

Software Vulnerability Information

Software Division



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Update: April 12, 2007

Problems with Log Operation of JP1/HIBUN

- Affected products

Corrective action	Product name	Platform	Last update
HS06-020-01	JP1/HIBUN Advanced Edition Information Cypher, JP1/HIBUN Advanced Edition Information Fortress, JP1/HIBUN Advanced Edition Server, JP1/HIBUN Advanced Edition Log Server, HIBUN Advanced Edition Information Cypher, HIBUN Advanced Edition Information Fortress, HIBUN Advanced Edition Server, HIBUN Advanced Edition Log Server	Windows	April 12, 2007

- Problem description

Problems with log operation of the above products were found. These problems might cause log communication to be disabled, or log information to be deleted without being stored on the log server. Please note JP1/HIBUN products are for Japanese systems only. JP1 is an abbreviation for Job Management Partner 1.

Revision history

- April 12, 2007: Corrective actions page is updated.
- January 24, 2007: This page is released.

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Update: April 12, 2007

HS06-020; Problems with Log Operation of JP1/HIBUN

Solutions for JP1/HIBUN

The following problems were found in JP1/HIBUN:

- On the JP1/HIBUN log server, when CPU or memory resources are almost exhausted, logs might be managed or stored incorrectly.
- When the JP1/HIBUN log server stops or terminates abnormally, logs that are being stored might not be saved correctly.
- When log data temporarily saved on a client PC is corrupted (for example, because Windows terminated abnormally), log data might not be sent from a client to the server.

The above problems might cause log data to remain on the client PC. When the maximum log size on the client PC is reached, the oldest log data is deleted without being stored on the server.

The fixed versions available for existing versions are indicated below. Upgrade the JP1/HIBUN version in your system to the appropriate version. Please note that only models supplied on physical media are listed below.

[Affected models, versions, and fixed versions]

Product name	Model	Version	Platform	Fixed version	Release time	Last update
JP1/HIBUN Advanced Edition Server	R-1543H- 11	07-60 to 07-60-/B, 07-60-SA		07-60-/C (*1)	November 17, 2006	January 24, 2007
		07-52 to 07-52-/B, 07-52-SA		07-52-SB (*1)	September 15, 2006	January 24, 2007
		07-51 to 07-51-/E, 07-51-SA to 07-51-SC		07-51-SG (*1)	January 29, 2007	April 12, 2007
		07-50 to 07-50-/D		(*2)		January 24, 2007
		07-10 to 07-10-/E		(*2)		January 24, 2007

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		07-01 to 07-01-/G		(*2)	24, 2007	
		07-00 to 07-00-/C		(*2)	January 24, 2007	
JP1/HIBUN Advanced Edition Information Cypher	R-1543H- 71	07-60 to 07-60-/B, 07-60-SA	Windows	07-60-/C (*1)	November 17, 2006	January 24, 2007
		07-52 to 07-52-/B, 07-52-SA		07-52-SB (*1)	September 15, 2006	January 24, 2007
		07-51 to 07-51-/E, 07-51-SA to 07-51-SC		07-51-SG (*1)	January 29, 2007	April 12, 2007
		07-50 to 07-50-/D		(*2)		January 24, 2007
		07-10 to 07-10-/E		(*2)		January 24, 2007
		07-01 to 07-01-/G		(*2)		January 24, 2007
		07-00 to 07-00-/C		(*2)		January 24, 2007
HIBUN Advanced Edition Server	R-1V13- 06W001F1	06-05 to 06-05-/E		(*2)		January 24, 2007
		06-04 to 06-04-/A		(*2)		January 24, 2007
		06-03-/A		(*2)		January 24, 2007
		06-02		(*2)		January 24, 2007

(*1) Please apply the fixed version to the server first, and then the client.

(*2) Please upgrade the product to a newer version or revision. Alternatively, contact your Hitachi support service representative.

For details on the fixed versions, contact your Hitachi support service representative.

Revision history

- April 12, 2007: Information about fixed versions of R-1543H-11 and R-1543H-71 is updated.
- January 24, 2007: Information about problems with log operation of JP1/HIBUN is released.

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