com/support/Safety-Compliance-EnterpriseProducts>

Additional regulatory information

Hewlett Packard Enterprise is committed to providing our customers with information about the chemical substances in our products as needed to comply with legal requirements such as REACH (Regulation EC No 1907/2006 of the European Parliament and the Council). A chemical information report for this product can be found at:

<https://www.hpe.com/info/reach>

For Hewlett Packard Enterprise product environmental and safety information and compliance data, including RoHS and REACH, see:

<https://www.hpe.com/info/ecodata>

For Hewlett Packard Enterprise environmental information, including company programs, product recycling, and energy efficiency, see:

<https://www.hpe.com/info/environment>

Subtopics

[Notices for Eurasian Economic Union](#)

[Turkey RoHS material content declaration](#)

[Ukraine RoHS material content declaration](#)

Notices for Eurasian Economic Union



Manufacturer and Local Representative Information

Manufacturer information:

Hewlett Packard Enterprise Company, 1701 E Mossy Oaks Road, Spring, TX 77389 U.S.

Local representative information Russian:

- **Russia**

ООО "Хьюолетт Паккард Энтерпрайз", Российская Федерация, 125171, г. Москва, Ленинградское шоссе, 16А, стр.3, Телефон: +7 499 403 4248 Факс: +7 499 403 4677

- **Kazakhstan**

ТОО «Хьюолетт-Паккард (К)», Республика Казахстан, 050040, г. Алматы, Бостандыкский район, проспект Аль-Фараби, 77/7, Телефон/факс: +7 727 355 35 50

Local representative information Kazakh:

- **Russia**

ЖШС "Хьюолетт Паккард Энтерпрайз", Ресей Федерациясы, 125171, Мәскеу, Ленинград тас жолы, 16А блок 3, Телефон: +7 499 403 4248 Факс: +7 499 403 4677

- **Kazakhstan**

ЖШС «Хьюолетт-Паккард (К)», Қазақстан Республикасы, 050040, Алматы к., Бостандық ауданы, Әл-Фараби даңғылы, 77/7, Телефон/факс: +7 727 355 35 50

Manufacturing date:

The manufacturing date is defined by the serial number.



CCSYWWZZZZ (product serial number format)

WW = Week of manufacture (calendar week)
Y = Year of manufacture (decade, year)

If you need help identifying the manufacturing date, contact tre@hpe.com.

Turkey RoHS material content declaration

Türkiye Cumhuriyeti: AEEE Yönetmeliğine Uygundur

Ukraine RoHS material content declaration

Обладнання відповідає вимогам Технічного регламенту щодо обмеження використання деяких небезпечних речовин в електричному та електронному обладнанні, затвердженого постановою Кабінету Міністрів України від 3 грудня 2008 № 1057

Warranty information

To view the warranty information for your product, see the [warranty check tool](#).

Specifications

Subtopics

[Environmental specifications](#)

[Mechanical specifications](#)

[Power supply specifications](#)

Environmental specifications



| Specification | Value |
|------------------------------------|--|
| Temperature range ¹ | — |
| Operating | 10°C to 35°C (50°F to 95°F) |
| Non-operating | -30°C to 60°C (-22°F to 140°F) |
| Relative humidity (non-condensing) | — |
| Operating | Minimum to be the higher (more moisture) of -12°C (10.4°F) dew point or 8% relative humidity Maximum to be 24°C (75.2°F) dew point or 90% relative humidity |
| Non-operating | 5% to 95% 38.7°C (101.7°F), maximum wet bulb temperature |

¹ All temperature ratings shown are for sea level. An altitude derating of 1.0°C per 304.8 m (1.8°F per 1000 ft) to 3048 m (10,000 ft) is applicable. No direct sunlight allowed. Maximum rate of change is 20°C per hour (36°F per hour). The upper limit and rate of change might be limited by the type and number of options installed.

For certain approved hardware configurations, the supported system inlet temperature range is extended:

- 5°C to 10°C (41°F to 50°F) and 35°C to 40°C (95°F to 104°F) at sea level with an altitude derating of 1.0°C per every 175 m (1.8°F per every 574 ft) above 900 m (2953 ft) to a maximum of 3048 m (10,000 ft).
- 40°C to 45°C (104°F to 113°F) at sea level with an altitude derating of 1.0°C per every 125 m (1.8°F per every 410 ft) above 900 m (2953 ft) to a maximum of 3048 m (10,000 ft).

The approved hardware configurations for this system are listed on the [Hewlett Packard Enterprise website](#).

Mechanical specifications

| Specification | Value |
|----------------------------|----------------------|
| Dimensions | — |
| Height | 8.75 cm (3.44 in) |
| Depth | 81.60 cm (32.12 in) |
| Width | 44.80 cm (17.64 in) |
| Weight, approximate values | — |
| Weight, minimum | 11.00 kg (24.25 lbs) |
| Weight, maximum | 35.95 kg (79.25 lbs) |

Power supply specifications

Depending on the installed options and the regional location where the server was purchased, the server can be configured with one of the following power supplies:

- [HPE 1600 W Flex Slot Platinum Hot-plug Low Halogen Power Supply](#)
- [HPE 1800-2200 W Flex Slot Titanium Hot-plug Power Supply](#)

For detailed power supply specifications, see the QuickSpecs on the Hewlett Packard Enterprise website (<https://www.hpe.com/info/proliant/powersupply>).

Subtopics

[HPE 1600 W Flex Slot Platinum Hot-plug Low Halogen Power Supply](#)

[HPE 1800-2200 W Flex Slot Titanium Power Supply](#)

HPE 1600 W Flex Slot Platinum Hot-plug Low Halogen Power Supply

| Specification | Value |
|---------------------------|---|
| Input requirements | — |
| Rated input voltage | 200 VAC to 240 VAC 240 VDC for China only |
| Rated input frequency | 50 Hz to 60 Hz |
| Rated input current | 8.7 A at 200 VAC 7.2 A at 240 VAC |
| Maximum rated input power | 1734 W at 200 VAC 1725 W at 240 VAC |
| BTUs per hour | 5918 at 200 VAC 5884 at 240 VAC |
| Power supply output | — |
| Rated steady-state power | 1600 W at 200 VAC to 240 VAC input 1600 W at 240 VDC input |
| Maximum peak power | 1600 W for 1 ms (turbo mode) at 200 VAC to 240 VAC input |

HPE 1800-2200 W Flex Slot Titanium Power Supply



| Specification | Value |
|----------------------------|--|
| Input requirements | — |
| Rated input voltage | 200 VAC to 240 VAC 240 VDC for China only |
| Rated input frequency | 50 Hz to 60 Hz |
| Rated input current | 10 A at 200 VAC 10 A at 240 VAC 10 A at 240 VDC for China only |
| Maximum rated input power | 1946 W at 200 VAC 2375 W at 240 VAC 2375 W at 240 VDC for China only |
| BTUs per hour | 6497 at 200 VAC 7962 at 240 VAC |
| Power supply output | — |
| Rated steady-state power | 1800 W at 200 VAC 2200 W at 240 VAC |
| Maximum peak power | 2200 W for 1 ms (turbo mode) at 200 VAC to 240 VAC input |

Websites

General websites

Single Point of Connectivity Knowledge (SPOCK) Storage compatibility matrix

<https://www.hpe.com/storage/spock>

Product white papers and analyst reports

<https://www.hpe.com/us/en/resource-library>

For additional websites, see [Support and other resources](#).

Product websites

HPE ProLiant DL380a Gen11 Server user documents

<https://www.hpe.com/info/dl380Agen11-docs>

Support and other resources

Subtopics

[Accessing Hewlett Packard Enterprise Support](#)

[HPE product registration](#)

[Accessing updates](#)

[Customer self repair](#)

[Remote support](#)



Accessing Hewlett Packard Enterprise Support

- For live assistance, go to the Contact Hewlett Packard Enterprise Worldwide website:
<https://www.hpe.com/info/assistance>
- To access documentation and support services, go to the Hewlett Packard Enterprise Support Center website:
<https://www.hpe.com/support/hpesc>

Information to collect

- Technical support registration number (if applicable)
- Product name, model or version, and serial number
- Operating system name and version
- Firmware version
- Error messages
- Product-specific reports and logs
- Add-on products or components
- Third-party products or components

HPE product registration

To gain the full benefits of the Hewlett Packard Enterprise Support Center and your purchased support services, add your contracts and products to your account on the HPESC.

- When you add your contracts and products, you receive enhanced personalization, workspace alerts, insights through the dashboards, and easier management of your environment.
- You will also receive recommendations and tailored product knowledge to self-solve any issues, as well as streamlined case creation for faster time to resolution when you must create a case.

To learn how to add your contracts and products, see <https://www.hpe.com/info/add-products-contracts>.

Accessing updates

- Some software products provide a mechanism for accessing software updates through the product interface. Review your product documentation to identify the recommended software update method.
- To download product updates:

Hewlett Packard Enterprise Support Center

<https://www.hpe.com/support/hpesc>

My HPE Software Center

<https://www.hpe.com/software/hpsoftwarecenter>



- To subscribe to eNewsletters and alerts:

<https://www.hpe.com/support/e-updates>

- To view and update your entitlements, and to link your contracts and warranties with your profile, go to the [Hewlett Packard Enterprise Support Center](#) [More Information on Access to Support Materials](#) page:

<https://www.hpe.com/support/AccessToSupportMaterials>



IMPORTANT

Access to some updates might require product entitlement when accessed through the [Hewlett Packard Enterprise Support Center](#). You must have an HPE Account set up with relevant entitlements.

Customer self repair

Hewlett Packard Enterprise customer self repair (CSR) programs allow you to repair your product. If a CSR part needs to be replaced, it will be shipped directly to you so that you can install it at your convenience. Some parts do not qualify for CSR.

For more information about CSR, contact your local service provider.

Remote support

Remote support is available with supported devices as part of your warranty or contractual support agreement. It provides intelligent event diagnosis, and automatic, secure submission of hardware event notifications to Hewlett Packard Enterprise, which initiates a fast and accurate resolution based on the service level of your product. Hewlett Packard Enterprise strongly recommends that you register your device for remote support.

If your product includes additional remote support details, use search to locate that information.

HPE Get Connected

<https://www.hpe.com/services/getconnected>

HPE Tech Care Service

<https://www.hpe.com/services/techcare>

HPE Complete Care Service

<https://www.hpe.com/services/completetecare>

Documentation feedback

Hewlett Packard Enterprise is committed to providing documentation that meets your needs. To help us improve the documentation, use the Feedback button and icons (at the bottom of an opened document) on the [Hewlett Packard Enterprise Support Center](#) portal (<https://www.hpe.com/support/hpesc>) to send any errors, suggestions, or comments. This process captures all document information.

