Update: November 18, 2005

Groupmax Mail - SMTP Service Stopping Issue

- Affected products

Corrective action	Product name	Platform	Last update
HS05-024-01	Groupmax Mail - SMTP Version 6, Groupmax Mail - SMTP Version 7	Windows	November 18, 2005

- Problem description

The SMTP service of the above products might stop when email that has an invalid format is received.

Revision history

- November 18, 2005: This page is released.

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Product names of Hitachi and other manufacturers

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Product names of Hitachi and other manufacturers

HIRT Hitachi Incident Response Team

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HS05-024;
Groupmax Mail - SMTP Service Stopping Issue

Solution for Groupmax Mail - SMTP

The Groupmax Mail - SMTP service might stop when email that has an invalid format is received. If the SMTP service stops, email communication is disabled until the SMTP service starts again.
Fixed versions are available for the versions indicated below. Please upgrade the Groupmax version in your system to the appropriate version, or apply the appropriate patch.

[Affected models, versions, and fixed versions]

Product name	Model	Version	Platform	Fixed version	Release time	Last update
Groupmax Mail - SMTP Version 6	GMX6-SMPW (*1)	06-50 - 06-52-/A	Windows	06-52-SE	October 31, 2005	November 18, 2005
Groupmax Mail - SMTP Version 7	GMX7-SMPW (*1)	07-00 - 07-20		07-20-SA	October 31, 2005	November 18, 2005
				07-20-/A	October 28, 2005	November 18, 2005

(*1) See [Models of component products] for component products.

[Models of component products]

Product set name		Affected components		
Products	Models	Models	Component name	Platform
Groupmax Mail - SMTP Version 6	GMX6-SMPW	P-2446-5144	Groupmax Server Set	Windows
		P-2446-5344	Mail Server Set	
		P-2446-5644	Groupware Server Set	
Groupmax Mail - SMTP Version 7	GMX7-SMPW	P-2446-5154	Groupmax Groupware Server	

For the fixed versions, contact your Hitachi support service representative.

Revision history

- November 18, 2005: Information about Groupmax Mail - SMTP service stopping issue is released.

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